



National Authority for Management and  
Regulation in Communications of Romania



# ANNUAL REPORT 2023

Art.9 of the Regulation on the organization and functioning of the National Authority for Management and Regulation in Communications, approved by the Decision of the ANCOM President no. 986/22.12.2023, as subsequently amended and supplemented, provides the following: "Art.9. – (1) ANCOM shall publish on its website, by 30 April of each year, a detailed report on its activity in the previous year.'

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## Foreword

2023, 2002, 1991 are landmark years in the history of ANCOM, years in which we assumed key and innovative roles in paving Romania's path to the digital society. If in 1991 we committed ourselves to the project of modern management of Romania's radio spectrum, and in 2002 we started regulating the national electronic communications market, 2023 was the year when we were trusted with the national responsibility in strengthening the digital single market, at the level of the European Union.

2023 was therefore an important milestone for the entire European society, bringing a paradigm shift in the regulation of electronic communications and digital services. The accelerated digital transformation of the economy and society at large, through the unprecedented development and diversification of digital services and activities, calls for an increased level of protection of the fundamental rights and freedoms of European citizens.

In this context, the European Commission has identified the legitimate need to regulate the online space in order to create a safer and more open digital world for all users, with better protected fundamental rights and quality digital services at lower prices. Therefore, starting from an essential principle - "what is illegal offline should also be illegal online", the European Commission has issued a series of mandatory normative acts for the Member States, which aim to establish the rules for regulating online content. In 2023, the Digital Services and Markets Regulations acquired top visibility. They aim to ensure a safe and transparent online environment, with a focus on protecting consumers and minors, freedom of expression and on removing harmful content. Equally, the implementation of a level playing field in the online environment will contribute to stimulating innovation, economic growth and competitiveness of digital markets and services, both in Romania and in the European Single Market.

Regulators across the European Union need to adapt their tools for regulating the electronic communications services sector, as well as the activities for which they perform the role of supervisory authority of that Member State, so that they can intervene to tackle illegal content and disinformation online. In this context, ANCOM was appointed and assumed the role of national Digital Services Coordinator. It is a step into the future and, at the same time, an opportunity and a challenge for the Authority, which the ANCOM team takes up with the professionalism and responsibility developed over its more than 30 years of existence.

**Valeriu Ștefan ZGONEA**

**President of ANCOM**

## ANCOM – mission and objectives

The National Authority for Management and Regulation in Communications is the institution that promotes the interests of service users by promoting competition and innovation in the electronic communications and postal services markets, pro-competitive management of limited resources (radio spectrum, numbering resources and associated technical resources), encouraging efficient investments in networks and infrastructures and promoting ultra-fast connectivity.

Through its actions, ANCOM aims to ensure that all Romania's inhabitants, public and private organizations, benefit from quality, secure and fairly priced electronic communications and postal services, and that providers develop through innovation.

The strategic objectives of ANCOM's activity for the period 2021-2024 are promoting the competitiveness of networks, maximizing the availability of digital and postal services, capitalizing on the benefits of technological progress in favor of users and digitizing ANCOM's operation.

Until May 2023, the management of ANCOM was ensured by Vlad Ștefan Stoica as President and by Eduard Lovin and Bogdan Iana as Vice-presidents. Starting with May 2023 and October 2023, the management of ANCOM is ensured by Valeriu Ștefan Zgonea, as President and by Vlad Bontea and Pavel Popescu, as Vice-presidents, for a six-year term.

***Professionalism***

***Integrity***

***Responsibility***

***Team spirit***

***INNOVATION***

# 3



## ELECTRONIC COMMUNICATIONS

## 3.1 Electronic communications services market

### 3.1.1 General authorisation

Until 14 February 2023, the provision of electronic communications networks and services was carried out under the conditions of the general authorization regime adopted by the Authority through Decision no. 987/2012.

From 15 February 2024, Decision no. 70/2024 on the general authorization regime for acquiring the right to provide electronic communications networks and services entered into force.



As of 31 December 2023, the [Public Register of Electronic Communications Networks or Services Providers](#) registered a total number of 663 providers of public electronic communications networks and publicly available electronic communications services, down by 7.2% year-on-year.

The sharpest decrease continued to be recorded, as in the previous period, among providers of linear audiovisual media retransmission services to end-users (12%), as well as among those who notified their intention to provide internet access services (10%).

As illustrated in the graphs below, the number of providers of electronic communications networks and publicly available electronic communications services continues to decrease at the same pace as in recent years, the electronic communications market in Romania maintaining its consolidation trend observed in the last decade.

Figure 3.1 Evolution of the number of providers in the period 2021 - 2023, by types of public electronic communications networks and electronic communications services intended for the public

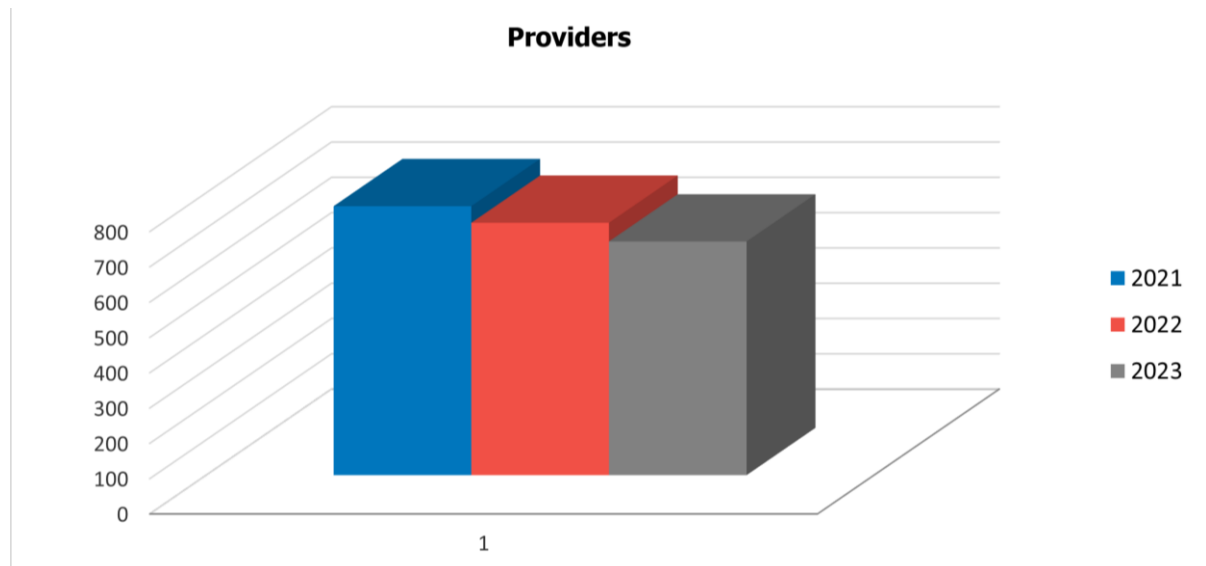
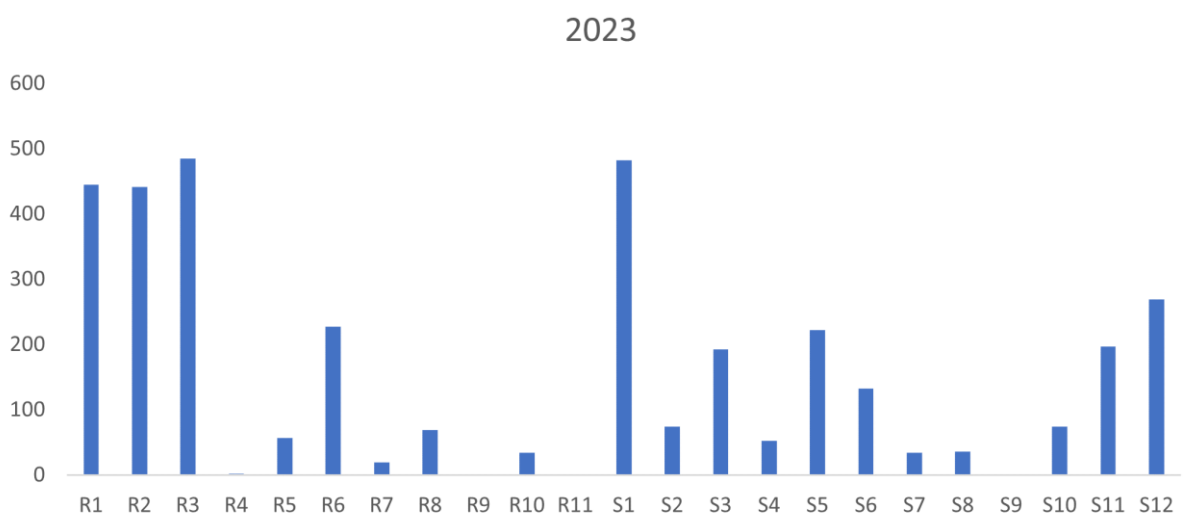


Figure 3.2 Number of providers at the end of 2023, by types of public electronic communications networks and publicly available electronic communications services



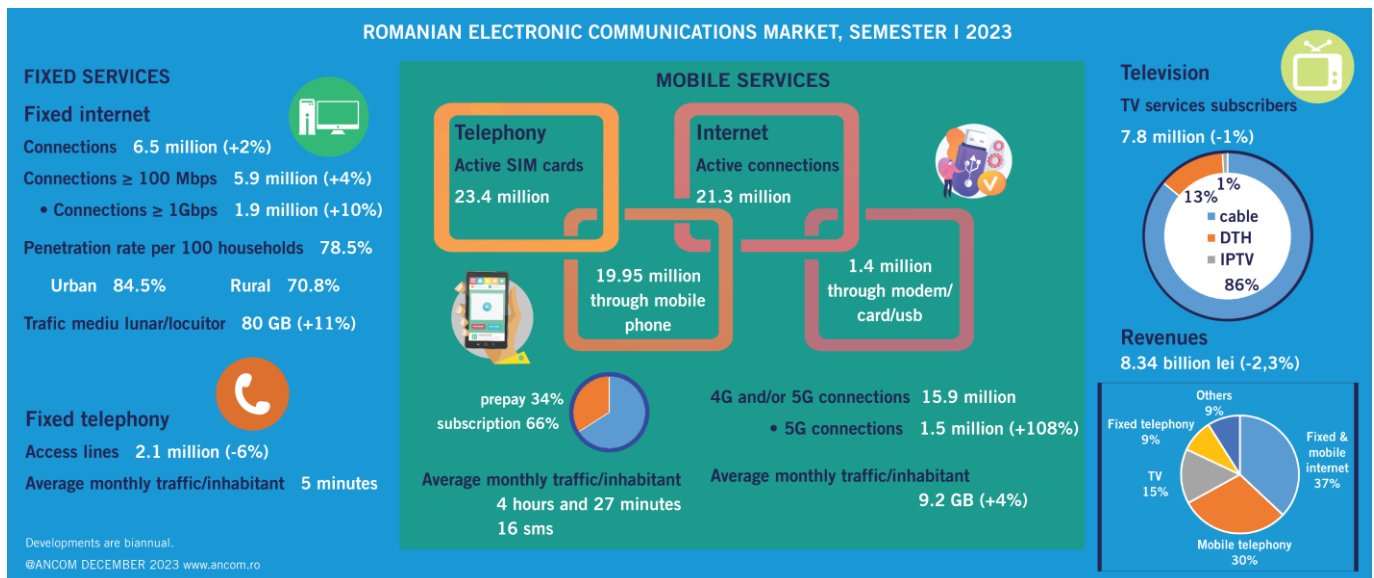
### Types of public electronic communications networks and publicly available electronic communications services

- R1** Metal wires (DSL)
- R2** Coaxial cable
- R3** Fiber optics
- R4** Power line communication (PLC)
- R5** Licenced radio spectrum
- R6** Unlicenced radio spectrum
- R7** Standard mobile network (e.g., 2G; 3G; 4G; 5G)
- R8** Other mobile solutions (e.g., emergency communications networks - TETRAPOL)
- R9** Submarine cables
- R10** Satellite
- R11** Other types of networks
- S1** Fixed internet
- S2** Mobile internet
- S3** Number-based interpersonal communications provided at fixed locations (including nomadic/location-independent ones)
- S4** Number-based interpersonal communications provided at mobile locations (including MVNOs)
- S5** Data transmissions
- S6** Leased lines
- S7** TV programmes
- S8** Sound broadcasting programmes
- S9** Roaming on board aircraft and ships (MCA and MCV)
- S10** Transit traffic between telephone networks
- S11** M2M
- S12** Other types of services

### 3.1.2 Statistical data<sup>1</sup>

According to ANCOM Decision no. 333/2013 regarding the reporting of statistical data by providers of public electronic communications networks or of publicly available electronic communications services, providers report statistical data by 10 August for the first semester of the year, by 10 February for the second semester of the year and by May 31 for annual revenues and investments. The reports are submitted online, using an electronic signature based on a qualified certificate, through the application made available by ANCOM, in accordance with the provisions of ANCOM Decision no. 336/2013 on the means and manner of the providers' transmitting documents, data or information to the Authority.

During 2023, 60 providers were sanctioned for failure to comply with these obligations for 2022.



#### 3.1.2.1 Fixed and mobile internet

According to the statistical data collected by ANCOM, the number of **fixed internet connections** in Romania reached 6.5 million at mid-2023, increasing by 2% compared to the previous semester. Among these connections, 4.1 million are installed in urban areas and 2.4 million are in rural areas.

At national level, the penetration rate per 100 households reached 79% (84% in urban areas and 71% in rural areas), while the growth rate of the number of connections in rural areas (+3%) exceeded that in urban areas (+1%).

Of the total fixed internet connections, 91% are very high-speed connections (at least 100 Mbps). In fact, almost 93% of the fixed internet connections are ensured by fiber at least up to the building (FTTH or FTTB), while 29% of connections (1.9 million connections, up +10%) allow speeds of at least 1 Gbps.

The average monthly traffic reached 80 GB per inhabitant (+11%), i.e. 2.7 GB/day.

<sup>1</sup> Statistical data available at the time of writing this document (december 2023)

According to the number of fixed internet connections recorded in mid-2023, the main fixed internet service providers were: RCS&RDS (69%), Orange group (18%) and Vodafone (11%).

The data processed by ANCOM show that, in mid-2023, the total number of active **mobile internet connections** registered a slight increase (+1%), reaching 21.3 million, 75% of which were 4G and/or 5G connections (15.9 million).

The number of **5G connections** doubled in the first half of the year compared to the previous semester, exceeding 1.5 million connections.

Out of the total number of mobile internet connections, almost 20 million connections serve for offering mobile telephony, the rest being dedicated to mobile internet (via modem/card/USB).

The average mobile internet traffic increased by 4% in the first half of 2023, reaching 9.2 GB per inhabitant/month, i.e. almost 307 MB/day.

The market shares of the main mobile internet providers, according to the number of active connections, in mid-2023, were 38% - Orange group, 26% - RCS&RDS and 24% - Vodafone.

### 3.1.2.2 Fixed and mobile telephony

The fixed telephony services market kept the ongoing downward trend, both in terms of the number of access lines (2.08 million lines, down 6% compared to end-2022), and in terms of the number of subscribers (1.62 million, down 9%).

The downward trend was also maintained in terms of the voice traffic dynamics, which dropped by 7%, down to 0.6 billion minutes.

The average monthly fixed telephony traffic per inhabitant was **5 minutes**, with an average duration per call of about 3 minutes.

According to the number of subscribers to fixed telephony services, in mid-2023, RCS&RDS had a market share of 51%, the Orange group 33%, and Vodafone 15%.

As for **mobile telephony**, the number of active users remained relatively constant in the first half of 2023, i.e., 23.4 million. Of these, 66% were subscription-based users and 34% were prepaid card users.

Total voice traffic decreased by 3% to 30.5 billion minutes, while the average mobile phone traffic per inhabitant was 4 hours and 27 minutes/month, respectively 16 SMS/month.

Based on the number of active SIM cards in mid-2023, the Orange group held a market share of 36%, Vodafone 29%, and RCS&RDS 23%.

### 3.1.2.3 Retransmission of audiovisual programmes

The total number of subscribers to TV retransmission services registered a slight decrease, by 1%, in H1 2023, reaching 7.8 million. The number of cable subscribers increased by 2% (to 6.7 million), while the number of satellite network (DTH) subscribers decreased by 14% (to 1 million) and the number of IPTV subscribers decreased by 14% (to 0.08 million).

Users' preference for migrating to cable retransmission services (+2%, to 6.7 million subscribers) to the detriment of satellite/DTH services (-14%, to a total of 1 million) is a steady trend.

At national level, the penetration rate of TV retransmission services per 100 households was 104.4%, the value being approximately the same in both urban and rural areas.

According to the number of subscribers in mid-2023, RCS&RDS held a market share of 71%, the Orange group 15%, Vodafone 10%.

### 3.1.2.4 Multiple electronic communications services

The number of users benefiting from several electronic communications services from the same provider (2-play, 3-play, 4-play, 5-play services) registered a slight half-yearly increase of 2%, reaching 6.1 million.

### 3.1.2.5 Revenues

The total revenues obtained in the first half of 2023 from the provision of electronic communications networks and services were **RON 8.34 billion**.

Internet (fixed and mobile) generated 37% of total revenues, mobile telephony 30%, TV retransmission 15%, fixed telephony 9%, and other types of networks/services 9%.

According to the revenues obtained from the provision of electronic communications networks and services in mid-2023, the top 3 providers were the Orange group 39%, RCS&RDS 25% and Vodafone 24%.

## 3.2 Regulations in the electronic communications sector

### 3.2.1 New regulations on the general authorisation of electronic communications networks and services

In order to harmonize the provisions of the secondary legislation with the provisions of the primary legal framework, at the beginning of 2023 ANCOM adopted new regulations on the general authorization of electronic communications networks and services.

The revision of the secondary legislation on the general authorization regime for the provision of electronic communications networks and services was necessary in order to implement the provisions of [Law no. 198/2022 for amending and supplementing certain normative acts in the field of electronic communications and for establishing measures to facilitate the development of electronic communications networks](#), which transposed Directive (EU) 2018/1972 establishing the European Electronic Communications Code into national legislation.

Following the adoption at European level of the single standard-form for notifying the intention to provide public networks or publicly available electronic communications services, a new standard form has been adopted, containing the items of information necessary to identify the applicant and ensure easy communication with the Authority, as well as a new classification of electronic communications networks and services, together with the set of information necessary to make a brief description of the network or service for which authorisation is requested.



Moreover, the general authorization procedure has been simplified. Thus, the notification of the intention to provide public electronic communications networks or publicly available electronic communications services is limited to a statement-notification, that right being not bound to the submission of a full notification. However, this does not exempt the respective provider from the obligation to communicate, in a complete and correct manner, all the information requested by means of the standard notification form. Furthermore, the role of the standard notification form has been extended, for serving any category of information submitted to the Authority related to the provision of public electronic communications networks or publicly available electronic communications services, whether it is the start date of the activity in the field, the provision of new networks or services, the modification of information regarding networks and services, included in a previous notification, or even about the cessation of the provision of some networks or services.

Changes in structure and content of the General Authorization for the Provision of Electronic Communications Networks and Services, have been brought as a result of the establishment, in accordance with the primary legislation, of exhaustive conditions aimed at the provision of electronic communications networks and/or services, except for number-independent interpersonal communications services. Moreover, the content of the "General Authorization for the Provision of Electronic Communications Networks and Services" has been revised, including up-to-date services or concepts in the field of electronic communications.

[ANCOM Decision no. 70/2023 on the general authorization regime for the provision of electronic communications networks and services](#) was published in the Romanian Official Journal no. 131 of 15.02.2023.

### **3.2.2 Withdrawal of the obligations imposed at national level on the markets for the termination of voice calls provided at fixed locations, respectively at mobile locations, on public telephone networks**

In September 2023, ANCOM launched for public consultation the draft decision by which it proposed the withdrawal of the obligations imposed, following the previous market analysis, on operators identified with significant power on the relevant markets corresponding to voice call termination services provided at fixed locations, respectively at mobile locations, on public telephone networks.

The markets for voice call termination services provided at fixed locations, respectively at mobile locations, on public telephone networks, are regulated by ANCOM, the providers designated with significant power on these markets having a series of obligations in terms of access to and use of specific network elements and associated infrastructure, transparency, non-discrimination and, respectively, tariff control and cost-orientation, for services ancillary to interconnection.

The analysis carried out by ANCOM for assessing the opportunity to maintain, amend or withdraw the obligations previously imposed on these markets showed that there were still some barriers to market entry, but the competitive circumstances have significantly changed.

One of the new elements that shaped the conclusions of the analysis carried out was the entry into force, as of July 1, 2021, of Delegated Regulation (EU) 2021/654, which regulates, at European level, the maximum tariffs that can be charged for termination services. Thus, once the most important competition problem that could arise on the identified markets has been eliminated - namely the possibility of termination service providers to manifest their market power by excessively increasing the tariffs for the termination of calls from other networks in their own public telephone networks -, the Authority considered that the risk of other competitive problems at national level is considerably reduced.

Therefore, considering that the criteria related to barriers to market entry, effective competition, and the efficiency of applying competition law are not cumulatively met, ANCOM proposed to withdraw of the individual obligations of the providers designated as having significant power on the above-mentioned identified markets, according to the Decision of the President of the National Authority for Management and Regulation in Communications no. 1085/2017. When certain obligations imposed on providers with significant power are withdrawn, the operators who are buyers and are affected by these measures need to get acquainted with the changes to occur in the market, therefore ANCOM has established a transitional period of one year. During this period, the specific obligations previously imposed are maintained unchanged.

In accordance with the provisions of art. 97 para. (1) of the Government Emergency Ordinance no. 111/2011, after completing the national public consultation procedure, the Authority notified these measures to the European Commission, to BEREC and the national regulatory authorities of the other Member States of the European Union. On 22 February 2024, the European Commission sent ANCOM [the letter of reply no. C\(2024\) 1314](#) concerning "Case RO/2024/2490: Wholesale market for fixed call termination services in individual public telephone networks in Romania" and "Case RO/2024/2491: Wholesale market for voice call termination services in individual mobile telephone networks in Romania", through which it agreed with the measures proposed by ANCOM.

Considering the above, according to the provisions of art. 97 para. (2) of the Government Emergency Ordinance no. 111/2011, ANCOM adopted the proposed measures, and [ANCOM Decision no. 147/2024 on the relevant markets in the electronic communications sector corresponding to voice call termination services at fixed locations, respectively corresponding to voice call termination services at mobile locations, as well as for the withdrawal of existing individual obligations](#), was published in the Romanian Official Journal no. 224 of 18.03.2024.

### 3.2.3 Imposing obligations on certain providers of electronic hosting services with IP resources

At mid-2023, ANCOM consulted and adopted a decision on the obligations of certain providers of electronic hosting services with IP resources and for amending and supplementing the ANCOM President Decision no. 336/2013 on the means and manner of the providers' sending documents, data or information to ANCOM. This normative act established the types of electronic hosting services for which the providers of electronic hosting services with IP resources have the obligations established by art. 102 of the Government Emergency Ordinance no. 111/2011, regulating also the procedure for informing the Authority on the identification data of the provider, its contact details, and the type of electronic hosting service provided. Thus, the aforementioned legal obligations are incumbent on any provider of electronic hosting services with IP resources that is registered in Romania or that – as an owner, administrator or contractual user of an IT infrastructure located on the territory of Romania - host, rent or make available resources for at least one of the following types of services:

- services that offer users the possibility to rent, access and use dedicated or virtualized infrastructure, which can be found at one or more IP addresses or on a web domain, for the purpose of posting websites on the internet;
- services that provide users with the ability to develop, operationalize and/or manage applications in the cloud;
- services that give users the ability to store and share files online;
- services that provide users with the ability to host online media distribution platforms, social networks and discussion forums or commerce platforms.

As regards the manner in which the providers of electronic hosting services with IP resources concerned by this decision transmit the information to ANCOM, in order to be able to obtain the data necessary to connect to the application developed by ANCOM and to use this application for the purpose of carrying out the items of information stipulated in the decision, the method of transmission was established in the form of a two-step procedure: the first – sending an initial information by e-mail, and the second – filling in the fields of two standard forms through a computer application to which the providers receive access upon completing the first stage.

Moreover, the new decision revises the ANCOM President Decision no. 336/2013 by extending the applicability of the regulatory framework established by it to providers of electronic hosting services with IP resources.

The amendments to the above-mentioned Decision also concern simplifications and specific clarifications of the manner of transmission of information, data and documents to be communicated both by providers of electronic hosting services with IP resources, and by providers of public electronic communications networks or electronic communications services intended for the public, respectively by postal service providers.

[ANCOM Decision no. 423/2023 on the obligations of certain providers of electronic hosting services with IP resources and for amending and supplementing ANCOM Decision no. 336/2013 on the providers' means and manner of sending documents, data or information to ANCOM](#) was published in the Romanian Official Journal no. 524 of 13.06.2023.

## **3.2.4 Infrastructure Law**

### **3.2.4.1 Consultation of ANCOM's lists regarding the coverage of the territory of Romania with public electronic communications networks capable of ensuring the access of residential users to broadband internet services, at a fixed location**

With a view to meeting the objectives of the National Recovery and Resilience Plan (NRRP), respectively Investment I11 - "Implementation of a scheme to support the use of communication services through different types of instruments for beneficiaries, with a focus on white areas" - of Component 7, in March 2023, the Authority submitted to public consultation the situation of certain localities in Romania to verify the information held by the Authority regarding their coverage with networks capable of providing access to broadband internet services for residential users, at fixed locations.

The list of localities subject to public consultation was compiled following ANCOM's analysis of the data from the reports of the providers of public electronic communications networks capable of ensuring the access of residential users to broadband internet services, at fixed locations.

ANCOM deemed it necessary to organize a public consultation due to the possible inconsistencies between the situation in the field and the situation in the list held by the Authority, as well as to collect investment intentions for the development, in the next 3 years, of public electronic communications networks capable of ensuring the access of residential users to broadband internet services, at fixed locations, in the localities on the Authority's list.

The list resulting from this public consultation was made available to the Intermediate Body for the Promotion of the Information Society (OIPSI) within the Ministry of Research, Innovation and Digitalization.

### 3.2.4.2 Updates necessary for the national inventory of public communications networks

In the first half of the year, ANCOM publicly consulted and adopted new provisions for establishing the format and manner of transmitting information on the development and geographical location of public electronic communications networks and of the physical infrastructure elements associated with these. The information that will be transmitted to ANCOM will be used to carry out the national inventory of public electronic communications networks and the infrastructure elements associated with them.

Thus, all providers of public electronic communications networks are under the obligation to declare annually - between September 1 and October 31 - whether or not they own or concession public electronic communications networks and/or physical infrastructure elements.

In the same vein, in order for the data collected to reflect as faithfully as possible the current degree of development of public electronic communications networks and physical infrastructure elements, the Authority decided that the statement regarding the ownership or non-ownership or concession of public electronic communications networks and/or physical infrastructure elements should be made at a certain reference date, applicable to all providers of public electronic communications networks. In order to correlate this reference date with the period in which providers are required to report information, the Authority set it on the first day of the reporting period, namely 1 September.

Another amendment concerns the deadline within which persons who become providers of public communications networks must submit the statement regarding the ownership or concession of public electronic communications networks and/or physical infrastructure elements. Thus, for those who become providers of public electronic communications networks by August 31 of each year, inclusive, the first statement and, as the case may be, the items of information stipulated in the decision will be transmitted during the reporting period related to the year in which they acquired this quality; the persons who acquire the quality of providers of public electronic communications networks starting with September 1 of each year, will submit this information for the first time in the reporting period for the following year. Also, the provisions of ANCOM Decision no. 336/2013 were supplemented, extending its area of applicability also for the transmission of information on the development and geographical location of public electronic communications networks and the elements of physical infrastructure associated with them.

[ANCOM Decision no. 247/2023 for amending and supplementing ANCOM Decision no. 134/2022 for establishing the format and method of transmitting information on the development and geographical location of public electronic communications networks and of the physical infrastructure elements associated with them, as well as supplementing ANCOM Decision no. 336/2013 on the means and manner of the providers' transmission of documents, data or information to ANCOM](#) was published in the Romanian Official Journal no. 400 of 10.05.2023.

### **3.2.4.3 Approval of the technical and economic conditions under which open access to public electronic communications networks and their related physical infrastructures is achieved according to the state aid scheme for the implementation of the National Recovery and Resilience Plan 2022**

ANCOM has approved the technical and economic conditions under which providers of public electronic communications networks or publicly available electronic communications services benefit from open access to public electronic communications networks and their related physical infrastructures, installed or modernized under the state aid scheme for the implementation of the National Recovery and Resilience Plan 2022, Pillar II "Digital transformation", Component 7 "Digital transformation", Operation B "Digital connectivity", Investment I11 "Implementation of a scheme to support the use of communication services through different types of instruments for beneficiaries, with a focus on white areas".

Thus, the projects carried out with the participation or support of the central or local public administration authorities or financed totally or partially from public funds with the aim to install public electronic communications networks and/or physical infrastructures intended to support these networks must contain the conditions under which open access to physical networks and/or infrastructures is achieved, in order to reduce the barriers to entry the target areas of the projects and to promote competition between the beneficiaries of access.

The concrete, technical and economic conditions under which third-party providers of public networks or publicly available electronic communications services have access to public electronic communications networks and related physical infrastructures, included in the projects, shall be established, in principle, by the central or local public administration authorities that manage the funding, participate in or provide support to the projects. However, these technical and economic conditions are not established exclusively by the central or local public administration authorities involved, as they have to lie within the limits provided in the approval issued by ANCOM. In the analysis process undertaken for the approval issuance, ANCOM seeks to determine to what extent the conditions under which open access is achieved comply with the principles of non-discrimination, proportionality and objectivity.

Having regard to this legal framework, ADR-OIPSI requested the issuance of approval for the conditions under which open access to public electronic communications networks and their related physical infrastructures is achieved, included in the projects to be selected under the state aid scheme to support the use of communication services through different types of instruments for beneficiaries, with an emphasis on white areas. The technical and economic conditions were submitted to ANCOM and are contained in the draft administrative act of the Authority for the Digitization of Romania - Intermediate Body for the Promotion of the Information Society (ADR-OIPSI) entitled: "Conditions for open access to public electronic communications networks and their related physical infrastructures included in the projects".

Thus, on 11 September 2023, [Decision no. 694/2023 approving the technical and economic conditions under which open access to public electronic communications networks and their related physical infrastructures is achieved according to the state aid scheme for the implementation of the National Recovery and Resilience Plan 2022, Pillar II "Digital transformation", Component 7 "Digital transformation", Operation B "Digital connectivity", Investment I11 "Implementation of a scheme to support the use of digital services". communications through different types of tools for beneficiaries, with a focus on white areas](#) was adopted.

## 3.2.5 Roaming and international calls

### 3.2.5.1 Application of the 'Roam like at home' charging system

15 June 2023 marked the 6<sup>th</sup> anniversary of Romania's starting to implement the "Roam like at home" charging system, established by a European regulation aimed at protecting users of mobile electronic communications services from the bill shock while roaming in the countries of the European Economic Area (EEA – countries in the European Union plus Norway, Iceland and Liechtenstein). Thus, if the roaming service is activated, the basic principle of "Roam like at home" provides that the national resources included in a tariff plan (including extra-options or bonuses) become available also for roaming in the EEA, within the limits of fair use.

From 1 January 2023, the volume of data (MB/GB) that can be consumed when roaming in the EU/EEA without incurring additional charges has increased, while the regulated wholesale tariff decreased. Moreover, in case of exceeding the fair use limits of some roaming services in the EEA, the maximum values of the surcharges that can be applied to subsequent consumption were capped, so that, for the period 1 January – 31 December 2023, the following tariffs could be charged:

	<b>2023</b>
Outgoing calls	0.022 €/min
Incoming calls	0.004 €/min
SMS	0.004 €/SMS
Data	1.80 €/GB

*VAT is not included.*

In order to facilitate the estimation of the limit of reasonable use of the data that users can consume while roaming in the EU/EEA, ANCOM has developed a widget application, which provides relevant results for all users of tariff plans with roaming access.

During 2023, the Authority received 105 complaints from electronic communications services users in Romania regarding the provision of roaming services, most of them concerning issues related to involuntary roaming and roaming services billing. Other complaints regarded providers' failure to apply financial cap(s) on roaming data consumption, as well as providers' failure to inform users in a timely manner about the applicable charges, when connecting to a network outside the European Economic Area or to maritime/aircraft networks.

### 3.2.5.2 Joint report after the first year of application of the Agreement on the reduction of charges for the provision of international roaming services and international calls between Romania and the Republic of Moldova

As a result of the Agreement on the reduction of tariffs for the provision of international roaming services and international calls between Romania and the Republic of Moldova, signed by the governments of the two states on 11 February 2022, the National Regulatory Agency for Electronic Communications and Information Technology of the Republic of Moldova (ANRCETI) and ANCOM have prepared a Joint Report after the first year of application of the Agreement between the two countries.

The report shows spectacular increase trends in 2022 roaming internet traffic, 20 times in the case of users from the Republic of Moldova roaming in Romania, respectively almost 3 times, in the case of users from Romania roaming in the Republic of Moldova. The first year of the Agreement also marks significant increases in roaming telephony traffic between the two states.

The increase in bilateral roaming traffic was the result of a tariff decrease of these services, implemented by the operators of the two countries, in application of the Agreement. Thus, in the Republic of Moldova, roaming users from Romania have enjoyed a sharp decrease in tariffs following the application of the "roam like at home" charging system with Romania. In Romania, the tariff reductions for roaming users from the Republic of Moldova were high, especially for roaming internet (-65%).

According to the report, the cost of the average roaming consumption basket in the 2 states decreased by almost 70% in the case of users from the Republic of Moldova and by 30% in the case of those from Romania.

<b>Average profile/SIM in roaming 2022</b>	<b>Users from the Republic of Moldova hosted in roaming in Romania</b>	<b>Users from Romania hosted in roaming in the Republic of Moldova</b>
Roaming internet	408 MB (+760%)	289 MB (+111%)
Roaming telephony	7.5 minutes incoming calls (+42%) 8.2 minutes outgoing calls (+121%)	9.6 minutes incoming calls (-8%) 10.6 minutes outgoing calls (-6%)
Roaming duration	6.7 days	8.4 days (+6%)
Average cost of services (€+TVA)	1.6 € +TVA (-68%)	10.3 € +TVA (-30%)
Roaming SIM cards, (2022, unique)	473,000 (+130%)	158,000 (+27%)

As for bilateral international calls, the tariff reductions were, with some exceptions, below expectations in both states, so that the evolution of consumption was modest: increases by 25-27% in volume (number of minutes), but exceeded by increases in the number of unique users who made such calls in 2022 (increases by 32-46%). Thus, the average consumption of international calls/user decreased in both states.

The two regulators will continue to monitor and report on the developments and effects of the Agreement. The full report on the evolution of roaming services between Romania and Moldova in 2022 is available [here](#).

## 3.2.6 Security of electronic communications networks and services

### 3.2.6.1 Update of network and service security regulations

In 2023, ANCOM launched for public consultation a draft decision regarding the technical and organizational measures to be taken by providers of public electronic communications networks or publicly available electronic communications services in order to properly manage the risks to the security of electronic communications networks and services.

To report security incidents with significant impact to ANCOM, providers of public networks and/or publicly available electronic communications services must assess the impact of incidents not only according to quantitative thresholds (which concern, for example, the number of affected users and the duration of the incident), but also according to a series of qualitative thresholds (incidents affecting the routing of emergency communications to the 112 Emergency Service, incidents with a cross-border impact or affecting the security of another provider's networks and services and causing that provider an incident that has a significant impact - to the extent that this situation was known).

As the number of incidents caused by interruptions in the electricity supply has a significant share of the total number of security incidents with a significant impact reported by providers to ANCOM, the decision provides for the obligation of public electronic communications networks providers with at least 100,000 connections or of providers that have national networks to provide electrical back-up for network elements. Thus, providers have the obligation to provide an electrical back-up of one hour for network elements located in urban localities, two hours for network elements located outside urban localities and 6 hours for the following network elements: central switching/control units, transmission hubs, network elements in locations with difficult physical access and locations statistically identified as having a high incidence or frequency of occurrence of electrical failures.

A novelty element that the decision brings is the creation of the Advisory Group for the Security of Electronic Communications. It will be made up of representatives of ANCOM and providers of public electronic communications networks or electronic communications services intended for the public with a number of at least 100,000 connections. The objectives of this group include promoting the harmonisation of security measures, promoting cooperation, assessing emerging risks, facilitating the exchange of information and best practices, and analysing challenges to the security of networks and services.

[ANCOM Decision no. 70/2024 on the security of public electronic communications networks and electronic communications services intended for the public](#) was published in the Romanian Official Journal no. 117/09.02.2024 and entered into force on the date of publication, with the exception of the provisions on the obligations for security measures, which enter into force within 3 months from the date of publication, and the provisions on the electrical back-up, which enter into force within 18 months from the publication of the decision.

### **3.2.6.2 ANCOM report on incidents affecting the security of electronic communications networks and services in 2022**

According to the ANCOM Report on incidents affecting the security of electronic communications networks and services in 2022, published in mid-2023, the number of security incidents with a significant impact on electronic communications networks and services decreased in 2022 by 17%, to 341 incidents affecting approximately 6.9 million connections. An important decrease was registered in the case of fixed telephony services, with 80% fewer connections affected, as well as in the case of fixed internet, where the number of connections involved in security incidents was 76% lower than in 2021. In 2022, more than half of the incidents, respectively 188, were triggered by an electricity supply problem.

Mobile telephony and SMS services were the most affected (3.9 million connections affected), followed by mobile internet and mobile data transmissions (2.6 million connections affected).



With regard to fixed telephony services, in 2022, we can see a significant decrease compared to the previous year, 80% fewer connections being affected. The number of affected connections also decreased in the case of fixed internet, the percentage being 76% lower than in 2021.

In the case of audiovisual media retransmission services, the number of affected connections was 94% lower than in the previous year. This decrease in the number of affected connections stems from a significantly lower number of incidents that occurred in 2022 in this field. Looking at the developments over the last three years, we can see a relatively downward trend, which is natural, once with the gradual implementation of solutions to remedy incidents and prevent their recurrence - an aspect closely followed by ANCOM year after year.

### Types of services affected by incidents in 2022

**Mobile telephony** – approx. 3.9 million affected connections

**Mobile internet** – approx. 2.6 million affected connections

**Fixed telephony** – approx. 180 thousand affected connections

**Fixed internet** – approx. 124 thousand affected connections

**Audio-visual programme retransmission** – 22 thousand connections

In 2022, the total duration of reported incidents was over 2,657 hours, up from almost 2,277 hours in 2021. The average duration of an incident has also increased from about 5 and a half hours in 2021 to about 8 hours in 2022.

**8 hours**

*average duration of  
an incident in 2022*

The incidents affected one or more counties simultaneously: 181 incidents affected one county each, 154 affected connections in 2-10 counties simultaneously, 3 incidents affected between 11 and 30 counties and 3 incidents had an impact at national level. The distribution of incidents at national level shows that most incidents (42) affected Teleorman County, while the counties where the fewest incidents were recorded were Brăila (1 incident) and Vaslui (2 incidents).

From the perspective of the geographical distribution of incidents that were caused by electricity supply problems, Teleorman County is the one where the most incidents were recorded (31), followed by Dolj (20) and Gorj (19). The counties with the fewest reports of electrical incidents were Bacău, Bihor, Braşov, Galaţi and Vaslui, where only one electrical incident was recorded, whereas in Brăila and Satu-Mare there were no such incidents.

With regard to the resources that were affected, 140 incidents affected resources at the support level the associated facilities of the equipment, such as those used for electricity supply, temperature monitoring and control systems, electrical installations), 171 incidents affected resources at the logical level (software elements of the equipment and/or resources) and 33 incidents affected resources at the physical level (where the hardware components of the equipment and/or resources).

The most affected resources are part of the categories: transmission media (185 incidents), mobile base stations and controllers (126 incidents), transmission node equipment (22 incidents) and IP routers and switches (17 incidents).

Last year, an incident caused by a cyber attack directed against a partner of an electronic communications provider in Romania was reported to last 10 days.

Although the number of incidents was lower in 2022, the total duration was longer because some of them were caused by weather phenomena, and the time frame needed to resolve them was longer.

The ANCOM report on the incidents affecting the security of electronic communications networks and services in 2022 was prepared based on the information made available by the providers and it is available, in Romanian, [here](#).

### **3.2.7 Universal service in the electronic communications field**

Universal electronic communications service is the right of every European citizen to have access to a minimum set of electronic communications services, available on demand, at an affordable price and of a specified quality, regardless of their geographical location within the territory of a Member State of the European Union.

In order to ensure this right for all citizens of the European Union, Member States are obliged to adopt appropriate measures if access to this minimum set of communications services is not ensured through market mechanisms.

To this end, a universal service fund has been established in Romania since 2004, these resources being used mainly for the implementation of the universal service through telecentres (public spaces equipped with telephone, fax and computer connected to the internet) so that the population of isolated localities can benefit from electronic communications services, but also for granting fixed telephony subsidies, and other facilities applicable in case of non-payment of the telephone bill (for certain disadvantaged categories of users).

Since 2007, ANCOM has no longer issued tax decisions on the collection of financial contributions from providers of public electronic communications networks and providers of publicly available electronic communications services, who thus no longer had the obligation to contribute to this fund.

The financial resources in the universal service account are administered by ANCOM, being distinctly highlighted within the institution's income and expenditure budget.

*Table 3.1 Provisions of ANCOM's budget regarding the amounts collected for the universal service fund*

<b>Year</b>	<b>Amount in the budget (RON)</b>
2004	57,941,000
2005	32,010,000
2006	39,100,000
2007	0
2008	0
2009	0
2010	0
2011	1,000,000
2012	875,000
2013	0
2014	300,000
2015	200,000
2016	1,000
2017	1,000
2018	1,000
2019	1,000
2020	1,000
2021	1,000
2022	1,000
2023	1.000

*Table 3.2 Total value of the universal service fund based on tax decisions issued by ANCOM*

<b>Year</b>	<b>Amount (RON)</b>
2004	59,704,957*
2005	25,899,285
2006	30,804,478
2007 - 2023	0
<b>TOTAL</b>	<b>116,408,720</b>

*\*The initial amount for the year 2004 was RON 60,092,948. Pursuant to the Decision of the High Court of Cassation and Justice No.5572/22.11.2005, it was diminished by RON 387,991.*

Table 3.3 Total amount received to the universal service fund

Year	Amount received (RON)	
	Current year	Previous years
2004	48,321,030.80	0
2005	19,898,996.00	2,509,855.80
2006	30,155,416.50	12,052,224.29
2007	0	669,975.68
2008	0	108,133.49
2009	0	179,106.00
2010	0	214,301.32
2011	0	1,075,951.14
2012	0	562,116.34
2013	0	270,291.60
2014	0	210,000.00
2015	0	1.831,304.20**
2016 - 2023	0	0
<b>TOTAL</b>	<b>98,375,443.30</b>	<b>19,683,259.86</b>

\*\* \* This amount consists of penalties for delayed payment – by Telecomunicații C.F.R. S.A. - of the amounts specified in the imposition decisions issued in 2004 (RON 916,298.20), 2005 (RON 413,381.00) and 2006 (RON 501,625.00).

Table 3.4 Amounts paid from the Universal Service Fund

Year	Amount paid (RON)
2004	0.00
2005	20,726,730.00
2006	8,184,683.45
2007	6,100,960.28
2008	1,723,677.24
2009	12,340,672.17
2010	988,979.58
2011	975,238.39
2012	650,845.93
2013 - 2023	0
<b>TOTAL</b>	<b>51,691,787.04</b>

Table 3.5 Beneficiaries of Universal Service Fund payments

Year	Beneficiary	Amount (RON)	Payment reason
2004	-	0	-
2005	Orange România S.A.	447,436.00	Telecentres
	Romtelecom S.A.	20,279,214.08	Subsidies
	RCS & RDS S.A.	79.92	Subsidies
2006	Vodafone Romania S.A.	374,444.00	Telecentres
	Orange România S.A.	102,772.00	Telecentres
	Euroweb Romania S.A.	55,148.00	Telecentres
	Romtelecom S.A.	299,684.37	Telecentres
	Romtelecom S.A.	7,352,635.08	Subsidies
2007	Rartel S.A.	2,575,253.00	Telecentres
	Orange România S.A.	378,217.60	Telecentres
	Vodafone Romania S.A.	959,617.00	Telecentres
	Societatea Națională de Radiocomunicații S.A.	2,187,872.68	Telecentres
2008	Rartel S.A.	108,234.00	Telecentres
	Societatea Națională de Radiocomunicații S.A.	1,226,607.04	Telecentres
	Orange România S.A.	388,836.20	Telecentres
2009	Societatea Națională de Radiocomunicații S.A.	3,477,490.29	Telecentres
	Accessnet International S.R.L.	6,605,730.88	Telecentres
	Rartel S.A.	648,954.00	Telecentres
	Vodafone Romania S.A.	1,608,497.00	Telecentres
2010	Vodafone Romania S.A.	226,688.00	Telecentres
	Orange România S.A.	701,001.38	Telecentres
	Societatea Națională de Radiocomunicații S.A.	61,290.20	Telecentres
2011	Societatea Națională de Radiocomunicații S.A.	975,238.39	Telecentres
2012	Orange România S.A.	462,092.20	Telecentre
	Societatea Națională de Radiocomunicații S.A.	188,753.73	Telecentre
2013 - 2023	-	0	-

### 3.2.8 Dispute settlement in the field of physical infrastructure of electronic communications networks

During 2023, no disputes were filed with the Authority in the field of physical infrastructure of electronic communications networks. ANCOM acted to finalize two disputes that were submitted to the Authority for amicable settlement in 2022.

Thus, on 13 March 2023, by ANCOM Decision no. 139, the waiver request made by Orange Romania Communications S.A. in the dispute filed against the companies E-Distribuție Muntenia S.A., E-Distribuție Banat S.A and E-Distribuție Dobrogea S.A. was noted, and, on 7 November 2023, by ANCOM Decision no. 881, the Authority settled the dispute between Orange Romania Communications S.A. and Distribuție Energie Oltenia S.A. concerning the establishment of the tariff for access to the physical infrastructure of the distribution company (overhead power lines).

ANCOM Decision no. 881/2023 was challenged by the company Distribuție Energie Oltenia S.A. at the Bucharest Court of Appeal, the first deadline for the trial on the merits being set for 17 April 2024.

With regard to the status of the court cases concerning the dispute resolution decisions issued by ANCOM during 2020<sup>2</sup> and 2021<sup>3</sup>, against which the company Distribuție Energie Electrică România S.A. appealed to the Bucharest Court of Appeal, we specify that, during the years 2021-2022, in three cases, the court of first instance rejected the latter's actions/requests, and in one case it found the request for summons to court to be obsolete. As a result of the appeals filed during 2022 by Distribuție Energie Electrică România S.A. at the High Court of Cassation and Justice against three of the aforementioned decisions, in two cases the appeal requests were rejected<sup>4</sup> as unfounded, the decisions given in the first instance remaining final, while in the third case the deadline for hearing the appeal was set on 13 February 2024.

As for the fourth case at the Bucharest Court of Appeal, won by the Authority in the first instance at the end of 2022, the court's reasoned decision has not yet been communicated.

The administrative-jurisdictional procedure for settling disputes in the field of physical infrastructure of electronic communications networks is optional and free of charge.

Detailed information on the categories of disputes in the field of communications network infrastructure that can be submitted for settlement to the Authority, as well as on the applicable settlement procedure, can be found on the institution's website, in the section Industry/Infrastructure Law/Disputes in the field of electronic communications networks' physical infrastructure.

The normative acts applicable in the matter are Law no. 159/2016 on the regime of the physical infrastructure of electronic communications networks, respectively ANCOM Decision no. 1171/2016 on establishing the procedure for settling disputes regarding the regime of the physical infrastructure of electronic communications networks.

<sup>2</sup> three decisions: Decision of the President of ANCOM no. 811/2020, regarding the dispute between TV Cablenet Work S.R.L. and the Electricity Distribution Company Muntenia Nord S.A.; Decision of the President of ANCOM no. 1148/2020, regarding the dispute between TV Sat 2002 S.R.L. and the Electricity Distribution Company Muntenia Nord S.A.; Decision of the President of ANCOM no. 1177/2020, concerning the dispute between Telekom Romania Communications S.A. and the Electricity Distribution Company Muntenia Nord S.A., the Electricity Distribution Company Transilvania Sud S.A., respectively the Electricity Distribution Company Transilvania Nord S.A.

<sup>3</sup> one decision: Decision of the President of ANCOM no. 263/2021, regarding the dispute between Lunic S.R.L. and Distribuție Energie Electrică România S.A.

<sup>4</sup> on 27.06.2023, respectively on 12.01.2024

## 3.3 Protecting the interests of communications users

### 3.3.1 Regulations on end-user information obligations and other measures for their protection

ANCOM has revised the secondary legislation on the obligations of providers of publicly available electronic communications services to inform end users, in order to correlate it with the primary legal provisions that were amended following the adoption of Law no. 198/2022 amending and supplementing certain normative acts in the field of electronic communications and establishing measures to facilitate the development of electronic communications networks, which transposed into national legislation Directive (EU) 2018/1972 of the European Parliament and of the Council establishing the European Electronic Communications Code (recast).

In this context, ANCOM issued [Decision no. 73/2023 on the obligations to inform end users and other measures for their protection](#), published in the Romanian Official Journal no. 131 of 15 February 2023.

ANCOM Decision no. 73/2023 aims to establish obligations for providers of internet access services, voice, SMS and MMS communications and of transmission services used for the transmission of audiovisual media services. These obligations cover:

- the information to be made available to end-users and the ways in which that information is made available, for enabling them to make informed decisions;
- the minimum information to be included in detailed invoices issued to users;
- the format and modalities of sending the notification regarding the providers' intention to unilaterally modify the contract;
- the rules for granting compensation in the case of subscribers affected by non-compliance with the legal obligations regarding the transfer from one provider of fixed internet access services to another, as well as by non-compliance with the schedules established for the installation, respectively the repair and restoration of the fixed internet access service, within the transfer process.

This information must be accessible, detailed, correct, intelligible, relevant and presented in a way that allows users to easily navigate through it. In case of updating the information, the providers will specify the date of the last update.

Regarding the method of making regulated information available to end users, according to the provisions of Decision no. 73/2023, this is also done through the providers' own websites and through ANCOM - the interactive application Veritel ([www.veritel.ro](http://www.veritel.ro)).

The main new elements regulated by the provisions of ANCOM Decision no. 73/2023 for providers, meant to facilitate transparency and information for end users, aim, among others:

- the obligation to create their own website, incumbent on providers who have reported at least 1,000 subscribers/connections for any of the internet access, voice, SMS and MMS services and audiovisual media transmission services;
- the obligation to include in the contractual documents intended for end-users and in the invoices, but also in a dedicated section, in an easily accessible place on the website, information on the possibility of accessing, free of charge, by means of calls or other emergency communications, the emergency services, by using the single European emergency number 112;
- the obligation to inform end users about reaching the consumption limit in the amount of EUR 50 or RON 250 (excluding VAT) in addition to the monthly value of the subscription for telephone and internet access services, calculated without taking into account the costs incurred in accessing value-added services.

Moreover, according to the decision, the providers that have reported to ANCOM a number of at least 1,000 subscribers/connections to internet access services, voice, SMS and MMS communication services and to the transmission services used for the transmission of audiovisual media services have the obligation to publish within a section or, as the case may be, within the sections dedicated to tariff plans, on their own websites, the commercial offers with all existing tariff plans that can be contracted by end users.

For each tariff plan published on the website, the following will be made available to the public on the first accessing and in the first description of the tariff plan: detailed information on the name and characteristics of each tariff plan, the value of the tariff plan, the tariff range, and, where applicable, the price to be paid for the equipment included in the package and/or the tariff for leasing the equipment, including - as the case may be - the bonuses and discounts included in that tariff plan, specifying the period for which they apply, plus the information provided in Annex no. 1 of ANCOM Decision no. 73/2023, in the same place or maximum within one click.

In the case of internet access, voice communications, SMS and MMS services, provided at mobile points, for which payment is made in advance, the available recharge value cards, the information refers to the value and validity of the credit corresponding to each one, as well as to the methods of renewing the credit and the effects of its renewal on the validity of the card, depending on the recharged values and the methods of recharging, if applicable.

Amendments were also made to the provisions regarding the unilateral modification of the contract, given that, from the notifications received by the Authority, it emerged that the notifications regarding the unilateral changes were not received by the subscribers.

Thus, if previously the means of transmission of the notification was chosen by the provider, this normative act established that for the services provided on the basis of a contract concluded in writing, at the time of conclusion of the contract, the end users have the right to choose, by means of a contractual clause, on the method of transmitting the notification by which the unilateral intention to amend the contract is announced.

For example, the method of sending the notification can be by e-mail, customer account, letter, etc.

Providers that do not have their own websites (who usually have a small number of subscribers) in order to fulfill the obligation to inform the public, still have the option to make available to end users, upon request, the information contained in ANCOM Decision no. 73/2023, alternatively, in printed format, or, if the end-user agrees, on another durable medium or through any platform that ensures the possibility of easily viewing and/or downloading documents containing the aforementioned information.

Furthermore, taking into account the complaints addressed to ANCOM regarding the refusal of the providers to make available to the subscribers copies of the contracts in progress, the Authority considered it appropriate to impose on the providers the obligation to submit, at the request of the subscribers (transmitted in printed form or on durable support/in electronic form), free of charge, a copy of the contract for the provision of electronic communications services in force, taking into account the importance of this act from the perspective of the legal certainty of the parties.



### 3.3.2 Measures for end-users with disabilities

At the beginning of 2023, ANCOM adopted Decision no. 74/2023 on the establishment of measures addressed to end-users with disabilities through which the facilities offered to persons with disabilities regarding their access to electronic communications services were updated.

Taking into account the need to adapt the existing tariff packages on the market to the specific consumption of people with visual, hearing and/or speech disabilities, the Authority has updated the configurations of service packages containing a minimum level of consumption units, to maximum tariffs recommended to be charged by providers.

Thus, for end-users with hearing and/or speech disabilities, ANCOM has decided to make available mobile service packages containing an unlimited number of SMS usable on one's individual network and 300 SMS usable in national networks, at a recommended rate of 4 euros/month, including VAT, and, at the user's request, a data volume of 5 GB, at a recommended rate of 2 euros/month, including VAT, the total recommended price of the package being 6 euros/month, including VAT.

For end-users with visual impairments, ANCOM has established the configuration of mobile service packages containing 2,000 minutes usable in its own network and 500 minutes usable in national networks, at a recommended rate of 2 euros/month, including VAT, and, at the user's request, a data volume of 5 GB, at a recommended rate of 2 euros/month, including VAT, the total recommended price of the package being 4 euros/month, including VAT.

Upon the request of end-users with disabilities, providers are obliged to provide them with information materials in an accessible and relevant format for persons with disabilities, clearly presenting the functions and how the terminal equipment can meet their needs.

In order to maximise the possibility for end-users with disabilities to use publicly available electronic communications services, providers will have to make available to them a minimum set of information on the services offered, through specific modalities, tailored to the needs of those users.

[Decision no. 74/2023 on the establishment of measures addressed to end-users with disabilities](#) was published in the Romanian Official Journal no. 130/15.02.2023.

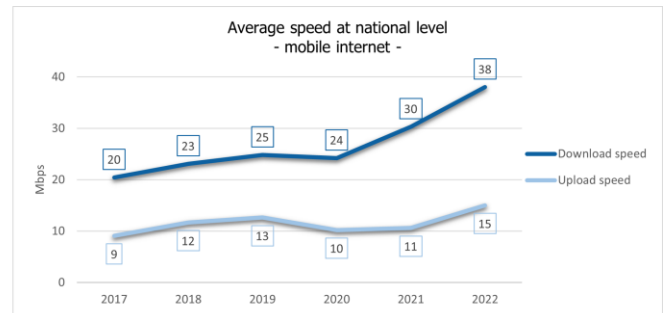
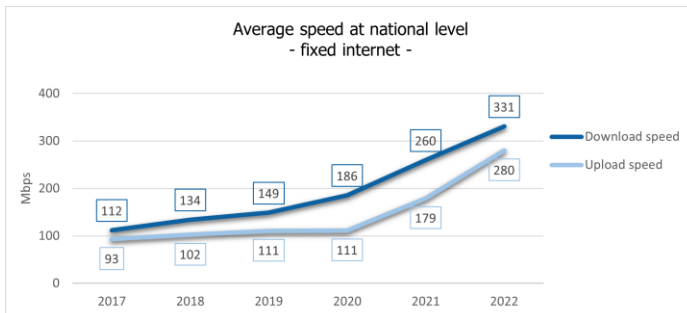
### 3.3.3 Netograf – the IT platform for measuring the technical quality parameters of internet access services

Netograf is the IT platform for measuring and monitoring the quality of the internet access service, made available by ANCOM free of charge to end users in Romania. It includes the web application ([www.netograf.ro](http://www.netograf.ro)) and applications dedicated to fixed and mobile terminals. The application for fixed terminals can be downloaded from the web application page, and the mobile applications can be installed from the dedicated stores (Google Play for Android, App Store for iOS).

Through Netograf, end-users test the quality of the connection between their own terminal equipment and a test server connected to the national public internet nodes interexchange RONIX and InterLAN.

On Netograf, ANCOM publishes statistics on the quality of the fixed and mobile internet access service actually experienced by users in Romania, broken down by providers. In 2023, the Authority published [Internet access service quality report for 2022](#).

The official statistics on the quality of the fixed and mobile internet access service in Romania developed by ANCOM based on tests within the Netograf platform show that in 2022 Romanians experienced average download speeds nationwide that are higher compared to previous years for both fixed and mobile internet. According to the results of the tests carried out by end users within the Netograf platform during 2022, the average download speed at national level increased by approximately 27% compared to the previous year, up to 331 Mbps, with an average upload speed of 280 Mbps for the fixed internet access service, increasing by a significant 56% compared to 2021.



As for the mobile internet service, the average download speed nationwide reached 38 Mbps, increasing by approx. 26%, while the average upload speed reached 15 Mbps, i.e. 46% higher than the national average of the previous year.

The statistics in the ANCOM Report on the quality of the internet access service in 2022 were based on 133,641 valid tests carried out through the three types of Netograf applications (web application and applications for fixed terminals and mobile terminals), of which 77% were carried out on fixed connections and 23% on mobile connections. At a national level, the most valid tests for fixed internet services were carried out in Bucharest (7,201 tests), Prahova (2,675 tests), Ilfov (2,532 tests), Cluj (1,782 tests) and Iasi (1,756 tests). For mobile internet services, the most valid tests were carried out in Bucharest (6,920), Timiș (1,149), Iași (1,122), Ilfov (1,022) and Brașov (824).

### TOP COUNTIES WITH THE HIGHEST DOWNLOAD<sup>5</sup> SPEED



fixed internet

- Harghita - 280 Mbps**  
(of 549 tests)
- Prahova - 235 Mbps**  
(of 2,675 tests)
- Cluj - 192 Mbps**  
(of 1,782 tests)
- Neamț - 190 Mbps**  
(of 987 tests)
- Dâmbovița - 176 Mbps**  
(of 1,059 tests)



mobile internet

- București - 68 Mbps**  
(of 6,920 tests)
- Vrancea - 52 Mbps**  
(of 758 tests)
- Constanța - 36 Mbps**  
(of 677 tests)
- Sălaj - 36 Mbps**  
(of 71 tests)
- Brăila - 35 Mbps**  
(of 137 tests)

<sup>5</sup> The calculation of the statistics at the county level was performed on a much smaller number of tests than the one based on which the statistics by provider and those at national level were calculated, because in the case of statistics at the county level, all tests without location data were excluded (these are the cases in which users do not allow Netograf applications access to location).

In addition to information on the evolution of average download and upload speeds in 2022 for the largest fixed providers and mobile providers, the report also provides information on the evolution of average latency and jitter for the same providers, statistics by county for 2022 (number of tests and average values for the aforementioned parameters, for both fixed and mobile connections), as well as information related to the developments of the administrative quality indicators (deadline for providing the internet access service, repair time, frequency of user complaints and deadline for solving complaints).

### 3.3.4 Aisemnal.ro - the reference tool for mobile signal coverage in Romania

The national map of mobile voice signal coverage – [www.aisemnal.ro](http://www.aisemnal.ro) is the IT platform on which users can check the degree of coverage, as well as the level of 2G, 3G and 4G signal for each of the mobile operators on the Romanian market.

The map is easy to use: to see what the nationwide signal coverage is, users need to choose a single operator and select one or more technologies (2G, 3G or 4G). Users interested in the signal level in a particular locality can select the locality of interest. The map also allows enabling the location option to see the signal coverage in the user's location.

Starting with 2021, aisemnal.ro displays, in a dedicated section, the results of the mobile voice signal coverage measurements in the Bucharest metro network for that year.

The coverage measurements were carried out during a drive-test simultaneously for all operators, in all technologies and bands used. The trucks used were equipped with 2 universal network analyzers (RF scanners), having measuring antennas installed outside, on their roof.

ANCOM carried out the measurements only in public spaces, on national, county or communal roads, outside private properties.

Through the map available at [www.aisemnal.ro](http://www.aisemnal.ro), those interested can find out which are the localities with the best mobile signal, but also those with the weakest. Thus, users have a complete and accurate picture of the degree of mobile signal coverage.

Moreover, the platform provides information on the localities at risk of involuntary roaming, the respective areas being showed as points at street level. Involuntary roaming can occur in border areas on the territory of Romania only if users have activated the roaming service, with the mobile phone or tablet set on automatic network selection. In these situations, the mobile equipment will automatically connect to the network with the best signal at the user's location.

### 3.3.5 Monitor EMF - Electromagnetic field monitoring

ANCOM permanently monitors the electromagnetic field strength through 200 fixed broadband monitoring sensors located in Bucharest and other 141 localities in the country, which are placed outdoors, in public spaces close to multiple sources of radio emissions.

The sensors work around the clock, transmitting measurements to the [www.monitor-emf.ro](http://www.monitor-emf.ro) platform every 24 hours. Thus, users can consult the results for each sensor for the last 3 days, the last 3 months or the last year and download the results in PNG format. The results of these measurements are made available to those interested on the electronic platform, in the form of a map that also provides details on the place, period and measured level of the intensity of the electromagnetic field, a level expressed in absolute value, but also in percentages compared to the maximum allowed regulated levels.

For measurement, each sensor uses a triaxial isotropic probe for measuring the strength of the electric field in four frequency bands - 100 kHz - 7 GHz, 925 MHz - 960 MHz, 1805 MHz - 1880 MHz and 2110 MHz - 2170 MHz.

The [www.monitor-emf.ro](http://www.monitor-emf.ro) platform also contains the results of the measurements carried out by ANCOM since 2012 with portable equipment at various points throughout the country. The measurements were made with specialized portable equipment over a wide frequency range between 9KHz and 6 GHz, with triaxial measurement antennas installed at a height of 1.5 m above the ground, the results being averaged over time intervals of six minutes and then compared with the reference levels.

Thus, those interested can view the results of measurements regarding the level of the electromagnetic field emitted by antennas used in frequency bands up to 7 GHz (radio-TV, Wi-Fi, all mobile communications bands including those currently used for 5G technology, etc.).

For each measurement, the website [www.monitor-emf.ro](http://www.monitor-emf.ro) displays the location, period and level of exposure to electromagnetic fields, as recorded at the time of the measurement, and the corresponding percentage from the maximum reference level established by the legal framework in force, as calculated according to the measurement results.

Users can see how ANCOM performs measurements with the mobile equipment on the Authority's Youtube page.

The measurements represented on the map were made in compliance with the recommendation ECC (02)04 regarding the methods of measuring non-ionizing electromagnetic radiation, and the reference levels used are those specified in the Order of the Minister of Health no. 1193/2006 for the approval of the Norms regarding the limitation of the exposure of the general population to electromagnetic fields from 0 Hz to 300 GHz.

In Romania, the EMF level with respect to human exposure is regulated in accordance with the practices adopted in the European Union. The Order of the Minister of Public Health no. 1193/2006 takes over the restrictions provided in the Recommendation of the Council of the European Union 1999/519/EC on limiting the exposure of the general population to electromagnetic fields (from 0 Hz to 300 GHz).

The International Commission on Non-Ionizing Radiation Protection (ICNIRP) endorsed this recommendation, which has become a reference document for all European Union member states.

The results of the measurements performed so far are compared to the maximum levels allowed by the legislation in force and show that these maximum levels have not been exceeded.

### 3.3.6 Number portability

Phone number portability is another service made available to users, which allows them to keep their phone number while changing the service provider. The portability service extends end-users' freedom of choice and gives them the opportunity to enjoy the benefits of a competitive telephony market.

In addition to issuing the necessary regulations, ANCOM also contributes to the technical implementation of the portability service.

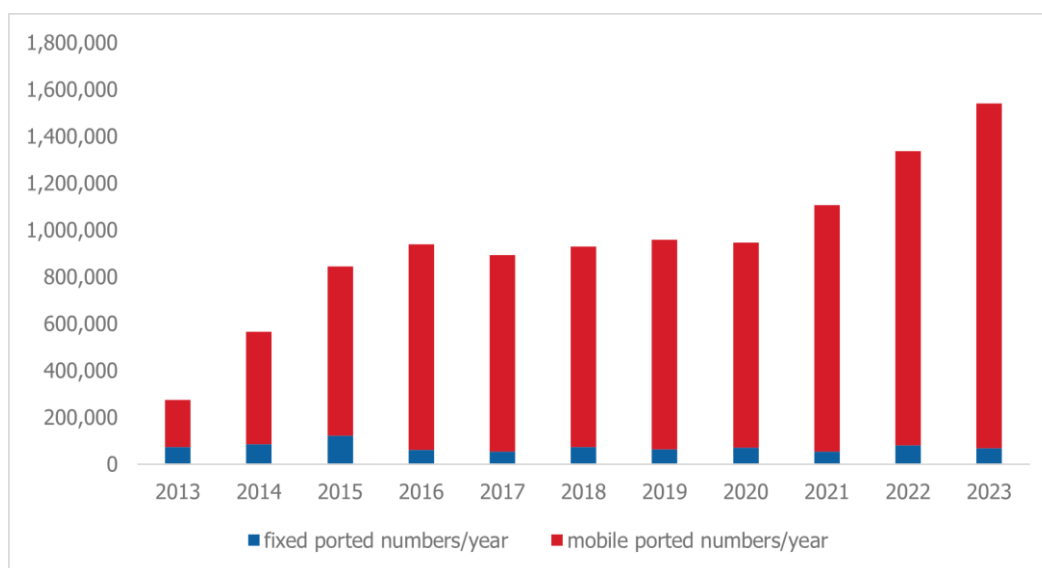
2023 marked 15 years of portability in Romania. In the 15 years since the portability service was launched, which gives users the freedom to choose the most suitable offer for their consumption needs while keeping their phone number, over 11 million phone numbers have been transferred within the fixed and mobile networks in Romania.

At the beginning of the year, the secondary regulations regarding number portability were revised, mainly implementing the new elements provided in Law no. 198/2002 by which Directive (EU) 2018/1972 was transposed into national legislation.

Furthermore, amendments have been brought aimed at eliminating some problems that have arisen in practice regarding the assignment of temporary numbers, the information of end users and the possibility of submitting the porting request in electronic form has been provided.

In 2023, the growing trend in the volume of ported phone numbers continued, with a new porting record being set since the launch of the portability service in 2008. Thus, in 2023, 1,541,269 phone numbers changed their operator, while keeping the user.

Of the total ported numbers, 96%, i.e. 1,472,946, are mobile phone numbers. Records were also set in terms of the average number of porting processes per month, reaching 128,439. Most ports, i.e. over 140 thousand, were carried out in March and November 2023.



37 fixed and mobile telephony providers were subject to porting processes carried out in 2023. Of the total porting processes related to last year, 87% correspond to residential users and 13% - to business users.

Since the introduction of the portability service in Romania, over 11 million numbers have been transferred between networks through portability processes. 10 million of these are mobile numbers (90%) and 1 million are fixed telephony numbers.

In 2023, 1,472,946 mobile phone numbers were ported. RCS & RDS is the provider that received, through porting, the most mobile numbers, namely 866,855, followed by Vodafone with 289,838 numbers received and Orange with 181,522. Telekom Romania Mobile Communications received 111,751 numbers, Orange Romania Communications 22,876 and other providers 104. Of the total mobile numbers ported in 2023, 58% (851,637) were subscription-based numbers.

As for fixed telephony, in 2023 the number of porting processes decreased by 16%. Thus, 68,323 fixed telephone numbers were ported. Most users opted for the offers of the following providers: RCS & RDS (24,276 numbers), Orange (13,344) and Vodafone (11,903). Of the total fixed numbers ported in 2023, 11,313 were location-independent numbers, freephone numbers and Premium Rate numbers.

During the past year, ANCOM received 450 complaints regarding the porting of telephone numbers, the users signaling in particular aspects related to the cancellation of the porting processes, in the context in which they were reoffered by the providers they had intended to give up, as well as the termination of the contract related to the initially allocated provisional telephone number.

The management of the administrative processes associated with number portability is carried out through an IT system, managed by ANCOM. The Authority permanently monitors the operation of this system while providing support to the operators for the proper development of the porting processes.

By accessing [www.portabilitate.ro](http://www.portabilitate.ro) - a website provided by ANCOM - users can obtain all the information about portability and the steps they must follow if they decide to change the telephone operator. The page also includes a widget enabling users to find out if a number is ported or not and the network to which it has been ported.

### 3.3.7 Market research among end-users

#### 3.3.7.1 Study on the attitudes of users of electronic communications services

Periodically, in order to supplement the information obtained from the providers of electronic communications services, ANCOM conducts and publishes [here](#) quantitative studies on the attitudes of users and the use of electronic communications services among individuals.

In 2023, ANCOM published a quantitative tracking study on the attitudes of residential users of electronic communications services, carried out in September 2023, on a sample of 1,436 respondents.

The objectives of the study were to obtain information such as:

- the main purpose of using fixed internet and mobile internet services;
- the degree of satisfaction with the use of electronic communications services, as well as with the quality/price ratio, for each service; the degree of satisfaction with customer service and technical support;
- difficulties in understanding the tariff plans used, including options and bills;
- perceptions regarding the speed/quality of the fixed/mobile internet, problems encountered regarding the quality;
- attitudes towards the evolution of the prices of electronic communications services;
- information on past behaviour (whether they changed their fixed/mobile internet providers in the last 12 months and what provider they have switched to); motivations and obstacles/barriers encountered;
- information on intentions to change the fixed/mobile internet provider in the next 12 months; motivations for change;
- attitudes/motivations towards the use of bundled services/multiple services from the same provider.
- the influence of socio-demographic and economic variables on the consumption behavior of service users (correlations between variables).

Regarding users' perceptions of "what does quality internet mean?", in the case of fixed internet, 73% of respondents consider it mandatory "to have high, superior speed", and in the case of mobile internet, 64% want "to have very good coverage, availability".

Measuring users' perceptions of the current prices of electronic communications services led to a percentage of 57% respondents considering them to be at a "normal" level.

Fixed internet providers were changed mainly because the price was high (39% of those who switched), because they got a better offer for included services (37%) and because the service was of poor quality (34%).

Mobile telephony providers offering mobile internet were changed for the same reasons: high price (53%), getting a better offer for included services (49%) and poor quality of service (35%).

The fixed internet is mainly used for email (85% of those who use the fixed internet), social networks (84%), information/news (84%), online shopping (83%), movies/shows (76%).

Mobile internet is mainly used for instant messages and video calls (89% of those who use mobile internet), social networks (84%), email (82%), information/news (77%), online shopping (72%), maps (71%).

### **3.3.7.2 ANCOM study: Romanians' attitudes and perceptions regarding the sustainability of electronic communications services**

Between August and October 2023, ANCOM conducted a study on the environmental impact of electronic and postal communications, with the following objectives:

- the degree of knowledge about the environmental impact of the use of electronic and postal communications;
- attitudes and perceptions of the population towards actions to limit the environmental impact due to the use of electronic communications and postal services (positioning in relation to the environmental impact generated by electronic communications products and services and postal services, behaviour regarding the use of electronic communications products and services and postal services in relation to the environment);
- attitudes and perceptions regarding the sustainability of electronic and postal communications services;
- attitudes and perceptions of the population regarding the sustainability of electronic communications equipment;
- the influence of technology on activities and perceptions of the opportunities and challenges caused by it;
- the influence of socio-demographic and economic variables on perceptions (correlations between variables).

Regarding the choice of electronic communications services and of postal services, prices and quality of services are the most important, with scores of 8.7 and 8.5 respectively (on a scale of 1 to 10), while environmental impact receives a score of 6.2 in user preferences.

63% of respondents believe that reducing the carbon footprint of electronic communications services requires first of all the abandonment of old, less efficient technologies.

In the case of postal services, the use of biodegradable packaging (58% of respondents) and electric delivery cars (50% of respondents) would have the greatest impact on the carbon footprint. The additional taxation of services that are not sustainable with the environment would be accepted by a fifth of respondents.

6.04 out of 10 respondents, on average, would be willing to a small extent to accept longer delivery times for postal services.

In terms of perceptions regarding the sustainability of electronic communications equipment, most respondents replace equipment once every 4 years or less often, with laptops/computers being kept the longest. Equipment damage is the reason for the latest replacement.

The equipment (smartphones, tablets, laptops, computers, etc.) used in the last 5 years was most often given to relatives/friends (49%), was taken for repair (47%) or was recycled (32%).

In the purchase decision, 60% of respondents would take into account the energy class of the phone only under the conditions of a similar price. Moreover, cash compensations or vouchers would positively influence the decision to recycle electronic equipment for 72% of respondents, and the handing over of old equipment upon receipt of the new one for 59% of respondents.

In terms of the degree of information, respondents generally consider themselves uninformed about the environmental impact of electronic and postal communications products and services.

The vast majority of respondents (83%) believe that the greatest impact of electronic communications on the environment is the equipment used, whereas for postal services, the greatest impact comes from the packaging of parcels (73%).

Information on the environmental impact generated by electronic communications products and services and postal services received from family, acquaintances and friends is more reliable than that obtained through social networks or the media.

The majority of respondents believe that information on the sustainability of electronic or postal communications products/services should be regulated, using the same standards.

In general, the most useful aspect of digitization is connecting with other people (average 8.79), especially for respondents in the 16-24 age group. Respondents in the 45-54 and 65+ age categories consider that the most useful aspect of digitization is easier access to culture or information (average 8.65 and 8.51 respectively).

The respondents who use the internet answered that the most time online is dedicated to work (144 minutes a day, on average).

The market study on attitudes and perceptions regarding the sustainability of electronic communications and postal services is available [here](#) and it was conducted on a nationally representative sample of 1,471 respondents, individuals over the age of 16, living in Romania, both in urban and rural areas.

On November 23, 2023, a workshop on the environmental sustainability of postal services was held in Bucharest. More information about the event can be found [here](#).

Furthermore, the indicators for measuring the environmental sustainability of electronic communications networks and services are identified in a report [here](#).



### 3.3.8 Emergency Service – 112

ANCOM analyzes and sets the technical and economic conditions for establishing communications to the Single National System for Emergency Calls (SNUAU), according to the provisions of the Government Emergency Ordinance no. 34/2008 on the organization and functioning of the Single National System for Emergency Calls, with subsequent amendments and completions.

In 2023, the Romanian Government adopted Emergency Ordinance no. 48/2023, which provides the legal framework for making configurations at the level of the communication networks of public mobile telephony operators, so that the geographical coordinates of the location from which 112 is called can be determined with increased accuracy.

As well, at the level of the 112 Emergency Service, changes will be made in the system architecture to allow the reception, processing and making available to operators and dispatchers of this location information, with increased accuracy.

In order to implement the provisions of GEO no. 48/2023, in 2023 a pilot project was carried out by the Special Telecommunications Service (STS). The purpose of the pilot project was to implement technical solutions in SNUAU and in the networks of mobile electronic communications service providers and to establish the methods by which the accuracy level of the locations generated by the advanced location solutions in the network will be determined.

ANCOM was part of the project for testing the standardized location solution, implemented at the level of public mobile electronic communications networks in order to determine, transmit and use within SNUAU the determined location information, contributing to the establishment of test calls from the various locations chosen according to the project methodology.

The project was carried out in Bucharest, Cluj, Constanta, Iasi, Ifov and Prahova counties, the testing activities being performed by colleagues from the regional directorates, using several types of mobile terminals, on different technologies (2G, 3G, 4G), for all mobile operators.

According to the provisions of GEO no. 48/2023, the criteria for accuracy and reliability of the determined location information **are established by government decision**.

In order to issue the Government Decision, the meeting of the National Coordination Committee of the SNUAU activity on 21 September 2023 established to set up a working group composed of representatives of MCID, STS and ANCOM. Since its establishment, several meetings of the working group have been held during which the provisions of the draft Government Decision were discussed.

MCID, STS and ANCOM appreciate the involvement of public mobile operators in this vital project for the efficient management of the emergency situations announced at 112, their support being essential in the implementation of these tools for the protection of citizens.

### 3.3.9 User Complaints

In 2023, ANCOM received and solved 3,835 complaints from users of electronic communications services and postal services in Romania.

Most complaints, 70% of the total, concerned electronic communications services provided by operators. The main reasons for discontent were problems related to the contractual relationship with providers, including the termination of contracts (18% of complaints regarding electronic communications services), unilateral modification of contracts (12%), billing of electronic communications services (11%), the performance of distance contracts (11%) or the degree of coverage with voice and internet services (9%).

17% of the complaints in the field of electronic communications services concerned the process of porting telephone numbers, and 8% were related to the roaming service, with a focus on the conditions of use in the European Economic Area (Roam like at home).

Of the total number of complaints registered with ANCOM last year, 24% concerned postal services, the main problems complained about being the non-delivery of postal items (24% of the total complaints regarding postal services), the damage of postal items (18%), the delivery time (16%) and their loss or theft (13%).

ANCOM data show that the users' complaints regarded the electronic communications services provided by Vodafone Romania - 32%, Orange Romania - 20%, RCS&RDS - 11%, Telekom Romania Mobile Communications - 11% and Orange Romania Communications - 7%.

As far as postal services are concerned, the providers most concerned by the complaints submitted to ANCOM were Fan Courier (30% of the total complaints regarding postal services), Cargus (23%), Dynamic Parcel Distribution (18%) and the Romanian Post (6%).

*Table 3.6 Complaints received by ANCOM during 2023, by issues of interest*

Complaints received by ANCOM during 2023	3,835
Complaints, by issues of interest:*	
Electronic communications	
Contract issues	
• Contract termination	476
• Unilateral contract amendment	327
• Fraud	65
• Conclusion of written contract	38
• Minimum duration	16
• Duration of package extension	4
• Minimum information	5
• FUP voice/SMS	5
• Contract summary	3
• Other	223
Discrimination/service installation refusal	
• Discrimination/refusal	9
• Installation time	10
• Other	2

Distance/off-premises contracts	
• Consent	91
• Right of withdrawal	69
• Minimum information	49
• Delivery/return of equipment	32
• Hard copy proof of information	10
• Other	42
Billing	
• Disputed billing	199
• Failure to receive a non-itemized bill	17
• Fraud	11
• Resource depletion information	4
• Consumption/cost information	9
• Failure to receive an itemized bill	8
• Minimum items of information	6
• Other	41
Premium rate numbers	53
Number portability	
• Porting cancellation	194
• Failure to observe the deadline	69
• Provisional number	48
• Technical issues	37
• Abusive porting	29
• Porting denial	8
• Other	62
Roaming	
• The 50 and 100 Euro data ceilings	46
• Disputed billing	41
• Inadvertent roaming	44
• Welcome SMS	20
• FUP implementation	14
• Data ceiling warning	4
• Roaming-less offer	6
• Roaming internet quality	3
• Information on tariffs associated to a number, surcharge	1
• FUP information in the contract	2
• Satellite roaming on a ship/plane	3
• Other	23

Coverage	
• Mobile telephony signal	169
• Mobile internet signal	49
• Aisemnal.ro	6
• Fixed internet network	2
• Other	2
Technical problems (faults)	
• Not remedied	99
• Repeated faults	88
• Repair time	9
• Compensation	6
• Other	20
Net neutrality	
• Fixed internet speed	32
• Mobile internet speed	27
• Remedies	6
• Settlement procedure/measurements	3
• Access blocking	1
• Traffic management	4
• Other	9
Relationship between service providers – users	
• Customer relations service	45
• Complaint handling	12
• Information on providers' websites	9
• Veritel	1
• Other	12
Infrastructure	72
Radio Spectrum	72
Equipment	33
EMF	118

Postal services	
• Damaging of postal items	167
• Delivery failure	218
• Delivery time	152
• Handover conditions	104
• Lost/theft	121
• Cash-on-delivery	33
• Tariff	24
• Customer relations	18
• Authorisation	4
• Customs	17
• Complaint handling mechanism	9
• Notice on delivery	7
• Transport services	7
• Other	63
Fake news	1
Pornography	2
Other	230

*\*Some complaints cover several issues of interest*

# 4



## POSTAL SERVICES

## 4.1 Postal services market

### 4.1.1 General authorisation

During 2023, the provision of postal services was carried out under the conditions of the general authorization regime adopted by the Authority by ANCOM Decision no. 313/2017.



As of 31 December 2023, the Public Register of postal providers was counting 487 persons authorized to provide postal services, thus registering a minor decrease of almost 3% compared to the end of 2022.

Moreover, a similar decrease was recorded among the persons who had the right to provide postal services within the scope of universal service (473 at the end of 2023) and among the persons authorized to provide postal services outside the scope of universal service (481).

However, as the persons whose capacity as postal provider ceased in 2023 account for approximately 8% of the number of registered providers at the end of 2022, without significantly altering the total provider number y.o.y., it can be concluded that, on its path to consolidation, the postal market keeps being dynamic while also being attractive.

*Figure 4.1 Evolution of the number of providers, 2021 – 2023*

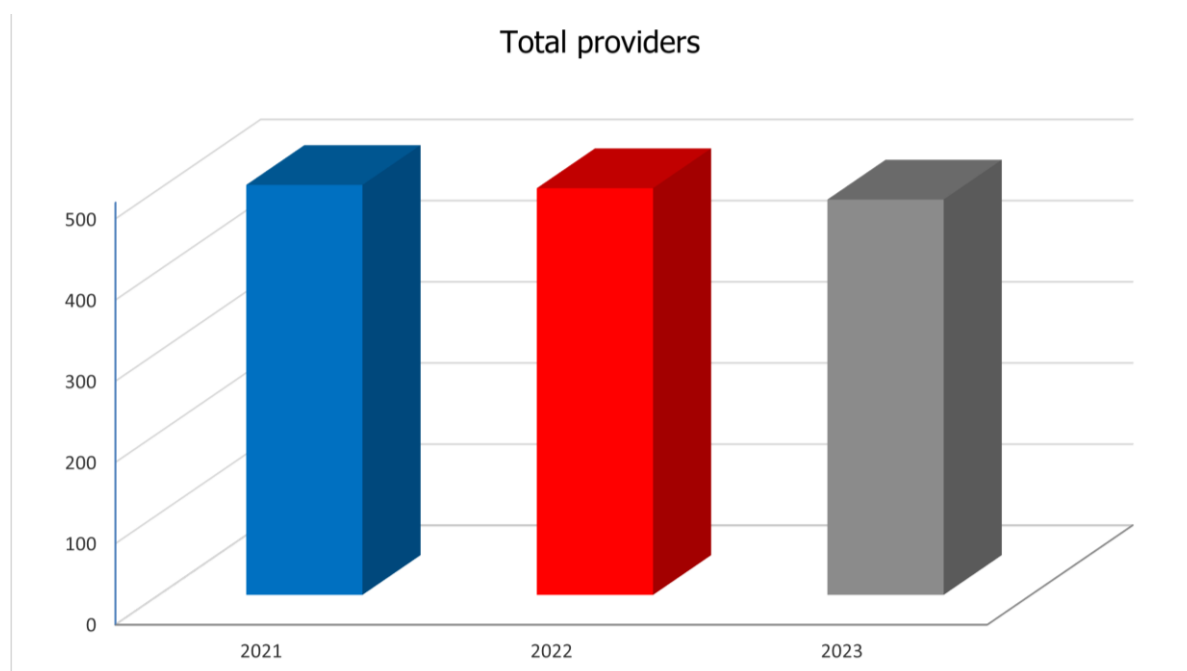
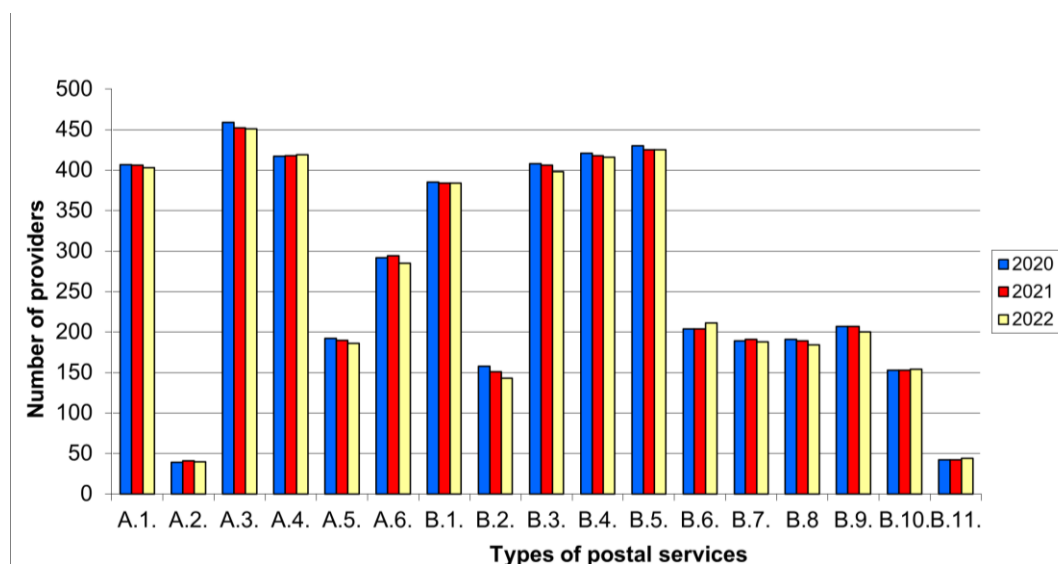


Figure 4.2 Evolution of the number of providers during 2021 – 2023, by types of postal services



## Types of postal services

A.1. Clearance, sorting, transport and delivery of domestic and cross-border postal items weighing up to and including 2 kg (correspondence, printed matter)

A.2. Clearance, sorting, transport and delivery of domestic and cross-border cecograms

A.3. Clearance, sorting, transport and delivery of domestic and cross-border postal parcels weighing up to and including 10 kg

A.4. Distribution of cross-border postal parcels with weight limits between 10 kg and 20 kg inclusive, sent from outside the territory of Romania to an address located on its territory

A.5. Service for registered items concerning domestic and cross-border postal items weighing up to and including 2 kg (correspondence, printed matter)

A.6. Service for insured items concerning domestic and cross-border postal items weighing up to and including 2 kg (correspondence, printed matter) or domestic and cross-border postal parcels weighing up to and including 10 kg, respectively international postal parcels with weight limits between 10 kg and 20 kg inclusive, sent from outside the territory of Romania to an address located on its territory

B.1. Clearance, sorting, transport and delivery of domestic and cross-border postal items weighing more than 2 kg (mail items, printed)

B.2. Direct mail services for domestic and cross-border postal items

B.3. Clearance, sorting, transport and delivery of domestic postal parcels with weight limits between 10 kg and 31.5 kg inclusive

B.4. Clearance, sorting and transport of cross-border postal parcels with weight limits between 10 kg and 31.5 kg inclusive, sent from the territory of Romania to an address outside its territory

B.5. Distribution of cross-border postal parcels with weight limits between 20 kg and 31.5 kg inclusive, sent from outside the territory of Romania to an address located on its territory

B.6. Cash on delivery service

B.7. Change of destination service

B.8. Special delivery service

B.9. Acknowledgement of receipt service

B.10. Express service

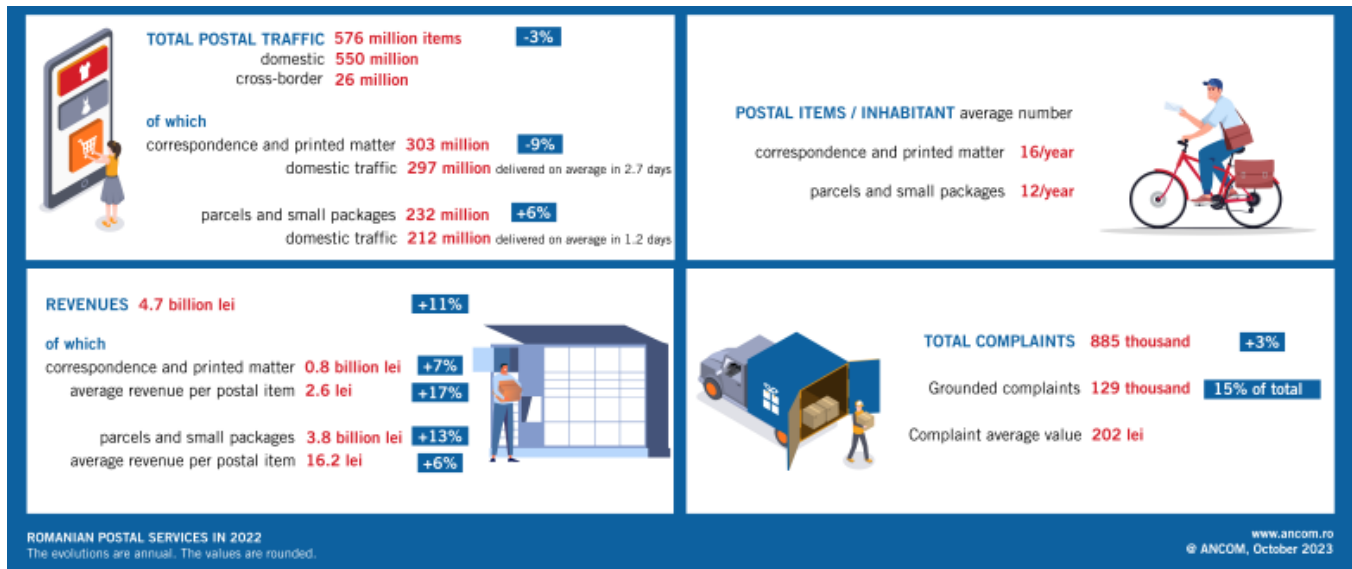
B.11. Domestic and cross-border paper money order service



## 4.1.2 Statistical data on postal services

According to ANCOM Decision no. 388/2020 on the reporting of statistical data by postal service providers, these have the obligation to report, by 15 March, statistical data for the previous year. The reporting is carried out online, using the electronic signature based on a qualified certificate, through the application made available by ANCOM, in accordance with the provisions of ANCOM Decision no. 336/2013 on the means and manner of the providers' transmission of documents, data or information to ANCOM, with subsequent amendments and completions.

During 2023, 62 providers were sanctioned for not fulfilling these obligations, corresponding to 2022, 20 of which were sanctioned with withdrawal of the right to provide postal services.



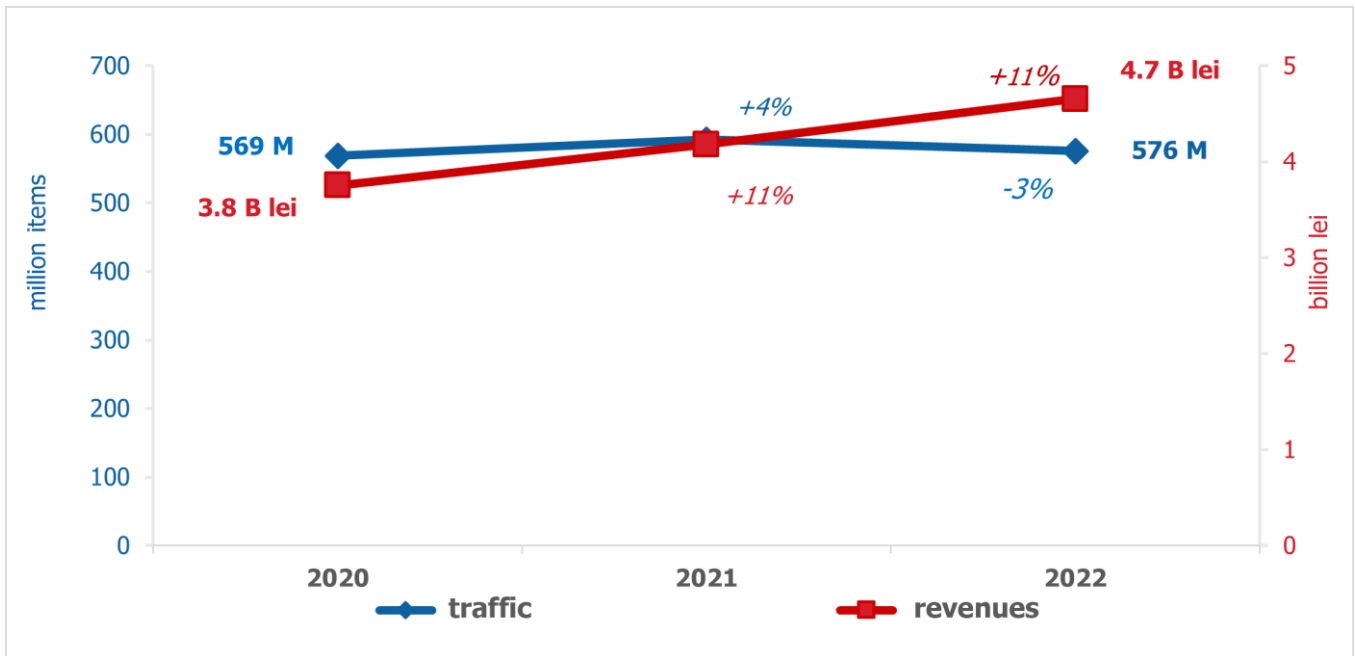
Postal service providers invested RON 360 million in 2022, i.e. almost 8% of annual revenues.

Supporting parcel traffic was the main driver of investments, therefore the number of automated systems increased by approx. 80%, up to almost 4,500.

Total revenues from postal services exceeded RON 4.6 billion (+11%), 81% of which coming from parcel traffic. However, the total traffic of postal items decreased in 2022 by -3% compared to 2021, to 576 million.

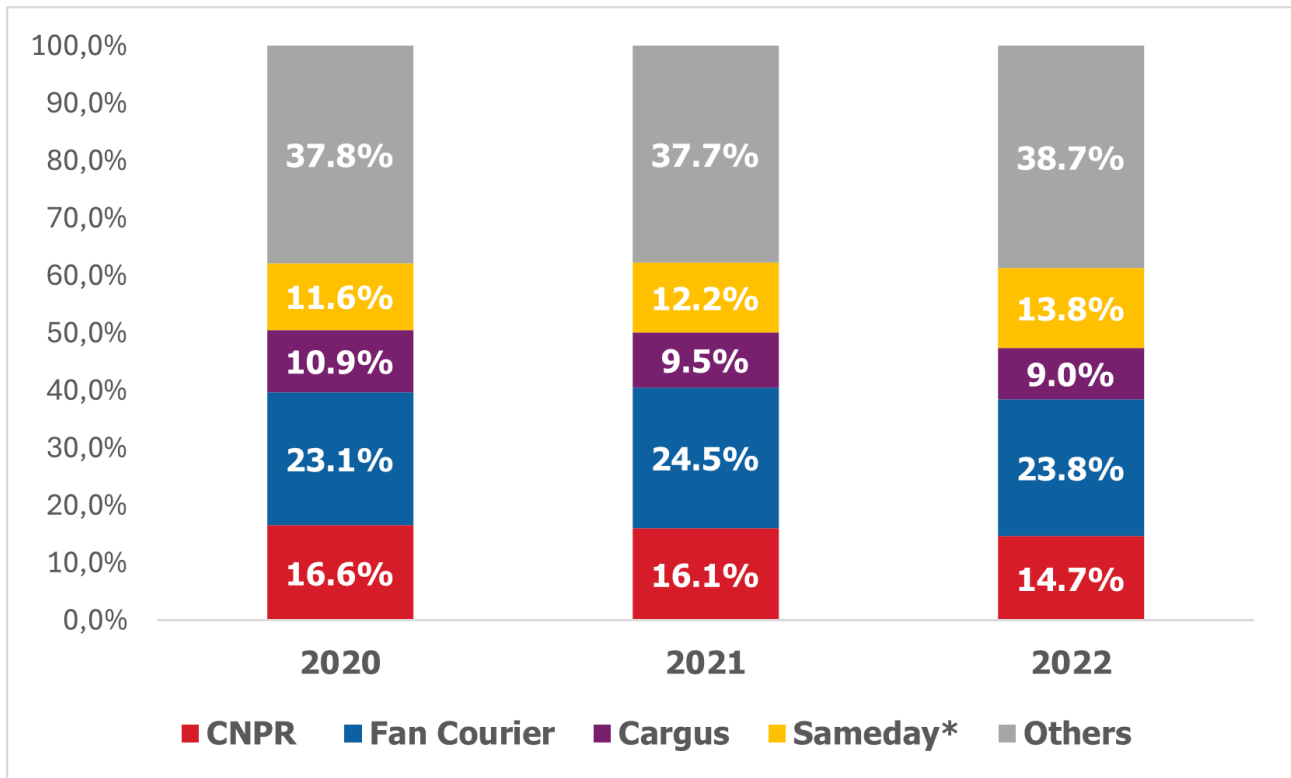
International parcels generated revenues of RON 1 billion.

Figure 4.3 Evolution of postal traffic and revenues obtained in the period 2020 – 2022



The main competitors on the postal services market, according to the revenues obtained from the provision of services, in 2022, are presented in the following chart:

Figure 4.4 Market shares of the main competitors in the postal services market, by total revenues, in the period 2020 – 2022

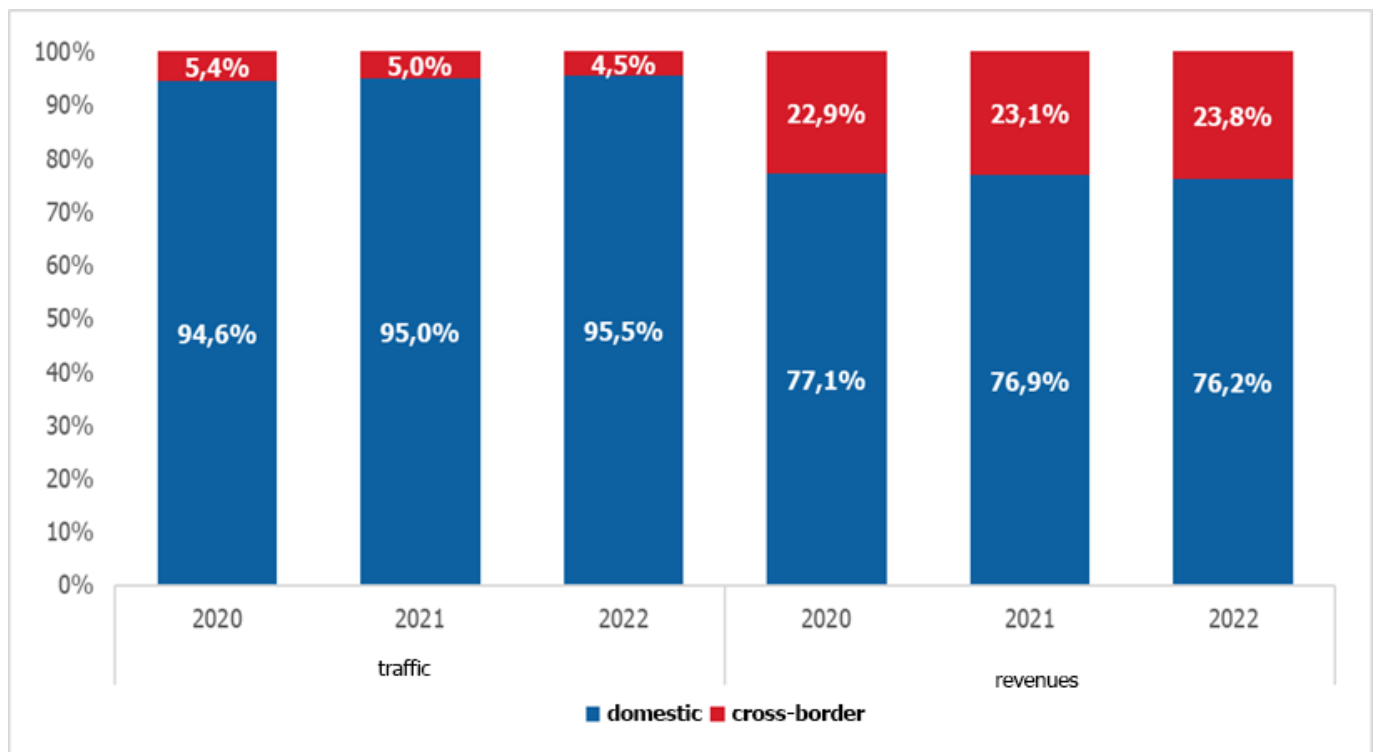


\* DELIVERY SOLUTIONS

The average traffic of postal items in 2022 was 30 items/inhabitant, 16 of which were items of correspondence and printed matter, while 12 were parcels and small packages. The average annual revenue from postal items per inhabitant was 244 RON/inhabitant.

Postal traffic and revenue, structured by destination, are shown in the chart below:

*Figure 4.5 Structure of postal traffic and revenues, by destination, in the period 2020 – 2022*



Parcel and small parcel traffic increased by 6% in 2022, to 232 million items. The lower increase in traffic compared to previous years was offset by the acceleration of the growth in parcel revenues (+13%), up to RON 3.8 billion. The average revenue per parcel was over 16 RON (13 RON in the case of domestic parcels).

The number of deliveries through automated systems (Easybox, Pachetomat, etc.) has increased significantly, so that 1 in 7 domestic parcels was delivered through them. Almost 9 out of 10 domestic parcels were delivered within 1 day from entering the postal network, the average being 1.2 days.

According to parcel and small package traffic, the top 3 competitors are Delivery Solutions – Sameday (28%), Fan Courier (26%) and Cargus (13%). As for correspondence and printed matter, revenues increased by 7% (reaching almost RON 0.8 billion), although traffic decreased by 9% (303 million items), and the average revenue per item increased to RON 2.6 (+17%).

On average, domestic and printed mail items were delivered in 2.7 days. Depending on the number of items, the most important providers are CN Romanian Post (52%) and Pink Post (41%).

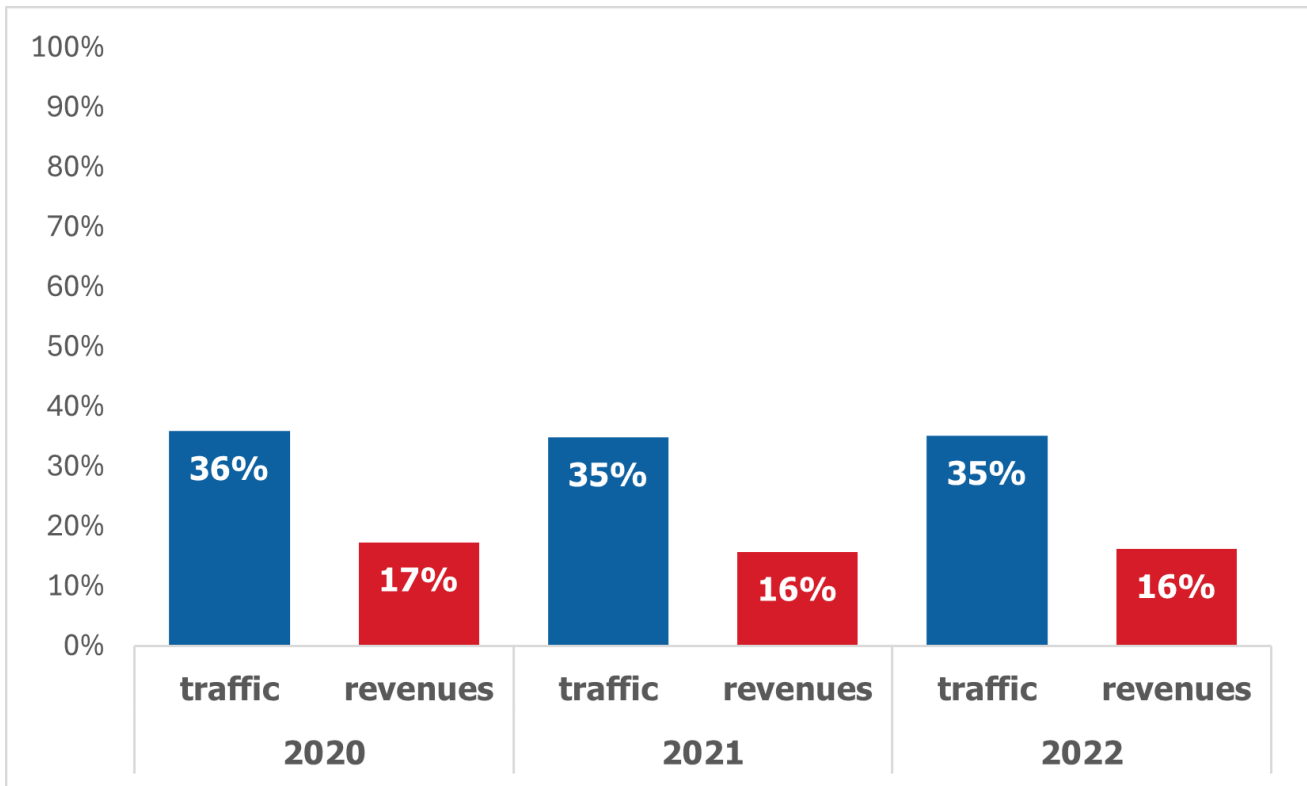
More than half (58%) of domestic postal items were delivered no later than the day after submission, another 13% within 2 days, so the average delivery time for domestic items was 2.1 days. In 2022, domestic parcels are also delivered faster than mail: on average 1.2 days after entering postal networks (87% at the latest the day after submission), compared to an average of 2.7 days for domestic mail and printed matter

The number of employees decreased by 4% in the sector as a whole, after the CN Romanian Post dismissed 1,000 employees. On average, an employee in the postal field generated annual postal revenues of RON 127 thousand, up 12% compared to 2021.

The contribution of universal service to the postal traffic has remained relatively constant in the last 3 years (35%), while the contribution in revenues remained at 16% in 2022.

The contribution of the universal service to the achievement of postal traffic and to the achievement of the sector's revenues is presented in the following graph:

*Figure 4.6 Share of traffic within the scope of universal service in total postal traffic, respectively of revenues obtained from traffic within the scope of universal service in total revenues, 2020 – 2022*



### 4.1.3 Quality of parcel services and the impact of e-commerce on the postal market during 2022

In 2023, ANCOM carried out a [Study on the quality of parcel services and the impact of e-commerce on the postal services market during 2022](#), as part of the process of monitoring the annual developments in the field of postal services. The research on the quality of parcel services involved the largest 29 postal service providers, which together processed more than 95% of the total volume of parcel traffic in the previous year.

According to the study conducted by ANCOM in 2023, during 2022 most of the providers that were part of the research panel focused their efforts on delivering domestic items in no more than D+1 and on delivering cross-border items in no more than D+3 (end-to-end measurements).

Parcel traffic in the Romanian postal market increased by more than 6% compared to the previous year, from 218 million in 2021 to approximately 232 million items in 2022. In 2022, parcel traffic supported the growth of the postal services market, which can also be seen in the dynamics of the volumes processed by the top three providers in the market.

Thus, in 2022, the top three providers (the same as in the previous year: FAN COURIER EXPRESS S.R.L., DELIVERY SOLUTIONS S.A. and CARGUS S.R.L.) together processed a volume of approximately 154 million items (approximately 70% of parcel traffic). In comparison, during 2021, the same providers together processed almost 136 million items (almost 62% of parcel traffic).

The total revenue generated by postal items during 2022 stood at approximately RON 4.7 billion, up by just over 12% compared to the previous year, of which approximately RON 3.8 billion was generated by the processing of postal parcels (the average revenue per parcel in 2022 was about RON 16, compared to an average revenue per parcel of about RON 15 in 2021).

In 2022, the revenues of the top three providers (the same as in the previous year: FAN COURIER EXPRESS S.R.L., DELIVERY SOLUTIONS S.A. and CARGUS S.R.L.) totaled approximately RON 2.3 billion (over 60% of parcel revenues). In comparison, during 2021, the same providers collected together approximately RON 1.8 billion (55% of parcel revenue).

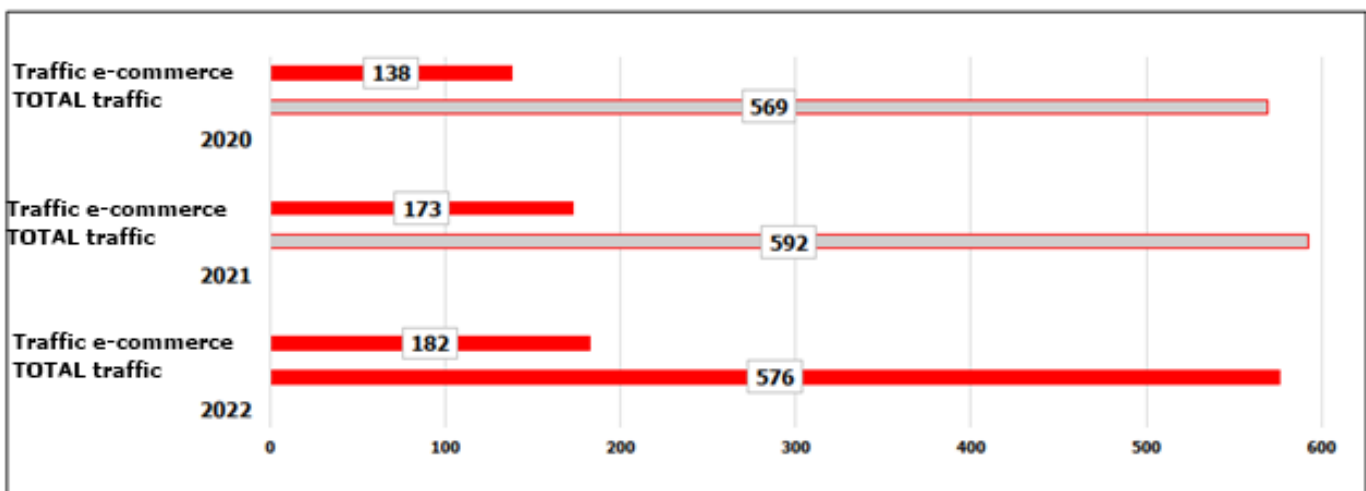
The total number of complaints submitted by users regarding the provision of parcel services remained constant at about 855 thousand complaints, of which only about 84 thousand were founded and solved by granting compensation. Of the complaints regarding parcel services, about 65 thousand concerned the non-compliance with delivery deadlines.

The total amount of financial resources declared as invested by the providers in the panel for the development of parcel services in 2022 was approximately RON 261 million (down from approximately RON 16 million compared to 2021), with investments in the implementation and development of automated self-service systems increasing compared to the previous year from approximately RON 78 million to just over RON 105 million.

For the research on the impact of e-commerce on the postal industry in 2022, 21 providers from the first study group were selected, who reported that they had processed postal items generated by online commerce during the previous year.

The total volume of postal traffic generated by e-commerce is on an upward trend, from 173 million parcels in 2021 to 182 million items during 2022.

*Figure 4.7 - Traffic dynamics 2020 – 2022*

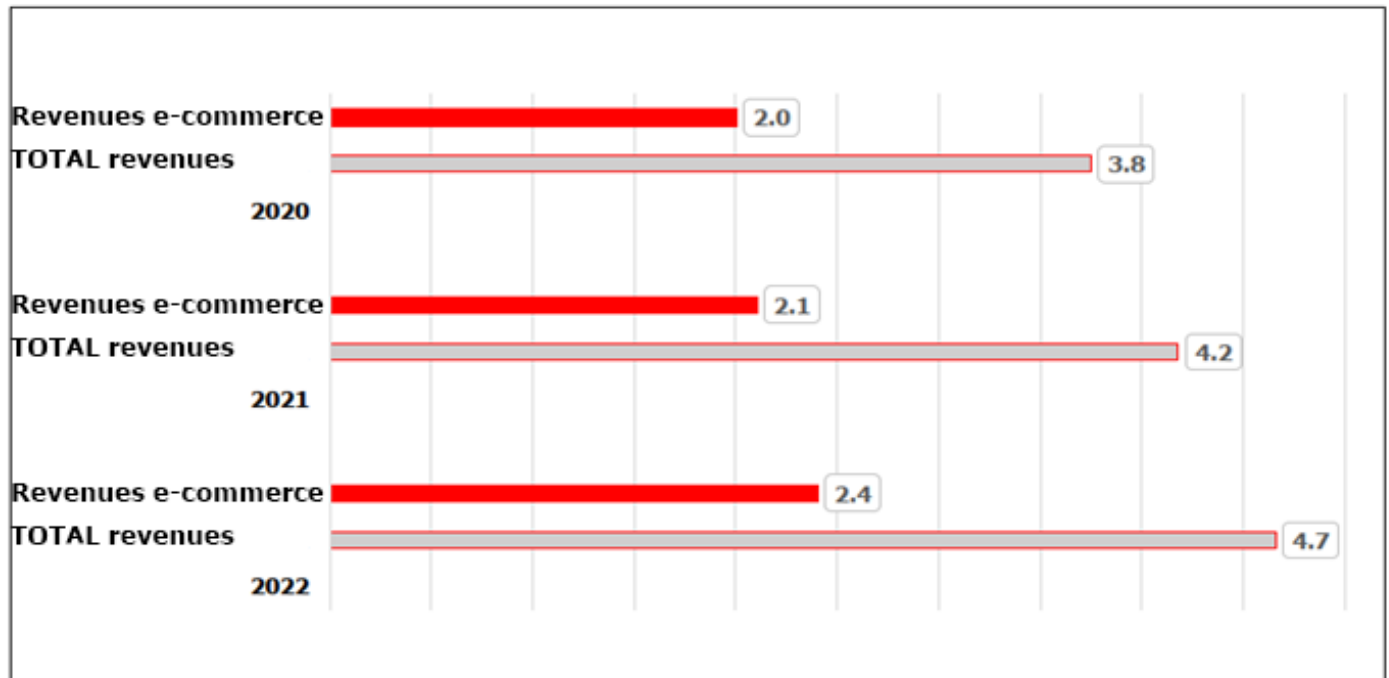


*\* Some respondents may have also included shipments over 31.5 kg, but it is expected that their volume would not significantly affect the values presented.*

In 2022, the top three providers (the same as in the previous year: FAN COURIER EXPRESS S.R.L., DELIVERY SOLUTIONS S.A. and CARGUS S.R.L.) together processed 135 million items (approximately 74% of the parcel traffic generated by online commerce). In comparison, during 2021, the same providers together processed approximately 116 million items (almost 67% of the parcel traffic generated by online commerce, respectively 173 million items).

The average revenue per e-commerce item was about 13 RON in 2022. In 2022, the revenues of the top three providers (the same as in the previous year: CARGUS S.R.L., DELIVERY SOLUTIONS S.A. and FAN COURIER EXPRESS S.R.L.) totaled RON 1.6 billion (approximately 67% of parcel revenues generated by e-commerce). In comparison, during 2021, the same providers collected together RON 1.4 billion (representing 67% of the parcel revenues generated by e-commerce, respectively RON 2.1 billion).

Figure 4.8 - Dynamics of postal revenues 2020 – 2022



\* Some respondents may have also included shipments over 31.5 kg, but it is expected that their volume would not significantly affect the values presented.

As a general conclusion of this study, one can say that the postal processing activity generated by e-commerce in Romania continues its growth trend witnessed in previous years, approaching the revenue threshold of RON 2.5 billion.

#### 4.1.4 Implementation of automatic postal delivery/collection systems at national level

In 2023, in order to assess the state of development of the parcel locker infrastructure in Romania, as well as the overall impact on the postal services market produced by the development of self-service postal services, the Authority carried out a [Study on the implementation of self-service services for the delivery/collection of postal items](#) at national level.

For the national dimension of the study, the research panel was determined by selecting the first 29 postal service providers that, during 2022, together processed over 95% of the volume of postal items on the parcel market (parcel and small package processing<sup>6</sup>, both domestic and cross-border), to whom a questionnaire developed on three research directions was sent for completion: *the quality of courier services, the impact of e-commerce and the implementation of self-service services for the delivery/collection of postal items*. The third section of the questionnaire was attended by postal operators who reported to the Authority that they provide self-service postal services and have parcel locker networks.

<sup>6</sup> Small packages are similar to postal parcels even if they are relevant only for the activity of the universal service provider.

Regarding the cross-border dimension, a questionnaire on the implementation of self-service postal services and the development of parcel locker networks in the respective states was communicated to experts from the regulatory authorities of the Member States of ERGPost (European Postal Regulators Group), through the secretariat of DG GROW (Directorate-General for the Internal Market, Industry, Entrepreneurship and SMEs) of the European Commission.

Subsequently, the study was carried out based on the answers received and the analysis of the data obtained by comparing the data reported to the Authority by the providers, as a result of their obligation concerning the [annual statistical reporting](#).

In the initial phase, the study involved the establishment of a research panel by selecting the first 29 postal service providers that together provided, during 2022, more than 95% of the parcel traffic in Romania (processing of parcels and small parcels, domestic and cross-border). Subsequently, the research involved the questionnaire of the above-mentioned providers in order to obtain data on the degree of implementation of self-service services for the delivery/collection of postal items. Moreover, the Authority's research also included an international component, by sending a questionnaire on the development of self-service postal services in the respective countries to the partner regulators in the ERGP (Group of European Postal Regulators).

Thus, according to the results of the study, sectoral digitization and the development of e-commerce have reshaped the consumption behavior of users, with many courier service providers coming to meet them by developing new working methods, including the implementation of self-service solutions regarding the provision of specific postal services (e.g. standard parcel, express, cash on delivery, acknowledgement of receipt, etc.).

Also, the research carried out by ANCOM showed that, out of the total volume of approximately 232 million postal items, parcels and small packages, over 30 million items (13%) were delivered/collected through parcel lockers. Furthermore, the volume<sup>7</sup> of postal items generated by e-commerce reached approximately 182 million items in 2022 with a share of approximately 32% in total postal traffic, up from 2021 with approximately 9 million postal items.

In Romania, the total number of parcel lockers has seen a significant increase from approximately 2,500 parcel lockers in 2021 to almost 4,500 parcel lockers in 2022 (an increase of approximately 80%).

*Figure 4.9 – Share of postal items processed by automated (self-service) systems in 2022*



<sup>7</sup> Some respondents may have also included shipments over 31.5 kg, but it is expected that their volume would not significantly affect the values presented.

Even if, at the level of the European Commission and European regulators, there is a consistent concern about data collection, it should be noted that the surveyed authorities have limited information on the values of some indicators specific to this market segment. However, the deployment of self-service postal services in Europe has reached the stage of expanding parcel locker networks<sup>8</sup> or PUDO points<sup>9</sup> as pick-up or drop-off locations for postal parcels.

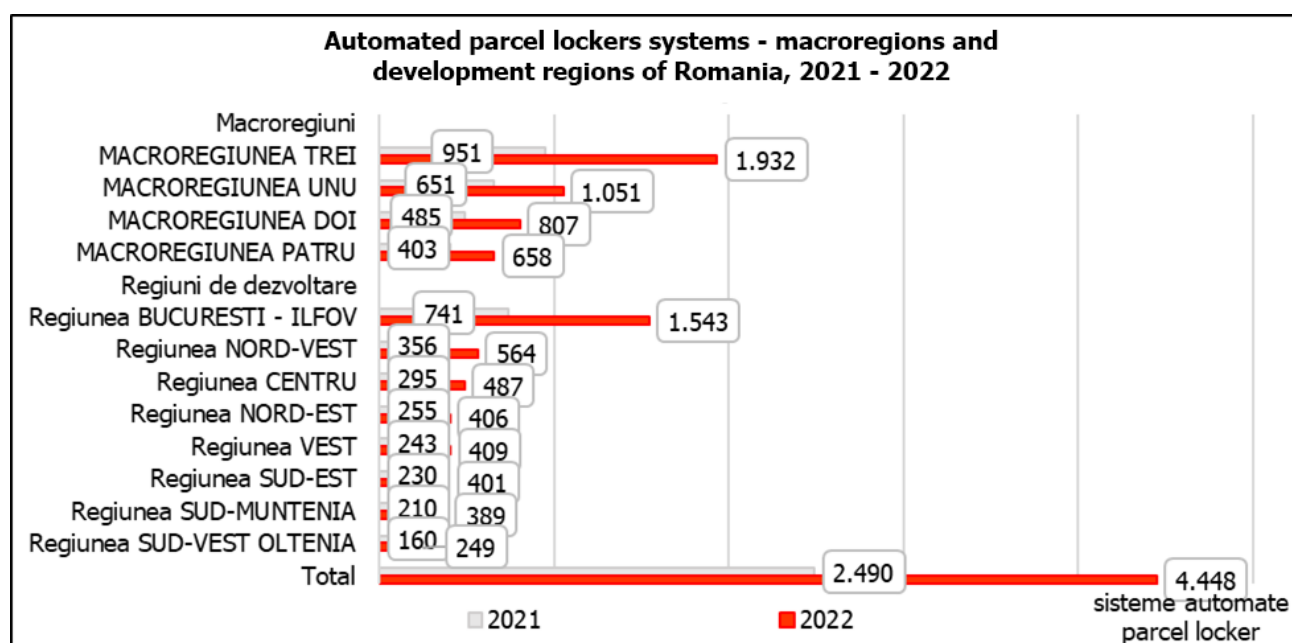
In Romania, in 2022, according to the data reported on the number of parcel lockers used, 7 of the surveyed providers reported that they used 3,702, 120, 66, 392, 145, 20, respectively 3 units, resulting in a total of 4,448 parcel lockers.

Regarding the territorial distribution by counties of parcel locker networks, in Romania, according to the data centralized by the Authority, it resulted that, at the level of 2022, the networks of automatic parcel locker systems expanded both in Bucharest and Ilfov County (where there were over 1,000 parcel locker units) and in large cities such as Braşov, Cluj, Constanţa, Iaşi and Timişoara.

Parcel locker locations are mainly located in densely populated urban areas, but they are on an upward trend regarding the expansion of networks in rural areas, which confirms the trend in this regard also observed at European level.

At the same time, regarding the distribution by counties of the postal traffic processed through parcel lockers at national level, during 2022, the data centralized by the Authority showed that most items were processed in Bucharest (approx. 29% of the total volume of self-service postal traffic). The counties with over 1 million postal items processed through parcel lockers were: Braşov, Cluj, Constanţa, Iaşi, Ilfov and Timiş.

*Figure 4.10 - Territorial distribution of self-service networks at the level of macro-regions and development regions in Romania*



In conclusion, in the context of the increase in the volume of parcel postal traffic due to the change in consumption behavior and the way of purchasing consumer goods, by orienting users towards online shopping, postal service providers have continued the process of implementing and developing dedicated self-service infrastructures, both in urban and rural areas, this postal processing solution offering both courier companies, and users more efficiency and flexibility regarding the delivery/collection process.

<sup>8</sup> parcel locker: automated system that allows users to self-service collection of postal items, as well as to send them

<sup>9</sup> PUDO (pick-Up/drop-Off): parcel pick-up/drop-off location, usually materialised by the conclusion of a specific contract between the postal network operator and a shop or retail outlet; PUDO points can operate either manned or automated (the latter being similar to parcel lockers)



As the trend of expanding these ways of processing postal items is expected to increase in the coming years, in the context of the advance of digital transformation, ANCOM aims to continue monitoring the implementation of self-service postal services at national level.

## 4.2 Regulation of postal services

### 4.2.1 New regulations on the general authorisation for the provision of postal services

As a result of legislative changes and electronic technological developments in recent years on the postal services market, ANCOM adopted new regulations on the general authorization regime for the provision of postal services, in the second half of 2023.

Thus, the weight limit of parcels was modified, in accordance with the relevant regulations, from 50 kg to 31.5 kg, and the situation of persons who resell postal services provided by a postal service provider - including through computer applications available on a website – was clarified.

The decision also updated the list of postal services, the category of postal services regulated separately outside the scope of the universal service being narrowed down by removing the change-of-destination service, as this type of service is no longer provided according to the previous general authorization regime for the provision of postal services. It should be noted that, although this service is no longer individualised as a main postal service, it can be provided as an additional feature of another postal service.

According to the legal provisions on the simplification of administrative procedures in the relationship between the beneficiaries of public services and the public administration, the applicants/providers registered in Romania have no obligation to submit certain documents, to the extent that the Authority is allowed to access the databases managed by other public authorities or institutions, and to verify the information necessary for their identification and the identification of their legal representative.

The transmission of documents between ANCOM and providers, in the context of digitization, will be carried out through a single, fast and easy way of communication, namely through electronic mail. Moreover, the normative act establishes new rules and conditions for:

- delivery of postal items based on an alphanumeric code (PIN) or PAD signature and framing these methods as additional ways of identifying the recipient upon delivery;
- providers whose activity consists exclusively in the resale of postal services, including by means of computer applications available on a website;
- the use of automatic systems for the collection/delivery of postal items (lockers), by regulating minimum storage periods at lockers for pick-up of the postal item, a procedure for informing the user about the arrival of the postal item, notifying in case of non-collection of postal items, marking, etc.

The Decision sets the deadlines by which postal service providers must submit information to ANCOM in relation to:

- the general conditions regarding the provision of postal services updated in accordance with the amendments and additions proposed by the draft decision subject to public consultation - until July 1, 2024;
- trademarks or trade names used for the provision of postal services - until March 15, 2024;
- contact details necessary for effective communication regarding the resolution of complaints received from users - until March 15, 2024;

- postal network (fixed access/contact points served by staff, automatic collection/delivery systems, other buildings belonging to the postal network) - until 15 April 2024.

[ANCOM Decision no. 925/2023 on the general authorization regime for the provision of postal services](#) was published in the Romanian Official Journal no. 1175 of 27.12.2023.

## 4.2.2 Universal service in the field of postal services

Access to the universal postal service represents the right of any person to benefit from the permanent provision of the services within the scope of the universal service, at a certain level of quality, at any point on the territory of Romania, at affordable rates.

The National Company Posta Romana S.A. (CNPR) has been designated as a universal service provider in the field of postal services for the period 1 January 2020 – 31 December 2024, ANCOM establishing, through Decision no. 1363/2019, the rights and obligations incumbent on it in this capacity.

### 4.2.2.1 Monitoring the degree of fulfilment by the universal service provider of the minimum quality requirements for the delivery of domestic postal items of the fastest standard category

In accordance with the provisions of art. 12 of the ANCOM President's Decision no. 1363/2019 regarding the designation of CNPR as a universal service provider in the field of postal services in Romania, hereinafter referred to as the Designation Decision, CNPR has the obligation to meet, annually, the following quality objectives:

- delivery to recipients of intra-community postal items, correspondence, of the fastest standard category<sup>10</sup>, in compliance with the following requirements:

a) 85% of the total number of these postal items must be delivered within D+3<sup>11</sup>;

b) 97% of the total number of these postal items must be delivered within D+5;

respectively,

- delivery to recipients of domestic postal items, correspondence, of the fastest standard category, weighing up to and including 2 kg, in compliance with the following requirements:

a) 85% of the total number of these postal items must be delivered within D+2;

b) 97% of the total number of these postal items must be delivered within D+4.

According to the normative act, in order to assess the degree of fulfilment of these minimum quality requirements, CNPR has the obligation to annually carry out the necessary measurements for the delivery of priority domestic items of correspondence, weighing up to 2 kg (inclusive). CNPR is not obliged to carry out these measurements for the localities included in the list of those considered to be in exceptional cases or located in exceptional geographical conditions.

The annual evaluation of compliance with these minimum quality requirements is carried out by the CNPR by concluding a contract with an independent monitoring body, regarding the performance of quality measurements. The actual quality measurements are based on the results of the most recent real flow, determined in accordance with the provisions of Technical Standard EN 13850:2020 "Postal services – Quality of service – Measurement of the circulation time from entry into the collection system to the final destination, for individual postal items from the priority/first class service", which was adopted in Romania, through the confirmation sheet method, by the Romanian Standardization Association (ASRO).

<sup>10</sup> the quality requirements in question must be met in relation to each Member State of the European Union

<sup>11</sup> D is the day the postal item entered the access point, if it was deposited before the collection deadline for that access point.

In addition, CNPR has the obligation to conclude contracts with independent audit bodies, both for auditing the real flow measurements and for auditing the way in which the quality measurements were carried out.

Based on the results of the quality measurements, the CNPR annually prepares a detailed report that it submits to ANCOM for approval, by 15 May of the year following the measurements, and publishes on its own website information regarding the quality of priority mail services within 10 days from the date of approval of the report by the Authority.

During 2022, according to CNPR's reporting regarding incoming intra-community mail items, the universal service provider achieved the following service quality results:

a) Import - D+3:

- during 2022, CNPR met the minimum quality requirements in terms of processing these items in D+3 (minimum 85% obligation), only of 14.8% of the items;

b) Import - D+5:

- during 2022, CNPR met the minimum quality requirements in terms of processing these items in D+5 (minimum 97% obligation), only for 47.4% of the items.

Regarding the quality monitoring for **domestic priority mail items**, during 2022, the delivery services failed to meet the objectives: **68.68%** of the items were delivered in **D+2** (instead of 85%), respectively **88.78%** in **Z+4** (instead of 97%).

In relation to the obligation of auditing the internal service quality measurements, the audit report certifies that the quality measurements for 2022 were carried out in accordance with the provisions of Standard 13850:2020.

Due to the fact that the results of the quality measurements concerning the **domestic priority correspondence service** provided by CNPR during 2022 were below objectives, the provider was sanctioned with a warning.

#### 4.2.2.2 Preparation and auditing of separate financial statements by the universal service provider

According to the decision to designate CNPR as a universal service provider in the field of postal services, the provider has the obligation to implement and develop a sufficiently detailed internal cost accounting system identifying the cost of individual provision of postal services included in the scope of universal service and to highlight the activities within the scope of universal service from those outside the scope of universal service.

The methodology for the development of the separate accounting system that the CNPR is obliged to develop according to the designation decision describes the methods, principles, assumptions and data sources used for the preparation of the separate financial statements. It presents the services included in each of the three business segments, namely universal service services, other postal services and other non-postal services. Furthermore, the accounting principles and policies underlying the preparation of the separate financial statements are described, as well as the keys and methods for allocating costs, revenues and components of the average capital employed, by activities and business segments.

Based on the Methodology, CNPR prepares, annually, the separate financial statements that include the statement of the average capital employed and the profit and loss account by business segments, as well as detailed statements regarding the unit costs, revenues and profitability at the level of each of the postal services within the scope of universal service and at the level of the business segment, including the reconciliation with the statutory financial statements.

The separate financial statements prepared by the CNPR contain comparative statements from one year to another as well as restated statements in the event of significant changes in the allocation methodologies or in the accounting principles or policies used.

According to the appointment decision, the separate financial statements must be audited by an independent auditor, and the audit report is submitted to ANCOM together with the separate financial statements.

In 2023, CNPR submitted to ANCOM the *Methodology* and the *Separate Financial Statements* for 2022, including the independent auditor's report. In order to monitor compliance with the obligations regarding separate accounting imposed on the universal service provider, ANCOM carried out in 2023 a detailed analysis of the preparation of the Methodology and the Separate Financial Statements for 2022 and prepared an Internal Report in which the analyzed aspects, the evaluation methods, the identified findings and the recommendations for the preparation of subsequent separate financial statements were highlighted, the latter being transmitted to the universal service provider.

#### **4.2.2.3 Regulation of the tariffs charged by the CNPR for the provision of services within the scope of the universal service**

According to the provisions of art. 16 para. (1) of [Government Emergency Ordinance no. 13/2013 on postal services, approved with amendments and completions by Law no. 187/2013](#), as subsequently amended and completed, the tariffs charged by the universal service provider for the services it has been designated to provide must be accessible, irrespective of geographical location, transparent, non-discriminatory and cost-based, and must incentivise the provision of an efficient universal service. In order to ensure compliance with these principles in the context of optimizing the tariff setting process by the CNPR, ANCOM established, through ANCOM Decision no. 719/2021, a new regulatory policy based on tariff caps and tariff change control formulas. Through it, CNPR has the possibility to set its tariffs for the services within the scope of the universal service that it has been designated to provide without, however, being able to exceed the maximum limit established according to ANCOM's methodology.

When establishing the tariffs related to the postal services provided, the CNPR takes into account the consumer price index communicated by the National Institute of Statistics for the year prior to the one in which the calculation formula is applied, but also elements that reflect the variation of consumer prices and the productivity of the CNPR compared to the productivity of the national economy. In order to comply with the limit imposed by ANCOM, CNPR will have to prudently set the tariffs to be applied, including taking into account the volume of traffic expected to be registered for each of the categories of services within the scope of universal service.

Moreover, CNPR has the obligation to notify ANCOM of all tariffs charged for the provision of services included in the scope of the universal postal service by 30 March for the tariffs charged in the previous year, the Authority having 60 days to verify them. In case of any change in the tariffs established by CNPR according to the methodology established by ANCOM, the provider must notify the Authority at least 30 days before these tariffs are charged. If the information sent by CNPR results in a higher increase in tariffs than that resulting from the application of the methodology established by ANCOM, CNPR will have the obligation to adjust the tariffs for postal services in the year following this finding so as to compensate for the difference made in addition to the increase applied.

According to the provisions of ANCOM Decision no. 719/2021 and based on the separate financial statements prepared by the CNPR, as well as the information submitted by it for the purpose of justifying the tariffs modified during the implementation of the provisions of the aforementioned decision, ANCOM carried out a detailed analysis, producing an internal report. The results of this analysis, communicated to CNPR, highlighted the fact that CNPR complied with the maximum limit allowed for the modification of tariffs related to regulated services in 2022.

As regards the tariffs charged by CNPR for postal services within the scope of universal service provided in 2023, their analysis will be initiated by ANCOM no later than 30 March 2024, i.e. the deadline by which CNPR is obliged to submit the relevant information.

### 4.3 Protection of postal service users

According to statistical data on postal services collected by ANCOM for 2022, the total number of complaints received by postal service providers increased by 3% compared to 2021, reaching 885 thousand complaints. Of these, almost 15% (i.e. 129 thousand) were considered as well-founded, while compensation totaling RON 16.9 million was awarded for 84 thousand, resulting in an average value per compensation of RON 202, (down by 8% compared to the average value in 2021).

**84,000 complaints,**  
the provider granting  
**16.9 million RON compensation**

In the context of the restrictions imposed by the pandemic in recent years, which have massively boosted the use of e-commerce services, the parcel delivery service has gained an increasing scale.

24% of the total complaints registered with ANCOM in 2023 were related to the **provision of postal services**.

Users of postal services complained especially about *non-delivery of postal items* (24% of all complaints about postal services), *damage of postal items* (18%), *delivery time* (16%) and their *loss or theft* (13%).

Considering the number of complaints in the field of postal services sent to ANCOM, the most complained about providers were Fan Courier (30%), Cargus (23%), Dynamic Parcel Distribution (18%) and Romanian Post (6%).

#### 4.3.1 End-user studies

##### 4.3.1.1 Study on the use of postal services by end-users

In 2023, ANCOM published a [quantitative study](#) on the use of postal services by residential end-users, conducted on a sample of 1,454 respondents.

According to this study, parcels are the most well-known type of postal service, with 91% of users mentioning them, followed by mail (78%). The least known are express service (51%) and the service for insured items (45%).

Most respondents (44-46%) send parcels or letters several times a year, and most of them (48-53%) receive letters or parcels several times a year.

70% of postal service users prefer to have the items delivered to their home or work, 16% want to have their items delivered to automated systems and 11% to post offices. The majority (59%) prefer to have their items delivered during the week (Monday-Friday, 9 a.m. to 5 p.m.). Only 9% prefer a wider range during the week, for an additional cost (8 a.m. to 8 p.m.), and 5% also prefer Saturdays for an additional cost.

43% of postal service users make online purchases several times a month and 40% several times a year. More than half of the respondents (56%) have used automated systems in the last year. Those who did not use them did not do so mainly because such systems do not exist in the area where they live (47% of non-users).

On average, a household spends 32 RON per year on items of correspondence and 89 RON on parcel items.

#### 4.3.1.2 Study on the ways of providing postal services

In the second half of 2022, ANCOM published a [quantitative study](#) on the modalities of providing postal services among residential end-users, carried out in June 2022, on a sample of 1,436 respondents.

The majority of postal users are the recipients of the items and not the senders: more than half have not sent any mail in the last 12 months.

Sending mail has been replaced by the use of electronic communications services and/or digital services: SMS/instant messages are the most popular substitute (68%), followed by email (43%), phone calls and online social media platforms.

About a third of postal service users have gone to a post office in the last 12 months to pick up parcels, waiting an average of about 13 minutes to take possession of them. At the same time, a similar percentage of respondents picked up parcels from automated systems, which are mainly appreciated for their speed, proximity and availability.

Users appreciate the proximity of post offices or automated systems, finding it acceptable to travel 14-16 minutes, on average, to reach them. The use of automated systems could be much higher, the main reasons given by those who do not use them being their absence in the area where they live and the lack of this option in the retailer's offer.

73% of the postal service users have made online purchases in the last 12 months, over 40% of them on a monthly or even weekly basis. Digital platforms (such as Glovo, Bolt, Bringo or Tazz) delivered purchases for 45% of online shoppers. Speed and convenience are considered the main advantages of the delivery services provided by these platforms, services which, in certain segments, compete with the postal services of traditional postal providers.

Over 40% of respondents believe that letters and parcels reach the recipients in about 3-4 days, with no significant differences between urban and rural. Delivery time is important for most users. However, in exchange for lower delivery costs (24%) or even free delivery (30%), respondents would prefer a slower delivery of parcels.

Against the background of a high degree of satisfaction (70% and above) with the prices of sending both letters and parcels, more than half of the respondents do not inform themselves about the rates, as their postal expenses are low, rarely sending items. The main sources of information are the provider's website (24%) and the postal service provider's employees (21%).

# 5



## LIMITED RESOURCES

## 5.1 Main actions on the management of limited resources

### 5.1.1 Updates and additions to the administrative procedure for granting radio frequency usage rights

During 2023, ANCOM publicly consulted and adopted new rules on the use of the radio frequency spectrum.

The procedure for granting radio frequency usage rights is periodically examined and improved both in light of the evolution of electronic communications technologies and of the experience gained in its application, and in light of the general principles established in the primary normative acts, which regulate the activity of public administration's issuing administrative acts.

The new regulation introduced the procedure for requesting approval and the conditions under which operators can share radio spectrum. Thus, the sharing of the radio frequency spectrum is allowed only between operators who hold rights to use radio frequencies in certain frequency bands specified in ANCOM Decision no. 353/2015 and only if there is no spectrum available in the respective bands at the time of the request, provided that the measure is not likely to restrict, prevent or distort competition.

Operators must fulfil all their individual coverage or development obligations, as included in their licences, even if they share radio spectrum.

The sharing of the radio frequency spectrum is allowed only upon ANCOM's approval, based on the justifications received from the interested operators, which must detail the benefits on the coverage with electronic communications services intended for the public and on the quality of the services provided.

Provision was also made for the possibility that rights of use for radio frequencies could be leased in whole or in part in the case of the radio frequency bands also specified in the aforementioned decision.

The leasing of rights to use radio frequencies requires the prior agreement of ANCOM, which will analyze whether this action allows the maintenance of sustainable competition between operators and whether, through the investments in technology spurred, it really contributes to increasing the connectivity offered to users.

Other amendments were aimed at simplifying the procedure for authorizing the base stations in the composition of the public mobile and mobile/fixed electronic communications networks, which are subject to the licenses for the use of frequencies granted through the selection procedure in the frequency bands specified in the decision, as well as at updating the text of some articles, as a result of the adoption of Law no. 198/2022.

[ANCOM Decision no. 687/2023](#) for amending and supplementing the Decision of the President of the National Authority for Management and Regulation in Communications no. 353/2015 regarding the procedure for granting the rights of use of radio frequencies was published in the Romanian Official Journal no. 840 of 19.09.2023.

### 5.1.2 Updates to the NTFA

ANCOM discussed at a meeting of the Advisory Council the update of the National Table of Frequency Allocations (NTFA).

NTFA is an essential tool for managing the radio spectrum, which is constantly adjusted given that the international standards on which it is based are constantly updated or adapted as a result of technological progress and innovative advances in the field.



The new release of the NTFA developed by ANCOM took into account the provisions of the ITU Radio Regulations – 2020 edition (then in force), including the decisions of the World Radiocommunication Conference of 2019, the decisions of the European Commission (EC/EU) and the European Conference of Postal and Telecommunications Administrations (CEPT/ECC) on harmonized technical conditions for the use of certain frequency bands for different radio systems and applications, as well as the recommendations CEPT/ECC issued after the adoption of the NTFA 2020, as well as the ERC 25 Report – European Table of Frequency Allocations and Applications for the frequency range 8.3 kHz to 3000. GHz (ECA Table), updated on 10 March 2023.

Thus, in accordance with the international and European regulations issued in the period since the last revision of the NTFA, changes have been made to the information contained in several frequency bands.

An example is the introduction of Commission Implementing Decision (EU) 2021/1067 of 17 June 2021 on the harmonised use of radio spectrum in the frequency band 5945-6425 MHz for the deployment of radio access systems, including local area networks with radio access (WAS/RLAN), as well as Decision ECC/DEC/(20)01 on the harmonised use of the frequency band 5945-6425 MHz for access systems on radio media, including local radio networks (WAS/RLAN) and the corresponding update of the column possible Applications, by introducing the WAS/RLAN application.

The draft decision was discussed and endorsed on 31 January 2024, by the Interdepartmental Commission for Radiocommunications established by Government Decision no. 315/2011. [ANCOM Decision no. 111/2024 on the approval of the National Table of Frequency Allocations](#) was published in the Romanian Official Journal no. 183 bis of 06.03.2024.

### **5.1.3 Amending and supplementing some normative acts in the field of numbering resources**

At the beginning of 2023, ANCOM adopted two decisions regulating aspects in the field of numbering resources and in the field of number portability.

The revision of the secondary regulations related to the administration and management of numbering resources and to number portability was necessary in order to correlate it with the primary legal provisions following the adoption of Law no. 198/2022.

With regard to ANCOM's decision to amend and supplement some normative acts in the field of numbering resources, the main amendments adopted refer to the provision in the National Numbering Plan of a series of non-geographical numbers that can be used for the provision of services that are carried out by automatic data transfer between equipment and/or applications (machine-to-machine), throughout the European Union.

Moreover, as a result of the experience gained over time by the Authority in terms of the administration and management of numbering resources, a series of administrative/procedural simplification measures have been taken.

[ANCOM Decision no. 71/2023](#) for amending and supplementing some normative acts in the field of numbering resources was published in the Romanian Official Journal no. 129 of 15.02.2023.

#### **5.1.4 Setting the rules for granting compensation to subscribers affected by non-compliance with the legal obligations regarding number portability, as well as for amending and supplementing some normative acts in the field of number portability**

Also at the beginning of 2023, in order to transpose the provisions of Law no. 198/2022 in secondary legislation, ANCOM adopted a decision establishing the rules for granting compensation to subscribers affected by non-compliance with legal obligations regarding number portability, as well as for amending and supplementing certain normative acts in the field of number portability. Thus, measures have been adopted aimed at granting compensation in case of non-compliance by providers with obligations they have within the porting process, extending the period during which the subscriber benefits from the porting right, eliminating the possibility of charging porting fees by accepting providers, the method of submitting the porting request by means of distance communication, assignment of temporary numbers and how to inform end-users.

[ANCOM Decision no.72/2023](#) for establishing the rules for granting compensation to subscribers affected by non-compliance with the legal obligations regarding number portability, as well as for amending and supplementing some normative acts in the field of number portability was published in the Romanian Official Journal no. 130 of 15.02.2023.

#### **5.1.5 Opening for allocation of the 116016 number - Helpline for victims of violence against women**

In mid-2023, ANCOM opened for allocation the national short number for harmonized services of a social 116016 nature, a number intended for the service [“Helpline for victims of violence against women”](#).

The service provided through this number – having the same format in all Member States of the European Union – must be available at national level and provide victims with the opportunity to seek assistance and support, to be informed about their rights and how to exercise them, and to be referred to the relevant institutions.

The number can be assigned to a single telephone service provider that must demonstrate that it is capable of ensuring the provision and deployment of that service. To this end, when submitting the application, the telephone service provider must submit a series of documents attesting to the ability to provide the service (e.g. a pre-contract concluded with a social service provider). If ANCOM receives requests from more than one provider, the allocation will be made on the basis of a scoring grid that evaluates the capacity of the provider of harmonized services of a social nature to ensure the implementation of the service for which the number is allocated and to ensure compliance with the specific conditions of use of the 116016 number, the capacity of the connection offered, the potential degree of accessibility of the harmonised social service, as well as the applicants' experience in implementing national short numbers and the deadline for activating the number. By the end of 2023, ANCOM had not received any request in this regard.

## **5.2 Radio spectrum management**

### **5.2.1 Radiocommunications in the land mobile service**

In the field of terrestrial mobile radiocommunications, ANCOM manages the frequency bands assigned by NTFA to the land mobile service with the status of non-governmental use, exclusively or in governmental/non-governmental sharing.

The main objective of the Authority is to ensure the rational and efficient use of the radio spectrum allocated to the land mobile service, the coexistence between radio networks using radio frequencies allocated to this service and the prevention of harmful interference in terrestrial mobile radio networks authorised on the national territory, as well as the cross-border coordination of the frequency use in order to avoid interference between radio stations operating on the territory of Romania and those on the territory of neighbouring countries.

### 5.2.1.1 Management of radio frequency licenses and frequency assignments for public mobile communications networks

During 2023, ANCOM managed a portfolio of **9 licences for the use of radio frequencies for the provision of public electronic communications networks and electronic communications services** held by Orange Romania S.A., RCS&RDS S.A., Telekom Romania Mobile Communications S.A. and Vodafone Romania S.A., whereby rights to use frequencies in the 800 MHz, 900 MHz, 1800 MHz, 2100 MHz, 2600 MHz bands were granted for the provision of public electronic communications networks and mobile/fixed broadband communications services to the public.

In the activity of permanent recording of frequency assignments for the base stations in the composition of these networks, ANCOM managed at the end of 2023 a portfolio of **308,859 notifications** of the technical and operational parameters of the frequency assignments for **90,738 base stations** using various technologies (GSM, UMTS, LTE, NR) and frequency bands (800 MHz, 900 MHz, 1800 MHz, 2100 MHz, 2600 MHz), with 20,578 more frequency assignment notifications and 3,562 more base stations respectively than at the end of 2022.

### 5.2.1.2 Radio frequency management for professional mobile radiocommunication networks (PMR) and public access mobile radiocommunications (PAMR)

In the current activity of managing the radio spectrum resource in the land mobile service, ANCOM, through the specialized service at the headquarters, granted, during 2023, **403 new licenses** for the use of radio frequencies and **404 new authorizations** for professional mobile radiocommunication networks and for public access mobile radiocommunication networks and services, authorising **909 frequency assignments** for the radio stations in the composition of these networks.

**Professional mobile radiocommunications for private use** dedicated to communications for carrying out company activities:

- **152** new licenses for the use of radio frequencies for radiocommunication networks for private use – professional mobile radiocommunication type (PMR);
- **152** frequency assignment authorizations, annexes to the licenses for private radiocommunication networks - type professional mobile radiocommunications (PMR),

authorising:

- **245** frequency assignments for radio stations in the PMR networks.

### Provision of public access mobile radio networks and services:

- **22** new licences for the use of radio frequencies for public access mobile radio networks and services (PAMR);
- **23** frequency assignment authorizations, annexes to licenses for PAMR networks, authorising:
  - **42** frequency assignments for radio stations in the PAMR networks.

During 2023, there were also granted:

- **229** licences for the use of radio frequencies on an occasional basis for the provision of PAMR networks and PMR networks;
- **229** radio frequency assignment authorisations, annexes to occasional frequency licences for the provision of PAMR networks and PMR networks,

authorising:

- **622** frequency assignments for radio stations in the PMR and PAMR networks provided on an occasional basis.

Also, the Authority responded to the requests sent through the Ministry of Foreign Affairs from foreign diplomatic missions accredited in Bucharest for the use of radio frequencies on the occasion of official visits of dignitaries to Romania, carrying out **101 frequency assignments** in the land mobile service, during 2023. In the activity of permanent management of the licenses for the use of the radio frequencies granted, ANCOM has carried out, at the request of the license holders, technical and administrative changes for a total number of **398** licences for the use of radio frequencies and, **563** of frequency assignment authorizations, annexes to licenses:

*Table 5.1 – Number of radio frequency licenses and frequency assignment authorizations modified/extended by ANCOM in 2023*

Responsible entity	Licences to use radio frequencies for the provision of professional mobile radio networks (PMR) and public access mobile radio networks and services (PAMR) amended in 2022	Radio Frequency Assignment Authorisations, Annexes to Frequency Use Licences for the Provision of Professional Mobile Radio Networks (PMR) and Public Access Mobile Radiocommunication Networks and Services (PAMR) amended in 2022	Licences to use radio frequencies for the provision of professional mobile radio networks (PMR) and public access mobile radio networks and services (PAMR), with extended validity in 2022	Radio frequency assignment authorisations, annexes to frequency licences for the provision of professional mobile radiocommunication networks (PMR) and public access mobile radiocommunications networks and services (PAMR) with extended validity in 2022
Spectrum Management Division	105	165	32	32
Bucharest Regional Division	0	2	7	8
Cluj Regional Division	1	12	56	56
Iasi Regional Division	7	87	76	76
Muntenia Regional Division	6	11	46	46
Timiș Regional Division	9	14	53	54

### 5.2.1.3 Cross-border coordination of the use of radio frequencies in the land mobile service

In the international coordination of the use of radio frequencies in the land mobile service with the communications administrations of the neighboring countries with which Romania has concluded frequency coordination agreements, the Authority mainly pursued the implementation of the provisions of the relevant international agreements on the coordination of radio frequencies in border areas, prior internal coordination with government institutions of the use of frequencies in the bands with governmental or shared governmental/non-governmental use, ensuring radio coexistence and preventing the occurrence of mutually harmful interference between mobile radio networks in border areas.

During 2023, ANCOM's cross-border coordination of the use of frequencies in the land mobile service resulted in a number of **509 frequency assignment coordinations** in border areas, with the communications administrations of neighbouring countries (Hungary and Ukraine), in frequency bands assigned to the land mobile service, of which **189** procedures envisaged coordination with the Hungarian communications administration and **320** with the Ukraine communications administration.

Taking into account the obligations incumbent on ANCOM as a signatory administration, on behalf of Romania, of the HCM Agreement, as well as the attributions of the Authority regarding the implementation of international agreements in the field of electronic communications to which Romania is a party, ANCOM representatives actively participate in the work of the working groups mandated with the permanent maintenance of the HCM Agreement, supporting our country's position in terms of coordination of the use of frequencies in border areas. During 2023, ANCOM specialists participated in the meetings of the Technical Working Group of the HCM Agreement (TWG-HCM) and of the Subworking Group for the Land Mobile Service (SWG-MS) of the TWG-HCM on issues of frequency coordination in the land mobile service.

In line with the regulation and management of the radio spectrum at international level, ANCOM experts in the field of land mobile radiocommunications participated in the Preparatory Meeting of the World Radiocommunication Conference 2023 (CPM-23), organized by the Radiocommunication Bureau of the International Telecommunication Union, which approved the CPM Report containing the results of the studies carried out by the ITU-R study groups during the preparatory cycle for the World Radiocommunication Conference 2023 (WRC-23) and the possible solutions for resolving the WRC-23 agenda items, which was the basis of the WRC-23 work.

### 5.2.2 Radiocommunications in the fixed service

In the current activity in the field of fixed service radiocommunications, the Authority manages the frequency bands assigned by NTFA to the fixed service with full or shared non-governmental use.

The main objectives of the radio spectrum management activity in the fixed service are aimed at the rational and efficient use of the radio frequency spectrum, the prevention of harmful interference in radiocommunication networks using frequency bands assigned to this service (e.g. fixed links, feeder links, point-to-multipoint (PMP) networks – including, where appropriate, limited mobility (on restricted areas/geographical areas or at the at the level of some localities) – which use various technologies, base stations of MFCN networks in bands over 3 GHz etc.) and which operate according to the law, as well as ensuring radio compatibility between the mentioned networks.

During 2023, the Authority granted new authorisation documents in the fixed service:

- **1,397** frequency allocation authorisations for **1,397** point-to-point links:
  - fixed links for voice/data transmission within national radio transport infrastructure networks (these infrastructure networks provide for the transport of traffic generated in public mobile communications networks in various technologies, as well as in MFCN public fixed/mobile broadband communications networks, including point-to-multipoint (PMP) networks for broadband wireless access (BWA) data transmissions directly to the end-user, regardless of the type of access: fixed (FWA), nomadic (NWA) or mobile (MWA), as the case may be);
  - fixed links intended for voice/data transmission within radio transport infrastructure networks for the own use of private entities;
  - feeder links intended for the transport of audiovisual program services within the national network of radio transport infrastructure dedicated to this purpose, from the place where these programs are produced to the related sound and television broadcasting transmitters;
  - feeder links intended for the transport of audiovisual program services licensed by the NAC for private entities, from the place where these programs are produced to the related sound broadcasting transmitters.
- One new license for the use of frequencies on a permanent basis, in the fixed service;
- 5 temporary licences (and 7 temporary authorisations related to them) for occasional transmissions.

Moreover, at the end of 2023, ANCOM managed **6** licenses for the use of radio frequencies for the provision of public electronic communications networks and electronic communications services – held by Orange Romania S.A., RCS&RDS S.A., National Radiocommunications Company S.A. and Vodafone Romania S.A. – granting frequency usage rights through frequency subbands allocated at national level in the 3400-3800 MHz band, for the provision of public electronic communications networks and mobile/fixed broadband communications services to the public. Those licences are technology-neutral and are valid until 31 December 2025.

In this regard, at the end of 2023, the Authority had in its portfolio notifications of frequency assignments (with the technical and operational parameters associated) for **1,109** macro base stations – operating in the 3400-3800 MHz band and totaling **3,714** cells in WiMAX, LTE and NR technologies – in MFCN public fixed/mobile broadband communications networks, including point-to-multipoint (PMP) networks for broadband wireless access (BWA) data transmissions directly to the end-user, regardless of the type of access: fixed (FWA), nomadic (NWA) or mobile (MWA).

Furthermore, as part of the management of the radio frequency bands assigned to the fixed service, the Authority issued prior agreements during 2023, carrying out:

- frequency assignments for fixed links (separated or grouped in complex networks) intended for voice/data transmissions and for feeder links related to sound broadcasting transmitters or digital terrestrial television transmitters;
- allocations of radio frequency sub-bands for national radio transport infrastructure networks (which ensure the transport of traffic generated in public mobile communications networks in various technologies, as well as in public fixed/mobile broadband communications networks of the MFCN type).

As regards the international coordination of the use of radio frequencies, the Authority has dealt with and resolved favourably requests received from the Communications Administrations of other countries (Hungary and Ukraine) regarding the coordination of frequency assignments for satellite radio stations located on the territory of those countries, in frequency bands allocated with primary status, in Art. 5 of the ITU Radio Regulations, for satellite services shared with terrestrial services (these coordination cases are dealt with in paragraphs 9.15 to 9.19 of the ITU Radio Regulations).

Moreover, in line with the international coordination of the use of radio frequencies for fixed links, in 2023 ANCOM specialists actively participated in the meetings of the Technical Working Group of the HCM Agreement (TWG-HCM) and of the Subworking Group for the Fixed Service (SWG-FS) of the TWG-HCM, mandated with the permanent maintenance of the HCM Agreement on frequency coordination issues in the fixed service, supporting Romania's position in this field.

### 5.2.3 Sound broadcasting and television

The activity in the audiovisual field was mainly carried out for three services: FM broadcasting, which is still an important component in the audiovisual field in Romania, digital terrestrial television (DTT) and digital terrestrial broadcasting (T-DAB).

At the end of 2023, the Audiovisual Service managed **1,014** broadcasting licenses for sound broadcasting stations, both for stations included in national networks, and for stations in regional and local networks.

Regarding public broadcasting, in 2023 ANCOM extended the licenses of the public operator (Societatea Națională de Radiocomunicații S.A.): **182** broadcasting licenses for analog broadcasting and one license for the use of frequencies (LUF), with its 228 annexed assignment authorizations (AAF) for digital terrestrial television in DVB-T2 format.

In order to ensure the successful implementation of the T-DAB+ digital broadcasting system in Romania, ANCOM has signed the Multilateral Agreement for the coordination of new T-DAB allocations in the VHF band, a document signed by representatives of the radiocommunications authorities of Austria, Bosnia and Herzegovina, Croatia, Romania, Serbia and Hungary.

Within the framework of this Agreement, the T-DAB allocations proposed by the participating countries were also coordinated.

The strategy for the implementation, at national level, of digital terrestrial sound broadcasting and associated multimedia services, finalized in December 2020 within the Digital Radio Working Group (DRLG), was still not adopted in 2023, which led to the postponement of the introduction of the T-DAB+ system in Romania.

Regarding the retransmission of audiovisual programs through **MMDS** (Multipoint Multichannel Distribution System) systems, given the development of fiber optic communications, in 2023 saw a trend towards abandoning the use of this system in areas where fiber optics was an alternative.

The 2 licenses for the use of frequencies for MMDS valid at the beginning of the year were withdrawn upon request, so that at the end of 2023 there were no more valid MMDS licenses in Romania, marking, at least temporarily, the end of this system of audiovisual programs transmission that reached its peak in 2005.

During 2023, ANCOM managed:

### Analogue sound broadcasting

- **465** emission licences were issued or amended;
- **80** other requests for changes in technical parameters.

### Digital terrestrial television

- **1** LUF for DTT Multiplex with national coverage for public television programs;
- **228** AAFs for DTT Multiplex stations with national coverage for public television programs.

The sound broadcasting station authorization activity carried out by ANCOM consisted in the issuance of authorization documents for these stations following the operators’ requests. Most of them also involved field visits to station sites to verify the relevant technical parameters, the quality parameters of the transmitters, as well as to verify compliance with the data from the technical projects. Along with these checks, field level measurements were also carried out in the service areas, in accordance with the coverage maps estimated in the projects.

Thus, during 2023, **154** sound broadcasting stations were checked, totaling over **50,000 km** spanned by the mobile authorization laboratories for checks of the service areas at these stations.

*Table 5.2 – Number of new/amended technical authorisations and number of digital terrestrial television stations*

	New technical authorizations	Amended technical authorisations	Technical authorizations for stations in operation	Number of stations for which technical measurements were required
Bucharest Regional Division	-	7	7	-
Cluj Regional Division	-	67	67	-
Iasi Regional Division	-	62	62	-
Muntenia Regional Division	-	42	42	-
Timis Regional Division	-	50	50	-

*Table 5.3 – Number of new/amended technical authorisations and number of sound broadcasting stations*

	New technical authorizations	Amended technical authorisations	Technical authorizations for stations in operation	Number of stations for which technical measurements were required
Bucharest Regional Division	2	23	36	3
Cluj Regional Division	23	148	310	48
Iasi Regional Division	12	122	255	41
Muntenia Regional Division	5	61	191	32
Timis Regional Division	17	98	211	30

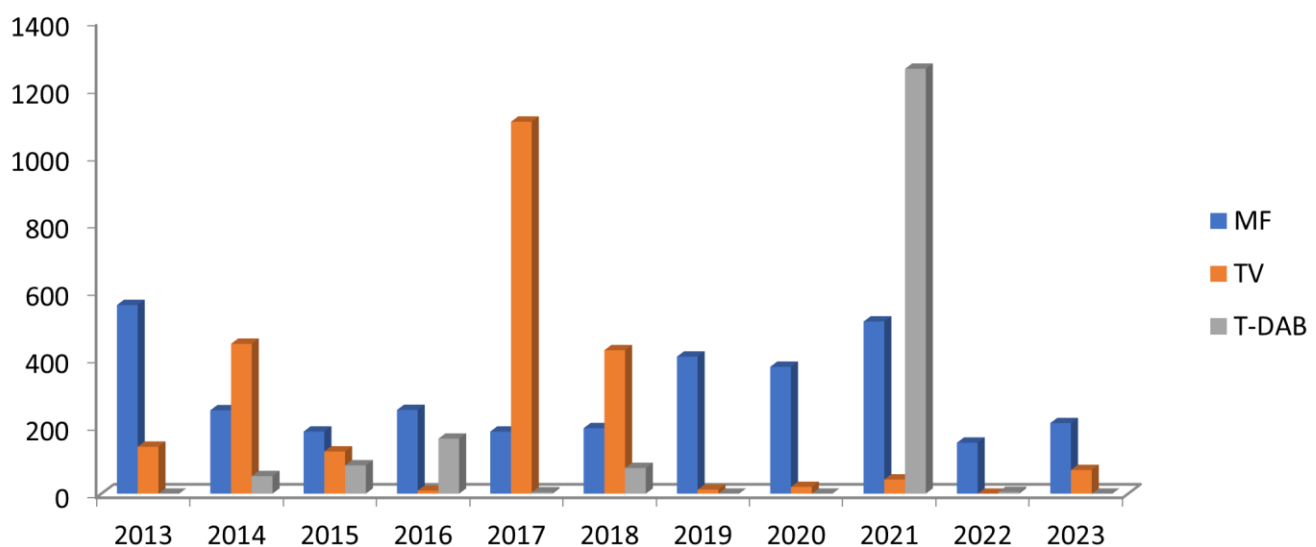


Regarding the international coordination of frequency use, during 2023, **279** coordination requests from neighboring countries were analyzed and resolved.

The coordination requests were sent both through BRIFIC (ITU - BR International Frequency Information Circular (Terrestrial Services)) and by direct mail, as follows:

- BRIFIC (Austria, Bosnia and Herzegovina, Bulgaria, Poland, Republic of Moldova, Russia, Ukraine and Hungary) – **276** requests (206 – FM sound broadcasting and 70 – Digital terrestrial television);
- Direct correspondence (Republic of Moldova and Slovakia) – **3** sound broadcasting stations, the small number highlighting the declining interest of neighbouring countries in this broadcasting system.

*Figure 5.1 – Dynamics of coordination requests for terrestrial broadcasting services received by ANCOM*



## 5.2.4 Specialized radiocommunications

### 5.2.4.1 Radiocommunications in fixed and mobile satellite services

#### 5.2.4.1.1 Radiocommunications in the fixed-satellite service (FSS)

The transport of sound and/or television broadcasting programmes to satellite for distribution to CATV networks or for direct broadcasting to the general public is an important segment, with a high impact of the fixed satellite service on end-users. At the end of 2023, ANCOM managed **15 licenses for the use of radio frequencies for 19 satellite communications stations intended for the transport of sound and/or television broadcasting programs to satellite**, through which 119 radio and television program services were uplinked to satellite from the territory of Romania.

The 2 operators of the individual direct satellite reception platforms DTH (direct-to-home) that offer satellite television services on the Romanian market and that currently hold licenses for the use of radio frequencies for uplink stations installed on the territory of Romania are RCS&RDS and Orange Romania Communications.

**For transportable satellite communication stations of the DSNG type** (Digital Satellite News Gathering), intended for occasional, temporary, satellite transmissions to studios of reports, news, cultural/sports events and other audiovisual productions made outside the studios, ANCOM managed, at the end of 2023, **51 of frequency assignment authorizations for the 15 operators holding licenses for the use of radio frequencies for SNG applications**. Also, during 2023, ANCOM issued **12 temporary licences for the use of frequencies for 5 transportable satellite communications stations (DSNG) owned by foreign operators** that were used for occasional, temporary, satellite transmissions to studios outside our country, of reports, news, cultural/sports events and other audiovisual productions carried out on the territory of Romania.

Another important segment within this radiocommunication service is represented by satellite communication networks – public or private – through which data, voice and internet are transmitted. At the end of 2023, ANCOM was managing **12 licences for the use of radio frequencies in the fixed-satellite service** (of which 6 for satellite communications networks and the remainder for individual VSAT terminals) and **781 authorisations for assigning radio frequencies, both for network coordinator stations (HUB), and for VSAT terminals** (Very Small Aperture Terminals) that are part of the architecture of these networks.

Also, at the end of 2023, ANCOM had in its portfolio two licenses for the use of frequencies in the Ku frequency bands for the two operators **Starlink Internet Services Limited (STARLINK)** constellation, which will consist of thousands of small satellites placed in low Earth orbit (LEO) through which broadband internet services will be provided to terrestrial transmitting and receiving stations) and **Oneweb Communications (ONEWEB)** constellation is a global communications network that includes 648 satellites in 18 carefully synchronized polar orbits at an altitude of 1200 km above the Earth (LEO), as well as an **AES** (Aircraft Earth Stations) license for the use of frequencies, granted to the operator **New Skies Satellites Licensee B.V.** for terminal equipment on board aircraft in the satellite's coverage area and flying over the airspace of Romania.

These communications networks will have the power to radically improve the way business are conducted in the hardest-to-reach places and change the way of life on a large scale, helping companies to expand and improve connectivity.

Worldwide, in recent years, new global satellite communications networks operating in the Ka frequency bands have been launched. Ka-band satellites typically use narrow beams, which leads to increased spectrum efficiency and allows the use of smaller and smaller antennas at terminals.

Also, the increase in efficiency allows the provisions of broadband communications at lower and lower costs compared to systems operating in the Ku bands. At the end of 2023, the provision of satellite electronic communications services for data transmission in the Ka-bands, on the territory of Romania, was provided by the operator **Inmarsat Global Limited (Inmarsat network)**, holder of licences to use frequencies for this purpose. Also, the license issued to the **Inmarsat Global Limited** also allows the use of **ESOMP** (Earth Stations on Mobile Platforms) operating in the Ka bands.

These are terminals with small, directional antennas used for broadband communications, which can be mounted on aircraft, ships, land vehicles or on transportable platforms, used both in motion and, temporarily, in fixed locations. ESOMP terminals mounted on ships or aircraft may be operated both in national airspace or territorial waters, and in international airspace or international waters.

### 5.2.4.1.2 Radiocommunications in the mobile-satellite service (MSS)

The provision of personal mobile satellite communications services (S-PCS) to the public on the territory of Romania is carried out by: **Iridium Satellite LLC** (using **IRIDIUM** system), **Global Communications Services Romania** (using **THURAYA** system), **INMARSAT Global Limited** (using **INMARSAT** system), **GSAT Bucharest** (using **GLOBALSTAR** system) and **ASTROCAST** (using **ASTROCAST** system).

In today's connected world, there are growing needs for global communication networks for IoT (Internet of Things) and M2M (Machine to Machine) applications. In this regard, **Astrocast** has developed a constellation of nanosatellites (CubeSat) that provide complete solutions for remote regions of the world (end-to-end, direct-to-orbit, SatIoT Service) for customers looking to expand their IoT applications.

During 2023, ANCOM a gestionat managed **7 licences for the use of radio frequencies for users holding 14 mobile terminals operating in different INMARSAT standards.**

By their very nature, satellite communications transcend national borders and, consequently, they need to be addressed by international and regional regulations, in addition to national regulations. In order to facilitate the development of a competitive internal market for mobile satellite services (MSS), throughout the EU, and to gradually ensure the coverage in all Member States, the European Commission organised, in 2008-2009, a procedure for jointly selecting mobile satellite operators using the 2 GHz band which comprises radio frequencies from 1980 MHz to 2010 MHz for Earth-to-space communications and from 2170 MHz to 2200 MHz for space-to-Earth communications. **Inmarsat Ventures Limited** and **Echostar Mobile Limited** (initially Solaris Mobile Limited) were the two winners at European level.

In 2023, ANCOM renewed the license of **Inmarsat Ventures SE** for the **CGC (Complementary Ground Component)** network for the use of radio frequencies for the purpose of providing electronic communications services (voice, multimedia and data transmission services) intended for aircraft passengers travelling through Romania's airspace. The CGC network license allows the provision of IFC (In-Flight Connectivity) electronic communications services on board aircraft – through a terrestrial network of CGC stations that communicate directly with the dedicated terminals located on board the aircraft, which in turn are connected, inside the aircraft, to Wi-Fi access points through which internet connectivity is provided for the passengers' mobile terminals.

The CGC network on the territory of Romania is composed of 14 base stations, each with a service radius of 90 kilometers in Romania's airspace.

Moreover, during 2023, a new license was issued for **Echostar Mobile Limited** in the frequency bands of the selection procedure carried out by the European Commission, but this time for a non-geostationary satellite system, which will complement the coverage provided by the geostationary satellite that was the subject of the previously issued license.

To this end, ANCOM considered the possibility of cohabitation of a geostationary system with a non-geostationary one, in the same radio frequency bands.

### 5.2.4.1.3 Management of the frequencies associated with Romania's GSO slots

In 2023, ANCOM continued the management of the frequency spectrum resources for enabling the effective use of Romania's orbital positions allocated for satellite radiocommunication networks, according to the ITU relevant regulations. To this end, the Authority continued three main action lines, initiated in the previous years (the space networks ROU\_SAT, ROU-MILSATCOM1-30.45E and ROU-MILSATCOM2-53.5E), as well as a new one (the space network ROU-MILSATCOM3-26.5E). In this vein, ANCOM was involved in the works of ITU and CEPT groups for reviewing the regulatory framework for non-geostationary satellite systems.

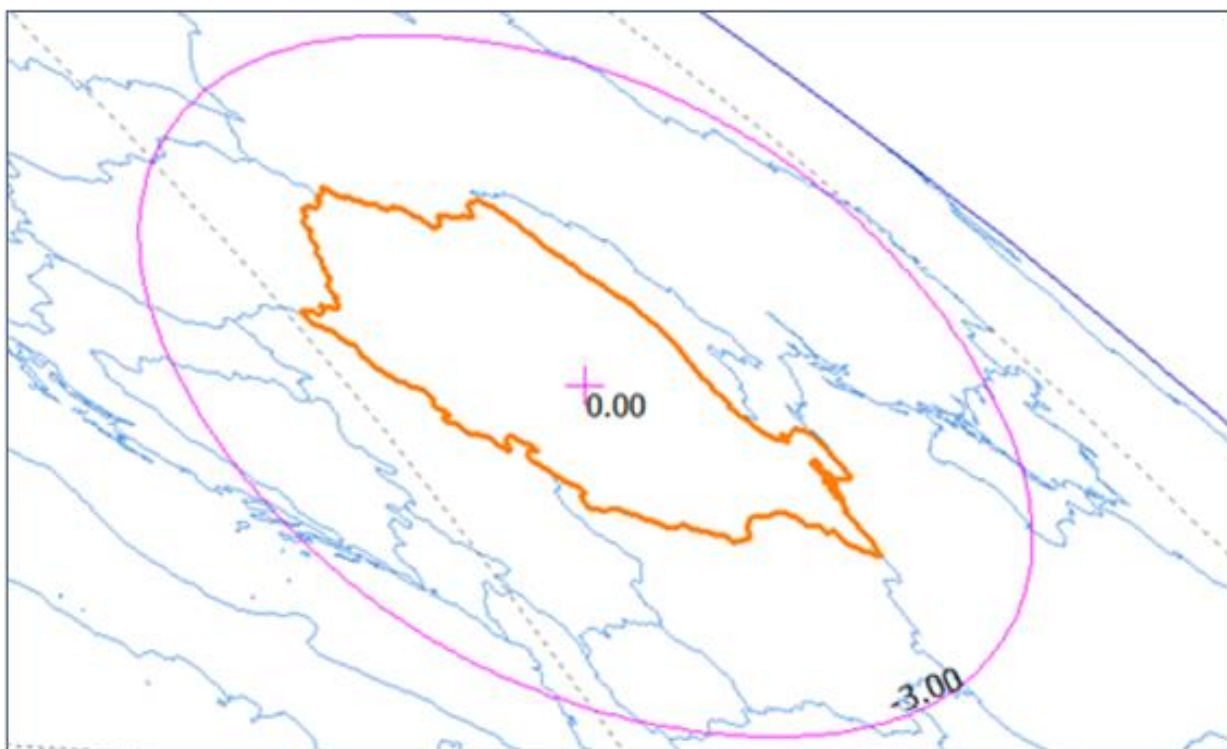
First, during the World Radiocommunication Conference of 2023 (WRC-23), ANCOM completed the activity of obtaining a new orbital position and the spectrum resources **for a new space network (ROU\_SAT)**, for Broadcasting Satellite Service (BSS), the aim being that the orbital position, with the related radio spectrum allocations, is reserved for Romania within the Plans included in Appendix 30 and 30A of the ITU Radio Regulations, according to Resolution 559 (WRC-19).

The coordination process started for this new orbital position pursued the objective of obtaining associated technical conditions more advantageous than those associated with the orbital position currently held, in terms of the level of radio interference<sup>12</sup>.

The publication of this request was made in the Special Sections AP30/E/875 and AP30A/E/875 of the BR IFIC circular (space services) no. 2932 of 27.10.2020.

Thus, during 2023, international coordination activities were carried out with other telecommunication administrations in accordance with Appendix 30 and 30A of the ITU Radio Regulations (also referred to as ITU RR).

*Figure 5.2 – Spatial coverage of Romania from orbital position 23.4 °west(ROU\_SAT)*

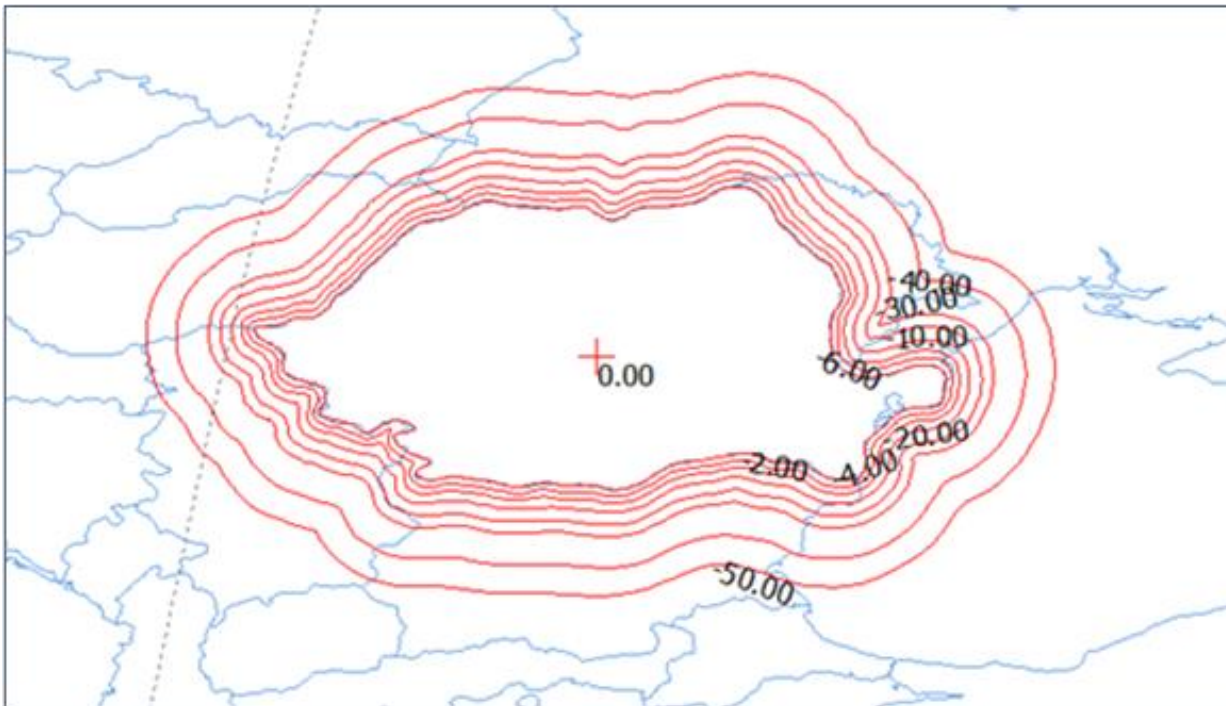


<sup>12</sup> <https://www.itu.int/ITU-R/space/asreceived/Publication/DisplayPublication/22188> și <https://www.itu.int/ITU-R/space/asreceived/Publication/DisplayPublication/22189>

The second main direction of action was the coordination of the radio spectrum resources related to the **ROU-MILSATCOM1-30.45E** space network, which uses the orbital position 30.45° east, already held by our country, according to the Plan included in Appendix 30B of the ITU RR.

The ROU-MILSATCOM1-30.45E network has been reserved by Romania as an additional network according to [Article 9 of ITU RR](#). The special nature of this radiocommunication network led to the need to invoke Article 48 of the ITU Constitution, which obliges the Romanian state to ensure that unacceptable interference from the space network requested by our country on other radiocommunication systems will be avoided.

*Figure 5.3 – Space coverage of Romania from orbital position 30.45° east (ROU-MILSATCOM1-30.45E)*



The ROU-MILSATCOM1-30.45E space network is an important asset of the Romanian state, which requires dedicated radio spectrum management activities to ensure protection against unacceptable interference.

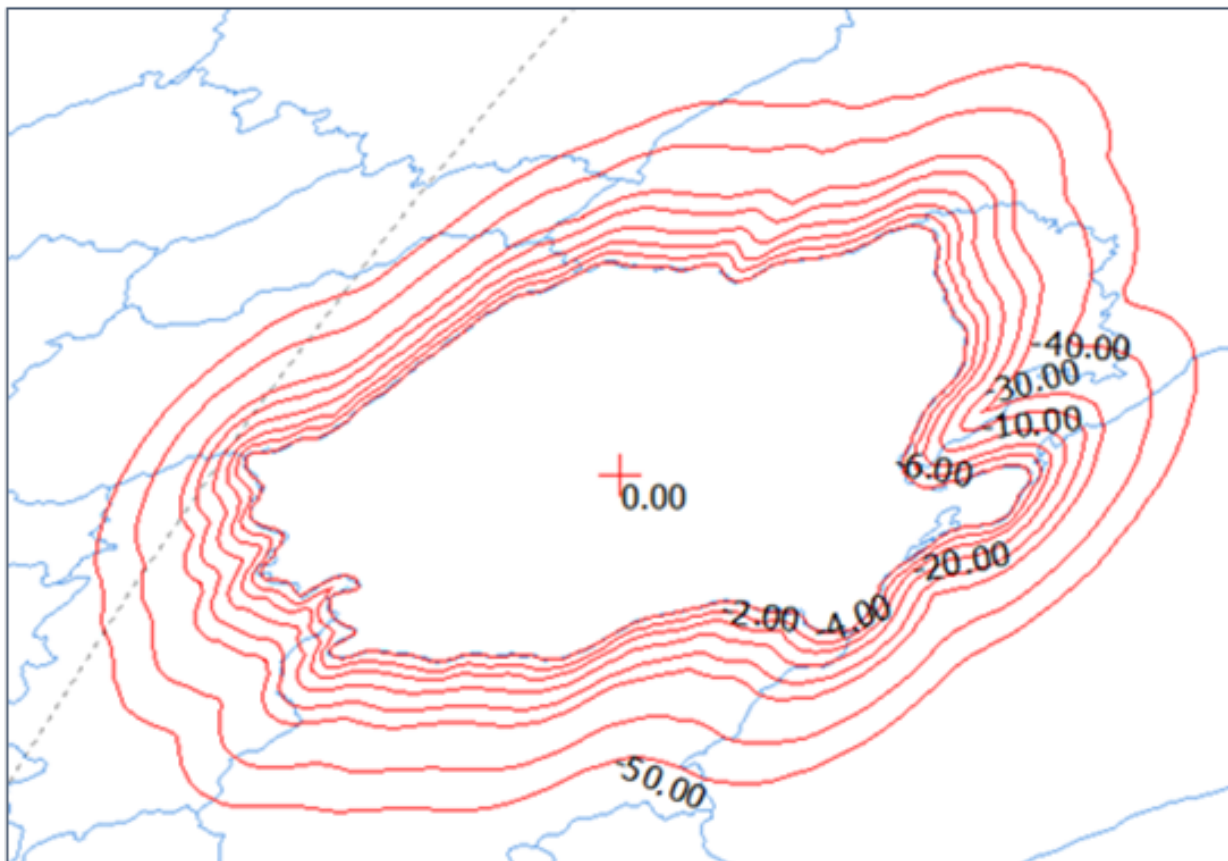
In this regard, during 2023, international coordination actions for the radio frequency bands were carried out in collaboration with the institutions involved in this space project. These actions will continue in the coming period, with the aim of defining optimal parameters for the ROU-MILSATCOM1-30.45E space network.

The third main direction of action was the coordination of the radio spectrum resources related to the **ROU-MILSATCOM2-53.5E** space network, which uses the 53.5° east orbital position, already held by our country, according to the Plan included in Appendix 30B of the ITU RR.

The ROU-MILSATCOM2-53.5E network has been reserved by Romania as an additional network under Article 9 of the ITU RR.

The special nature of this radiocommunication network led to the need to invoke Article 48 of the ITU Constitution, which obliges the Romanian state to ensure that unacceptable interference from the space network requested by our country on other radiocommunication systems will be avoided.

*Figure 5.4 – Space coverage of Romania from orbital position 53.5° east (ROU-MILSATCOM2-53.5E)*



The ROU-MILSATCOM2-53.5E space network is an important asset of the Romanian state, which requires dedicated radio spectrum management activities to ensure protection against unacceptable interference.

In this regard, during 2023, international coordination actions of the radio frequency bands were carried out in collaboration with the institutions involved in this space project.

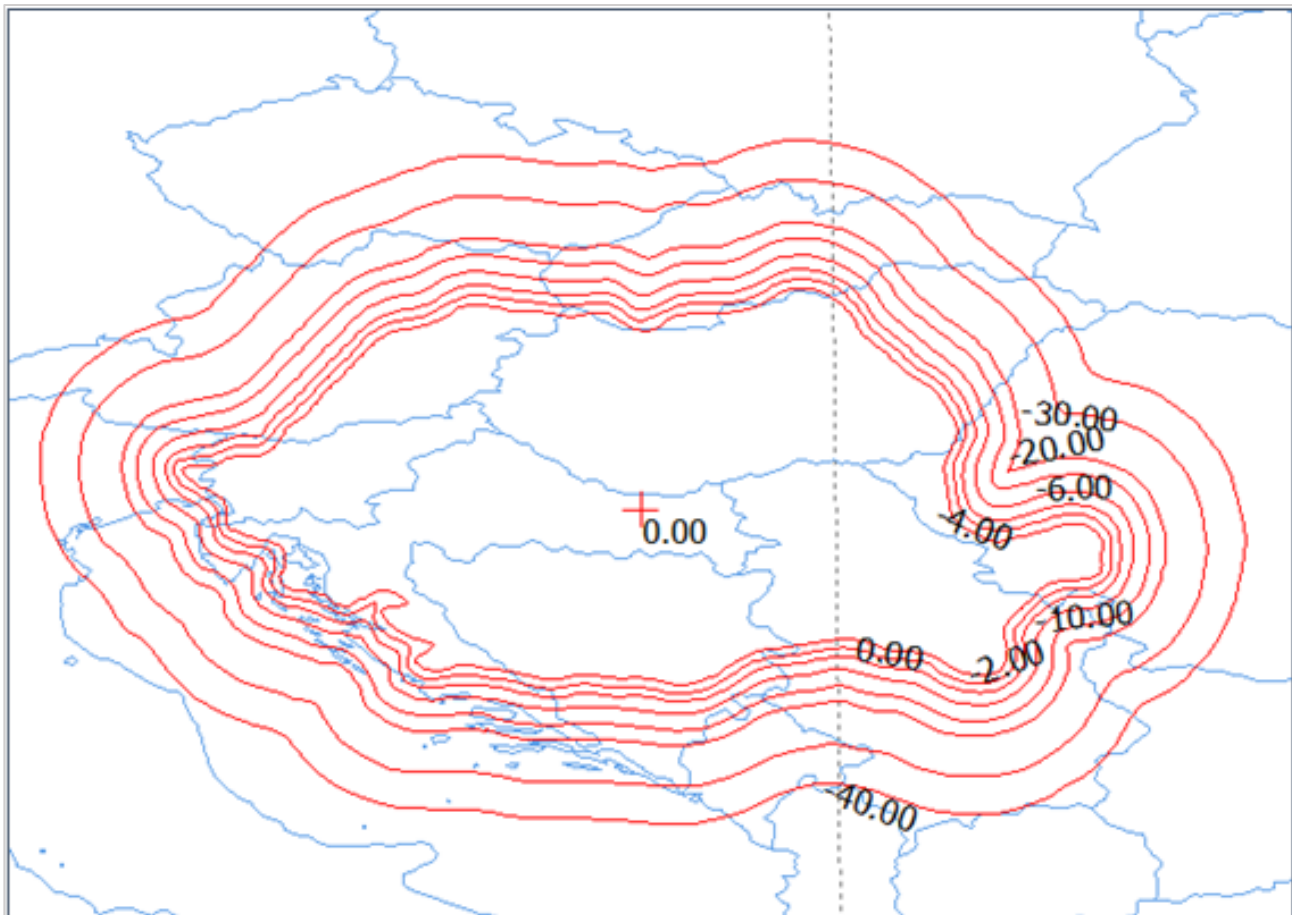
These actions will continue in the coming period, with the aim of defining optimal parameters for the ROU-MILSATCOM2-53.5E space network.

The fourth main direction of action was the continuation of the coordination of the radio spectrum resources related to the **ROU-MILSATCOM3-26.5E** space network, which uses the 26.5° east orbital position, already held by our country, according to the Plan included in Appendix 30B of the ITU RR.

The ROU-MILSATCOM3-26.5E network has been reserved by Romania as an additional network under Article 9 of the ITU RR.

The special nature of this radiocommunication network led to the need to invoke Article 48 of the ITU Constitution, which obliges the Romanian state to ensure that unacceptable interference from the space network requested by our country on other radiocommunication systems will be avoided.

*Figure 5.5 – Space coverage of Romania from orbital position 26.5° east (ROU-MILSATCOM3-26.5E)*



The ROU-MILSATCOM3-26.5E space network is an important asset of the Romanian state, which requires dedicated radio spectrum management activities to ensure protection against unacceptable interference.

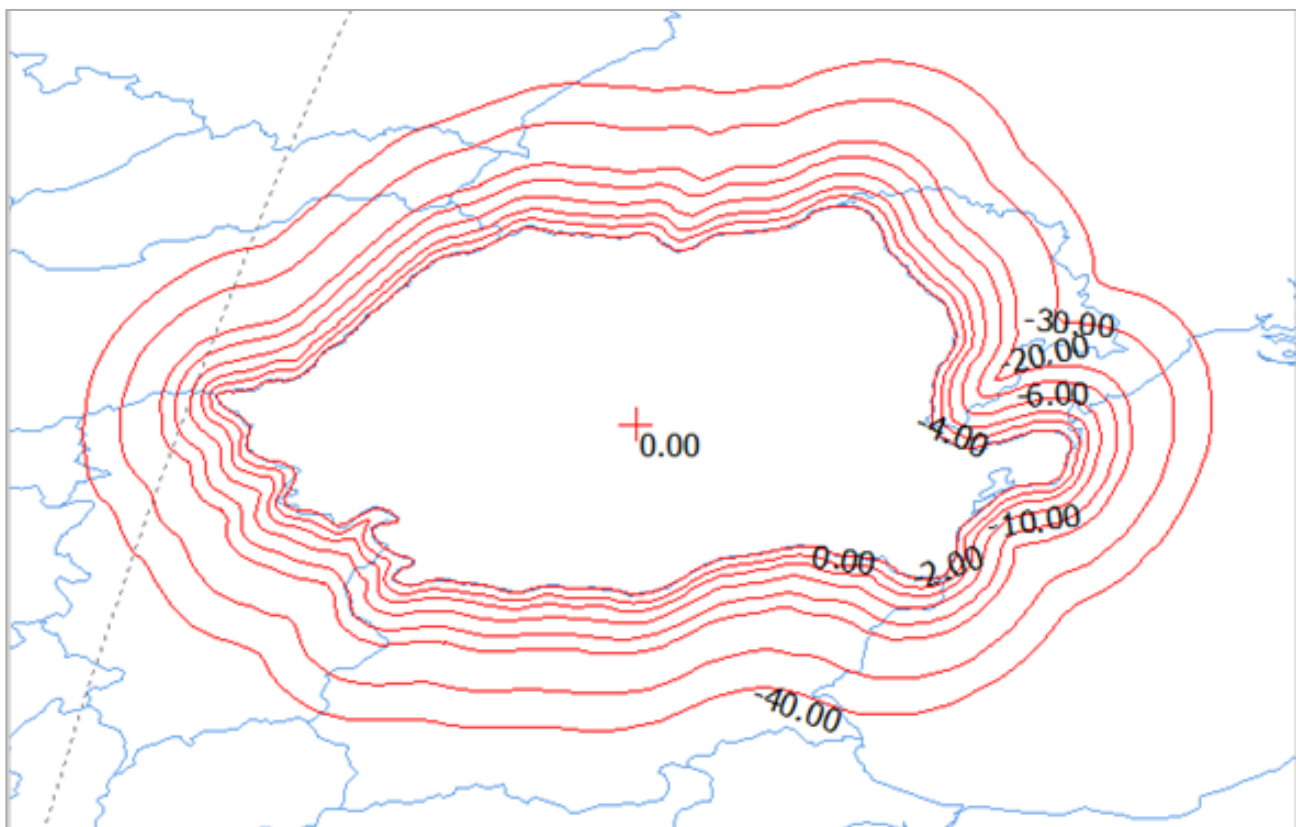
In this regard, during 2023, international coordination actions of the radio frequency bands were carried out in collaboration with the institutions involved in this space project.

These actions will continue in the coming period, aiming to define optimal parameters for the ROU-MILSATCOM3-26.5E space network.

The fifth main direction of action consisted in the coordination of the radio spectrum resources related to the **ROU-MILSATCOM4-36.5E** space network, which uses the 36.5° east orbital position already held by our country, according to the Plan included in Appendix 30B of the ITU RR. The ROU-MILSATCOM4-36.5E network has been reserved by Romania as an additional network according to Article 9 of the ITU RR.

The special nature of this radiocommunication network has also led to the need to invoke Article 48 of the Constitution of the International Telecommunication Union, which will oblige the Romanian state to ensure that unacceptable interference from the space network requested by our country on other radiocommunication systems will be avoided.

*Figure 5.6 – Space coverage of Romania from orbital position 36.5° east (ROU-MILSATCOM4-36.5E)*



Thus, during 2023, the ITU Radiocommunication Bureau published in Special Section CR/C/5943 of BR IFIC (space services) circular no. 3001 of 04.01.2023 information on the characteristics of the space network ROU-MILSATCOM4-36.5E, together with the list of telecommunication administrations and space networks possibly affected according to paragraph No. 9.7 of the ITU RR. Following the publication of this information, actions were initiated to start international coordination in collaboration with the institutions involved in this space project. These actions will continue in the coming period, aiming to define optimal parameters for the ROU-MILSATCOM4-36.5E space network.

The ROU-MILSATCOM4-36.5E space network is an important asset of the Romanian state, which requires dedicated radio spectrum management activities to ensure protection against unacceptable interference. In this regard, during 2023, international coordination actions of the radio frequency bands were carried out in collaboration with the institutions involved in this space project. These actions will continue in the coming period, aiming to define optimal parameters for the ROU-MILSATCOM4-36.5E space network.

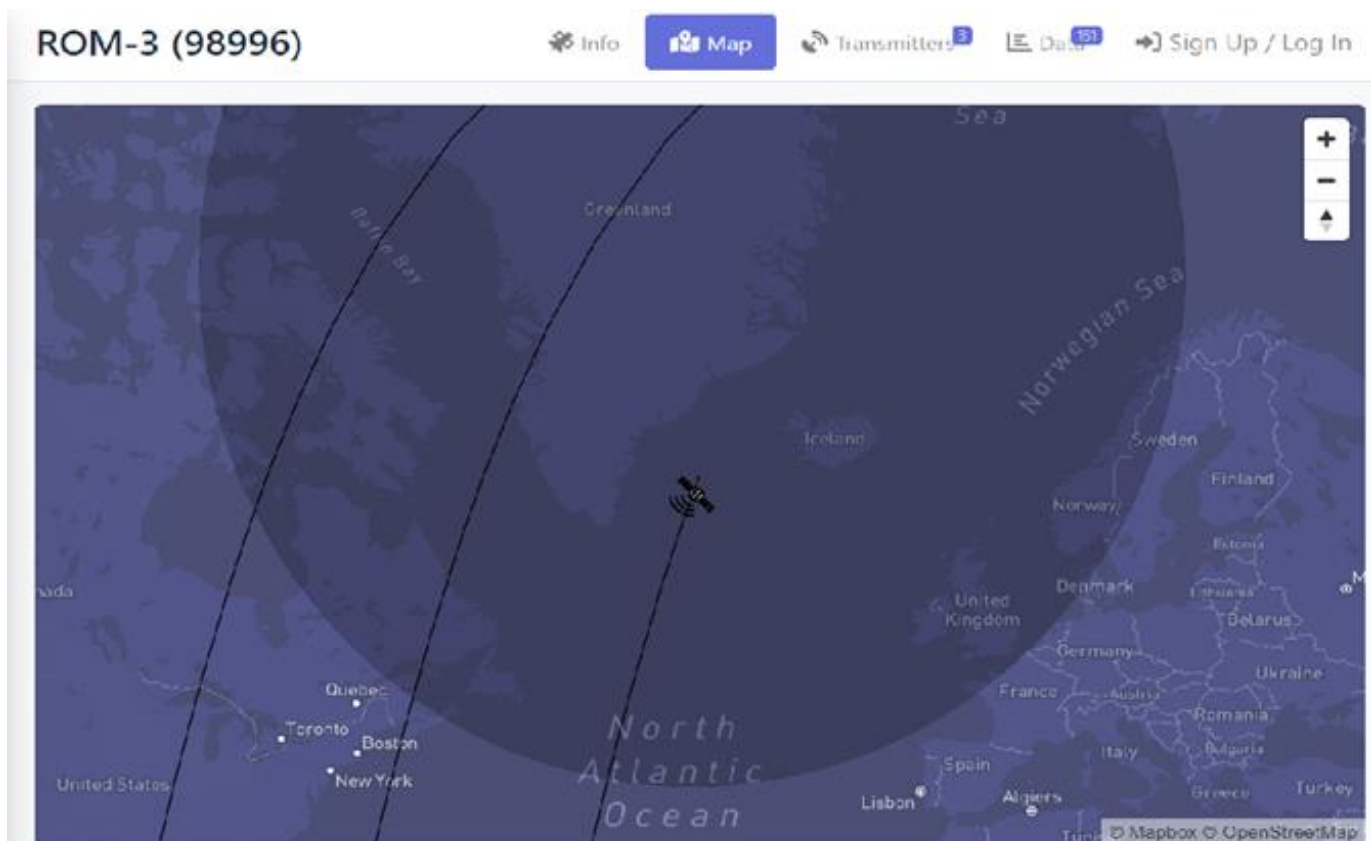


The sixth main direction of action was the coordination of the request for a **non-geostationary space network ROM-3** from the Romanian Amateur Radio Federation and the Romspace team made up of students of the International High School of Informatics in Bucharest.

In this regard, coordination procedures were carried out in accordance with Article 9 of the ITU RR and the rules established by the International Amateur Radio Union (IARU).

Subsequently, bilateral coordination was carried out with several ITU member states, so to avoid the possibility of producing unacceptable interference to other space communications networks. The launch of the satellite, as well as its operation in orbit, was carried out in good conditions.

*Figure 5.7 – Evolution of the orbital trajectory of the ROM-3 satellite*



During 2023, the ITU Radiocommunication Bureau published in Special Section API/A/13372 of BR IFIC (space services) circular no. 3002 of 08.08.2023 including information on the characteristics of the ROM-3 space network, according to Article 9 of the ITU RR.

Following the publication of this information, preliminary actions were initiated to start international coordination, in collaboration with the institutions involved in this space project.

These actions will continue in the coming period, with the aim of carrying out the space mission in good conditions.

The seventh main line of action was involvement in the ITU and CEPT meetings with a view to **reviewing international regulatory framework for the deployment of non-geostationary satellite systems**. Given the advanced technological evolution in the field of space communications, the introduction of new non-geostationary satellite systems is a major challenge, which requires a careful and well-founded technical approach to the regulatory proposals developed in this regard. Thus, in the preparation and within the World Radiocommunication Conference WRC-23, ANCOM was involved in the definition of proposals that would allow such a regulatory framework, in cooperation with other CEPT Member States: Lithuania and Georgia. In this regard, action was taken both at the level of the WP4A of Study Group 4 (SG4) of the ITU-R, as well as within the World Radiocommunication Conference WRC-23, for:

1. introducing new methodologies for assessing the level of permissible interference produced by non-geostationary satellite systems in relation to geostationary space networks;
2. reviewing the method for assessing the level of permissible interference produced by non-geostationary satellite systems in relation to terrestrial networks.

Moreover, action was taken at the level of the project teams PTA and PTB of the Conference Preparatory Group (CPG) of the Electronic Communications Committee (ECC) of CEPT, as well as during the World Radiocommunication Conference WRC-23, with a focus on:

1. defining the values of permissible tolerances for the position of satellites in a non-geostationary system regarding their compliance with the notified orbital positions;
2. setting the method for verifying compliance with the permissible tolerances for the position of satellites in a non-geostationary system;
3. redefining the level of protection of geostationary space networks against non-geostationary space networks in bands up to 30 GHz, as regards the EPFD (Equivalent Power-flux Density) parameter.

ANCOM's special interest lies in defining a framework that allows facilitating the definition of new non-geostationary satellite systems, thus creating the premise for the introduction of such systems by stakeholders - companies or institutions - from Romania.

In conclusion, during 2023, ANCOM carried out activities to identify, request and coordinate radio spectrum resources in the fixed-satellite service related to the orbital positions 30.45° East (already held, non-exclusively, by Romania), 53.5° East, 26.5° East and 36.5° East (new orbital positions requested) for additional space networks, as well as to identify other orbital positions that are in accordance with the requirements of the national space programs. Also, the coordination of the non-geostationary space network ROM-3 was achieved. Thus, ANCOM has made a sustained effort for the administration and management of the radio frequency spectrum for the space radiocommunication networks associated with the geostationary orbital positions allocated to Romania, within the Plans included in the ITU RR, and for the request for additional space networks, on different geostationary orbital positions, according to the procedures specified in this international normative act. In addition, ANCOM has been involved in activities aimed at revising the international regulatory framework for non-geostationary satellite systems in the preparation of national projects in this regard.

All these steps were constantly aimed at preventing the occurrence of unacceptable interference and obtaining the best results within the coordination procedures carried out with other telecommunications administrations. Moreover, ANCOM has continuously ensured the rational, equitable and efficient use of the radio frequency spectrum for space radiocommunication networks using orbital positions held by our country or any other space orbits that will be granted to Romania.

### 5.2.4.2 Radiocommunications in the maritime mobile and maritime mobile-satellite services, including on inland waterways and maritime radionavigation

Both ships and coast stations use a wide variety of on-board or shore communications equipment to be able to receive and transmit relevant data with maximum efficiency.

ANCOM's activity in 2023 was aimed at ensuring an efficient and non-discriminatory access to the radio spectrum resource for the operators involved in traffic control and in saving human lives (SAR) in the field of maritime transport. The Authority permanently aims at guaranteeing safe, reliable and quality radio communications, which are essential elements for maritime navigation in conditions of maximum security and safety.

However, the most important activity supported by maritime radiocommunications is the protection and rescue of human life and property at sea and on inland waterways, therefore minimising response time makes a significant difference between successful operations, and failures that lead to loss of human lives and/or ships.

Thus, in 2023, ANCOM took due diligence to respond to the challenges raised by the pandemic and managed efficiently the frequency spectrum allotted to ship radiocommunication services covering maritime mobile and maritime mobile-satellite services, including inland waterways and maritime radionavigation. Therefore, ANCOM did not register during 2023 cases of ships or port operations blocked due to radiocommunications or harmful interference that could disrupt the proper conduct of activities specific to maritime transport

For 2023, ANCOM has analysed the relevant requests and has issued **116** licences for the use of frequencies and **260** authorisations for the assignment of frequencies for the maritime mobile and mobile satellite and radiocommunications services on inland waterways.

### 5.2.4.3 Radiocommunications in the aeronautical mobile and aeronautical mobile-satellite services, including aeronautical radionavigation

Despite the huge challenges, air transport has remained a vital component of human activity globally. As the field is based on globally harmonised frequency bands through Article 5 of the ITU Radio Regulations, new electronic communications technologies have put significant pressure on limited radio spectrum resources and therefore a correct and efficient management of these resources is of vital importance for an effective response to instantaneous challenges.

Furthermore, in the case of these radiocommunication services, there has been an effervescence in the introduction of new technologies that contribute to increasing the degree of efficiency and safety both from the point of view of air navigation itself and of radiocommunications.

In 2023, ANCOM managed the radio spectrum assigned to aeronautical mobile and aeronautical satellite mobile radiocommunication services, including aeronautical radio navigation, ensuring that the requirements set out in both the ITU Radio Regulations and Annex 10 to the ICAO (International Civil Aviation Organization) Convention on International Civil Aviation are complied with.

ANCOM has also been involved in studies related to the identification of radio spectrum for unmanned aircraft (also referred to as **drones** or **UAS**-Unmanned Aircraft Systems) or for remotely controlled ones (RPAS), areas that are experiencing impressive development due to the requirements expressed by civilian or military users, as well as by industry.

In 2023, ANCOM analyzed the relevant requests and issued **76** frequency usage licences for the aeronautical mobile and satellite aeronautical mobile services and **431** of frequency assignment authorisations.

#### 5.2.4.4 Radiocommunications in radiodetermination services

ANCOM also managed during 2023 the radio spectrum assigned to the radiodetermination service, which contributes to the prediction of meteorological conditions at national and regional level, to ensuring airport security, as well as in other fields of activity that require the spatial positioning of elements of any nature (dangerous cloud formations, aerial targets, ground targets, etc.) and, as the case may be, determining the movement and speed of those elements or their other characteristics.

The field is highly specialized, and at the moment in the radiodetermination activity, state-of-the-art technologies are being developed. Throughout 2023, ANCOM has been permanently concerned with both the protection of the radio spectrum assigned to radiolocation and the correct management of the authorizations issued. Aeronautical and maritime radionavigation services - which are another component of the radiodetermination service - have been treated in conjunction with aeronautical mobile and maritime mobile services, respectively.

In 2023, ANCOM analysed the relevant applications and issued **7** licences for the use of frequencies and **280** authorisations for the assignment of frequencies for radiodetermination services.

#### 5.2.4.5 Alpha-numerical identification of ship stations and aircraft stations

ANCOM alocă, întreține și gestionează identificările utilizate în radiocomunicațiile aeronautice și maritime în baza prevederilor relevante în vigoare la nivel internațional.

In 2022, ANCOM managed the database of numerical and alpha-numerical identifications and made the necessary allocations for the proper operation of the radio stations in the maritime, aeronautical and inland waterways services.

Furthermore, ANCOM reports, on a regular basis, the call-signs allocated to maritime ship stations to ITU's specialized Maritime Mobile Access and Retrieval System (MARS) as well as the identifications allocated to ship stations on the inland waterways, to databases set up at a European level: the Automatic Transmitter Identification System (ATIS) and the Mobile Maritime Service Identification Inland (MMSI). ANCOM also certifies, and – through the aircraft station authorisations – converts into call signs the proposals of the Romanian Civil Aviation Authority specified in the aircraft operational authorisation documents.

This is an important activity because a safe, clear, unambiguous call-sign can make the difference between optimal radiocommunication – with beneficial effects for safe air and sea navigation, but also for the safe rescue of human lives – and ambiguous radiocommunication, which may jeopardize such operations.

Romania has been assigned by the International Telecommunication Union the series of call signs YO, YP, YQ, YR, which have been allocated at national level as follows: a) for aircraft – YR; b) for maritime vessels and recreational boats engaged in ocean voyages – YQ; c) for ships engaged in navigation on inland waterways and for ships in the periods of house trials – YP; d) for radio amateurs – YO. Also, from the point of view of the unique numerical identification of the country, Romania has been assigned by the ITU the group of digits 264.

In 2023, **2,748** call-signs for the maritime mobile service, **2,144** MMSI IDs and **1,702** ATIS IDs for the maritime mobile service and **1,430** call-signs for the aeronautical mobile service were managed.

### 5.2.5 Certification of radio operators in the maritime mobile and aeronautical mobile radiocommunication services

Article 47 of ITU's Radio Regulations establishes a set of well-defined and internationally harmonized rules regarding the operation of radiocommunication stations in the maritime mobile and aeronautical mobile services, the need for certification, the issuance of certificates and their content. These certificates need to be harmonised to ensure that any ship or aircraft can benefit from the same communications conditions around the globe. Such harmonisation is aimed at ensuring the protection of human life and goods in flight and at sea by enabling clear radiocommunications in search and rescue (SAR) operations, between all the parties involved.

Annual Report 2022, ANCOM 102 In 2022, ANCOM aimed to ensure a high competence standard, in line with the international requirements for the radio operating personnel in watch teams and in command crews of ships and aircraft, as well as for the personnel in the air traffic control and ship movement management centres.

Although by type of aircraft and ship there is a distinction between the professional segment, and a generically called *recreational* segment, ANCOM treats both categories on an equal footing, since the techniques, procedures and frequency spectrum used by radio stations are the same. Therefore, in 2022, the Authority kept guiding the training centres in Romania authorised by the competent authorities in the field of aeronautical and maritime transport.

During 2023, a number of **4,850** radio station operators authorized for aeronautical mobile and aeronautical mobile satellite, maritime mobile and maritime mobile satellite services, radiocommunications on inland waterways, as well as for recreational boats were certified by ANCOM.

### 5.2.6 Authorisation and certification of amateur radio operators

In 2023, ANCOM's Regional Divisions of Bucharest, Cluj, Iași and Timiș organized ordinary and extraordinary examination sessions for those intending to obtain the radio operator's certificates in the land mobile service.

Amateur radio (ham radio) is mainly a hobby, carried out for personal development, technical training and interpersonal communication purposes, with yet a profound competitive side on both local and international levels. Furthermore, this activity enables amateur radio operators to develop abilities in using the radiocommunication stations, to acquire in-depth knowledge on the phenomenon of radio propagation in various frequency bands, or to manufacture and test radiocommunication equipment. Also, amateur radio operators can sometimes take part, together with the relevant public institutions, in ensuring radiocommunications under emergency situations.

In Romania, at the end of 2023, there were **4,212** radio amateurs authorized by ANCOM.

Table 5.4 – Status of documents issued in the amateur radiocommunication service in 2023

	Regional Divisions					TOTAL
	București	Cluj	Iași	Muntenia	Timiș	
<b>Radioamateurs</b>						
Individual amateur radio authorizations (new and extended))	131	91	119	131	163	<b>635</b>
Authorizations for amateur stations (national coordinate 5 MHz and 70 MHz, special callsign, 1 KW, repeater)	19	29	36	21	35	<b>140</b>
Amateur Radio Certificates	22	15	31	71	62	<b>201</b>
Sessions (ordinary and extraordinary) for the granting of amateur radio certificates	2	2	3	4	5	<b>16</b>
Amateur radio licences in force at the end of 2023	700	710	692	1341	769	<b>4,212</b>
Amateur radio certificates in force at the end of 2023	1849	3231	3012	2082	2178	<b>12,352</b>



## 5.3 Management of numbering and technical resources

### 5.3.1 Management of numbering resources

#### 5.3.1.1 Allotment and waiving of numbering resources

In 2023, ANCOM received 16 requests for the allotment of numbering resources, issuing 16 licences. Additionally, the Authority handled 36 requests for the renewal of licenses approaching end of validity and one request for transfer of numbering resources, issuing 37 licences.

2 licences were issued following 2 partial waiver requests. Following the settlement of the requests mentioned above, the volume of numbering resources allotted in 2023 under various NNP numbering domains is detailed below:

*Table 5.5 Numbering resources allotted by blocks*

NNP domain		Numbers allotted
0Z=02		
10-digit geographic numbers		-
0Z=02		
7-digit geographic numbers for local interest services		30
0Z=03		
10-digit geographic numbers		83,000
0Z=03		
7-digit geographic numbers for local interest services		70
0Z=03		
non-geographic numbers (location-independent)		220,000
0Z=06		
non-geographic numbers for electronic communications services, other than inter-personal communications services		2.000.000
0Z=07		
mobile non-geographic numbers		1.000.000
	0800	
	0801	-
0Z=08		
non-geographic numbers for various services	0805	-
	0808	-
	0870	-
	0900	
0Z=09		
non-geographic numbers for Premium Rate services	0903	-
	0906	
Zt = 19		
numbers for services of public interest provided at national level and services of general interest		-

*Table 5.6 Numbering resources allotted in special format (national short numbers, carrier selection codes)*

Categories	Numbers/codes waived
10xy codes	-
16xy codes	-
116xyz national numbers	-
118xyz national numbers	-
19vx national numbers	-

### 5.3.1.2 Numbering resources released upon the amendment or cessation of a LUNR

In 2023 certain numbering resources were released as a result of some licence holders’ requests for partial or total LUNR waiver, requests for transfer of numbering resources, as well as following the expiry of the LUNR validity.

Thus, following the requests for partial or total waiver of the allotted numbering resources, submitted by LURN holders, ANCOM issued 7 decisions on the total or partial termination of the right to use numbering resources.

ANCOM also withdrew numbering resources in 2 other cases, through 2 total revocation decisions issued to 2 licence holders, whose licenses expired.

In another case, ANCOM terminated the right to use numbering resources allocated through LUNR, following the transfer of these resources to another provider.

At the end of 2023, **52 providers** were LUNR holders.

*Table 5.7 Numbering resources released by blocks*

NNP domain		Numbers released
0Z=02	10-digit geographic numbers	-
0Z=02	7-digit geographic numbers	-
0Z=03	10-digit geographic numbers	583.000
0Z=03	7-digit geographic numbers	-
0Z=03	non-geographic (location-independent) numbers	10.000
0Z=06	non-geographic numbers for electronic communications services, other than inter-personal communications	-
0Z=07	mobile non-geographic numbers	-
0Z=08	0800	1.000
	0801	-
	0805	1.000
	0808	-
	0870	-
0Z=09	0900	1.000
	0903	2.000
	0906	1.000
Non-geographic numbers for Premium Rate services		



*Table 5.8 Numbering resources released as units (national short numbers and carrier selection codes)*

Categories	Numbers/codes released
10xy codes	1
16xy codes	4
116xyz national numbers	-
118xyz national numbers	-
19vx national numbers	-

At the end of 2023, **52 providers** held LUNR.

*Table 5.9 Situation of LUNR providers for different categories of numbering resources*

Category	Number of providers
10-digit geographic numbers, starting with 02	10
7-digit geographic numbers, starting with 02	10
10-digit geographic numbers, starting with 03	32
7-digit geographic numbers, starting with 03	10
Location-independent numbers, starting with 037	38
Non-geographic numbers for electronic communications services, other than interpersonal communications services, starting with 06	2
Non-geographic mobile numbers, starting with 07	9
Non-geographic numbers for miscellaneous services, starting with 08:	
• freephone numbers (starting with 0800)	29
• shared-cost services (starting with 0801)	3
• burst traffic services (starting with 0805)	2
• indirect access to services (starting with 0808)	9
• access to data transmission services and the internet (starting with 0870)	3
Non-geographic numbers for Premium Rate services, starting with 09:	
• entertainment, games and contests (starting with 0900)	7
• miscellaneous information (general, business, marketing, utilities, etc.), entertainment, games and contests (starting with 0903)	6
• adult entertainment (starting with 0906)	6
Carrier selection codes for two-step dialing, of the format 10xy	1
Carrier selection codes for one-step dialing and carrier preselection, of the format 16xy	2
National short numbers for the provision of subscriber information services, of the format 118xyz	2
Short national numbers for harmonised services at European level, of the format 116xyz	2
National short numbers for services of public interest at national level, of the format 19vx	4

The total amount of numbering resources from the NNP allotted during 2003 – 2023:

*Table 5.10 Numbering resources allotted as blocks*

NNP Domain		Allotted numbers
0Z=02	10-digit geographic numbers	11,380,000
0Z=02	7-digit geographic numbers	3,960
0Z=03	10-digit geographic numbers	11,454,000
0Z=03	7-digit geographic numbers	940
0Z=03	Non-geographic numbers (location-independent)	3,940,000
0Z=07	Mobile non-geographic numbers	76,400,000
0Z=08	0800	151,000
	0801	102,000
	0805	3,000
	0808	111,000
	0870	52,000
0Z=09	0900	16,000
	0903	15,000
	0906	15,000

*Table 5.11 Numbering resources allotted in unitary form (national short numbers and carrier selection codes)*

Categories	Numbers/codes allotted
10xy codes	1
16xy codes	2
116xyz national numbers	3
118xyz national numbers	6
19vx national numbers	11

## 5.3.2 Management of technical resources

### 5.3.2.1 Management of the right to use SS7 national and international signalling point codes

In 2023, one decision was issued for granting the right to use international SS7 signalling point codes (ISPCs). The cumulative situation, at the end of 2023, of the allocation of national (NSPC) and international (ISPC) signalling point codes is presented below:

*Table 5.12 Status of the allocation of national (NSPC) and international (ISPC) signalling point codes*

Domain	Total no. of blocks allocated to Romania	Total no. of codes allocated to Romania	Total no. blocks allotted by ANCOM	Total no. of codes allotted by ANCOM
ISPC	8	64	-	54
NSPC	-	-	243	1,944

### 5.3.2.2 Management of the right to use mobile network codes

Mobile network codes (MNCs) are used by public mobile network providers to establish the international mobile subscriber identity (IMSI).

*Table 5.13 Status of mobile network code allocation*

Domain	No. of providers	Total no. MNCs allotted by ANCOM
MNC	12	16

### 5.3.2.3 Management of the right to use network identification codes

A network identification code (NIC) is a 17xy code that identifies the originating network of a call and is used when the interconnection between the originating network and the terminating network is achieved by switched transit, through services provided by a third party.

*Table 5.14 Status of the assignment of network identification codes*

Domain	No. of providers	Total no. NICs allotted by ANCOM
IIR	25	25

### 5.3.2.4 Management of the right to use routing numbers

Routing numbers (RN) are allotted to the providers of publicly available telephone services that are acceptor providers in the number portability process. Based on the network structure of the acceptor provider, a RN can identify either the acceptor provider or a switch in the acceptor provider's network.

In 2023, 3 decisions on granting the right to use RNs and 4 decisions on withdrawing the right to use one RN were issued.

*Table 5.15 Routing number allocation status*

<b>Domain</b>	<b>No. of providers</b>	<b>Total no. RNs allotted by ANCOM</b>
RN	49	259

# 6



## Monitoring, control and surveillance of the equipment market

ANCOM's monitoring and control activity is mainly aimed at ensuring the enforcement and the observance in practice of the provisions laid down in the legislation and in the regulations imposed by the Authority in view of promoting competition on the electronic communications and postal services markets, as well as in view of protecting the users' rights and interests.

The monitoring of the radio spectrum with nongovernmental use pursues both upholding the process of efficient spectrum management and ensuring the observance of the obligations laid down in the licences for the use of radio frequencies, broadcasting licences, frequency assignment authorisations, as well as in the technical authorisations or in the regulations in the electronic communications field which concern the use of the radio spectrum.

ANCOM's monitoring and control activity is carried out by the Authority's specialized personnel from the headquarters and from the 5 regional divisions. 310 employees, of the 674 ANCOM employees on the 31 December 2023, also had enforcement duties.

The main tasks of the Regional Divisions are the monitoring, control and authorisation of local and regional networks, the management of the radio-electrical spectrum, and the technical control in the field of radiocommunications and telecommunications. The main tasks of the county units are the guidance, surveillance and control of compliance with the obligations provided by the applicable laws in ANCOM's specific field of activity or imposed by ANCOM, as well as the observance of other obligations applicable to the providers of electronic communications networks and services, to postal service providers and to the users of limited resources within the institution's scope of administration. Moreover, the control staff also assists the providers of electronic communications services and postal services in understanding the provisions of the normative acts and the procedures to be followed, for their operation in compliance with all the legal provisions.

In 2023, ANCOM fully accomplished its control plan on verifying the electronic communications networks and services providers', and the postal services providers' compliance with their obligations, as well as the annual plan for monitoring the radio frequency spectrum.

## 6.1 Radio Frequency Spectrum Monitoring

The activity of monitoring the radio frequency spectrum for non-governmental use pursues the following objectives:

- solve the cases of harmful interferences in the frequency spectrum;
- support efficient spectrum management, and effective surveillance and control activities, as regards the providers' compliance with the obligations under the frequency usage/broadcasting licences and under the frequency assignment/technical authorisations;
- identify and notify the breaches of the international/regional agreements or of bilateral or multilateral spectrum agreements, technical arrangements or protocols by the providers/operators from neighbouring countries.

ANCOM uses the data gathered following the spectrum monitoring activity to identify and track unauthorised broadcasts, verify compliance with the technical parameters specified in the authorization documents, determine the actual spectrum occupancy on frequency bands by comparison with the theoretical occupancy under the authorisation documents.

ANCOM conducts its spectrum monitoring activity mainly based on the Annual Monitoring Plan (AMP), on monitoring campaigns or as a result of requests and notifications received during the year.

The data obtained during the monitoring activity are analyzed, with the following outcomes:

- recommendations for the purpose of removing harmful interferences;
- identification/tracking and removal of unauthorised broadcasts; provision of such information to the ANCOM control units for initiating legal follow-up proceedings;
- identification of the transmitters in breach of the authorised broadcast parameters; provision of such information to the ANCOM control units for initiating legal follow-up proceedings;
- identification of the frequencies or frequency bands with a high risk of congestion or which already experience harmful interferences or international coordination issues;
- identification of the frequencies or frequency bands that are insufficiently used, for the purpose of their reuse or a change in their destination, if applicable.

ANCOM is using a new National Spectrum Monitoring System (NSMS), which consists of:

- **27** fixed monitoring and direction-finding broadband stations, for radio emissions identification and geolocation;
- **12** transportable broadband monitoring stations able to identify radio emissions.

ANCOM also uses an HF monitoring station.

Additionally, in order to extend the covered geographic area, the frequency bands and the range of services that can be monitored, the following systems/equipment are also used in the monitoring activity:

- 5 new generation utility vans capable of monitoring the spectrum up to the maximum frequency of 40 GHz;
- a goniometry and monitoring system comprised of 6 special vehicles able to monitor the spectrum up to a maximum frequency of 26.5 GHz;
- an RF sensor-based spectrum monitoring system with geolocation capacities covering 10 cities;
- portable receivers;
- spectrum analysers for various uses, depending on the allocated band and service.

The data gathered through the fixed and transportable monitoring stations, as well through sensors, in 2023, were used for producing the following deliverables:

**3,339**  
**monitoring**  
**reports under**  
**the AMP, of**  
**which:**

**814** reports on the analogue sound radio broadcasting service;

**407** reports on the digital sound radio broadcasting service;

**407** reports on the digital terrestrial television service;

**407** reports on the land mobile service (except for mobile electronic communications);

**119** reports on frequency bands that have been subject to a radio spectrum auction;

**1,136** sensor-specific measurement reports;

**96** reports upon the request of other ANCOM departments;

**643** reports following the analysis of the measurement results.

Monitoring of the frequency spectrum used by analogue sound broadcasting services, digital terrestrial television, the mobile terrestrial service, as well as the monitoring of the frequency spectrum allocated to the digital terrestrial broadcasting service and the monitoring of the frequency bands that were subject to a radio spectrum auction at the end of 2022, was carried out using the fixed and transportable monitoring stations, continuously or regularly, according to the AMP.

General mobile monitoring, part of the annual monitoring plan (AMP), was carried out in the localities that could not be covered by the fixed and transportable monitoring stations, as well as in border areas. Measurements were thus performed in 217 localities for checking emissions generated in Romania and in 20 localities for emissions generated in other countries.



These actions resulted in:

- **183** reports on the analogue sound radio broadcasting service;
- **92** reports on the digital sound radio broadcasting service;
- **92** reports on the digital terrestrial television service;
- **92** reports on the land mobile service (excepting mobile electronic communications);
- **129** reports on the frequency bands subject to the frequency spectrum auction;
- **140** reports on the monitoring of emissions received in border areas and coming from other countries;
- **92** reports following the analysis of measurement results;
- **652** reports drawn up by the County Offices.

The analysis of the collected data, revealed **42** breaches, following which the necessary legal measures were taken. These are detailed in section 6.2 below.

### Monitoring campaigns conducted in 2023

Measurement of signal coverage in the Danube Delta;

Participation starting - with July - in the monitoring program in the frequency bands 2 850 kHz – 28 000 kHz that is carried out based on Article 16 of the Radio Regulation (RR) and contains the provisions regarding the International Monitoring System (IMS);

Campaign for testing the standardized location solution implemented at the level of public mobile electronic communications networks, in order to determine, transmit and use the determined location information within the Single National System for Emergency Calls;

Participation in 2 pilot projects for testing communication blocking solutions carried out according to Law no. 374 of 19 December 2013 on the use of systems intended to block and interrupt radiocommunications in the perimeters of the units subordinated to the National Administration of Penitentiaries;

Radio monitoring activities during the visit of the President of Ukraine to Bucharest.

In 2023, following **148** complaints received by ANCOM concerning harmful interference, **150** sources of such interference were identified and eliminated.

Table 6.1 Sources of harmful interference identified in 2023

Victim of harmful interference	Number of interference sources	Source/Cause of harmful Interference							Interference from across the border
		Interferences from within the country						Other	
		Source: noncompliant radio device	Source: compliant nonlicensed radio device	Source: compliant and licenced device exceeding the parameters in the radio licence	Source: faulty radio equipment	Causes: faulty network or faulty frequency planning	Causes: intermodulation or other EMC problems		
Maritime mobile service including inland waterways (HF, VHF, UHF, EPIRB, AIS etc.)	0	0	0	0	0	0	0	0	0
Fixed service	2	0	0	0	0	0	0	0	2
Terrestrial mobile service (PMR), professional remote controls and telemetry systems	5	0	0	0	0	0	0	2	3
Public mobile networks (GSM/UMTS/LTE/PAMR)	125	35	1	3	28	1	1	54	2
Terrestrial video broadcasting in UHF band	0	0	0	0	0	0	0	0	0
Terrestrial video broadcasting in VHF band	0	0	0	0	0	0	0	0	0
Terrestrial audio broadcasting	8	0	0	1	1	0	0	5	1
Satellite broadcasting receivers	0	0	0	0	0	0	0	0	0
Terrestrial and satellite navigation systems and radiolocation (civil)	0	0	0	0	0	0	0	0	0
*Meteorological radars (5600 – 5650 MHz)	0	0	0	0	0	0	0	0	0
Aeronautical services (communications, navigation and surveillance)	1	0	0	0	0	0	0	1	0
Amateur radio service	5	0	0	0	1	1	1	2	0
SRD applications including PMSE (ERC Rec. 70-03)	1	0	0	0	1	0	0	0	0
** RLANs at 5 GHz	0	0	0	0	0	0	0	0	0
Satellite services (MSS, FSS, excluding broadcast)	0	0	0	0	0	0	0	0	0
Other radio applications	1	0	0	0	0	0	0	1	0
Non-radio devices (electrical appliances)	2	0	0	0	0	0	0	2	0
Total number of Interference sources	150	35	1	4	31	2	2	67	8

\* Radarele meteorologice reprezintă un subset al sistemelor de navigație terestre și pe satelit, precum și radiolocație (civil);

\*\* RLAN-urile în 5 GHz reprezintă un subset al aplicațiilor SRD.

Moreover, for solving the petitions received in 2023 regarding the quality of services, the Authority carried out measurements to determine the degree of coverage with mobile electronic communications services and monitoring measurements of the spectrum allocated to sound broadcasting, television, terrestrial mobile services, including for SRD applications operating in licence-exempt frequency bands and the spectrum for Amateur Radio.

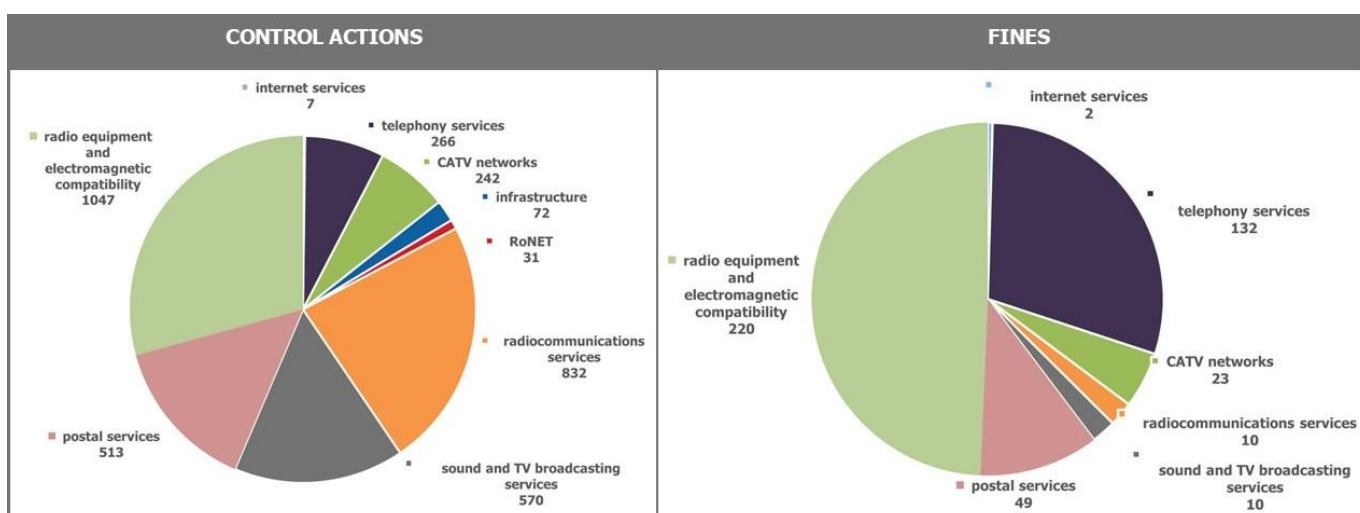
In the cases where the complaints concerned harmful interference, measurements were made to identify and locate the sources of interference.

## 6.2 Control of providers in the fields of electronic communications, postal services, and radio equipment and electromagnetic compatibility

To ensure compliance with the legal provisions and regulations in the market of electronic communications and postal services, as well as of radio equipment and electromagnetic compatibility, ANCOM undertook **3,580** control actions in 2023.

Following the control actions, ANCOM issued 171 de notificări and applied 744 warnings and 450 contravențion fines, amounting to **2,902,000** RON. The whole amount is revenue to the state budget.

Figure 6.1 Control actions in the field of electronic communications, postal services and radio equipment&EMC, conducted in 2023, and the corresponding fines applied



In the **electronic communications market**, in 2023, ANCOM conducted 2,020 control actions, issuing 171 notifications, and applying 250 warnings and 181 fines, amounting to 1,823,500 RON.

ANCOM applied 136 contravention fines - totalling 1,421,500 RON – to **telephony providers**, most of them for breach of obligations regarding the conclusion of contracts with end-users, non-compliance with the roaming regulation, conduct of the porting process, the manner of transmission of unilateral notification following the amendment of contracts concluded with end-users.

The largest fine, in the amount of 40,000 RON, has been applied for the provision of electronic communications services without having a contract concluded with the subscriber in accordance with the legal provisions.

In 2023, ANCOM completed a campaign aimed at verifying mobile phone service providers' compliance with the legal provisions on number portability. 164 controls were carried out nationwide - following their completion, 16 contravention fines were imposed in the total amount of RON 160,000.

ANCOM applied 2 contravention fines in the total amount of 20,000 RON to **Internet access service providers** for the provision of electronic communications services without having a contract concluded with the subscriber in accordance with the legal provisions.

10 contravention fines totaling RON 96,000 were applied to **television and sound broadcasting service providers** (RTV), mainly for non-compliance with the technical data, parameters or conditions contained in the technical authorizations.

**CATV network and service providers** were sanctioned with 23 contravention fines in a total amount of RON 211,000, most of them applied for non-compliance with the conditions provided in the general authorization regime, the largest fine, in the amount of RON 35,000, being applied for the provision of electronic communications services without having a contract concluded with the subscriber in accordance with the legal provisions.

**In the field of radiocommunications** 10 contravention fines were imposed in the total amount of RON 75,000 for the use of frequencies without a license or non-compliance with the technical and operational parameters of the radio stations, the largest fine, in the amount of RON 30,000, being applied for non-compliance with the conditions of the license, respectively non-compliance with the obligations of the license regarding coverage with electronic communications services.

In the **radio equipment and electromagnetic compatibility** market, ANCOM carried out 1,047 controls, as a result of which 428 warnings and 220 contravention fines were applied in a total amount of RON 807,000. The largest fine was RON 30,000 for making available on the market equipment intended to disrupt or impede the normal functioning of communications using radio frequencies (jammers).

As far as electromagnetic compatibility is concerned, the largest fine, in the amount of RON 20,000, was imposed on a manufacturer for not affixing the CE marking.

In the **postal services** market, ANCOM carried out 513 control actions in 2023, following which 66 warnings and 49 contravention fines were applied, in a total amount of RON 271,500, the most frequent violation being non-compliance with the obligations imposed by the general authorization regime.

The main breaches consisted of the unauthorized provision of postal services, non-compliance with the modalities of handing over postal items to recipients, non-compliance with the content of postal notices, non-provision of postal services and non-inscription/marketing of postal items.

Of the total controls, 4 were aimed at verifying the compliance with the obligations of the Romanian Post National Company (CNPR) in its capacity as a universal service provider, as a result of which 4 warnings were applied.

## 6.3 Surveillance of the radio equipment market

### 6.3.1 Control activity in the market of radio equipment and EMC

One of ANCOM's essential roles is to enforce the national policy in the fields of radio equipment and electromagnetic compatibility (non-radio equipment), which are subject to the European Union's harmonised legislation.

The field of radio equipment is subject to the provisions of Directive 2014/53/EU of the European Parliament and of the Council on the harmonisation of the legislation of the Member States related to making radio equipment available on the market and repealing Directive 1999/5/EC (the RED Directive), which was transposed into the national law by Government Decision no. 740/2016 on making radio equipment available on the market, with the subsequent amendments and completions.

In the electromagnetic compatibility field (non-radio equipment), Directive 2014/30/EU of the European Parliament and of the Council on the harmonisation of the legislation of the Member States related to electromagnetic compatibility (recast) (the EMC Directive), is transposed into national law by Government Decision no. 487/2016 on electromagnetic compatibility, with the subsequent amendments and completions.

In 2023, Government Decision no. 931/2023 for amending and supplementing Government Decision no. 740/2016 on the making available on the market of radio equipment, as well as Government Decision no. 487/2016 on electromagnetic compatibility, transposing into national law Directive (EU) 2022/2380, a EU legislative aimed at eliminating the fragmentation of the market for charging interfaces and charging communication protocols for certain categories or classes of radio equipment that are recharged by cable, and at mitigating the environmental effects by limiting waste from electrical and electronic equipment.

For fulfilling Romania's information and dissemination obligations deriving from the provisions of Regulation (EU) 2019/1020 of the European Parliament and of the Council of 20 June 2019 on market surveillance and compliance of products and amending Directive 2004/42/EC and Regulations (EC) No 765/2008 and (EU) No 305/2011, ANCOM posted *The list of products regarding the activity of market surveillance and control in the field of radio equipment and other equipment concerning EMC, for 2023* – drawn up according to the applicable European legislation and published on the ANCOM website.

Thus, ANCOM carried out administrative and technical checks performed in the laboratory for six categories of equipment: mobile telephones/tablets with SIM (SAR – Specific Absorption Rate), PC desktops with Wi-Fi connectivity, wireless routers/extenders in 2,4 GHz and/or in 5 GHz, telephone/tablet chargers, ethernet switches and kitchen appliances.

Furthermore, administrative checks were considered for various categories of equipment as well: smart meters, SRDs (radio sensors, remotes, wireless bells, wireless meteo stations, wireless surveillance cameras), wireless headphones, automatic land mowers, water instant dispensers, smart robot vacuum cleaners, home-cinema equipment (Wi-Fi, Bluetooth: sound bar, audio systems, DVD&Blu-Ray Player), laundry washing machines and clothes driers, air conditioning units and LED installations (outdoor/indoor).

In the radio equipment and electromagnetic compatibility market, ANCOM carried out 1,046 controls in 2023, following which 428 warnings and 220 contravention fines were applied, amounting to RON 807,000.

The largest fine was RON 30,000 for making available on the market equipment intended to disrupt or impede the normal functioning of communications using radio frequencies (jammers).

In the EMC field, the largest fine, amounting to 20,000 lei, sanctioned one manufacturer for the introduction on the market of equipment without the CE marking.

An important instrument ANCOM uses in its market surveillance activity is ICSMS - *Information and Communication System on Market Surveillance*, which is an information system developed by the European Commission that comprises information on the non-compliant products on the European market, allowing them to be quickly and efficiently shared by the Member States. This instrument allows Member States to exchange information and share experiences, undertake joint actions and effectively coordinate their activities, thus contributing to maintaining a climate of trust and coherence in the enforcement and observance of the European legislation. The cases of non-conforming equipment as shown by the technical trials performed in ANCOM's own laboratory (LECRET) are uploaded by the Authority in the ICSMS system, according to the obligation incumbent on the market surveillance authorities under the provisions of Regulation (EU) 2019/1020.

In fulfilling its duties under Regulation (EU) 2019/1020 and based on the collaboration protocol in force, ANCOM permanently cooperates with the Romanian Customs Authority, the authority responsible for controls at Romania's external borders, in order to ensure that the equipment that is released for free circulation on the national market and, implicitly, on the EU market, complies with the legislation in force. Thus, in 2023, 83 notifications were received from the Romanian Customs Authority, during the routine checks of the Customs Offices or border control campaigns organized on different topics, 78 of these notifications being resolved and 5 being outside the scope of ANCOM's competence.

Based on the provisions of Regulation (EU) 2019/1020, ANCOM also permanently cooperates with the Ministry of Economy, in its capacity as national coordinator of market surveillance activities according to the requirements of this regulation. Thus, in January 2023, ANCOM submitted to the Ministry of Economy, Entrepreneurship and Tourism the text of the National Strategy for Market Surveillance in the Field of Radio Equipment and Electromagnetic Compatibility 2023-2026, to which the list of products regarding the market surveillance and control activity for 2023 in the aforementioned areas was attached, a list that is updated annually.

Another important element in the field of surveillance of the equipment market is keeping permanent contact with the market surveillance authorities from the other EU Member States, both by direct contact and within the specific work meetings, with the goal of contributing to the smooth functioning of the internal market of the European Union.

### **6.3.2 Laboratory for electromagnetic compatibility and radio equipment testing**

The Laboratory for Electromagnetic Compatibility and Radio Equipment Testing (LECRET) is situated in the centre of Romania, in a locality considered to lie in an area of 'electromagnetic silence', which is suitable and recommended for this type of testing.

At LICETER, ANCOM can verify whether the radio equipment and equipment in the field of electromagnetic compatibility made available on the market or put into operation comply with the provisions of the European directives in force in its field of activity.

It features a flexible testing environment, which enables the performance of a wide range of tests. Currently, in LECRET, we can verify – with or without accreditation – whether the radio equipment (mobile phones, Wi-Fi equipment etc.) on the Romanian market observe the essential requirement on the protection of people’s health (SAR – Specific Absorption Rate), as well as the essential electromagnetic compatibility requirements provided by the RED Directive. Furthermore, ANCOM verifies whether the electrical (non-radio) and electronic (household appliances, LED lighting devices etc.) equipment meet the essential requirements of EMC Directive. Subsequently, the results of the trial reports are analysed and interpreted in order to complement the market surveillance and control activity, from a technical perspective.

In 2023, LICETER received the annual S4 surveillance visit, concomitant with the re-evaluation visit (which takes place every 4 years), on behalf of the Romanian Accreditation Association – RENAR, which reconfirmed that LICETER complies with the requirements of the quality system implemented in accordance with the provisions of the SR EN ISO/CEI 17025:2018 standard and that it can carry out such electromagnetic compatibility testing and testing of radio equipment, in an accredited regime. During the re-evaluation visit, the laboratory's ability to carry out accredited measurements and tests in accordance with the latest editions of European standards was presented. Following the visit, no non-compliances were recorded and no recommendations were issued to improve the supervised activities. The new form of the Accreditation Certificate and its Annex were issued on 02.11.2023 by RENAR. During the surveillance visit, the following immunity measurements and tests were directly evaluated:

- Measurement of harmonic current emissions;
- Measurement of voltage fluctuations and flicker;
- Immunity test to radiated disturbances;
- Electrostatic discharge immunity test;
- Measurement of RF output power;
- Measurement of power spectral density;
- Measurement of unwanted emissions;
- Measurement of carrier frequency.

Moreover, the following measurements and immunity tests were directly assessed:

- Measurement of conducted disturbances;
- Measurement of disturbance power;
- Fast voltage pulse trains immunity test;
- Measurement of dwell time, minimum frequency occupation and hopping sequence.

During 2023, a series of joint actions, of comparative tests, took place with specialists from similar laboratories in the country and abroad.

At national level, comparative measurements were made in the field of electromagnetic compatibility, together with laboratories accredited by RENAR in: Suceava, Satu Mare, Bucharest and Timisoara. Inter-comparative measurements were carried out with the laboratories of the national authorities of Hungary and Lithuania, especially in the field of measurement of radio equipment, for which there are no accredited laboratories in Romania.

Moreover, in 2023, ANCOM conducted a series of market surveillance campaigns that included technical testing in the laboratory, in accordance with *List of products regarding the activity of market surveillance and control in the field of radio equipment and other equipment concerning EMC, for 2023*. We mention that products were sampled from all over the country, to ensure a high sampling range.

In the first half of 2023, ANCOM participated in the European market surveillance campaign organized by the Administrative Cooperation Group for the EMC Directive (EMC-ADCO) on the verification of kitchen appliances. Thus, 3 copies were taken from: 1 model of minichopper, 1 model of kitchen mixer, 1 model of blender and 1 model of coffee grinder. At the same time, in the field of radio equipment, 3 examples of a wireless router model were evaluated, and in the field of electromagnetic compatibility, 3 examples of a mobile phone charger model were evaluated. All the equipment checked was found to be compliant.

In the second half of 2023, in order to increase the relevance of the data accumulated in previous years, the verification campaign for mobile phones (measurement of the specific absorption rate - SAR) was continued. Thus, 12 units of mobile phones of 4 different models (3 of each) were taken, and following the technical measurements carried out, they all resulted as compliant.

Furthermore, in the second semester, two more categories of equipment were targeted, namely desktop PCs with Wi-Fi connectivity and ethernet switches. Thus, 2 models of ethernet switches and 1 model of all-in-one PC with Wi-Fi were taken, 3 copies of each. All the tested samples were compliant.

We mention that these measurements were carried out in an accredited regime.



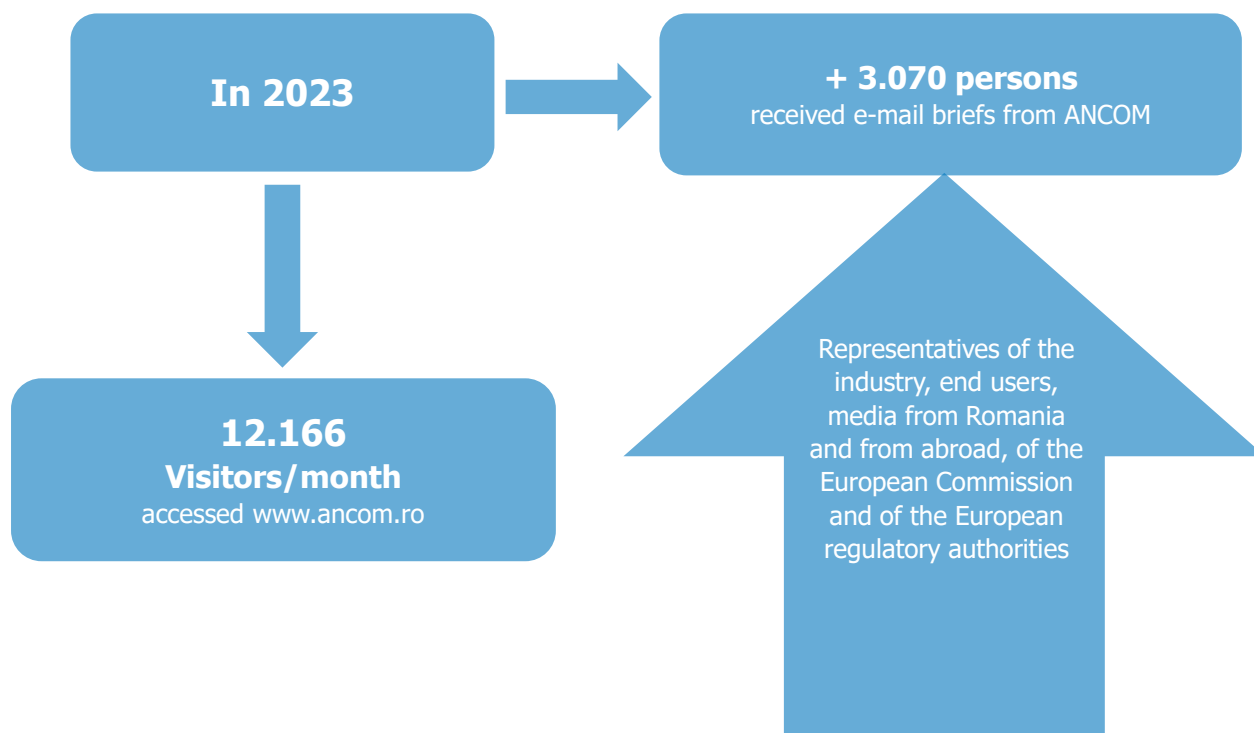
## 7. Communication

### 7.1 Communication with users – relationship with the mass-media, information campaign, requests for information of public interest

ANCOM's target audiences have at their disposal a series of channels of communication with the authority and information on the activities carried out, from press releases, information, websites to social media channels. All the measures taken, which ensure the promotion of competition and innovation, the pro-competitive management of limited resources, the encouragement of efficient investments in networks and infrastructures or the promotion of ultra-fast connectivity, allow the authority to fulfill its mission to promote the interests of end users in Romania. In its activity, ANCOM aims to ensure that the inhabitants of Romania, public and private organizations benefit from quality, secure electronic and postal communications services at fair prices. For them, the authority has developed various applications and platforms to provide them with information, to support them in their relationship with the operators and especially to give the users power in this relationship:

- [www.ancom.ro](http://www.ancom.ro) (complete information on general authorization, radio spectrum management, digital services, monitoring and control, information of public interest, public procurement announcements, career and other topical information)
- [www.portabilitate.ro](http://www.portabilitate.ro) (the steps to be followed in case of changing the telephone operator, the search engine through which you can find out if a number is ported or not and the network to which it is ported)
- [netograf.ro](http://netograf.ro) (testing and monitoring the quality of the internet service, the official tool on the basis of which remedies can be obtained from operators)
- [aisemnal.ro](http://aisemnal.ro) (mobile voice service coverage of localities, national and county roads in Romania)
- [www.monitor-emf.ro](http://www.monitor-emf.ro) (the results of measurements made using fixed broadband monitoring sensors located in Romania and the results made with portable equipment)
- [www.veritel.ro](http://www.veritel.ro) (interactive application that performs, based on the options entered by users, comparative analyses of the existing tariff plans on the market, offering a ranking of the most advantageous offers in terms of price).

**InfoCentru** ANCOM provides users with useful information about electronic communications services (telephony, internet and television) and postal services, in order to support them in choosing and using these services. The information mainly concerns the conclusion of contracts, the pricing method, the quality of services, the unblocking of terminals or the roaming service. In addition, users can find dedicated guides here, on topics such as telephone fraud or internet access services. Useful information about electronic communications services and postal services in a concise and easy-to-follow form is permanently posted on the institution's Facebook page and Youtube account.



In 2023, the main topics covered by the press releases concerned the secondary legislative framework update as a result of technological developments and EU regulations (the general authorization regime for the provision of electronic communications networks and services and postal services, the procedure for granting rights of use of radio frequencies, network security, updating TNABF), statistical data, reports and studies (half-yearly statistical data, report on security incidents, report on Internet speeds experienced by users in Romania generated by Netograf, study on the sustainability of electronic and postal communications products and services, reports) and to the main rights and obligations of the end users of electronic communications services following the implementation of the provisions of the Communications Code (summary sheet, portability process, conclusion of contracts, quality parameters for internet access services, unilateral modification and extension of the contract, detailed invoices, consumption limit).

Other topics communicated by the Authority during 2023 referred to the agreement on the reduction of tariffs for the provision of international roaming services and international calls between Romania and the Republic of Moldova, the consultation on the creation of the national inventory of public communications networks, statistics 15 years after the launch of the portability service.

Following the approval of the Agreement between Romania and the Republic of Moldova on the reduction of tariffs for the provision of international roaming services and international calls, the second joint report on monitoring national developments was published in the dedicated [section](#) on [www.ancom.ro](http://www.ancom.ro). The report contains the main steps taken by the two governments to implement the Agreement, one year after its signing. The agreement was a complex and long-lasting project, sought by the regulatory authorities of both states for the benefit of electronic communications users.

*Table 7.1 Coverage of the Authority's activity in the press – in 2023*

Category	Quantity
Mentions 2023	12.473
Mentions in the written press/radio/TV, of which:	903
• positive and neutral mentions in written press/radio/TV	889
• negative mentions in written press/radio/TV	14
Online appearances	11.570
Press releases in 2023	41

*Table 7.2 Information requests from the mass-media between January -December 2023*

Category	Quantity
Total requests, of which:	113
Requests solved favourably	113
Unsolved requests	-
Forwarded requests	-
Withdrawn requests	-
Written requests	51
• on paper	3
• by electronic means	48
Requests addressed over the phone	62
Requests addressed in person	0
Total costs	no additional resources were required
Medium answering timeframe	69 (h)
• Maximum answering timeframe	318 (h)
• Minimum answering timeframe	0 (h)

In 2023, ANCOM carried out an information campaign following the transposition of the European Electronic Communications Code into national legislation, through Law no. 198/2022. Consequently, ANCOM has reviewed and updated a series of normative acts and decisions from several regulated areas. The Code, and implicitly the primary and secondary legislative framework, gives Romanian users more rights in relation to service providers, with a focus on increasing the degree of information and protection of the end user European Union's level.

The new regulations, which target end-user information obligations, strengthen the transparency policy and legal security by imposing obligations on electronic communications providers both in terms of information content and form in which it's made available to end users. Through a transparent way of making essential information available, end-users are provided with complete and accurate information, thereby achieving the protection of end-users.

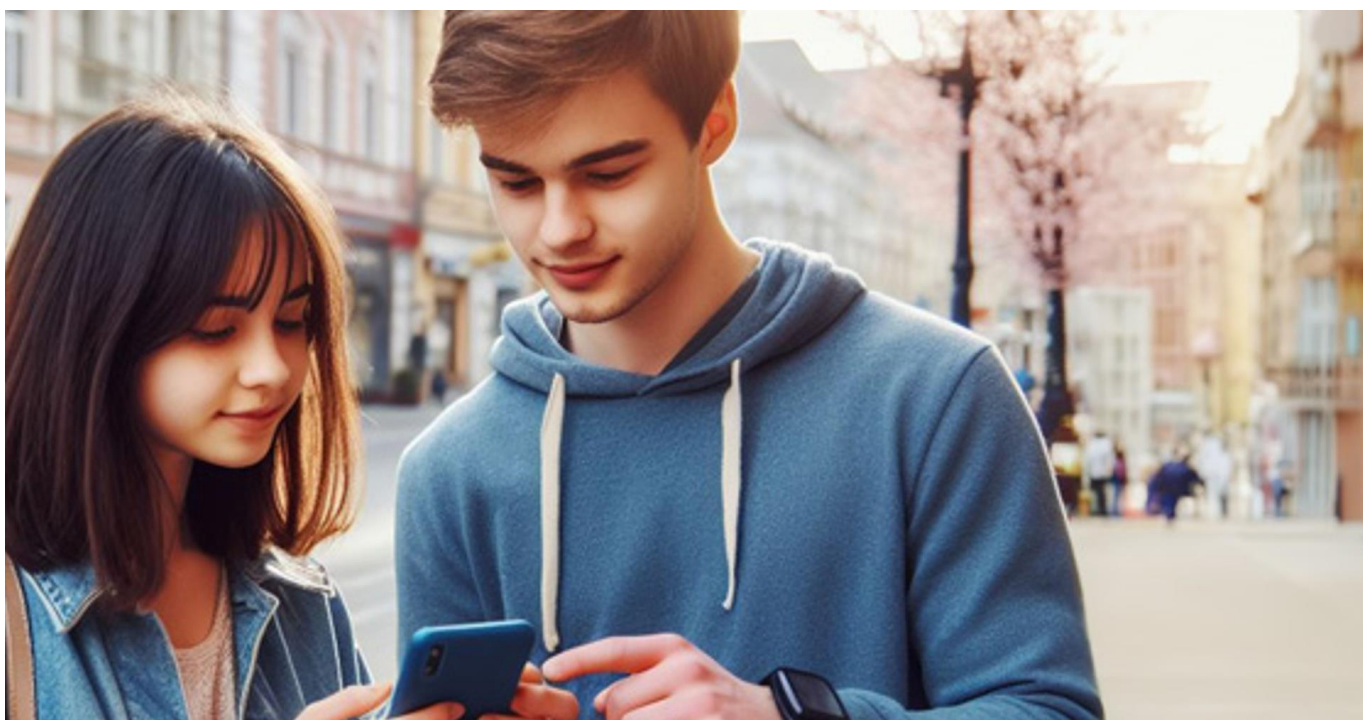
End-user rights have also been extended in relation to the portability service. Measures have been adopted aimed at granting compensation in case of non-compliance by providers with some of the obligations they have in the porting process, extending the period during which the subscriber benefits from the porting right, eliminating the possibility of charging porting fees by accepting providers, the method of submitting the porting request by means of distance communication, assignment of temporary numbers and how to inform end-users.

In order to ensure a prompt response to the market's information needs, ANCOM has carried out an online and offline campaign, exclusively with ANCOM's own resources. The campaign covered several communication channels to ensure the transmission of messages to all categories of target audiences:

- participation in events, fairs or exhibitions dedicated to electronic communications and technology industry;
- updating the website dedicated for end users – ANCOM InfoCenter;
- written press – transmission of ANCOM InfoCenter press releases;
- Authority's Facebook page;
- Authority's Youtube page.

The main topics covered were: providers' obligation of pre-contractual information (summary sheet), the modalities of concluding the contract, unilateral modification of the contract, automatic extension of the contract, detailed invoices, warning of the cost of 250 RON (excluding VAT) exceeding the value of the subscription, quality parameters, changes to the portability process.

ANCOM produced a series of materials for information dissemination: press releases, infographics (summary sheet model, unilateral modification model) and video tutorials (contract extension).



Regarding access to public interest information, during 2023, ANCOM received requests on topics such as the communication services authorisation procedure, the Authority’s performance of duties procedure, the radio spectrum, as well as the normative acts within the institution's competence areas. The evaluation report on the implementation of Law no. 544/2001 on free access to public interest information within ANCOM for the year 2023 is published in Annex 1.

*Table 7.3 Information requests received in 2023*

Category	Quantity
Requests received by ANCOM in 2023	427
Requests for information by field of interest*:	
I) Use of public money (contracts, investments, travel expenses, ANCOM litigations etc.)	16
II) Fulfillment of ANCOM’s duties (ANCOM tasks under the Decree on the state of emergency)	16
III) Normative acts, regulations	46
IV) Other:	0
1) Electronic communications	
Statistical data	18
Numbering	3
Authorisation (general authorisation, audiovisual, endorsements)	51
Portability	56
Equipment	22
2) Radio spectrum (5G auction, EMF, controls and sanctions, signal coverage, border roaming, 2100 MHz extension)	81
3) Infrastructure	7
4) Postal services – Authorisation (general authorisation)	13
6) ANCOM General Information	29
7) Other	73

*\* Some requests relate to more than one area of interest.*

## 7.2 ANCOM at relevant events

For a complete and correct information of the target audiences, ANCOM participated at conferences and profile exhibitions, presenting the main tools it developed (aisemnal, monitor-emf, netograf), informative materials to support local authorities in the application of normative acts in the field (development of electronic communications infrastructure and smart communities), as well as other useful information for providers and users.

ANCOM organized in June 2023 the "TechCo for a Digital Sunrise" conference, whose main objective was to facilitate the strong commitment of Romania and Japan in strengthening their strategic partnership in the fields of technology, research, development and innovation. The conference took place on the sidelines of the Romanian-Japanese Innovation Forum first edition and benefited from the support and involvement of Cluj-Napoca City Hall, the Ministry of Research, Innovation and Digitalization of Romania, the Ministry of Internal Affairs and Communications of Japan, as well as the Embassy of Japan in Romania.

Mobile spectrum monitoring stations and vans that are used for measuring mobile voice signal coverage and for radio spectrum monitoring activity in Romania could be seen at the Night of Museums @ Nokia Campus exhibition "Innovation lights up your future", an event organized in Timisoara, on May 16, 2023.

The digital guides and tools developed for users – [aisemnal.ro](https://aisemnal.ro), [EMFmonitor](#) și [Netograf](#) were brought to public's attention at profile events organized in Bucharest („SMART COMMUNITIES – SUMMIT & EXPO 2023”), Smart City Industry Awards, „Critical Infrastructure Protection & Resilience 2023” or the Romanian-Japanese Innovation Forum 2023.

Also, ANCOM representatives participated in various events and conferences organized by institutional or private partners of the Authority, such as the Competition Council, Ziarul Financiar, Mobile Communications, the Romanian Association of Online Stores, OSCE, Financial Intelligence, the Romanian Fiber Optic Association, the Academy of Economic Studies, the National Audiovisual Council or GOVNET, presenting topics from statistical data, regulations to forecasts and strategies in the electronic, postal and digital communications services sector.

### 7.3 Public Consultation

In 2023, ANCOM's activity was held in conditions of decisional transparency and pursued maintaining an open and permanent dialogue with the industry representatives, by means of the public consultation process and of the Consultative Council, as well as by consultation and work meetings on various projects, held at the initiative of ANCOM or of the industry.

During 2023, 16 draft decisions were submitted to public consultation (public consultation on 4 drafts will be completed in 2024), with almost 252 contributions received from the interested parties. For the adoption of the decisions, 6 meetings of ANCOM's Consultative Council were organised, which were attended by representatives of industry, operators or industry associations, as well as representatives of other public institutions interested in the topics included on the agenda of each Council.

In November, ANCOM organized, at its headquarters, a [public debate](#) on *the Draft Law on the establishment of measures for the application of Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on a single market for digital services and amending Directive 2000/31/EC, as well as amending and supplementing Law no. 365/2002 on electronic commerce, republished.*

Table 7.4 Public consultation process in 2023

Number of draft normative acts adopted in 2023	14
Number of draft normative acts publicly consulted	16
Out of which, the following were publicly consulted:	
• on ANCOM's website	16
• by posting at ANCOM's headquarters	16
• by mass-media	9
Number of requests received for information on draft normative acts	7
• individuals	6
• business associations or other legally constituted associations	1
Number of associations, foundations and federations registered in accordance with art. 52 of GEO 26/2000 regarding associations and foundations	2
Number of drafts submitted to individuals who requested information on the draft normative act	-
Number of projects submitted to business associations and other legally constituted associations	-
Number of persons designated responsible for the relationship with the civil society	1
Clarifications regarding the method of appointment and the possible cumulation of attributions	Duties through the job description
Clarifications regarding the establishment of the structure for the relationship with the associative environment according to the provisions of art. 51 of GEO 26/2000	Public Relations Directorate
Total number of recommendations received	252
Of these, percent of recommendations received in electronic/online format	93,25%
Total number of recommendations included in decisions	55
Total number of written justification communications rejections of some recommendations	10 (Summaries of observations)
Number of draft normative acts for which recommendations have been accepted	9
Number of draft normative acts for which no recommendation was accepted	5
Number of draft normative acts for which no recommendation was received	2
Number of public debates organized	1
Of these, were organized at the initiative of:	
• legally constituted associations	-
• public authorities	-
• own initiative	1
Number of draft normative acts adopted without mandatory public consultation (adopted in urgent procedure or contain exempted information)	-
Number of draft normative acts publicly announced and not adopted	3
Number of improved versions of published draft normative acts	13
Number of final adopted versions of published normative acts	10
Public debates	-
Number of public debates announced through:	
• display at ANCOM headquarters	-
• publication on ANCOM website	-
• mass-media	-

Estimated number of participants in public debates (excluding officials)	-
Number of public debates held in the presence of the media	-
Total number of observations and recommendations received	-
Total number of recommendations included in decisions	-
Number of meetings with motivated restricted access:	-
• exempted information	-
• secret vote	-
• other reasons	-
Consultative Council meetings	6
Total number of recommendations received	47
Total number of recommendations included in decisions	7
Total number of participants in Consultative Council meetings	51
Number of drafts consulted but not adopted by the end of 2023	4
Number of non-normative drafts	0
Total number of minutes of Consultative Council meetings	3
Number of minutes made public	3
Lawsuits against public administration for breaking the provisions of the law on decisional transparency	0
• solved in favor of the plaintiff	0
• solved in favour of the institution	0
• pending	0
On the authority's/institution's website is a "Decisional transparency" section	YES
Information and documents contained in the "Decisional transparency" section according to Law no. 52/2003 on decisional transparency in public administration, republished, with subsequent amendments	YES
Activity rating: satisfactory/good/very good	good
Available resources rating	good
Collaboration with the specialized departments rating/evaluation	very good
Partnership with citizens and their legally constituted associations:	good
Difficulties encountered in the process of organizing the public consultation	-
Points considered necessary to be improved at the level of the authority/institution in order to increase the efficiency of public consultations	-
Measures taken to improve the public consultation process	-
Name and surname of the designated person responsible for the relationship with civil society at the level of the authority or institution	Simona Petruș



## 7.4 Communication and collaboration with other institutions

From the total number of requests, during 2023, 29 were interpellations received from MCID, the Romanian Parliament, town halls and county councils, as well as from other institutions regarding, mainly, the implementation of the new technologies, also the mobile voice signal coverage and Internet access services at national level, including the necessary measurements for increasing this coverage.

In its work, ANCOM collaborates, generally, with other institutions, with which it has concluded collaboration protocols, such as the National Consumer Protection Authority, the Competition Council, the National Audio-visual Council, the relevant Ministry, the National Institute of Statistics, Romanian Development Authority and the National Union of Civil-Law Notaries of Romania.

## 8. International Cooperation

### 8.1 International Cooperation – general objectives for 2023

ANCOM's international cooperation activity in 2023 was based on fulfilling the responsibilities assigned to the Authority in this segment. This included ensuring Romania's representation in institutions and international organizations in the field, as well as cooperating with national regulatory authorities with similar attributions abroad and with the European Commission.

Thus, the collaboration with organizations such as ITU, UPU, Fratel, ITSO, EaPeReg etc and the activities of representing Romania, including holding leadership positions within the work structures of these organizations, were key and defining elements of ANCOM's activity in 2023.

In this context and considering the effort supported and coordinated by ANCOM for the preparation and organization in Bucharest of the ITU Plenipotentiary Conference in 2022 – the largest UN event organized by Romania, it was necessary for the Authority's involvement in the area of international relations to be expressed through active participation in international organizations in the field and through a dynamization of bilateral cooperation with similar authorities in other countries, leveraging the prestige and recognition granted to Romania.

At the same time, the dynamics and complexity of the initiatives at European level – significantly, the EU Regulation on a single market for digital services (DSA), a normative act with direct impact on ANCOM - required a permanent adaptability of the Authority, which would ensure both rapid reactions on topics of major interest for Romania at European level, as well as good coordination with internal institutional partners.

In addition, ANCOM continued to contribute to the development of the European Union's internal market and to the promotion of the interests of end-users in the community space, by actively participating in meetings of the Body of European Regulators for Electronic Communications (BEREC), the Group of European Regulators for Postal Services (ERGP), the Group on Radio Spectrum Policy Issues (RSPG), Committee on Communications (CoCom) and other European structures and organizations. This participation ensured Romania's cooperation in the field with similar authorities from other EU Member States, the European Commission, the European Parliament and the Council.

Also, the Eastern Partnership and relations with the Republic of Moldova were important milestones for ANCOM's international activity in 2023, highlighted through visits and joint projects, as well as participation in working formats dedicated to the region.

Moreover, ANCOM's involvement in Romania's accession process to the OECD was strengthened during 2023, through participation in OECD technical visits and the Authority's contributions to the questionnaires and evaluation sheets submitted by Romania.

In 2023, ANCOM successfully fulfilled its objectives in international relations, consolidating its external prestige, contributing to the promotion of Romania's interests in a dynamic and strategic field, aligning with our country's foreign policy lines.

### 8.2 ANCOM at global level

Throughout 2023, ANCOM was actively involved in international organizations, continuing to ensure Romania's representation and promote our country's strategic interests in the area of electronic communications, postal services and the management of limited resources in the field of electronic communications.

## 8.2.1 International Telecommunication Union (ITU)

ANCOM maintained the same high level of representation and involvement in ITU's activities in 2023 as well, underlining Romania's firm commitment to a strong, efficient and capable organization in achieving its two major objectives, validated at PP-22, an event hosted in Bucharest in 2022, namely universal connectivity and sustainable digital transformation.

Therefore, the Authority's experts were directly engaged in the activities across ITU's three sectors – development, standardization and telecommunications, while also participating in the organization's flagship events: the World Radiocommunication Conference – WRC-23 and the ITU Council.

Regarding the Telecommunications Development Sector (ITU-D), throughout 2023, ANCOM stood out for its constant presence and active involvement within the Telecommunication Development Advisory Group (TDAG) and the two Study Groups (SG1 and SG2). This was achieved by presenting contributions, engaging in work, participating in informal meetings, collaborating with representatives from other states and speaking at these events.

Within the SG1 work, a working structure that focuses on access to telecommunications services, the benefits of their use and users' rights, ANCOM facilitated our country's access to debates on the direction of global development in the field, contributing to the setting of the international agenda and priorities and ensuring that national and regional interests are represented and protected.

ANCOM's activity was also appreciated at the level of SG2 – whose work is centered on the concept of "digital transformation", especially since the Authority's representative holds the position of vice-chair of the study group for the 2022-2025 cycle, on behalf of the European region.

Thus, during the SG2 meetings in 2023, the ANCOM representative held 2 presentations, focused on the concept of smart village in Romania and how it contributes to improving the provision of public services in rural areas, respectively the actions taken by ANCOM regarding the public information on the monitoring of exposure to electromagnetic radiation generated by the radiofrequency electromagnetic field sources from various types of communications in the country. Of great interest was the MONITOR EMF website, the map of the intensity of the electromagnetic field, an objective tool that shows the results of the measurements constantly carried out by ANCOM.

ANCOM's involvement in the activities of the Development Sector was also highlighted by the organization of the ITU Regional Development Forum for the Europe Region (RDF-EUR) in Timisoara in May 2023, during which a set of concrete actions was discussed and agreed upon to address the current regional challenges related to the Regional Initiatives for Europe agreed at the World Telecommunication Development Conference (WTDC-22).

On this occasion, both ITU Member States (governments and regulators) and other stakeholders engaged in the implementation of regional initiatives had the opportunity to present examples of good practices and projects of interest to the region and in the context of the initiatives agreed at WTDC-22. The meeting was a real success, marked by the participation of Mr. Cosmas Zavazava, Director of ITU-D, and the presence of over 200 delegates in physical and online formats, representing 40 ITU Member States, 5 regional organizations, 7 UN specialized agencies, including relevant ministers, heads of regulatory authorities and chairs of working groups and structures within BEREC, EMERG and EaPeReg. ANCOM representatives had well-received interventions in sessions such as *Innovation and entrepreneurship for digital development* and *Digital infrastructure development EUR1: ITU Regional Initiatives for Europe*, where ANCOM's priorities and projects were presented, with the aisemnal.ro project attracting significant interest.

<sup>13</sup> <https://www.monitor-emf.ro/map>

**Within the standardization sector** – ITU-T, ANCOM participated in the activities of Study Group 3 – SG3, where it holds the position of Vice-President for Europe and where it coordinated Europe's position on OTTs on behalf of CEPT. Study Group 3 is the only ITU-T working group that studies policy and regulatory issues in the field of electronic communications.

In 2023, ANCOM also participated in the meetings of the Telecommunications Standardization Advisory Group (TSAG) as a representative of SG-3 at TSAG, particularly in the capacity of chairing the project team (PT ITU-T) that manages the presence of CEPT within the ITU Standardization Sector and coordinates the positions of European states on standardization topics. In fact, upon securing the chairmanship of PT ITU-T, ANCOM obtained the position of vice-chair of TSAG, with a mandate beginning at the TSAG meeting in January 2024. The TSAG meetings are particularly important, during which a series of decisions related to the functioning of ITU-T or decisions related to the World Conference on Telecommunication Standardization (WTSA-24) will be made, where ANCOM representatives will coordinate topics on the agenda of the event, on behalf of the European region.

Also within the Standardization Sector, ANCOM representatives participated in the work of other working groups, such as SG5 (Environment, climate change and circular economy), SG13 (Future networks and emerging network technologies) or SG20 (Internet of Things, smart cities and communities).

ANCOM has also been involved in ITU-T activities in the area of new technologies, such as the metaverse, participating in the meetings of the Metaverse Focus Group, created with the role of stimulating global dialogue on the metaverse, through a platform that brings together, representatives of industry, international organizations, national administrations (at government and regulatory level), researchers and other stakeholders.

Both **at the level of the ITU Radiocommunication Sector** – ITU-R, and globally, 2023 represented for the ICT community the year of the World Radiocommunication Conference (WRC-23), organized in Dubai from November 20 to December 15, 2023, the main global event in the field of radiocommunications, taking place every 3 or 4 years, organized by the ITU, with the role of revising the Radio Regulations, the international treaty governing the use of radiofrequency spectrum and the orbits of geostationary and non-geostationary satellites.

Romania's participation in WRC-23 was carried out in accordance with the Memorandum on the participation of the Romanian delegation at the World Radiocommunication Conference of the ITU, approved at national level. This participation aimed, on the one hand, at promoting the national and European position for inclusion in the Final Acts, and on the other hand, at appropriating the amendments made to the RR - which must be implemented in the national legislation by ANCOM specialists - and, consequently, the new regulations on which the radio spectrum management activity is based. The decisions taken at the Conference have direct implications for the regional and national use of spectrum, including the deployment of 5G or future 6G technology in the very high frequency bands (generically referred to as 'millimetres'). All these elements equally influence the negotiations that the Authority conducts with similar authorities in neighboring countries in order to ensure the efficient use of radio spectrum in cross-border areas.

WRC-23 agenda included over 40 items on the allocation and sharing of frequencies for the efficient use of spectrum and orbital resources, globally relevant in the field of radiocommunications, with implications on many aspects of daily life (health, environment, education, industrial production, transport, information). Among these, we mention agenda item 1.18 (MSS for IoT) for which a representative of ANCOM fulfilled the role of coordinator on behalf of the European region.

The outcomes of WRC-23, overall, are in line with the European Common Proposals within the European Conference of Postal and Telecommunications Administrations (CEPT), which often serve as the starting point final text agreements. At the same time, as a member state of the European Union, Romania supported what was established by the EU Council Decision on the position to be adopted on behalf of the European Union at the WRC-23.

ANCOM was actively involved in the preparation of WRC-23, participating in the coordinations that took place at the level of the European Union, in the CEPT within the group dedicated to WRC preparations (CPG), but also in the previous meetings organized at ITU level - at the meetings for the preparation of the WRC (CPM) and at the inter-regional meetings.

In addition to WRC-23, ANCOM represented Romania in the work of the study groups and other technical structures within ITU-R, with the Authority's specialists contributing to the debates on ensuring the rational, equitable, efficient and economical use of the radio frequency spectrum and satellite orbits for geostationary satellites. Furthermore, from 2019 to 2023, ANCOM held the position of Vice-Chairman of the ITU-R Study Group 5 for Europe, for a second consecutive term.

**Romania's representation at the ITU Council**, the body responsible for overseeing ITU's current activities between the Plenipotentiary Conferences, was a key element of ANCOM's active presence within the Union's working structures. We recall that at the ITU Plenipotentiary Conference, held in 2022 in Bucharest, Romania secured its 8th consecutive mandate for the ITU Council, representing the Region C (Eastern Europe and Central Asia). This achievement signifies recognition of the activity of the Romanian administration and underscores its commitment to maintaining the same high level involvement in ITU's work.

In this regard, ANCOM ensured Romania's representation both at the regular session of the ITU Council (July 2023) and at the extraordinary session (October 2023), meetings that provided an opportunity to debate extremely important topics for the Union and to establish the ITU's general policy, planning and strategy lines. Thus, ANCOM representatives confirmed the reputation of the Romanian administration as a facilitator of dialogue between regions and mediator on a wide range of sensitive issues, such as financial and personnel aspects of the Union, the ITU budget for the period 2024-2025, the strengthening of the ITU's role in building trust and security in ICT use, the project of the new Union headquarters etc. Additionally, based on the expertise accumulated by the Romanian side under the coordination of ANCOM through the organization of PP-22, Romania submitted and supported a contribution to the ITU Council session in July 2023 on ways to improve the preparation process of the ITU Plenipotentiary Conferences, in the area of content, regional and inter-regional coordination, logistical aspects and sustainability aspects. The contribution was highly appreciated and will be the basis for reflection within the ITU Secretariat, which will be materialized in a contribution aimed at implementing Romania's proposals.

It should be noted that during both sessions of the ITU Council, daily CEPT and EU coordination meetings were held, chaired/ co-chaired by ANCOM's representative, as chair of the Com-ITU. These meetings facilitated a unitary and consistent position of the European states and the rallying of support from other like-minded states on the topics on the Council's agenda, but also on strategic issues for the EU. This included matters such as candidacies for the positions of Chairs and Vice-Chairs of the Council's Working Groups (CWGs) and Expert Groups (EWGs) or the update of ITU Council Resolution 1408 on "Assistance and support to Ukraine for the reconstruction of the telecommunications sector". Regarding the candidacies for the leadership positions of CWG and EWG, it should be noted that for a number of positions there were several candidates, which led to ongoing negotiations with the Chair of the Council and the representatives of the regions – CEPT being represented by the ANCOM delegate, for the European region.

During these negotiations, the ANCOM representative emphasized geographical distribution and gender equality as important criteria for the designation of the management teams of the CWGs and EWGs. Through these efforts, the European region succeeded in securing the Chair position for the CWG-Internet, one of the Council's most significant working groups. Additionally, Romania was elected to represent Europe in the ITU Council's Expert Group on Decision 482, holding the position of Vice-Chair through an ANCOM specialist.

ANCOM represented Romania at and within the High-Level Segment dedicated to the future of ITU, organized on the sidelines of the ITU Council in July 2023, a meeting that allowed Member States to present their opinions and suggestions on the strategic direction and priorities of the ITU.

During the first panel discussion on universal and meaningful connectivity, ANCOM's President highlighted that improving inclusion and connectivity – essential for providing opportunities to people worldwide – requires promoting regulations that support a competitive market and encourage innovation. This includes simplifying regulatory frameworks to better achieve their goals, taking concrete steps to increase access and affordability, and developing strategies and initiatives to boost investments in digital literacy, connectivity and skills.

ANCOM's involvement **in actions aligned with the World Summit on the Information Society (WSIS)** has been of great importance. Representatives of the Authority participated in the WSIS Forum 2023, an event organized by ITU in collaboration with UNESCO (United Nations Educational, Scientific and Cultural Organization), UNCTAD (United Nations Conference on Trade and Development), and UNDP (United Nations Development Programme).

Considering the objectives of the initiative on bridging the digital divide and harnessing technologies for development, ANCOM has been constantly involved in Romania's efforts to meet the WSIS objectives. This was demonstrated through its participation in WSIS 2023, where the Authority supported and contributed to the intervention of Romania's representative in the High-Level Interactive Policy Sessions, under the theme *Bridging the Digital Divide/ Ethical Dimensions of Information and Knowledge Societies*. This session provided an opportunity to present Romania's experience and best practices in managing the reduction of the digital divide and the progress of digital transformations at national level.

Additionally, ANCOM participated in the 27th Intersessional Meeting of the UN Commission on Science and Technology for Development (CSTD), a United Nations platform that facilitates international dialogue and cooperation to ensure that technology and innovation contribute significantly to the development of societies and economies worldwide.

At the same time, the CSTD was mandated by the UN General Assembly to coordinate the WSIS+20 review process. During the sessions, ANCOM promoted Romania's interests on the WSIS issue, which aims at a multi-stakeholder approach to the review process, that takes into account the concerns of all stakeholders: national administrations, regulators, the private sector, the R&D sector.

## 8.2.2 Universal Postal Union (UPU)

Throughout 2023, ANCOM closely monitored the primary agenda item of the UPU, namely the opening of the Union to other categories of members, beyond the designated postal operators. The most important event of the year was represented by the UPU Congress – the organization's governing body, which took place, in the form of an extraordinary session, in Riyadh, Saudi Arabia, between October 1-05, 2023, which was mainly aimed at opening the UPU to sector members.

ANCOM participated alongside representatives of other relevant institutions in the proceedings of the Extraordinary Congress of the UPU. During this event, the Romanian delegation actively engaged in the debates during the working sessions, participated in informal coordination meetings at European level and held a significant number of bilateral meetings with other postal administrations present at the event, as well as with UPU officials. The Authority's focus was on the evolution of the postal sector in light of new challenges, such as the impact of e-commerce, from the perspective of the regulatory responsibilities conferred by the law and Romania's obligations as an EU member state.

At the same time, ANCOM attended the UPU Postal Exploitation Council meeting (where Romania is a member) and the UPU Board of Directors (Romania is an observer) in May and November 2023. The Authority actively contributed to discussions and deliberations relevant to its activities during these sessions.

### **8.2.3 The Network of Telecommunications Regulators in French-speaking Countries (FRATEL)**

In 2023, ANCOM continued its active involvement in the work of FRATEL, an activity that resulted in the active participation of ANCOM representatives in the Network's events. ANCOM has been a member of FRATEL since its inception, and has held various high-level positions within this body over time.

The events organized by FRATEL represent a special importance for ANCOM's international activity, providing a platform for the Romanian regulator to assert itself as an active actor, with initiative and expertise in international organizations in the field. From this position, ANCOM aims to obtain the support for its proposals from French-speaking countries in various European and international forums.

In May 2023, during the 20th seminar of FRATEL, which had as its theme "Ways of involving the user in the regulatory process", the ANCOM representative gave a presentation on the measures taken by the Authority to protect and inform the users of electronic communications services in Romania. The presentation covered ANCOM's six dedicated user information tools (infocentru.ro, netograf.ro, aisemnal.ro, portabilitate.ro, veritel.ro and monitor-EMF.ro), as well as the process for solving complaints from end users and responding to public information requests.

### **8.2.4 International Telecommunication Satellite Organization (ITSO)**

In 2023, after a challenging period that threatened the very existence of the organization, ITSO underwent a period of reflection and analysis to identify viable solutions aimed at avoiding past difficulties and ensuring continuity and resilience.

Romania, through ANCOM and with the support of the relevant ministry, has continued to be actively involved in the activity of ITSO. This commitment was bolstered by the fact that ANCOM's representative holds the position of Deputy Chairman of the Assembly of Parties 40 - ITSO's supreme body, for the period 2022-2024.

In addition, the ANCOM representative also holds the position of president of WG1, a working group created in 2022, with the aim of proposing concrete solutions, in light of the crisis that ITSO has just gone through, to improve the functioning and adaptability of the organization, in terms of guaranteeing funding from the private operator, establishing clear deadlines in which the reports from the operator and the notifying Administrations should fit.

Thus, throughout 2022-2023, ANCOM chaired the WG1 meetings that took place regularly, which facilitated discussions and identification of solutions that identified areas for improvement and reflection for the activity of ITSO. These are expected to be reflected in contributions to be proposed at the 41st Assembly of the Parties, scheduled for October 2024.

Also, ANCOM participated, together with the relevant ministry, in the work of the Advisory Committee (IAC), a structure that brings together the representatives of the member administrations and provides support to the ITSO Director General in fulfilling his tasks, Romania being one of the two states representing Region C (Eastern Europe and North Asia) in the IAC. On this occasion, the ANCOM representative presented a progress report on the activity of WG1, highlighting the efforts of the working group members. This report was appreciated by the participants, especially for the way the Authority managed the proceedings.

### **8.2.5 European Satellite Telecommunications Organisation (EUTELSAT)**

The growing impact and importance of satellite communications networks, together with their strategic importance at global level, has also been reflected in ANCOM's activities within specialized international organizations, aimed at promoting Romania's strategic interests and involvement in working formats that directly influence European telecommunications policies and strategies.

In this context, 2023 proved significant for ANCOM, in coordination with the relevant ministry, ensuring Romania's representation within EUTELSAT. Established over 40 years ago (with Romania joining in 1990), EUTELSAT was created to operate a European satellite telecommunications system. Initially providing capacity for basic telecommunications and audiovisual services to Europe, EUTELSAT expanded its activities to offer a wide range of services, including analog and digital television and radio, business telecommunications, multimedia communications, messaging and positioning services, and broadband internet access.

ANCOM's participation as an observer at the EUTELSAT Advisory Board meeting and, subsequently, at the 43rd meeting of the Assembly of the Parties of EUTELSAT – the supreme governing body - was an important one, as it signaled the importance that Romania attaches to this strategic area, previously proven by the activity of the Romanian administration within ITSO. Therefore, this involvement was also reflected in the ability to rally the trust and support of the other member states, materialized by the election of Romania as one of the 7 members of the EUTELSAT Advisory Council, a position held by an ANCOM representative.

### **8.2.6 Organisation for Economic Co-operation and Development (OECD)**

In the context of Romania's accession process to the Organisation for Economic Co-operation and Development (OECD) – a national objective, in order to assess Romania's level of alignment in the field of the OECD's Digital Economy Policy, during 2023, ANCOM was involved, as an institution with competences in the field concerned, in a whole series of OECD contributions and evaluations, part of the accession process. Thus, ANCOM substantially contributed to the development of national responses to the Digital Economy Policy (DEP) assessment questionnaire, the 2024 Digital Economy Outlook (DEO), the OECD Questionnaire to calculate the PMR - Product Market Regulation indicators and the Services Trade Restrictions Index (STRI).



At the same time, ANCOM representatives also took part in the OECD technical evaluation missions, which mainly aimed at assessing Romania's willingness and capacity to implement the provisions of the OECD legal instruments at the national level and evaluating Romania's policies and practices in the targeted areas, with reference to the Basic Principles set out in the Annex to the Roadmap for Romania's accession process to the OECD.

Both the answers and contributions to the mentioned questionnaires, as well as the level of involvement in the technical evaluation missions were particularly appreciated by the OECD representatives, with ANCOM enjoying the recognition of the professionalism of its experts and the activity carried out as a regulatory authority in the field of electronic communications.

### **8.2.7 Bilateral relations**

On a bilateral level, during 2023, ANCOM focused on strengthening cooperation relations with counterpart regulatory authorities in the electronic communications and postal services sector. Thus, ANCOM organized various exchanges of experience in areas of common interest throughout the year.

The beginning of the year (February 2023) started with a bilateral meeting between ANCOM representatives and representatives of the Communications Regulatory Commission (CRC) of Bulgaria, at the ANCOM Laboratory for Electromagnetic Compatibility Tests and Radio Equipment Testing (LICETER) located in Prejmer, Braşov County. The visit to LICETER and the discussions with ANCOM representatives aimed primarily at exchanging information on the legal framework regulating the activity and duties of the EMC laboratory, the administrative structure of the laboratory, the measurements and tests performed, the accreditation process, etc. Bulgarian counterparts also expressed interest in how tests and measurements carried out under LICETER are initiated in the case of electromagnetic compatibility, electromagnetic immunity or SAR tests.

Between June 12-14, 2023, ANCOM hosted in Bucharest a delegation of the counterpart institution from the Republic of Moldova, the National Regulatory Agency for Electronic Communications and Information Technology (ANRCETI). The main objective of the working visit was the transfer of information and expertise necessary to advance the process of alignment with the European norms in the field of electronic communications and postal services, in the context of the accession of the Republic of Moldova to the European Union. Also, the agenda of the discussions included topics related to the implementation of the Agreement signed between the Government of Romania and the Government of the Republic of Moldova on the reduction of tariffs for the provision of international roaming services and international calls between the two states, the elaboration of the Joint Report on the developments recorded in the field of bilateral relations of electronic communications services following the signing of the aforementioned Agreement and the collaboration at the level of European forums, such as the Eastern Partnership Group of Regulators (EaPeReg) or the Body of European Regulators for Electronic Communications (BEREC).

Also in June, ANCOM organized the international conference entitled TechCo for a Digital Sunrise, organized on the sidelines of the first edition of the Romanian-Japanese Innovation Forum, which took place between June 18 and 20, 2023 in Cluj and which brought together participants from the public sector and representatives of the business environment from Romania and Japan. The conference aimed to promote, develop and strengthen Romanian-Japanese bilateral relations in the field of electronic communications, facilitate the exchange of experiences and good practices between the two countries, and create a framework for identifying and developing possible joint projects and initiatives in the field of electronic communications.

The security and resilience of 5G networks, the new Open RAN technology that brings changes in the architecture of mobile communication networks, the visible and less visible elements that contribute to the development of smart cities, the importance of the symbiosis between the services offered by electronic communications providers and content service providers that provide users with the necessary tools to use connected products/ services were some of the topics addressed in the sessions of this conference.

In September 2023, the bilateral meeting was organized, in virtual format, with counterparts from the British regulatory authority (Ofcom), where the representatives of the two parties discussed the regulation of digital services and ways to ensure a safe online environment, respectively aspects related to the monitoring activity of the two institutions.

Also, in October, a virtual workshop was held between ANCOM and the Egyptian regulatory authority (NTRA). The objective of the workshop was for ANCOM to present the [www.aisemnal.ro](http://www.aisemnal.ro) platform and its functionalities, which provide a comprehensive view of the national territory's mobile network coverage.

Notably, ANCOM continued in 2023 to strengthen relations with Ukraine, through cooperation within international bodies (UPU and ITU), Romania's support for initiatives aimed at technical assistance in the ICT field and support for the reconstruction of postal infrastructure in the region, in line with Romania's status as an EU member state and responsible member of the international community.

## 8.3 ANCOM at the European level

### 8.3.1 European affairs

In accordance with Romania's status as a member of the European Union and the direct impact that the evolution of the European IT&C and postal services sector has on the Romanian market, ANCOM has given significant importance on activities in the area of European affairs, characterized by complexity and challenges.

Throughout 2023, ANCOM continued to cooperate directly with the structures of the European Commission, as well as with the relevant ministry, the Ministry of Foreign Affairs and the Permanent Representation of Romania in Brussels, in order to promote Romania's interests through a consistent and coherent national position towards the EU legislative projects impacting the communications sector, and to ensure an active and constructive positioning of Romania within the European decision-making process.

Thus, ANCOM was directly involved in the elaboration of Romania's positions on the proposals for acts on the implementation of the European Union's regulatory framework. Also, based on the obligations arising from Romania's status as an EU member state, ANCOM continued its involvement in the specialized community structures – the Radio Spectrum Committee, the Radio Spectrum Policy Group, the Postal Directive Committee, the Communications Committee (COCOM) etc.

In the context of ANCOM's designation as Digital Services Coordinator (DSC), through a Memorandum approved by the Government in March 2023, ANCOM participated in the meetings organized by the European Commission aimed at ensuring an effective implementation of the provisions of the Digital Services Regulation (DSA). Thus, ANCOM specialists were involved in the working groups set up by the EC to debate various aspects of the DSA. The Authority also attended high-level meetings organised by the Commission, such as the DSA Roundtable and the first edition of the Stakeholder Forum, which took place in June in Brussels.

During these meetings, the leadership of ANCOM held bilateral meetings with the top representatives of the directorate responsible for implementing the DSA (DG CONNECT), thus having the opportunity for a fruitful exchange of views on the implementation of the DSA and on the duties that ANCOM should perform as DSC.

ANCOM also supported BEREC's objectives in the field of electronic communications in 2023, with a view to creating a harmonized and coherent regulatory framework at European level. Moreover, in the exercise of its powers, ANCOM takes into account the guidelines, opinions, recommendations, common positions, good practices and methodologies adopted by BEREC. As a result, ANCOM specialists were an integral part of the activities carried out under the aegis of BEREC throughout 2023, contributing to the development of common regulatory practices, data collection, analysis and drafting of BEREC reports. Specifically, the Authority's representatives were directly involved in activities related to network security, monitoring the implementation of the Open Internet Regulation, revising the Cost Reduction Directive or the migration from legacy networks to next-generation networks. ANCOM holds the co-chair position of the Market Studies and Analysis Working Group and the Communication Working Group.

In 2023, ANCOM also continued its active involvement in the European Regulators Group for Postal Services, ERGP. Thus, the representatives of the Authority participated in the adoption of strategic decisions regarding the Group's activity. Additionally, they contributed, including in the role of project editors, to the elaboration of the technical files of this body such as the report on the quality of services, consumer protection and complaint handling, the report on the fundamental indicators for monitoring the European postal services market, the report on the practices in the postal sector in the support for environmental sustainability, the report on the attributions of the national regulatory authorities, the report on the effects of the modernization/adaptation of the universal service, the report on the needs of postal users, etc.

During 2023, ANCOM hosted two important meetings of the ERGP: the meeting of the subgroup on consumers and market indicators in September, in Iasi, and the 25th plenary meeting of the ERGP, preceded by the workshop on sustainability, in November. The plenary meeting took place on 24 November and brought together the heads of the ERGP member regulators, during which several impactful documents for the European postal sector were adopted.

The plenary was preceded, on November 23, by a workshop dedicated to sustainability that brought together representatives of the postal sector, courier and e-commerce companies, representatives of regulatory bodies at European level, members of the European Commission, international organizations in the field, and other stakeholders in the postal sector. ANCOM's organization of these events represents a recognition of the close collaborative relations developed over time by ANCOM within the Group and of the professionalism shown by the Authority's representatives engaged in the activity of the ERGP.

### **8.3.2 European Conference of Postal and Telecommunications Administrations**

ANCOM's involvement in the European affairs area during 2023 is also highlighted by the Authority's activity within the structures of the European Conference of Postal and Telecommunications Administrations (CEPT) – a European organization established in 1959, which brings together the communications administrations and regulatory authorities from 48 European states, operating on three major lines: ITU coordination (Com-ITU), coordination in the area of spectrum and radio (ECC), coordination in the area of postal services (CERP).

Romania, through its ANCOM representative, holds a second consecutive mandate for the presidency of the ITU Policy Committee (Com-ITU), which also involves the co-chairing the organization. Also, the constant involvement of ANCOM specialists in the ITU-T project team within COM-ITU has led to the recognition of the Authority as a coordination center for European positions within ITU-T. This recognition is evidenced by securing the presidency of the project team that manages the positions and representation of CEPT within the ITU-T standardization sector.

Thus, for the first time, at the COM-ITU level, Romania, through ANCOM, holds two out of the three management positions of the working structures (the presidency of Com-ITU and that of the PT-ITU-T project team). This achievement reflects the implicit recognition of the institution's prestige and professionalism at the European level, and demonstrates ANCOM's capacity, as a representative of the Romanian administration, to be an active part of the debates at European and international level directly related to the Authority's regulated domain, offering the possibility of promoting Romania's interests and the values supported by our country as an EU member state.

ANCOM specialists were also active in the Committee for Electronic Communications (ECC) - the committee responsible for electronic communications issues within the CEPT structure, by participating in the working groups on spectrum engineering, radio spectrum management, management of numbering and emergency communications resources, where they have taken part in shaping the latest trends in the regulation of electronic communications at European level and have established/maintained contacts with authorities with similar responsibilities. In addition to participating in the work, ANCOM also held in 2023 a series of coordination roles within the ECC working structures in 2023: WGSE (Spectrum Engineering Working Group) – SE7, SE24, and even the WGSE vice-chairmanship.

ANCOM was equally involved in the activities of the European Committee for Postal Regulations (CERP), which is the specialized body of CEPT, in charge of debating issues related to postal regulation from a pan-European perspective.

The priority working structure was the WG UPU, the working group within CERP that aims to formulate and present a common point of view of the European states regarding the regulation of postal services within the work of the governing bodies of the Universal Postal Union (CA, CEP and the Congress of the Union).

The working group also envisages the coordination of the positions of the European states in CERP's institutional communication with the UPU, but also the ongoing collaboration with the UPU International Bureau in order to optimize the process of implementing EU policies in Europe. Thus, in the conditions of an intense year in the area of postal services – in addition to the regular sessions of CA and POC, the Extraordinary UPU Congress also took place, ANCOM specialists participated in the WG UPU meetings, being involved in the debates and supporting interventions on Romania's position on the topics discussed. Through these activities, ANCOM representatives contributed to the harmonization of European positions for the most important events of the year in the postal field, giving Europe a strategic importance and an important role in international negotiations.

### 8.3.3 Eastern Neighbourhood

At the regional level, in 2023, ANCOM conducted a series of activities in Central and Eastern Europe, which included disseminating regulatory measures in the field of electronic communications and postal services, monitoring and evaluating the performance of telecommunications operators, as well as promoting competition and protecting user rights, encouraging the development and consolidation of the electronic communications and postal services sector in the region.

All ANCOM's activities last year at regional level reflected the Authority's commitment to maintaining a competitive and efficient environment in the field of electronic communications at regional level, in accordance with the directives and regulations established by the European Union. ANCOM capitalized on the opportunities offered by sectoral cooperation frameworks, maintaining the EU's firm and long-term commitment to the Eastern Neighbourhood policy. As the Eastern Partnership was created to strengthen stability and security in the Eastern European region, ANCOM's involvement contributes to fostering good neighbourly relations in a highly technical field, that also promotes fundamental principles and European values.

In addition to the bilateral formats of collaboration between the EU and the Member States, the Eastern Partnership remains an important platform for cooperation aimed at strengthening the resilience of the EU's Eastern Neighbourhood states. This is particularly crucial in the context of the European Commission's recommendation to open EU accession negotiations with the Republic of Moldova and Ukraine, respectively to grant the status of candidate state to Georgia. This implies the need to provide considerable support to these countries for legislative harmonisation in all areas, including the electronic communications and postal services sector.

The objectives of the Eastern Partnership (EaP) policy for the post-2020 period include targeted actions that supports the development of the Digital Single Market: investments in competitive and innovative economies, in knowledge-based people and societies, in cyber security and resilience, and in digital transformation.

The year 2023 was extremely important for the EaPeReg member countries, the network of electronic communications regulators in the EaP member states. ANCOM experts continued to be actively involved in EaPeReg activities throughout 2023, participating both in the most important meetings of the organization, namely the two plenary meetings (May 2023 and November 2023), as well as in the meetings of the EaPeReg working groups (spectrum, independence of regulatory authorities and roaming) and other regional technical meetings and workshops. Their objective was to monitor the activities and events in the field of electronic communications, organized under the aegis of EaPeReg, which are relevant and strategically important for ANCOM and the Romanian administration.

Furthermore, in 2023, ANCOM continued to ensure, through its representative, the chairmanship of the working group of experts for the establishment and strengthening of independent regulatory authorities and the development of high-speed communications, within the Eastern Partnership framework. This efforts provided Romania with a better perspective on the topics of discussion in the region, as well as increased international visibility. ANCOM's involvement in EaPeReg was formally recognized by the organization at the end of 2023 that Romania, through ANCOM, to assume the vice-presidency of EaPeReg in 2024, alongside the Republic of Moldova, the state that will hold the presidency of this working format. This underscores the recognition of the Authority's level of involvement in an area of strategic cooperation, within a region of major interest for our country.

## 9. Enhancing institutional capacity and developing human potential

### 9.1 Improving the managerial and internal control system

Consistent with its own principles, ANCOM's management continued in 2023 to improve the internal managerial control system, in accordance with the requirements and principles of the applicable legislation, so as to create the premises for the public funds managed by the Authority to be used in conditions of legality, regularity, effectiveness, efficiency and economy. Following the lines drawn by the Organizational Development Strategy for the period 2021-2024, ANCOM continued to develop as an organization and adapt to the technological, economic and administrative context.

ANCOM's orientation, by engaging top management, towards the continuous improvement of the quality of the activity, of the approach based on process management by applying the requirements of the international standards SR EN ISO 9001 on quality management, SR ISO/IEC 27001:2018 on information security and SR EN ISO/IEC 17025 on quality for testing and/or calibration laboratories, paves the way to excellency in the fulfillment of its role and functions.

At the same time, during 2023, steps were taken in the implementation of the "paperless" concept in the Authority's activity, by introducing and generalizing the use in ANCOM of the electronic document management system with workflows and electronic signature, customizing and optimizing some circuits, but also by increasingly converting, documents into digital form.

Moreover, a better integration of the information systems in the operational activity has been achieved, which allows the provision of complete and correct data and information for a better substantiation of the decision-making process. Furthermore, at the level of the Authority, the systems for managing controls, interferences, radio spectrum have been improved, with new applications being implemented dedicated to the digitization of activities related to spectrum auctions, electronic management of the Annual Frequency Spectrum Monitoring Plan, materials management, preventive financial control activity, GDPR e-learning, ethics, while the application for the employees' performance evaluation has also been modified.

In the last part of 2023, ANCOM began the process of adapting its organizational structure to meet the two legal requirements provided by Law no. 296/2023 on some fiscal-budgetary measures to ensure Romania's long-term financial sustainability, namely: the one regarding compliance with a certain personnel regulation in the case of authorities such as ANCOM necessary to establish various types of organizational units such as: service/department (10 subordinate positions), directorate (20 subordinate positions) or executive/general directorate (35 subordinate positions), as well as the one regarding the establishment of the number of management positions at a maximum of 8% of the total number of approved positions. The organizational structure was built in such a way as to ensure the functioning of the structures and the optimal fulfillment of ANCOM's attributions, with the elimination of syncope and a more efficient coordination between the departments that concur to achieve the objectives of the institution's action plans. ANCOM's management has been in constant dialogue with all levels of management regarding the organizational structure, making sure to create a functional structure, in compliance with the requirements of the relevant legislation.

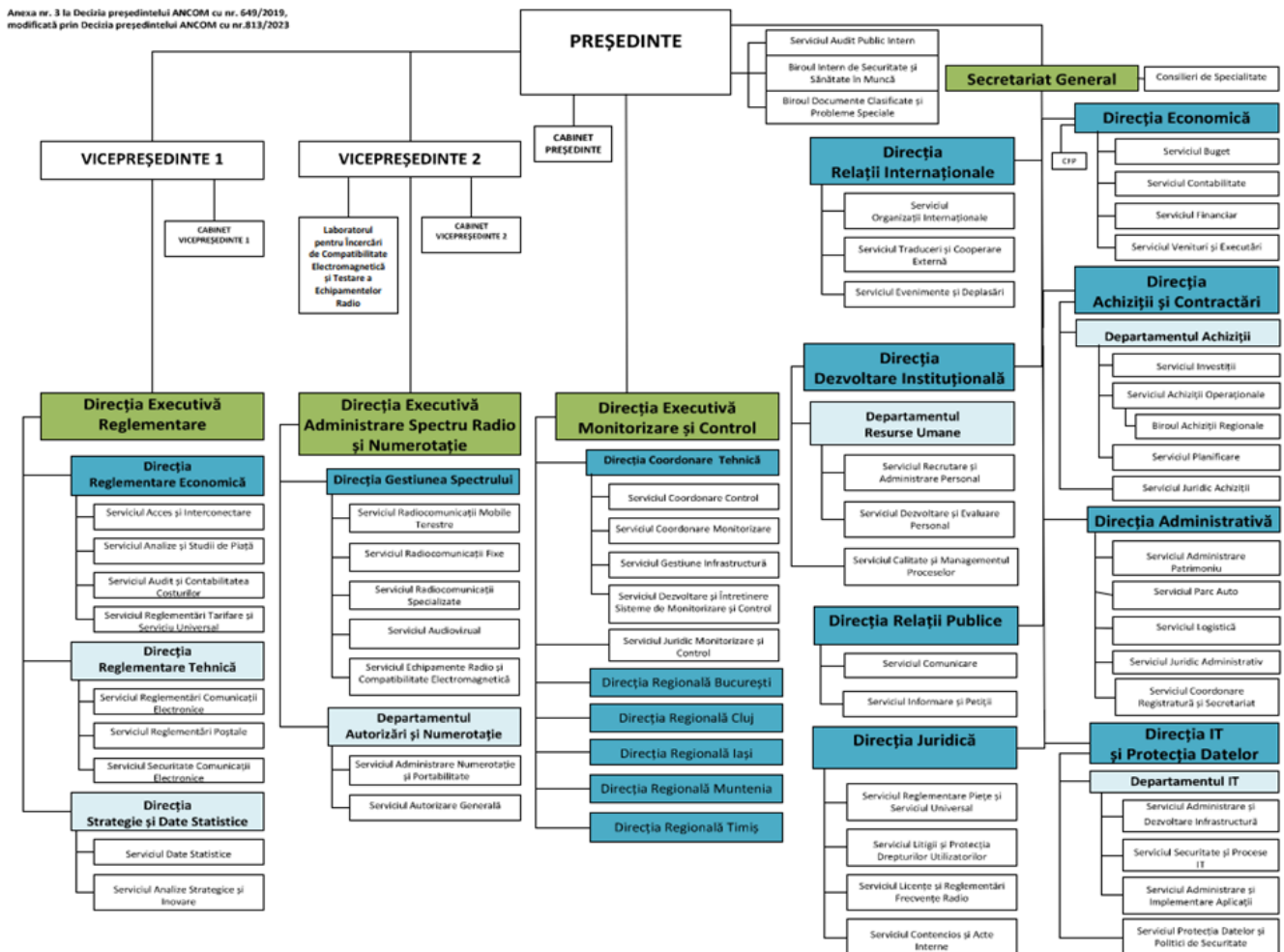
At the same time, the organizational structure has been redefined starting from the principle promoted by the SR EN ISO 9001:2001 Standard, namely the "process-based approach" which aims to consider processes according to added value, thus achieving a clearer delimitation between business and support processes, as well as their optimization. ANCOM considered that similar activities would be brought under the umbrella of a single functional line, at the level of the headquarters, which will ensure not only a unitary approach on how to perform tasks and a higher degree of standardization, but also the elimination of some redundancies, for a consistent result.

## 9.2 Towards a constructive organizational culture and development of human potential

ANCOM, as an employer, has shown interest in the continuous training of its employees, being aware of the need to improve professional skills, including in terms of updating knowledge and working practices in order to adapt as quickly as possible to technological developments and the dynamics of legislative changes. Thus, most of the employees benefited from professional training programs on various topics of interest for the current activity: 79.50% of the employees participated in online training programs, 20.50% of the employees participated in physical training programs, the average number of days of professional training being 1.93 days/trained employee.

At the end of 2023, the Authority had a total of 674 employees, of which 629 employees with higher education (which represents 93% of the total) distributed as follows: 53% technical studies, 26% economic studies, 11% legal studies and 10% other higher education, the average net basic salary, including the PFC increase, being 11,663 RON.

Figure 9.1 ANCOM organizational chart as of 31 December 2023 (Romanian version)



### 9.3 Ethics and professional conduct

In exercising its duties, ANCOM pursues the development and maintenance of relationships based on professionalism, responsibility and integrity with all the public groups involved and interested in its activity (communications end-users, communications service providers, its own employees, other state institutions, the mass-media, similar foreign organisations etc.).

Professional activity of the employees is governed by the provisions of the ANCOM Code of Ethics and Professional Conduct, which establishes the principles and norms of ethics and professional conduct adhered to by ANCOM employees. The Code is a guide for behavior in different institutional contexts. It reflects the essential values and ethical standards of the institution, assumed in the activities carried out for the benefit of the public service.

In 2023, the Authority revised the organization's Code of Ethics and Professional Conduct in order to prevent situations that could affect the impartiality of its employees in the exercise of their job duties. Thus, the obligation for all employees of the organization to fill in a declaration of operational and financial independence periodically (annually) was introduced.

In 2023, actions aimed at ensuring the clearest and most correct understanding of the concept of ethics in the organization continued, as well as actions aimed at quantifying the level of performance of employees in the field of ethics. In this regard, activities were carried out to increase the understanding and knowledge of the concept of ethics in the organization (organizing the necessary steps for the participation of employees in courses on ethics, monitoring the interest shown by employees in the section dedicated to ethics on the intranet, organizing an internal contest on ethics and professional conduct), but also activities to assess the level of compliance with ethical norms and principles in the organization (monitoring the results obtained by employees at the annual evaluation of the competencies specific to ethics and professional conduct).

Following the entry into force of Law no. 361/2022 on the protection of whistleblowers in the public interest, ANCOM has made available specific reporting channels for individuals who wish to report or publicly disclose information on violations of the law. In 2023, no such reports were recorded.

Over the past year, ANCOM has maintained the approach promoted by the National Anticorruption Strategy for the period 2021-2025, which gives priority to preventive measures and has taken measures aimed at prevention and education on topics such as: organizational integrity and reduction of corruption risks, the national incriminating framework for corruption, human rights, access to public information, decision-making transparency, the impact of "light" corruption on public services, etc.

### 9.4 Health and safety at work

ANCOM's management has taken the necessary actions during 2023 to protect the health of employees, to properly inform them about measures and principles for a healthy life and about safety and health at work. The necessary measures have been implemented to ensure the safety and health of employees based on the general principles of prevention: risk avoidance, adaptation of workplaces, choice of work equipment and appropriate work methods in order to reduce the monotony of work and reduce their effects on health.

There were no work accidents.



## 10. Legislation

### 10.1 New attributions conferred on ANCOM

#### 10.1.1 Digital Services Act (DSA)

A first step in the application of the provisions of Regulation (EU) 2022/2065 in Romania was the designation of ANCOM by the Romanian Government as coordinator of digital services through the Memorandum approved at the government meeting of 1 March 2023.

In the second half of 2023, the Ministry of Research, Innovation and Digitalization (MCID) and ANCOM submitted to public consultation a draft law setting out the national legislative measures necessary for the application of the provisions of Regulation (EU) 2022/2065 of the European Parliament and of the Council on a single market for digital services and amending Directive 2000/31/EC (DSA Regulation) in Romania, Binding on Member States as of 17 February 2024.

The overall objective of the DSA Regulation is to strengthen the Digital Single Market by establishing a modern legal framework for digital services and ensuring that digital service providers present in the European Union act responsibly to mitigate the risks arising from the use of their services, respecting European Union values and protecting fundamental rights.

The draft law aimed to establish the necessary measures for the application of the DSA Regulation, the designation of the digital services coordinator and the adoption of the sanctioning regime applicable in case of non-compliance with the obligations established by the Regulation or law.

The draft (\*adopted in March 2024 and became Law no. 50/2024) designates ANCOM as the digital services coordinator, the institution being thus responsible for all aspects related to the supervision and enforcement of the DSA Regulation by intermediary service providers. In this capacity, the institution is the single point of contact for the application of the DSA Regulation and the reporting of data and/or information to the European Commission and/or to the Digital Services Coordinators in the other Member States. The Authority will also be a member of the European Digital Services Board – an independent advisory body composed of national coordinators from all Member States of the European Union, which will support the conduct of joint investigations, issue opinions and recommendations and promote the development and implementation of guidelines and reports on the topics addressed by the DSA Regulation.

In application of the national norm, ANCOM, as coordinator of digital services, is also to adopt secondary legislation (decisions of the president).

The draft normative act established the responsibility of the relevant authorities (institutions, public authorities with responsibilities regarding the supervision of a certain sector or field of activity or judicial authorities) the possibility to issue orders by which the intermediary service provider has the obligation to act against illegal content in the online environment or to provide certain information. 'Illegal content' means any information which, by itself or in connection with an activity, including the sale of products or the provision of services, does not comply with Union law or the law of any Member State that complies with Union law, irrespective of the subject matter or exact nature of that law. The activities carried out in the online environment must comply with the national legal norms in force, and the public authorities or institutions that have competences for the supervision of certain sectors or fields of activity in the offline environment must also monitor compliance with the rules for the facts that occurred in the virtual environment (online). In short, everything that is illegal in the offline environment is also illegal in the online environment.

Any intermediary service provider established in Romania will have the obligation to send ANCOM, within 45 days from the date of the start of offering the services, an information in this regard, which will include information on the identification data of the provider and its contact details in order to communicate effectively with public institutions or authorities, by announcing any changes thereto. For these communications between ANCOM and intermediary service providers, the "My ANCOM" service, made available free of charge by the institution, will be used.

Intermediary service providers are:

- Mere conduit service providers: this category includes generic categories of services, such as Internet Exchange Points, wireless access points, virtual private networks, DNS services and resolvers, top-level domain name registries, domain registrars, certificate authorities issuing digital certificates, VoIP telephony and other interpersonal communications services;
- 'caching' service providers: this category refers only to services relating to the provision of content delivery networks, reverse proxies or content adaptation proxies;
- hosting service providers: this category refers to categories of services such as "cloud computing", web page hosting, paid referencing services or services that allow the sharing of information and content online, including file storage and sharing.

Hosting service providers (cloud or webhosting) and online platforms must implement notice-and-action mechanisms to allow third parties to notify the presence of alleged illegal content and provide the user with internal systems for handling complaints about the decisions they make in relation to alleged illegal content or content inconsistent with their terms and conditions. Following receipt of the order to act against illegal content issued by the relevant authorities, the intermediary service provider is obliged to inform the authorities that issued the order of how it has acted on the request received. Subsequently, the (relevant) issuing authority has the obligation to inform ANCOM about how the respective order was followed.

In order to ensure the necessary transparency conditions for a project with a significant impact on intermediary service providers, authorities or public institutions with competences in different areas provided for by the DSA Regulation, as well as on the users of such services, ANCOM organized a public debate on the project on 6 November 2023.

At the end of the year, the draft was assumed by the Romanian Government and submitted to the Parliament for the legislative process for adoption. In March, [Law no. 50/2024 laying down measures for the application of Regulation \(EU\) 2022/2.065 of the European Parliament and of the Council of 19 October 2022 on a single market for digital services and amending Directive 2000/31/EC \(Digital Services Regulation\), as well as amending and supplementing Law no. 365/2002 on electronic commerce](#) was published in the Romanian Official Journal no. 232 of 19 March 2024.

### 10.1.2 Preventing and combating terrorist content online

In 2023, Law no. 68/2023 for amending and supplementing Law no. 535/2004 on preventing and combating terrorism, which brings amendments in order to clarify the competences of the responsible authorities and to introduce the necessary provisions for the uniform application of the provisions of Regulation (EU) 2021/784 of the European Parliament and of the Council on the prevention of the dissemination of terrorist content online on the territory of Romania.

Regulation (EU) 2021/784 introduces a number of measures to prevent the misuse of hosting services for the dissemination of terrorist content online, in order to guarantee the proper functioning of the Digital Single Market while ensuring trust and security, and applies to hosting service providers offering services in the EU, whether or not they have their main establishment in the Member States.

In Romania, the competent authorities in preventing the abusive use of hosting services for the dissemination of terrorist propaganda materials and terrorist content to the public are the following:

- The National Authority for Management and Regulation in Communications – competent authority for the application of art. 12 (1) letters a), b), c) and d) of the Regulation;
- Romanian Intelligence Service – provides support to ANCOM in order to verify the fulfillment of the obligations incumbent on hosting service providers according to art. 5 of the Regulation;
- The Ministry of Internal Affairs - General Inspectorate of the Romanian Police participates, at the request of ANCOM, in the activities of verifying the manner of fulfilling the obligations provided for in art. 3 (3), art. 4 (2) and art. 6 of the Regulation.

The Romanian Intelligence Service has the quality of national authority in the field of preventing and combating terrorism, ANCOM and the Ministry of Internal Affairs - General Inspectorate of the Romanian Police have attributions individualized by the provisions of art. 38<sup>2</sup> (2) of Law no. 535/2004.

ANCOM is mandated to issue the elimination orders, based on the reasoned request of the Romanian Intelligence Service, as the national authority in the field of preventing and combating terrorism according to art. 38<sup>2</sup> (1) letter a) of Law no. 535/2004.

At the same time, according to art.42<sup>4</sup> of Law no. 535/2004, ANCOM finds the contraventions resulting from non-compliance with the provisions of Regulation (EU) 2021/784.

In the event that the removal of terrorist propaganda material or terrorist content at source is not feasible and in order to streamline the implementation of the measure in any factual situation, the legislative framework provides, in addition to the above, two more levers:

1. providers of publicly available electronic communications networks have the obligation to immediately block the access of users in Romania to terrorist propaganda material or content of a terrorist nature transmitted over an electronic communications network;
2. The National Institute for Research and Development in Informatics - ICI Bucharest has the obligation to immediately block the functionality of a ".ro" domain whose name apologizes for acts of terrorism, urges the commission of an act of terrorism or promotes ideas, concepts, doctrines or attitudes in order to support the cause/activity of terrorist entities, until the expiration of that domain, after which its registration is blocked.

At the same time, media service providers are responsible for preventing the abusive use of hosting services for terrorist purposes, and they are obliged, according to art. 38<sup>2</sup> para. (11) of Law no. 535/2004, not to promote or facilitate the promotion of ideas, conceptions, doctrines or attitudes that advocate terrorist acts, incite the commission of a terrorist act or may support the cause and/or activities of terrorist entities.

In 2023, ANCOM issued orders to remove terrorist propaganda materials and terrorist content, in accordance with the legal provisions.

### 10.1.3 Combating illegal practices aimed at selling and distributing scientific papers and academic projects online

According to law no. 427/2023 amending art. 259 of Law no. 199/2023 on higher education:

- it is forbidden to offer to sell, sell or make available to individuals, for any reason, works in order to be used as scientific works, reports, projects, graduation, bachelor's, diploma, dissertation or doctoral works or in order to pass evaluations;
- It is forbidden to purchase works in order to be used as scientific papers, reports, projects, graduation, bachelor's, diploma, dissertation or doctoral works or in order to pass evaluations.

The finding of the contravention is made by the police officers or agents of the Ministry of Internal Affairs, who have competences in the field, at the motivated request of the higher education institution. The ascertaining agents of the Ministry of Internal Affairs (MIA) may also order the complementary sanction of immediately interrupting the transmission in an electronic communications network of the content that is the subject of a contravention. The failure of the offender to enforce the complementary sanction ordered by the sanction report by the ascertaining agents gives the MIA the right to request a reasoned request from ANCOM, as the case may be:

- to request ICI Bucharest to block the functionality of a ".ro" domain through which the content that is the subject of the contravention is available online
- require hosting service providers to interrupt the transmission on an electronic communications network or the storage of content that is the subject of the contravention by removing it at source
- in the event that the removal at source of the content that is the subject of the contravention is not feasible, to request the providers of electronic communications networks intended for the public to block the access of users in Romania to the respective content.

The MIA's request must contain elements that can lead to the clear identification of the content or the ".ro" domain concerned and of the hosting service providers and must be accompanied by a copy of the report that also includes the complementary sanction applied to the offender, as well as proof that it has not been enforced.

## 10.2 Regulatory decisions of ANCOM

During 2023, the Authority issued 10 normative decisions, of which 9 regulating the market for electronic communications services and postal services, as well as a decision establishing obligations for certain providers of electronic hosting services with IP resources, as follows:

1. ANCOM Decision no. 70/2023 on the general authorization regime for the provision of electronic communications networks and services;
2. ANCOM Decision no. 71/2023 for amending and supplementing certain normative acts in the field of numbering resources;
3. ANCOM Decision no. 72/2023 for establishing the rules on granting compensation to subscribers affected non-compliance with legal obligations regarding number portability, as well as for amending and supplementing certain normative acts in the field of number portability;
4. ANCOM Decision no. 73/2023 on the obligations to inform end users and other measures for their protection;
5. ANCOM Decision no. 74/2023 on the establishment of measures addressed to end-users with disabilities;
6. ANCOM Decision no. 247/2023 for amending and supplementing ANCOM Decision no. 134/2022 for establishing the format and method of transmitting information on the development and geographical location of public electronic communications networks and the physical infrastructure elements associated with them, as well as supplementing ANCOM Decision no. 336/2013 on the means and manner of the providers' transmitting documents, data or information to ANCOM;
7. ANCOM Decision no. 423/2023 on the obligations of certain providers of electronic hosting services with IP resources and for amending and supplementing ANCOM Decision no. 336/2013 on the means and manner of the providers' transmitting documents, data or information to ANCOM;
8. Decision no. 694/2023 approving the technical and economic conditions under which open access to public electronic communications networks and their related physical infrastructures is achieved according to the state aid scheme for the implementation of the National Recovery and Resilience Plan 2022, Pillar II "Digital transformation", Component 7 "Digital transformation", Operation B "Digital connectivity", Investment I11 "Implementation of a scheme to support the use of digital services". Communications through different types of tools for beneficiaries, with a focus on white areas";
9. ANCOM Decision no. 687/2023 for amending and supplementing the Decision of the President of the National Authority for Administration and Regulation in Communications no. 353/2015 regarding the procedure for granting frequency usage rights;
10. ANCOM Decision no. 925/2023 on the general authorization regime for the provision of postal services.

### 10.3 Points of view and recommendations on legislative and regulatory projects of other institutions

In addition to the decisions issued by the President of ANCOM, the Authority has submitted opinions, points of view and recommendations on the projects of other institutions:

1. Opinion on the draft Government Decision amending and supplementing the Government Decision no. 209/2022 for the approval of the Methodological Norms and application of the provisions of the Government Emergency Ordinance no. 124/2021 on establishing the institutional and financial framework for the management of European funds allocated to Romania through the Recovery and Resilience Facility, as well as for amending and supplementing the Government Emergency Ordinance no. 155/2020 on some measures for the elaboration of the National Recovery and Resilience Plan necessary for Romania to access reimbursable and non-reimbursable external funds under the Recovery and Resilience Facility;
2. View on the legislative proposal on the implementation of the National Patient Support Program - "Stop abuse in hospitals – Alexandra Law" (Bp. 611/2023);
3. Opinion on the draft Government Emergency Ordinance on some measures in the field of the Single National System for Emergency Calls (Government Emergency Ordinance no. 48/2023);
4. View on the European Commission's proposal for a Regulation on measures to reduce the cost of deploying gigabit electronic communications networks and repealing Directive 2014/61/EU (Gigabit Infrastructure Act/GIA);
5. View on the legislative proposal for amending and supplementing the Government Emergency Ordinance no. 22/2009 on the establishment of the National Authority for Management and Regulation in Communications – Bp. 310/2023;
6. Opinion on the draft Government Decision for establishing the categories of persons provided for in art. 3 para. (1) letter c) of Law no. 58/2023 on Romania's cyber security and defense;
7. Opinion on the draft Government Decision for the approval of the Methodological Norms regarding the request and communication of data and information provided for in art. 25 para. (1) of Law no. 58/2023 on Romania's cyber security and defense;
8. Opinion on the draft Order of the Director of the National Directorate for Cyber Security for the approval of the methodology on cyber alert levels and the modalities of action in cyber alert situations;
9. View with observations and amendments to the *legislative proposal for the completion of Law no. 198/2022 for the modification and completion of certain normative acts in the field of electronic communications and for the establishment of measures to facilitate the development of electronic communications networks* (PL-x no. 777/2022);
10. View with observations on the Draft Law on Higher Education (PL-x no. 254/2023);
11. Point of view with observations and amendments to the Draft Law on the amendment of GEO 72/2023 on the amendment of some acts in the field of education (PL-x no. 481/2023);
12. View on the *legislative proposal for amending and supplementing the Government Emergency Ordinance no. 49/2009 on the freedom of establishment of service providers and the freedom to provide services in Romania* (Bp. 94/2023);

13. Favorable opinion with observations on the draft Government Ordinance on the establishment of measures for the application of Regulation (EU) 2019/2020 of the European Parliament and of the Council of 20 June 2019 on market surveillance and product conformity and amending Directive 2004/42/EC and Regulations (EC) no. 765/2008 and (EU) no. 305/2011;
14. Favorable opinion on the draft Government decision on the approval of the National Strategy for the Integrated Management of the State Border of Romania 2023-2027;
15. Point of view on the draft Government decision for the approval of the Substantiation Notes on the need and opportunity to carry out the expenses related to the investment projects "Development of security systems for the protection of the Government spectrum" and "Increasing the resilience and cybersecurity of infrastructure services of Internet service providers for public authorities in Romania" within component 7. Digital transformation from the National Recovery and Resilience Plan;
16. Favorable opinion on the draft Emergency Ordinance for the extension of the term provided for in art. 2 para. (1) of the Government Emergency Ordinance no. 18/2015 on the establishment of necessary measures to ensure the transition from analogue terrestrial television to digital terrestrial television and the implementation of multimedia services at national level;
17. Favorable opinion on the draft Emergency Ordinance on amending and supplementing Government Ordinance no. 41/1994 for authorizing the payment of dues to the international intergovernmental organizations to which Romania is a party;
18. Favorable opinion on the draft Government Emergency Ordinance on the manner of operation of unmanned aircraft systems within the Ministry of Internal Affairs, as well as for the designation of the General Aviation Inspectorate of the Ministry of Internal Affairs, as a centralized procurement unit for the centralized acquisition of unmanned aircraft systems;
19. Favourable opinion on the memorandum *Approval of the negotiation and signing of the Agreement between the Government of Romania and the International Committee of the Red Cross on the privileges and immunities of the International Committee of the Red Cross in Romania*;
20. Favorable opinion on the memorandum *Approval of the negotiation and signing of the Agreement between the Government of Romania and the International Federation of Red Cross and Red Crescent Societies on the legal status and establishment of a delegation of the International Federation of Red Cross and Red Crescent Societies in Romania*;
21. Point of view on the legislative proposal *Audiovisual Law* (nr. Bp. 653/2023).

## 10.4 Draft normative acts initiated<sup>14</sup> by ANCOM

1. Proposal for a draft Government decision on updating the inventory value of movable property in the public domain of the state and in the administration of the National Authority for Management and Regulation in Communications<sup>15</sup>;
2. Proposal for the draft Government Decision for the completion of the annex to the Government Decision no. 1464/2022 on the transfer of real estate from the private domain of the state to its public domain and to the administration of the National Authority for Management and Regulation in Communications<sup>16</sup>;
3. Proposal for the draft Government Decision for the completion of the annex to the Government Decision no. 1464/2022 on the transfer of real estate from the private domain of the state to its public domain and to the administration of the National Authority for Management and Regulation in Communications<sup>17</sup>;
4. Proposal for draft Government Decision amending and supplementing Government Decision no. 740/2016 on the making available on the market of radio equipment, as well as Government Decision no. 487/2016 on electromagnetic compatibility<sup>18</sup>;
5. Proposal for a draft Government Decision for the establishment of a derogation from the provisions of item 53 of the annex to the Government Decision no. 518/1995 on certain rights and obligations of Romanian personnel sent abroad to carry out temporary missions, with regard to the level of the accommodation allowance to be granted to personnel classified in category I of the travel allowance, sent abroad to participate in the 2023 World Radiocommunication Conference<sup>19</sup>;
6. Proposal for the draft Government Decision on the transfer of some immovable property from the public domain of the state and the administration of the National Authority for Management and Regulation in Communications in the private domain of the state and the administration of the Autonomous Regia "Administration of the State Protocol Patrimony" and the amendment of the Government Decision no. 1464/2022 on the transfer of real estate from the private domain of the state to its public domain and to the administration of the National Authority for Management and Regulation in Communications, with subsequent additions;
7. Proposal for a draft Government decision on the transfer of an immovable property from the public domain of the state and the administration of the National Authority for Management and Regulation in Communications in the public domain of Argeş County;
8. Proposal for a draft law on the establishment of measures for the application of Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on a single market for digital services and amending Directive 2000/31/EC, as well as amending and supplementing Law no. 365/2002 on electronic commerce.

<sup>14</sup> The draft normative acts initiated by ANCOM in consideration of art. 28 para. (1) of the Government Emergency Ordinance no. 111/2011 on electronic communications, approved, with amendments and completions, by Law no. 140/2012, with subsequent amendments and completions and art. 10 para. (1) items 51 and 6 of the Government Emergency Ordinance no. 22/2009 regarding the establishment of the National Authority for Management and Regulation in Communications, approved by Law no. 113/2010, with subsequent amendments and completions.

<sup>15</sup> Government Decision no.323/2023;

<sup>16</sup> Government Decision no. 390/2023;

<sup>17</sup> Government Decision no. 676/2023;

<sup>18</sup> Government Decision no. 931/2023;

<sup>19</sup> Government Decision no. 771/2023.



## 11. Disputes in court

In 2023, the courts had 215 pending cases in which ANCOM was a party. Out of these (except for the insolvency files), 27 were definitively resolved, the Authority winning the case in 24 of them.

*Table 11.1. Disputes pending before the courts, in which ANCOM is a party, by areas of interest*

<b>Disputes by areas of interest</b>	
Regulatory decisions	4
Decisions issued in disputes settled by ANCOM	4
Payment obligations to ANCOM	12
Contravention/administrative sanction	29
Labour disputes	3
Insolvency proceedings	157
Others	6

## 12. Financial data \*

### Bugetul de venituri și cheltuieli – 2023

Denumirea indicatorilor	I. Credite de angajament	COD	PROGRAM 2023
	II. Credite bugetare		
<b>VENITURI - TOTALE</b>			<b>368.026</b>
Venituri din cota pe cifra de afaceri în domeniul comunicațiilor electronice		12.10.08	1
Tarife de utilizare a spectrului și a resurselor de numerotație		30.10.14	365.030
Alte venituri din dobânzi		31.10.03	2.319
Tarife de monitorizare		34.10.03	3
Venituri din amenzi și alte sancțiuni aplicate de către alte instituții de specialitate		35.10.01.02	300
Venituri din producerea riscurilor asigurate		36.10.04	20
Alte venituri		36.10.50	343
Venituri din valorificarea unor bunuri ale instituțiilor publice		39.10.01	10
<b>TOTAL CHELTUIELI - COMUNICAȚII</b>	I	<b>85.10.01</b>	<b>502.987</b>
	II		<b>367.925</b>
<b>CHELTUIELI CURENTE</b>	I	<b>01</b>	<b>294.262</b>
	II		<b>298.971</b>
<b>CHELTUIELI DE CAPITAL</b>	I	<b>70</b>	<b>208.725</b>
	II		<b>68.954</b>
<b>CHELTUIELI CURENTE – TOTAL, din care:</b>	I	<b>01</b>	<b>294.262</b>
	II		<b>298.971</b>
<b>TITLUL I. CHELTUIELI DE PERSONAL</b>	I	<b>10</b>	<b>200.859</b>
	II		<b>200.859</b>
<b>Cheltuieli salariale în bani</b>	<b>I</b>	<b>10.01</b>	<b>195.012</b>
	<b>II</b>		<b>195.012</b>
Salarii de bază	I	10.01.01	185.498
	II		185.498
Alte sporuri	I	10.01.06	84
	II		84
Fond de premii	I	10.01.08	3.645
	II		3.645
Drepturi de delegare	I	10.01.13	2.040
	II		2.040
Alte drepturi salariale în bani	I	10.01.30	3.745
	II		3.745
<b>Cheltuieli salariale în natură</b>	<b>I</b>	<b>10.02</b>	<b>1.323</b>
	<b>II</b>		<b>1.323</b>
Vouchere de vacanță	I	10.02.06	1.055
	II		1.055
Alte drepturi salariale în natură	I	10.02.30	268
	II		268
<b>Contribuții</b>	<b>I</b>	<b>10.03</b>	<b>4.524</b>
	<b>II</b>		<b>4.524</b>
Contribuția asiguratorie pentru muncă	I	10.03.07	4.524
	II		4.524

The subsequent sections are available in Romanian only. Should the need for a translation in English arise, please send a request to [international@ancom.ro](mailto:international@ancom.ro).

<b>TITLUL II. BUNURI ȘI SERVICII</b>	I		<b>80.284</b>
	II	<b>20</b>	<b>84.993</b>
<b>Bunuri și servicii</b>	I	<b>20.01</b>	<b>58.319</b>
	II		<b>62.089</b>
Furnituri de birou	I	20.01.01	459
	II		459
Materiale pentru curățenie	I	20.01.02	290
	II		290
Încălzit, iluminat și forță motrică	I	20.01.03	29.784
	II		31.519
Apă, canal și salubritate	I	20.01.04	265
	II		295
Carburanți și lubrifianți	I	20.01.05	2.031
	II		2.153
Piese de schimb	I	20.01.06	274
	II		274
Transport	I	20.01.07	29
	II		29
Poștă, telecomunicații, radio, tv, internet	I	20.01.08	2.434
	II		2.664
Materiale și prestări de servicii cu caracter funcțional	I	20.01.09	13.630
	II		14.628
Alte bunuri și servicii pentru întreținere și funcționare	I	20.01.30	9.123
	II		9.778
<b>Reparații curente</b>	I	<b>20.02</b>	<b>1.845</b>
	II		<b>1.864</b>
<b>Bunuri de natura obiectelor de inventar</b>	I	<b>20.05</b>	<b>1.065</b>
	II		<b>1.039</b>
Alte obiecte de inventar	I	20.05.30	1.065
	II		1.039
<b>Deplasări, detașări, transferări</b>	I	<b>20.06</b>	<b>1.195</b>
	II		<b>1.195</b>
Deplasări interne, detașări, transferări	I	20.06.01	190
	II		190
Deplasări în străinătate	I	20.06.02	1.005
	II		1.005
<b>Cărți, publicații și materiale documentare</b>	I	<b>20.11</b>	<b>16</b>
	II		<b>16</b>
<b>Consultanță și expertiză</b>	I	<b>20.12</b>	<b>650</b>
	II		<b>730</b>
<b>Pregătire profesională</b>	I	<b>20.13</b>	<b>883</b>
	II		<b>883</b>
<b>Protecția muncii</b>	I	<b>20.14</b>	<b>302</b>
	II		<b>307</b>
<b>Cheltuieli judiciare și extrajudiciare derivate din acțiuni în reprezentarea intereselor statului, potrivit dispozițiilor legale</b>	I		<b>35</b>
	II	<b>20.25</b>	<b>35</b>
<b>Alte chetuieli</b>	I	<b>20.30</b>	<b>15.974</b>
	II		<b>16.835</b>
Reclamă și publicitate	I	20.30.01	1.039
	II		1.039
Protocol și reprezentare	I	20.30.02	1.250
	II		1.250
Prime de asigurare non-viață	I	20.30.03	1.701
	II		1.701
Chirii	I	20.30.04	11.785
	II		12.644
Executarea silită a creanțelor bugetare	I	20.30.09	7

Alte cheltuieli cu bunuri si servicii	I	20.30.30	192
	II		194
<b>TITLUL VII. ALTE TRANSFERURI</b>	<b>I</b>	<b>55</b>	<b>1.764</b>
	<b>II</b>		<b>1.764</b>
<b>Transferuri curente în străinătate (către organizații internaționale)</b>	<b>I</b>	<b>55.02</b>	<b>1.764</b>
	<b>II</b>		<b>1.764</b>
Contribuții și cotizații la organisme internaționale	I	55.02.01	1.764
	II		1.764
<b>TITLUL IX. ASISTENȚĂ SOCIALĂ</b>	<b>I</b>	<b>57</b>	<b>9.031</b>
	<b>II</b>		<b>9.031</b>
Ajutoare sociale	I	<b>57.02</b>	<b>9.031</b>
	II		<b>9.031</b>
Ajutoare sociale în numerar	I	57.02.01	8.997
	II		8.997
Tichete de creșă și tichete sociale pentru grădiniță	I	57.02.03	34
	II		34
<b>TITLUL XI. ALTE CHELTUIELI</b>	<b>I</b>	<b>59</b>	<b>2.324</b>
	<b>II</b>		<b>2.324</b>
Despăgubiri civile	I	59.17	691
	II		691
Sume aferente persoanelor cu handicap neîncadrate	I	59.40	1.052
	II		1.052
Indemnizație pentru internship	I	59.41	581
	II		581
<b>CHELTUIELI DE CAPITAL</b>	<b>I</b>	<b>70</b>	<b>208.725</b>
	<b>II</b>		<b>68.954</b>
<b>TITLUL XV. ACTIVE NEFINANCIARE</b>	<b>I</b>	<b>71</b>	<b>208.725</b>
	<b>II</b>		<b>68.954</b>
Active fixe	I	<b>71.01</b>	<b>205.584</b>
	II		<b>66.656</b>
Construcții	I	71.01.01	147.888
	II		8.817
Mașini, echipamente și mijloace de transport	I	71.01.02	43.212
	II		42.608
Mobilier, aparatură birotică și alte active corporale	I	71.01.03	5.590
	II		5.658
Alte active fixe	I	71.01.30	8.894
	II		9.573
Reparații capitale aferente activelor fixe	I	<b>71.03</b>	<b>3.141</b>
	II		<b>2.298</b>
<b>REZERVE, EXCEDENT/DEFICIT</b>		<b>96.10</b>	<b>101</b>
<b>Excedent</b>		<b>98.10</b>	<b>101</b>

**Bilanț încheiat la data de 31.12.2023**

<b>Cod 01</b>					<b>-lei-</b>
<b>Nr. crt</b>	<b>DENUMIREA INDICATORILOR</b>	<b>Cod rând</b>	<b>Sold la începutul anului</b>	<b>Sold la sfârșitul perioadei</b>	
<b>A</b>	<b>B</b>	<b>C</b>	<b>1</b>	<b>2</b>	
<b>1.</b>	ACTIVE	01	X	X	
<b>2.</b>	ACTIVE NECURENTE	02	X	X	
<b>3.</b>	Active fixe necorporale (ct. 2030000+2050000+2060000+2080100+2080200+ 2330000-2800300-2800500-2800801-2800809-2900400-2900500-2900801-2900809-2930100*)	03	15.172.606	16.072.727	
<b>4.</b>	Instalații tehnice, mijloace de transport, animale, plantații, mobilier, aparatură birotică și alte active corporale (ct.2130100+2130200+2130300+2130400+2140000+ 2310000 - 2810301-2810302-2810303-2810304-2810400-2910301-2910302-2910303-2910304-2910400-2930200*)	04	83.130.487	96.155.601	
<b>5.</b>	Terenuri și clădiri (ct. 2110100+2110200+2120101+2120102+2120201+2120301+2120401+2120501+2120601+2120901+2310000-2810100-2810201-2810202-2810203-2810204-2810205-2810206-2810207-2810208-2910100-2910201-2910202-2910203-2910204-2910205-2910206-2910207-2910208-2930200)	05	92.770.843	86.783.349	
<b>6.</b>	Alte active nefinanciare (ct.2150000)	06	0	0	
<b>7.</b>	Active financiare necurente (investiții pe termen lung) peste un an (ct. 2600100+2600200+2600300+2650000+2670201+ 2670202+2670203+2670204+2670205+2670208-2960101-2960102-2960103-2960200), din care:	07	35.628	187.350	
<b>8.</b>	Titluri de participare (ct. 2600100+2600200+2600300-2960101-2960102-2960103)	08	0	0	
<b>9.</b>	Creanțe necurente – sume ce urmează a fi încasate după o perioadă mai mare de un an (ct. 4110201+4110208+4130200+4280202+4610201+ 4610209-4910200-4960200), din care:	09	0	0	
<b>10.</b>	Creanțe comerciale necurente – sume ce urmează a fi încasate după o perioadă mai mare de un an (ct. 4110201+4110208+4130200+4610201-4910200-4960200)	10	0	0	
<b>11.</b>	TOTAL ACTIVE NECURENTE (rd.03+04+05+06+07+09)	15	191.109.564	199.199.027	
<b>12.</b>	ACTIVE CURENTE	18	x	x	
<b>13.</b>	Stocuri (3010000+3020100+3020200+3020300+3020400+3020500 + 3020600+3020700+3020800+3020900 +3030100+3030200+3040100+3040200+3050100+3050200 3070000+3090000+3310000+3320000+3410000+3450000+3460000+3470000+3490000+3510100+3510200+3540100+3540500+3540600+3560000+3570000+3580000+3590000+3610000+3710000+3810000+/-3480000+/-3780000-3910000-3920100-3920200-3920300-3930000-3940100-3940500-3940600-3950100-3950200-3950300-3950400-3950600-3950700-3950800-3960000-3970100-3970200-3970300-3980000-4420803)	19	13.857.113	16.737.819	
<b>14.</b>	Creanțe curente – sume ce urmează a fi încasate într-o perioadă mai mică de un an	20	x	x	

<b>15.</b>	Creanțe din operațiuni comerciale. avansuri și alte decontări (2320000+2340000+4090101+4090102+4110101+4110108+ 4130100+4180000+4250000+4280102 +4610101+4610109+ 4730109**+4810101+4810102+4810103+4810900+4830000+4840000 +4890101 +4890301-4910100-4960100+5120800), din care:	21	4.979.391	4.359.820
<b>16.</b>	Decontări privind încheierea execuției bugetului de stat din anul curent (ct. 4890101+4890301)	21.1	0	0
<b>17.</b>	Creanțe comerciale și avansuri (ct. 2320000+2340000+4090101+4090102+4110101+4110108+ 4130100+4180000+4610101-4910100-4960100), din care:	22	388.377	32.259
<b>18.</b>	Avansuri acordate (ct.2320000+2340000+4090101+4090102)	22.1	0	0
<b>19.</b>	Creanțe bugetare (ct. 4310100**+4310200**+4310300**+4310400**+4310500**+ 4310600**+4310700**+4370100**+4370200**+4370300**+ 4420400+4420802+4440000**+4460100**+4460200**+ 4480200+4610102+4610104+4630000+4640000+4650100+ 4650200+4660401+4660402+4660500+4660900+4810101**+ 4810102**+4810103**+4810900**- 4970000), din care:	23	120.183.046	98.567.956
<b>20.</b>	Creanțele bugetului general consolidat (ct.4630000+4640000+4650100+4650200+4660401+4660402+ 4660500+4660900-4970000)	24	0	0
<b>21.</b>	Creanțe din operațiuni cu fonduri externe nerambursabile și fonduri de la buget (4500100+4500300+4500501+4500502+4500503+4500504+ 4500505+4500700+4510100+4510300+4510500+ 4530100+ 4540100+4540301+4540302+4540501+4540502+4540503+ 4540504+4550100+4550301+4550302+4550303+4560100+ 4560303+4560309+4570100+4570201+4570202+4570203+ 4570205+4570206+4570209+4570301+4570302+4570309+ 4580100+4580301+4580302+4610103+4730103**+4740000+ 4760000), din care:	25	0	0
<b>22.</b>	Sume de primit de la Comisia Europeană / alti donatori (ct. 4500100+4500300+4500501+4500502+4500503+ 4500504+ 4500505+4500700)	26	0	0
<b>23.</b>	Împrumuturi pe termen scurt acordate (ct. 2670101+2670102+2670103+2670104+2670105+ 2670108+ 2670601+2670602+2670603+2670604+2670605+ 2670609+ 4680101+4680102+4680103+4680104+4680105+ 4680106+ 4680107+4680108+4680109+4690103+4690105+ 4690106+ 4690108+4690109)	27	0	283
<b>24.</b>	Total creanțe curente (rd. 21+23+25+27)	30	125.162.437	102.928.059
<b>25.</b>	Investiții pe termen scurt (ct.5050000-5950000)	31	0	0
<b>26.</b>	Conturi la trezorerii și instituții de credit:	32	x	x
<b>27.</b>	Conturi la trezorerie, casa în lei (ct. 5100000+5120101+5120501+5130101+5130301+5130302+ 5140101+5140301+5140302+5150101+5150103+5150301+ 5150500+5150600+5160101+5160301+5160302+5170101+ 5170301+5170302+5200100+5210100+5210300+5230000+ 5250101+5250102+5250301+5250302+5250400+5260000+ 5270000+5280000+5290101+5290201+5290301+5290400+ 5290901+5310101+5410101+5500101+5520000+5550101+ 5550400+5570101+5580101+5580201+5590101+5600101+ 5600300+5600401+5610101+5610300+5620101+5620300+ 5620401+5710100+5710300+5710400+5740101+5740102+ 5740301+ 5740302+5740400+5750100+5750300+5750400-7700000)	33	1.067.041.745	1.121.708.286

<b>28.</b>	Dobândă de încasat. alte valori. avansuri de trezorerie (ct. 5180701+5320100+5320200+5320300+5320400+ 5320500+ 5320600+5320800+5420100)	33.1	0	0
<b>29.</b>	Depozite	34	x	x
<b>30.</b>	Conturi la instituții de credit, BNR, casă în valută (ct. 5110101+5110102+5120102+5120402+5120502+ 5130102+5130202+5140102+5140202+5150102+5150202+ 5150302+5160102+5160202+5170102+5170202+5290102+ 5290202+5290302+5290902+5310402+5410102+5410202+ 5500102+5550102+5550202+5570202+5580102+5580202+ 5580302+5580303+5590102+5590202+5600102+5600103+ 5600402+5610102+5610103+5620102+5620103+5620402)	35	267.944	273.436
<b>31.</b>	Dobândă de încasat, avansuri de trezorerie (ct.5180702+5420200)	35.1	0	0
<b>32.</b>	Depozite	36	X	X
<b>33.</b>	Total disponibilități și alte valori (rd.33+33.1+35+35.1)	40	1.067.309.689	1.121.981.722
<b>34.</b>	Conturi de disponibilități ale Trezoreriei Centrale și ale trezoreriilor teritoriale (ct. 5120601+5120602+5120700+5120901+5120902+5121000+ 5121100+ 5240100+5240300+5550101+ 5550102+5550103-7700000)	41	0	0
<b>35.</b>	Dobândă de încasat, alte valori, avansuri de trezorerie (ct. 5320400+5180701+5180702)	41.1	0	0
<b>36.</b>	Cheltuieli în avans (ct. 4710000 )	42	244.084	361.677
<b>37.</b>	TOTAL ACTIVE CURENTE (rd.19+30+31+40+41+41.1+42)	45	1.206.573.323	1.242.009.277
<b>38.</b>	TOTAL ACTIVE (rd.15+45)	46	1.397.682.887	1.441.208.304
<b>39.</b>	DATORII	50	x	x
<b>40.</b>	DATORII NECURENTE - sume ce urmează a fi plătite după o perioadă mai mare de un an	51	x	x
<b>41.</b>	Sume necurente - sume ce urmează a fi plătite după o perioadă mai mare de un an (ct. 2690200+4010200+4030200+4040200+4050200+ 4280201+ 4620201+4620209+5090000), din care:	52	0	0
<b>42.</b>	Datorii comerciale (ct.4010200+4030200+4040200+4050200+4620201)	53	0	0
<b>43.</b>	Împrumuturi pe termen lung (ct. 1610200+1620200+1630200+1640200+1650200+ 1660201+ 1660202+1660203+1660204+1670201+1670202+ 1670203+ 1670208+1670209-1690200)	54	0	0
<b>44.</b>	Provizioane (ct. 1510201+1510202+1510203+1510204+1510208)	55	0	0
<b>45.</b>	TOTAL DATORII NECURENTE (rd.52+54+55)	58	0	0
<b>46.</b>	DATORII CURENTE - sume ce urmează a fi plătite într-o perioadă de până la un an	59	x	x
<b>47.</b>	Datorii comerciale. avansuri și alte decontări (ct. 2690100+4010100+4030100+4040100+4050100+ 4080000+ 4190000+4620101+4620109+4730109+4810101+ 4810102+ 4810103+4810900+ 4830000+4840000+4890201+ 5090000+ 5120800), din care:	60	6.633.919	2.364.865

<b>48.</b>	Decontări privind încheierea execuției bugetului de stat din anul curent (ct. 4890201)	60.1	0	0
<b>49.</b>	Datorii comerciale și avansuri (ct. 4010100+4030100+4040100+4050100+ 4080000+ 4190000+ 4620101), din care:	61	5.472.852	1.960.611
<b>50.</b>	Avansuri primite (ct.4190000)	61.1	0	0
<b>51.</b>	Datorii către bugete (ct. 4310100+4310200+4310300+4310400+4310500+4310600+ 4310700+4370100+4370200+4370300+4400000+4410000+ 4420300+4420801+4440000+4460100+4460200+4480100+ 4550501+4550502+4550503+4620109+4670100+4670200+ 4670300+ 4670400+4670500+4670900+ 4730109+4810900), din care:	62	5.858.326	6.730.883
<b>52.</b>	Datoriile instituțiilor publice către bugete	63	x	x
<b>53.</b>	Contribuții sociale (ct. 4310100+4310200+4310300+4310400+4310500+ 4310600+ 4310700+4370100+4370200+4370300)	63.1	4.925.645	5.654.641
<b>54.</b>	Sume datorate bugetului din Fonduri externe nerambursabile (ct.4550501+4550502+4550503)	64	0	0
<b>55.</b>	Datorii din operațiuni cu Fonduri externe nerambursabile și fonduri de la buget, alte datorii către alte organisme internaționale (ct. 4500200+4500400+4500600+4510200+4510401+4510402+ 4510409+4510601+4510602+4510603+4510605+4510606+ 4510609+4520100+4520200+4530200+4540200+4540401+ 4540402+4540601+4540602+4540603+4550200+4550401+ 4550402+4550403+4550404+4550409+4560400+4580401+ 4580402+4580501+4580502+4590000+4620103+4730103+ 4760000)	65	0	0
<b>56.</b>	din care: sume datorate Comisiei Europene / alti donatori (ct. 4500200+4500400+4500600+4590000+4620103)	66	0	0
<b>57.</b>	Împrumuturi pe termen scurt - sume ce urmează a fi plătite într-o perioadă de până la un an (ct. 5180601+5180603+5180604+5180605+5180606+5180608+ 5180609+5180800+5190101+5190102+5190103+5190104+ 5190105+5190106+5190107+5190108+5190109+5190110+ 5190180+5190190 )	70	0	0
<b>58.</b>	Împrumuturi pe termen lung – sume ce urmează a fi plătite în cursul exercițiului curent (ct. 1610100+1620100+1630100+1640100+1650100+1660101+ 1660102+1660103+1660104+1670101+1670102+1670103+ 1670108+1670109+1680100+1680200+1680300+1680400+ 1680500+1680701+1680702+1680703+1680708+1680709-1690100)	71	0	0
<b>59.</b>	Salariile angajaților (ct. 4210000+4230000+4260000+4270100+4270300+4280101)	72	7.747.647	8.828.175
<b>60.</b>	Alte drepturi cuvenite altor categorii de persoane (pensii, indemnizații de șomaj, burse) (ct. 4220100+4220200+4240000+4260000+4270200+4270300+ 4290000+4380000), din care:	73	0	0
<b>61.</b>	Pensii, indemnizații de șomaj, burse	73.1	x	x
<b>62.</b>	Venituri în avans (ct.4720000)	74	5.100	7.072



<b>63.</b>	Provizioane (ct.1510101+1510102+1510103+1510104+1510108)	75	0	0
<b>64.</b>	TOTAL DATORII CURENTE (rd.60+62+65+70+71+72+73+74+75)	78	20.244.992	17.930.995
<b>65.</b>	TOTAL DATORII (rd.58+78)	79	20.244.992	17.930.995
<b>66.</b>	ACTIVE NETE = TOTAL ACTIVE – TOTAL DATORII = CAPITALURI PROPRII (rd.80= rd.46-79 = rd.90)	80	1.377.437.895	1.423.277.309
<b>67.</b>	CAPITALURI PROPRII	83	x	x
<b>68.</b>	Rezerve. fonduri (ct.1000000+1010000+1020101+1020102+1020103+1030000+ 1040101+1040102+1040103+1050100+1050200+1050300+ 1050400+1050500+/-1060000+1320000+1330000)	84	50.085.815	54.708.190
<b>69.</b>	Rezultatul reportat (ct.1170000-sold creditor)	85	1.205.766.910	1.290.949.176
<b>70.</b>	Rezultatul reportat (ct.1170000-sold debitor)	86	0	0
<b>71.</b>	Rezultatul patrimonial al exercitiului (ct.1210000-sold creditor)	87	121.585.170	77.619.943
<b>72.</b>	Rezultatul patrimonial al exercitiului (ct.1210000-sold debitor)	88	0	0
<b>73.</b>	TOTAL CAPITALURI PROPRII (rd.84+85-86+87-88)	90	1.377.437.895	1.423.277.309

\*) Conturi de repartizat după natura elementelor respective.

\*\*) Solduri debitoare ale conturilor respective.

Contul de execuție a bugetului instituțiilor publice – cheltuieli, la data de 31.12.2023

Cod 21	DENUMIREA INDICATORILOR										LEI			
	Cod indicator	Credite de angajament		Credite bugetare		Plăți efectuate	Angajamente legale de plătit		Cheltuieli efective					
		inițiale	definitive	inițiale	definitive		6	7		8=6-7				
A	B	1	2	3	4	5	6	7	8=6-7	9				
	85.10.	502.987.000	502.987.000	367.925.000	367.925.000	284.126.367	287.553.528	275.431.394	12.122.134	277.664.758				
	01..	294.262.000	294.262.000	298.971.000	298.971.000	238.554.871	238.554.871	231.700.740	6.854.131	232.138.059				
	10	200.859.000	200.859.000	200.859.000	200.859.000	182.597.769	182.597.769	182.483.011	114.758	183.102.338				
	10.01	195.012.000	195.012.000	195.012.000	195.012.000	177.418.969	177.418.969	177.414.033	4.936	177.990.932				
	10.01.01	185.498.000	185.498.000	185.498.000	185.498.000	172.867.175	172.867.175	172.867.175	0	174.168.389				
	10.01.06	84.000	84.000	84.000	84.000	77.582	77.582	77.582	0	78.804				
	10.01.08	3.645.000	3.645.000	3.645.000	3.645.000	0	0	0	0	0				
	10.01.13	2.040.000	2.040.000	2.040.000	2.040.000	1.326.280	1.326.280	1.321.344	4.936	1.310.355				
	10.01.13.01	740.000	740.000	740.000	740.000	480.876	480.876	480.876	0	481.521				
	10.01.13.02	1.300.000	1.300.000	1.300.000	1.300.000	845.404	845.404	840.468	4.936	828.834				
	10.01.30	3.745.000	3.745.000	3.745.000	3.745.000	3.147.932	3.147.932	3.147.932	0	2.433.384				
	10.02	1.323.000	1.323.000	1.323.000	1.323.000	1.054.150	1.054.150	944.328	109.822	943.628				
	10.02.06	1.055.000	1.055.000	1.055.000	1.055.000	1.054.150	1.054.150	944.328	109.822	943.628				
	10.02.30.	268.000	268.000	268.000	268.000	0	0	0	0	0				
	10.03	4.524.000	4.524.000	4.524.000	4.524.000	4.124.650	4.124.650	4.124.650	0	4.167.778				
	10.03.07	4.524.000	4.524.000	4.524.000	4.524.000	4.124.650	4.124.650	4.124.650	0	4.167.778				
	20	80.284.000	78.684.000	84.993.000	83.393.000	43.166.497	43.166.497	36.427.224	6.739.273	36.179.479				
	20.01	58.319.000	56.407.158	62.089.000	60.177.158	25.855.694	25.855.694	21.444.214	4.411.480	21.352.275				
	20.01.01	459.000	459.000	459.000	459.000	304.514	304.514	304.514	0	286.802				
	20.01.02	290.000	290.000	290.000	290.000	279.142	279.142	272.852	6.290	234.850				
	20.01.03	29.784.000	27.872.158	31.519.000	29.607.158	4.293.315	4.293.315	3.253.765	1.039.550	3.314.819				
	20.01.04	265.000	265.000	295.000	295.000	213.328	213.328	169.924	43.404	166.180				
	20.01.05	2.031.000	2.031.000	2.153.000	2.153.000	1.033.432	1.033.432	921.608	111.824	917.318				

Piese de schimb	20.01.06	274.000	274.000	274.000	274.000	274.000	274.000	260.825	260.825	260.825	260.825	260.825	0	214.474
Transport	20.01.07	29.000	29.000	29.000	29.000	29.000	29.000	12.316	12.316	12.316	12.316	1.666	10.650	1.666
Poștă, telecomunicații, radio, tv, internet	20.01.08	2.434.000	2.434.000	2.434.000	2.664.000	2.664.000	2.664.000	1.592.151	1.592.151	1.592.151	1.592.151	1.327.655	264.496	1.213.041
Materiale și prestări de servicii cu caracter funcțional	20.01.09	13.630.000	13.630.000	13.630.000	14.628.000	14.628.000	14.628.000	9.541.679	9.541.679	9.541.679	9.541.679	7.854.841	1.686.838	8.091.829
Alte bunuri și servicii pentru întreținere și funcționare	20.01.30	9.123.000	9.123.000	9.123.000	9.778.000	9.778.000	9.778.000	8.324.992	8.324.992	8.324.992	8.324.992	7.076.564	1.248.428	6.911.296
<b>Reparații curente</b>	20.02	1.845.000	1.845.000	1.845.000	1.864.000	1.864.000	1.864.000	1.015.989	1.015.989	1.015.989	1.015.989	782.552	233.437	820.230
Bunuri de natura obiectelor de inventar (cod 20.05.01 + 20.05.03 + 20.05.30)	20.05	1.065.000	1.065.000	1.065.000	1.039.000	1.039.000	1.039.000	379.577	379.577	379.577	379.577	358.837	20.740	463.805
Uniforme și echipament	20.05.01	0	0	0	0	0	0	0	0	0	0	0	0	735
Lenjerie și accesorii de pat	20.05.03	0	0	0	0	0	0	0	0	0	0	0	0	0
Alte obiecte de inventar	20.05.30	1.065.000	1.065.000	1.065.000	1.039.000	1.039.000	1.039.000	379.577	379.577	379.577	379.577	358.837	20.740	463.070
<b>Deplasări, detașări, transferări (cod 20.06.01 + 20.06.02)</b>	20.06	1.195.000	1.195.000	1.195.000	1.195.000	1.195.000	1.195.000	935.229	935.229	935.229	935.229	752.870	182.359	741.150
Deplasări interne, detașări, transferări	20.06.01	190.000	190.000	190.000	190.000	190.000	190.000	106.787	106.787	106.787	106.787	106.787	0	106.755
Deplasări în străinătate	20.06.02	1.005.000	1.005.000	1.005.000	1.005.000	1.005.000	1.005.000	828.442	828.442	828.442	828.442	646.083	182.359	634.395
<b>Cărți, publicații și materiale documentare</b>	20.11	16.000	16.000	16.000	16.000	16.000	16.000	12.870	12.870	12.870	12.870	12.870	0	6.900
<b>Consultanță și expertiză</b>	20.12	650.000	650.000	650.000	730.000	730.000	730.000	530.720	530.720	530.720	530.720	303.473	227.247	590.120
<b>Pregătire profesională</b>	20.13	883.000	883.000	883.000	883.000	883.000	883.000	173.021	173.021	173.021	173.021	172.171	850	172.142
<b>Protecția muncii</b>	20.14	302.000	302.000	302.000	307.000	307.000	307.000	183.460	183.460	183.460	183.460	145.533	37.927	166.670
<b>Cheltuieli judiciare și extrajudiciare derivate din acțiuni în reprezentarea intereselor statului, potrivit dispozițiilor legale</b>	20.25	35.000	35.000	35.000	35.000	35.000	35.000	3.806	3.806	3.806	3.806	3.806	0	3.806
<b>Alte cheltuieli (cod 20.30.01 la 20.30.04 + 20.30.06 la 20.30.09 + 20.30.30)</b>	20.30..	15.974.000	15.974.000	16.285.842	16.835.000	16.835.000	17.146.842	14.076.131	14.076.131	14.076.131	14.076.131	12.450.898	1.625.233	11.862.381
Reclamă și publicitate	20.30.01	1.039.000	1.039.000	1.039.000	1.039.000	1.039.000	1.039.000	38.185	38.185	38.185	38.185	38.185	0	38.828
Protocol și reprezentare	20.30.02	1.250.000	1.250.000	1.550.000	1.250.000	1.250.000	1.550.000	1.097.872	1.097.872	1.097.872	1.097.872	1.097.872	0	1.124.907
Prime de asigurare non-viață	20.30.03	1.701.000	1.701.000	1.701.000	1.701.000	1.701.000	1.701.000	1.068.307	1.068.307	1.068.307	1.068.307	1.068.307	0	1.058.803
Chirii	20.30.04	11.785.000	11.785.000	11.785.000	12.644.000	12.644.000	12.644.000	11.741.125	11.741.125	11.741.125	11.741.125	10.117.586	1.623.539	9.508.672
Executarea silită a creanțelor bugetare	20.30.09	7.000	7.000	7.000	7.000	7.000	7.000	0	0	0	0	0	0	0
Alte cheltuieli cu bunuri și servicii	20.30.30	192.000	192.000	203.842	194.000	194.000	205.842	130.642	130.642	130.642	130.642	128.948	1.694	131.171
<b>TITLUL VII ALTE TRANSFERURI (cod 55.01 la 55.04)</b>	55	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.659.787	1.659.787	1.659.787	1.659.787	1.659.787	0	1.573.467
<b>B. Transferuri curente în străinătate (către organizații internaționale) (cod 55.02.01 la 55.02.06)</b>	55.02	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.659.787	1.659.787	1.659.787	1.659.787	1.659.787	0	1.573.467
Contribuții și cotizații la organisme internaționale	55.02.01	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.764.000	1.659.787	1.659.787	1.659.787	1.659.787	1.659.787	0	1.573.467

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<b>TITLUL IX ASISTENȚĂ SOCIALĂ (cod 57.01+57.02+57.03)</b>	57	9.031.000	10.631.000	10.631.000	10.101.126	10.101.126	10.101.126	10.101.126	10.101.126	0	10.240.791
<b>Ajutoare sociale (cod 57.02.01 la 57.02.04)</b>	57.02	9.031.000	10.631.000	10.631.000	10.101.126	10.101.126	10.101.126	10.101.126	10.101.126	0	10.240.791
Ajutoare sociale în numerar	57.02.01	8.997.000	10.597.000	8.997.000	10.101.126	10.101.126	10.101.126	10.101.126	10.101.126	0	10.240.791
Tichete de creșă	57.02.03	34.000	34.000	34.000	0	0	0	0	0	0	0
<b>TITLUL XI ALTE CHELTUIELI (cod 59.01 la 59.28+59.30 la 59.38)</b>	59	2.324.000	2.324.000	2.324.000	1.029.692	1.029.692	1.029.692	1.029.692	1.029.692	100	1.041.984
Despăgubiri civile	59.17	691.000	691.000	691.000	39.725	39.725	39.725	39.725	39.725	100	35.625
<b>Sume aferente persoanelor cu handicap neincadrate</b>	59.40	1.052.000	1.052.000	1.052.000	989.967	989.967	989.967	989.967	989.967	0	1.006.359
Indemnizație pentru internship	59.41	581.000	581.000	581.000	0	0	0	0	0	0	0
<b>CHELTUIELI DE CAPITAL (cod 71+72+75)</b>	70	208.725.000	208.725.000	68.954.000	47.219.780	50.646.941	45.378.938	45.378.938	5.268.003	5.268.003	45.526.699
<b>TITLUL XV ACTIVE NEFINANCIARE (cod 71.01 la 71.03)</b>	71	208.725.000	208.725.000	68.954.000	47.219.780	50.646.941	45.378.938	45.378.938	5.268.003	5.268.003	45.526.699
<b>Active fixe (cod 71.01.01 la 71.01.04 + 71.01.30)</b>	71.01	205.584.000	205.341.000	66.656.000	45.350.153	48.257.708	45.146.128	45.146.128	3.111.580	3.111.580	45.526.699
Construcții	71.01.01	147.888.000	147.888.000	8.817.000	365.666	365.666	251.512	251.512	114.154	114.154	13.153.957
Mașini, echipamente și mijloace de transport	71.01.02	43.212.000	42.807.000	42.608.000	38.530.760	40.323.936	38.447.851	38.447.851	1.876.085	1.876.085	25.632.147
Mobilier, aparatură birotică și alte active corporale	71.01.03	5.590.000	5.590.000	5.658.000	266.849	266.849	259.887	259.887	6.962	6.962	1.245.271
Alte active fixe	71.01.30	8.894.000	9.056.000	9.573.000	6.186.878	7.301.257	6.186.878	6.186.878	1.114.379	1.114.379	5.495.324
<b>Reparații capitale aferente activelor fixe</b>	71.03	3.141.000	3.384.000	2.298.000	1.869.627	2.389.233	232.810	232.810	2.156.423	2.156.423	0
<b>TITLUL XXI PLĂȚI EFECTUATE ÎN ANII PRECEDENȚI ȘI RECUPERATE ÎN ANUL CURENT (cod 85)</b>	85	0	0	0	(1.648.284)	(1.648.284)	(1.648.284)	(1.648.284)	0	0	0
<b>Plăți efectuate în anii precedenți și recuperate în anul curent (cod 85.01.03 +85.01.04 + 85.01.05)</b>	85.01	0	0	0	(1.648.284)	(1.648.284)	(1.648.284)	(1.648.284)	0	0	0
Plăți efectuate în anii precedenți și recuperate în anul curent aferente cheltuielilor curente și operațiilor financiare ale altor instituții publice	85.01.03	0	0	0	(1.648.284)	(1.648.284)	(1.648.284)	(1.648.284)	0	0	0
Plăți efectuate în anii precedenți și recuperate în anul curent aferente cheltuielilor de capital ale altor instituții publice	85.01.04	0	0	0	0	0	0	0	0	0	0

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Denumirea indicatorilor	Cod	Drepturi constatate							
		Prevederi bugetare inițiale	Prevederi bugetare definitive	Total. din care:	din anii precedenți	din anul curent	Încasări realizate	Stingeri pe alte căi decât încasări	Drepturi constatate de încasat
A	B	1	2	3=4+5	4	5	6	7	8=3-6-7
<b>Venituri totale</b>		<b>368.026.000</b>	<b>368.026.000</b>	<b>475.131.451</b>	<b>120.791.317</b>	<b>354.340.134</b>	<b>375.817.353</b>	<b>755.346</b>	<b>98.558.752</b>
Alte impozite și taxe pe bunuri și servicii	12.10	1.000	1.000	2.110.620	2.110.620	0	0	0	2.110.620
Venituri din coța parte pe cifra de afaceri în domeniul comunicațiilor electronice	12.10.08	1.000	1.000	2.110.620	2.110.620	0	0	0	2.110.620
<b>Venituri din dobânzi</b>	<b>31.10</b>	<b>2.319.000</b>	<b>2.319.000</b>	<b>2.104.419</b>	<b>0</b>	<b>2.104.419</b>	<b>2.104.419</b>	<b>0</b>	<b>0</b>
Alte venituri din dobânzi	31.10.03	2.319.000	2.319.000	2.104.419	0	2.104.419	2.104.419	0	0
Venituri din proprietate	30.10	365.030.000	365.030.000	466.400.988	115.196.240	351.204.748	372.684.670	244.839	93.471.479
Tarife de utilizare a spectrului și a resurselor de numerație	30.10.14	365.030.000	365.030.000	466.400.988	115.196.240	351.204.748	372.684.670	244.839	93.471.479
<b>Venituri din taxe administrative, eliberări permise</b>	<b>34.10</b>	<b>3.000</b>	<b>3.000</b>	<b>1.133.395</b>	<b>1.132.339</b>	<b>1.056</b>	<b>-449</b>	<b>23.295</b>	<b>1.110.549</b>
Tarife de monitorizare	34.10.03	3.000	3.000	1.133.395	1.132.339	1.056	-449	23.295	1.110.549
<b>Amenzi, penalități și confiscări</b>	<b>35.10</b>	<b>300.000</b>	<b>300.000</b>	<b>2.254.460</b>	<b>1.698.441</b>	<b>556.019</b>	<b>255.719</b>	<b>168.838</b>	<b>1.829.903</b>
Venituri din amenzi și alte sancțiuni aplicate potrivit dispozițiilor legale	35.10.01	300.000	300.000	2.254.460	1.698.441	556.019	255.719	168.838	1.829.903
Venituri din amenzi și alte sancțiuni aplicate de către alte instituții de specialitate	35.10.01.02	300.000	300.000	2.254.460	1.698.441	556.019	255.719	168.838	1.829.903
<b>Diverse venituri</b>	<b>36.10</b>	<b>363.000</b>	<b>363.000</b>	<b>1.118.431</b>	<b>653.677</b>	<b>464.754</b>	<b>763.856</b>	<b>318.374</b>	<b>36.201</b>
Venituri din producerea riscurilor asigurate	36.10.04	20.000	20.000	217.043	0	217.043	217.043	0	0
Sume provenite din finanțarea bugetară a anilor precedenți	36.10.32	0	0	0	0	0	0	0	0
Alte venituri	36.10.50	343.000	343.000	901.388	653.677	247.711	546.813	318.374	36.201
<b>Venituri din valorificarea unor bunuri</b>	<b>39.10</b>	<b>10.000</b>	<b>10.000</b>	<b>9.138</b>	<b>0</b>	<b>9.138</b>	<b>9.138</b>	<b>0</b>	<b>0</b>

Venituri din valorificarea unor bunuri ale instituțiilor publice	39.10.01	10.000	10.000	9.138	0	9.138	0	9.138	0	0
Alte venituri din valorificarea unor bunuri	39.10.50	0	0	0	0	0	0	0	0	0
<b>Subvenții de la bugetul de stat</b>	<b>42.10</b>	<b>0</b>	<b>0</b>							
Subvenții de la bugetul de stat către instituții publice finanțate parțial sau integral din venituri proprii pentru proiecte finanțate din FEN postaderare	42.10.39	0	0							
<b>Sume primite de la UE/alți donatori în contul plăților efectuate și prefinanțări</b>	<b>45.10</b>	<b>0</b>	<b>0</b>							
Fondul European de Dezvoltare Regională	45.10.01	0	0							
Sume primite în contul plăților efectuate în anii anteriori	45.10.01.02	0	0							
<b>Sume primite de la UE/alți donatori în contul plăților efectuate și prefinanțări aferente cadrului financiar 2014-2020</b>	<b>48.1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Mecanismul pentru Interconectarea Europei	<b>48.10.19</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Sume primite în contul plăților efectuate în anul curent	48.10.19.01	0	0							
Sume primite în contul plăților efectuate în anii anteriori	48.10.19.02	0	0	0	0	0	0	0	0	0

## 13. Public procurement\*

The public procurement carried out by ANCOM was carried out in compliance with the provisions of the normative acts regulating public procurement.

In 2023, the Authority initiated:

- 26 open tenders, according to the participation notices published in SEAP, as follows:
  - 23 procedures completed, of which: 2 procedures with 2 lots, 2 procedures with 3 lots, one procedure with 5 lots, 2 procedures with 6 lots, one procedure with 7 lots, one procedure with 9 lots, one procedure with 10 lots, 13 procedures without lots;
  - 3 cancelled procedures.
- 3 simplified procedures, according to the simplified contract notices published in the SEAP as follows:
  - 2 procedures completed;
  - one cancelled procedure.
- 8 negotiation procedures without prior publication of a contract notice
- 726 direct procurements, 79 procurements in the category Social services and other specific services, 73 procurements in the category Exempted services.

The average duration of a public procurement process through the open tender procedure was 4 months, through the simplified procedure of 3 months, and for public procurement carried out through the negotiation procedure without prior publication of a tender notice, for direct procurement, for purchases of Social Services and other specific services, as well as for exempted ones, The average duration was 2 weeks.

An appeal was filed with the National Council for the Settlement of Appeals on a public procurement procedure carried out by ANCOM in 2023.

Tabel 13.1 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 – Sediul Central – Cheltuieli de capital

Nr. crt.	Obiectul contractului	Suma RON fără TVA	Procedura de achiziții publice folosită	Numele câștigătorului
1	Contract servicii de verificare tehnică a proiectului pentru autorizarea execuției lucrărilor și a proiectului tehnic de execuție pentru lucrările privind "Realizare împrejmuire teren site Cârligei, jud. Dolj, DR Timiș"	1.904,00	Achiziție directă	BENVEREX SRL
2	Contract servicii de verificare tehnică a proiectului pentru autorizarea execuției lucrărilor și a proiectului tehnic de execuție pentru lucrările de construire a gardului pe latura N-E a sediului Oficiului Județean Dolj	654,50	Achiziție directă	BENVEREX SRL
3	Contract servicii de dirigenție de șantier pentru urmărirea execuției lucrărilor privind "Realizare împrejmuire teren site Cârligei, jud. Dolj, DR Timiș"	1.785,00	Achiziție directă	BUILDING TRUST COMPANY SRL
4	Contract servicii de dirigenție de șantier pentru urmărirea execuției lucrărilor privind construirea gardului pe latura N-E a sediului Oficiului Județean Dolj "	2.975,00	Achiziție directă	BUILDING TRUST COMPANY SRL
5	Contract servicii de proiectare și execuție lucrări pentru realizare Obiectiv de investiții "Realizare împrejmuire teren site Cârligei, jud. Dolj, DR Timiș	69.335,48	Achiziție directă	MINUCA IMPEX SRL
6	Contract servicii de proiectare și execuție lucrări pentru realizarea obiectiv de investiții "Proiectarea și execuția gardului pe latura de N-E a sediului Oficiului Județean Dolj"	28.795,15	Achiziție directă	MINUCA IMPEX SRL
7	Comandă lucrări privind execuția prizei de împământare pentru sediul OJ Maramureș din cadrul Direcției Regionale Cluj	5.531,12	Achiziție directă	RADIVOR-COM SRL
8	Act adițional nr. 3 la Contractul SC-DAC-24758/25.08.2020 - servicii de proiectare și lucrări de execuție pentru obiectivul de investiții "Stație fixă de monitorizare în cadrul DRB, Jud.Giurgiu, Com. Hotarele, sat Hotarele" - Anulare Act adițional nr 2 (Obiect Act adițional nr 2: modificare preț conform OUG 47 14.04.2022 după depunerea ultimei solicitări de plată)	Fără modificare valoare contract	Art. 221 alin. (1) lit. e) din Legea nr. 98/2016	SIMTEL TEAM SRL
9	Contract lucrări pentru sistemul de colectare ape pluviale, aplicare pavele, montare sistem automatizat de închidere/deschidere porți, refacere planeitate la curtea interioară, înlocuire cablu instalație electrică de racordare de la sediul Oficiului Județean Tulcea, din cadrul Direcției Regionale Iași	98.865,20	Achiziție directă	TDA AMENAJĂRI PERFORMANCE SRL



<b>10</b>	Contract livrare și instalare cinci routere tip Voice Gateway pentru Sistemul de comunicații și colaborare VoIP implementat în ANCOM	239.457,00	Achiziție directă	ARCTIC STREAM SA
<b>11</b>	Contract servicii de proiectare și execuție de lucrări privind realizarea obiectivului de "Lucrări de reabilitare structurală și nestructurală la sediul Direcției Regionale Iași"	806.173,00	Achiziție directă	ASOCIEREA DSC DEVELOPMENT SRL (membru al asocierii)-CONSTRUCT HIRLAU SA (lider asociere)
<b>12</b>	Contract servicii de proiectare și execuție de lucrări privind realizarea obiectivului de investiție "Lucrări de intervenție la clădirea Oficiului Județean Alba din cadrul Direcției Regionale Cluj"	1.563.000,00	Achiziție directă	ASOCIEREA ARHITECT CONSTRUCT SRL (lider asociere) SECRET ART SRL (membru)
<b>13</b>	Comandă aparat de măsură a puterii și accesoriile aferente	50.275,00	Achiziție directă	CELESTA COMEXIM SRL
<b>14</b>	Comandă pentru furnizarea, montarea/instalarea, punerea în funcțiune și autorizarea funcționării centralei termice cu funcționare în condensatie și demontarea centralei termice existente la sediul Oficiului Județean Ialomița din cadrul Direcției Regionale Muntenia	6.620,00	Achiziție directă	COMFRIG SRL
<b>15</b>	Contract furnizare stații de monitorizare a câmpului electric pentru măsurări mobile și prestare servicii de instalare, integrare și configurare echipamente și efectuarea testelor de acceptanță	487.500,00	Licitație deschisă	COMTEST SRL
<b>16</b>	Comanda aparat aer condiționat pentru OJ Mehedinți	4.188,00	Achiziție directă	EIG CLIMA SRL
<b>17</b>	Contract livrare sistem de preparare a aerului condiționat compus din 2 echipamente de preparare a aerului condiționat cu refluxare în pardoseală și prestare servicii de instalare, punere în funcțiune, testare, instruire utilizatori și Act adițional nr. 1 la Contractul SC-DAC-1160/17.01.2023 având ca obiect reducere număr sisteme de răcire	321.406,00	Procedură simplificată	G.C.T. GENERAL CLIMA THERM SRL
<b>18</b>	Comandă laptop Apple MacBook	8.228,00	Achiziție directă	EVOLUTION PREST SYSTEMS SRL
<b>19</b>	Comandă servere pentru platforma informatică pentru măsurarea calității serviciului de acces la Internet - servere DELL PowerEdge R650 Rack Server - 4 bucăți	159.600,00	Achiziție directă	KONTRON SERVICES ROMANIA
<b>20</b>	Contract livrare sistem testare prin emisie site-uri de monitorizare compus din o stație de emisie în gama undelor scurte, o stație de emisie în gama undelor ultrascurte, o antenă în gama undelor scurte, o antenă în gama undelor ultrascurte, o sursă de alimentare și 2 cutii de transport	38.895,00	Achiziție directă	MICRO WORLD SRL

21	Comandă UPS Delta Electronics Amplon (10 buc)	50.440,00	Achiziție directă	POWER BACKUP SERVICES SRL
22	Comandă unități de stocare QNAP 12-bay (5 buc.) și unitate de stocare QNAP 16-bay	138.683,00	Achiziție directă	PRAGMA COMPUTERS S.R.L.
23	Act adițional nr 1 la Contractul SC-DAC-5894/08.03.2022 având ca obiect livrare 2 autospeciale de monitorizare și goniometrie (AMON) modificare caracteristică fără modificare valoare	Fără modificare valoare contract	Art. 221 alin. (1) lit. e) din Legea nr. 98/2016	ROHDE & SCHWARZ ROMANIA SRL
24	Acord-cadru 48 luni - Livrare stații de monitorizare și goniometrie (SMG) (maxim 12) și respectiv centre regionale de control (CRC) (maxim 4) inclusiv prestare servicii de integrare, instalare, punere în funcțiune și efectuare a testelor de acceptanță și instruire a personalului	23.155.000,00	Licitație deschisă	ROHDE & SCHWARZ ROMANIA SRL
25	Contracte subsecvente 1, 2 și 3 la AC 12275/18.05.2023 livrarea de stații de monitorizare și goniometrie (SMG) și respective centre de control regional (CRC), inclusiv prestarea serviciilor de integrare, instalare, punere în funcțiune și efectuare de testelor de acceptanță și instruire a personalului-CRC și SMG Merei, SMG Hotarele, SMG Runcu	5.805.000,00	Conform Acord-cadru	ROHDE&SCHWARZ ROMANIA SRL
26	Contract livrare 43 analizoare portabile de spectru pentru analiza semnalelor de radiofrecvență, cu accesorii și prestare servicii de testare și instruire personal	19.795.050,00	Licitație deschisă	STARC4SYS SRL
27	Contract livrare 5 senzori RF și 3 stații de comandă și control aferente pentru extinderea Sistemului de monitorizare spectru radio cu capacitatea de geolocalizare și prestare servicii aferente respectiv configurare, testare și instruire personal	2.392.669,00	Licitație deschisă	STARC4SYS SRL
28	Contract lucrări de reabilitare precum și de instalații termice și de climatizare necesare pentru realizarea obiectivului de investiții "Lucrări de reabilitare și modernizare termoenergetică a sediului OJ Satu Mare"	256.212,46	Achiziție directă	YTP FENETRE SRL
29	Comandă extindere sistem antifracție pentru sediul Direcției Regionale Iași	1.821,00	Achiziție directă	ALFA SECURITY SERVICE SRL
30	Comandă containere clasa B, cu cifru electronic și încuietoare recodabilă (2 buc.)	19.000,00	Achiziție directă	AURIS DESIGN CONSTRUCT SRL
31	Comandă TV Samsung Crystal Ultra HD, 4K (3 buc)	9.579,81	Achiziție directă	DANTE INTERNATIONAL SA

32	Comandă videoproiector EPSON	3.350,00	Achiziție directă	B2B DIGITAL SRL
33	Comandă dispozitive realizare carduri	17.290,00	Achiziție directă	QUANTSOFT ID SRL
34	Contract livrare, instalare și punere în funcțiune 3 sisteme automate de stingere a incendiului cu fiole cu gaz inert și Act adițional la Contractul SC-DAC-12368/19.05.2023 - modificare cont unde se face plata, fără modificare valoare	167.352,00	Achiziție directă	URBAN ESPACE SRL
35	Contract achiziție upgrade la ultima versiune dezvoltată de către producător pentru licențele Veeam Availability Suite precum și asigurare garanție, pachete de corecție și suport	343.720,00	Procedură simplificată	CONCEPT ELECTRONICS SRL
36	Comandă achiziție upgrade de la ArcGis Desktop Standard la ArcGis Desktop Advanced	53.550,00	Achiziție directă	ESRI ROMANIA SRL
37	Comandă licențe Microsoft Office 2021 (6 buc)	5.142,00	Achiziție directă	EXPERT ZONE SRL
38	Comandă licențe SecureCRT (3 buc)	1.632,99	Achiziție directă	EXPERT ZONE SRL
39	Contract servicii de dezvoltare software în scopul extinderii funcționalităților Sistemului de colectare, prelucrare și raportare a datelor statistice aferente furnizorilor de servicii de telecomunicații existent (SSCPDS) precum și servicii de instalare, testare, configurare și instruire a personalului	1.485.792,00	Licitație deschisă	ONE SOFTWARE SRL
40	Comandă licență Floating cu cheie USB GlobalMapper PRO	23.180,00	Achiziție directă	PRAGMA COMPUTERS SRL
41	Comandă licențe Recover My Files varianta Tehnician (5 buc)	8.200,00	Achiziție directă	SOFTESS 21 SRL
42	Contract servicii de expertiză tehnică în vederea demolării sediului Oficiului Județean Brăila, din cadrul DRI	9.800,00	Achiziție directă	ZET PRO INVEST SRL
43	Contract servicii de întocmire a documentației de avizare pentru realizarea lucrărilor de intervenție (DALI), întocmirea temei de proiectare și realizarea expertizei tehnice la sediul Oficiului Județean Ialomița	26.000,00	Achiziție directă	AMA ARCHITECTURE & DEVELOPMENT SRL
44	Contract servicii de întocmire a documentației de avizare pentru realizarea lucrărilor de intervenție (DALI), întocmirea temei de proiectare, realizarea expertizei tehnice și realizarea auditului energetic la sediul Oficiului Județean Teleorman	34.700,00	Achiziție directă	ARCH.EDIT SRL

45	Contract servicii de proiectare si execuție lucrări pentru realizarea obiectivului de "Refacere acoperiș și pereți despărțitori pod, montare instalație împământare la imobilul OJ Mehedinți	260.814,92	Achiziție directă	ENPANOL TRADE SRL
46	Comandă servicii pentru realizarea auditului energetic pentru sediul OJ Mureș	2.000,00	Achiziție directă	EXCEENERGO CERT SRL
47	Contract servicii de verificare tehnică a proiectului pentru autorizarea execuției lucrărilor și a proiectului tehnic de execuție pentru lucrările de "Refacere acoperiș și pereți despărțitori pod, montare instalație împământare la imobilul OJ Mehedinți"	1.200,00	Achiziție directă	EXPERT TEHNIC SRL
48	Contract servicii de realizare a expertizei tehnice pentru lucrările de intervenție la imobilul Laboratorului Acreditat pentru Încercări de Compatibilitate Electromagnetică (LICETER) și Act adițional la Contractul SC-DAC-4500/21.02.2023 modificare cont unde se face plata, fără modificare valoare	10.000,00	Achiziție directă	GWIC ROMANIA SRL
49	Contract achiziție lucrări pentru realizarea obiectivului "Execuția lucrărilor de reparații - finisaje interioare și exterioare și amenajarea curții exterioare la imobilul OJ Sălaj, din cadrul Direcției Regionale Cluj"	162.739,40	Achiziție directă	NIRA SRONG SRL
50	Contract servicii de întocmire a auditului energetic, de realizare a expertizei tehnice, a temei de proiectare și a documentației de avizare pentru realizarea lucrărilor de intervenție (DALI) inclusiv obținerea certificatului de urbanism necesar autorizării, a avizelor, acordurilor legale și studiilor specifice pentru - Reabilitare energetică pentru sediul SCR din str. C. Negri nr 10, Iași - Înlocuire suprafețe vitrate, uși de acces și termoizolare	27.250,00	Achiziție directă	STABUILD SRL
51	Contract servicii de dirigenție de șantier pentru urmărirea execuției lucrărilor de "Refacere acoperiș și pereți despărțitori pod, montare instalație împământare la imobilul OJ Mehedinți"	6.500,00	Achiziție directă	TECHNOSAN SLS CONSTRUCT MANAGEMENT SRL

*Tabel 13.2 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 - Sediul Central - Cheltuieli operaționale*

Nr. crt.	Obiectul contractului	Suma RON fără TVA	Procedura de achiziții publice folosită	Numele câștigătorului
1	Contract subsecvent lot 7 încheiat în baza Acordului-cadru nr. 3330/CN/21.12.2022 pentru achiziția centralizată pentru furnizarea de hârtie A4 și A3 pentru fotocopiatoare și xerografică (2.850 topuri A4, 80 topuri A3)	24.785,40 euro	Conform Acord-cadru	AGRESSIONE GROUP SA
2	Contract subsecvent încheiat în baza Acordului-cadru centralizat încheiat de ONAC nr 1229/CN/01.02.2022 - produse de birotică și papetărie și Actele adiționale nr. 4,5 și 6 încheiate în baza Acordului-cadru 1229/CN/01.02.2022	83.224,41	Procedură ONAC	LECOM BIROTICA ARDEAL SRL
3	Contract subsecvent încheiat în baza Acordului-cadru ONAC 2098/11.07.2023 - produse de curățenie	9.498,79	Conform Acord-cadru	SIDE GRUP SRL
4	Act adițional nr. 1 la Contract subsecvent nr. 7 SC-DAC-36304/19.12.2022 încheiat în baza Acordului-cadru SC-DAC-4747/24.02.2022 - furnizare energie electrică DRM - adăugare loc de consum în localitatea Hotarele, Jud Giurgiu	Fără modificare valoare contract	Conform mecanismului prevăzut în Acordul-cadru	HIDROELECTRICA SA
5	Acord-cadru furnizare energie electrică pentru 12 luni	1.417.985,75	Negociere fără publicare prealabilă a unui anunț de participare	HIDROELECTRICA SA
6	Contracte subsecvente nr. 1, 2, 3, 4, 5, 6, 7, 8, 9 și 10 și Act adițional nr.1 la Contract subsecvent nr. 7, furnizare energie electrică Sediul Central, DRC, DRM, DRT și DRI pentru perioada martie-decembrie 2023 și ianuarie-aprilie 2024	1.405.182,64	Conform Acord-cadru	HIDROELECTRICA SA
7	Contracte se aferente cord cadru ONAC 1562/CN/08.02.2021 și Act adițional nr. 1 furnizare motorină și benzină pe bază de carduri pentru combustibili, fără plată în numerar - pentru perioada martie-decembrie 2023 și ianuarie-februarie 2024	1.648.500,00	Procedură ONAC	OMV PETROM MARKETING SRL

<b>8</b>	Act adițional nr. 1 la Contract Subsecvent de furnizare de produse SC-DAC-36131/15.12.2022 Acord-cadru ONAC 1562/CN/08.02.2021 motorină și benzină pe bază de carduri pentru combustibili, fără plată în numerar) - modificare cantitate produse fără modificare valoare	Fără modificare valoare contract	Procedură ONAC	OMV PETROM MARKETING SRL
<b>9</b>	Acord-cadru Servicii de comunicații electronice (VPN, Internet, legătură nivel OSI 2, telefonie fixă, telefonie mobilă) - 48 luni și AA1 încheiat în baza Acordului-cadru - diminuare valoare Acord-cadru de la 1.498.080 euro la 1.153.104 euro	1.153.104,00 euro	Licitație deschisă	ORANGE ROMANIA SA
<b>10</b>	Contracte subsecvent e nr. 1, 2 și 3 - Servicii de comunicații electronice (VPN, Internet, legătură nivel OSI 2, telefonie fixă, telefonie mobilă) pentru noiembrie 2023-decembrie 2023 și ianuarie-decembrie 2024	220.287,00 euro	Conform Acord-cadru	ORANGE ROMANIA SA
<b>11</b>	Contract subsecvent de servicii nr. 4 încheiat în baza Acordului-cadru SC-DAC-18101/02.08.2021- servicii de internet ianuarie-decembrie 2024	10.437,84	Conform Acord-cadru	RCS & RDS SA
<b>12</b>	Act adițional nr. 1 la Contract subsecvent nr. 4 servicii de VPN prin SIM 5G/4G/3G pentru perioada ianuarie-decembrie 2023, diminuare valoare cu 4,5 euro și Contract subsecvent nr. 5 servicii de VPN prin SIM 5G/4G/3G pentru perioada ianuarie-decembrie 2024	367,50 euro	Conform Acord-cadru	TELEKOM ROMANIA MOBILE COMMUNICATIONS S.A.
<b>13</b>	Contract subsecvent nr. 10 - servicii de mentenanță și suport pentru componentele software principale ale Sistemului Informatic Integrat pentru Gestiunea Spectrului Radio (SIIGSR) pentru perioada ianuarie-decembrie 2024	268.200,00 euro	Conform Acord-cadru	ADVANCED TOPOGRAPHIC DEVELOPMENT & IMAGES (ATDI SA)
<b>14</b>	Act adițional nr. 1 la Contract subsecvent nr. 10 încheiat în baza Acordului-cadru SC-DAC 22158/28.07.2020 - servicii de mentenanță, service și suport tehnic pentru sistemul informatic BDC adăugare servicii de mentenanță corectivă	53.770,00	Conform Acord-cadru	ALTIMATE SA
<b>15</b>	Acord-cadru servicii de mentenanță, service și suport tehnic pentru sistemul informatic BDC (baza de date centralizată care cuprinde aplicația software și ansamblul echipamentelor hardware) utilizat în vederea furnizării serviciului de de portabilitate a numerelor - 36 luni	1.890.000,00	Licitație deschisă	ALTIMATE SA

<b>16</b>	Contracte subsecvente nr. 1 și nr. 2 - servicii de mentenanță și suport pentru componentele software principale ale Sistemului Informatic Integrat pentru Gestiunea Spectrului Radio (SIIGSR) pentru perioada octombrie-decembrie 2023 și ianuarie-decembrie 2024	750.000,00	Conform Acord-cadru	ALTIMATE SA
<b>17</b>	Contracte subsecvente nr. 15 , 16, 17, Act adițional nr. 1 la Contract subsecvent nr. 15, Act adițional nr. 1 la Contract subsecvent nr. 16 și Act adițional nr. 1 la Contract subsecvent nr. 17 încheiate în baza Acordului-cadru SC-DAA-11493/12.04.2019 având ca obiect prestarea de servicii de mentenanță și, dacă este cazul, reparație asupra sistemului de monitorizare spectrală cu capacitați de geolocalizare și consolelor de operare senzori	45.210,00	Conform Acord-cadru	COMTEST SRL
<b>18</b>	Contract subsecvent de servicii nr. 6 - lotul nr. 7 având ca obiect servicii de etalonare (calibrare) și dacă este cazul, reparație pentru echipamentele de măsură și control produse de KEYSIGHT TECHNOLOGIES (aflate în dotarea LICETER) și ieșite din perioada de garanție	22.583,00	Conform Acord-cadru	COMTEST SRL
<b>19</b>	Contract subsecvent de servicii nr. 2 - Lot nr. 11 încheiat în baza Acordului-cadru SC-DAA-16349/27.05.2019 având ca obiect servicii de etalonare (calibrare) și dacă este cazul, reparație pentru echipamentele de măsură și control produse de Satimo (aflate în dotarea LICETER-ANCOM)	30.780,00	Conform Acord-cadru	GLOBAL LOGISTIC SYSTEMS SRL
<b>20</b>	Contract subsecvent de servicii nr. 1- Lot nr. 8 încheiat în baza Acordului-cadru SC-DAA-16347/27.05.2019 având ca obiect servicii de reparație pentru echipamentele de măsură și control produse de KUKA (aflate în dotarea LICETER- ANCOM)	22.770,00	Conform Acord-cadru	GLOBAL LOGISTIC SYSTEMS SRL
<b>21</b>	Acord-cadru lot nr. 1, 48 luni - Servicii de etalonare (calibrare) și reparație pentru echipamentele de măsură și control aflate în dotarea ANCOM și ieșite din perioada de garanție marca NARDA STS	1.687.000,00	Licitatie deschisă	MCL CONSULT TELECOM SRL
<b>22</b>	Contracte subsecvente nr. 1, 2, 3 încheiate în baza Acordului-cadru SC-DAC-8198/04.04.2023 si Act adițional 1 la Contractul subsecvent 1- Servicii de etalonare (calibrare) și reparație pentru echipamentele de măsură și control aflate în dotarea ANCOM și ieșite din perioada de garanție marca NARDA STS	709.975,00	Conform Acord-cadru	MCL CONSULT TELECOM SRL

<b>23</b>	Contract subsecvent de servicii nr. 2 Lot 2 încheiat în baza Acordului-cadru SC-DAC-23484/12.08.2020 servicii de reparație pentru echipamentele de măsură și control produse de NATIONAL INSTRUMENTS (aflate în dotarea LICETER-ANCOM) și ieșite din perioada de garanție	105.980,00	Conform Acord-cadru	MCL CONSULT TELECOM SRL
<b>24</b>	Contracte subsecvente nr. 7 și 8 având ca obiect servicii de reparație și etalonare (calibrare) pentru echipamentele de măsură și control aflate în dotarea ANCOM și ieșite din perioada de garanție marca ANRITSU, Lotul nr. 1	12.995,00	Conform Acord-cadru	MCL CONSULT TELECOM SRL
<b>25</b>	Contracte subsecvente nr. 12, 13 și 14 și Act aditional 1 la Contractul subsecvent 14 aferente Acordului Cadru SC-DAC-27853/11.09.2021-servicii de verificare tehnică a integrării, cablării și conecticii a autovehiculului din cadrul proiectului "SIMON" și de reparare a componentelor importante parte a integrării autovehiculului din cadrul proiectului "SIMON", lotul nr. 2	60.388,00	Conform Acord-cadru	ROHDE&SCHWARZ ROMANIA SRL
<b>26</b>	Contracte subsecvente nr. 15, 16, 17, 18, 19, 20, 21, 22 încheiate în baza Acordului-cadru SC-DAC-19756/07.07.2020 servicii de mentenanță și reparație a stațiilor de monitorizare STMG, SMG și STM	116.602,00	Conform Acord-cadru	ROHDE&SCHWARZ ROMANIA SRL
<b>27</b>	Contract subsecvent de servicii nr. 2 încheiat în baza Acordului-cadru SC-DAC 23483/12.08.2020, servicii de etalonare (calibrare) și dacă este cazul reparație pentru echipamentele de măsură și control produse de ROHDE&SCHWARZ (aflate în dotarea LICETER - ANCOM) și ieșite din perioada de garanție	43.040,00	Conform Acord-cadru	ROHDE&SCHWARZ ROMANIA SRL
<b>28</b>	Acord-cadru servicii de verificare tehnică a integrării, cablării și conecticii autospecialelor din cadrul proiectului "SIMON" și a Centrelor Regionale de Control aferente precum și a serviciilor de reparare a componentelor importante parte a integrării autospecialelor din cadrul proiectului "SIMON" respectiv a Centrelor Regionale de Control (C.R.C-urilor) aferente - 24 luni	412.080,00	Licitatie deschisă	ROHDE&SCHWARZ ROMANIA SRL



<b>30</b>	Contract subsecvent nr. 3 încheiat în baza Acordului-cadru SC-DAC-17809/ 29.06.2022, servicii de încasare a veniturilor bugetului ANCOM pentru perioada ianuarie-decembrie 2024	48.339,00	Conform Acord-cadru	CEC BANK SA
<b>31</b>	Contract subsecvent de servicii nr. 5 și Act adițional la Contractul subsecvent nr. 4 (diminuare valoare) - servicii de întreținere și reparare a sistemelor de securitate (antiefracție, antiincendiu și supraveghere video) pentru perioada ianuarie-decembrie 2024	99.555,84	Conform Acord-cadru	COMTEH SRL
<b>32</b>	Contract subsecvent nr. 3 încheiat în baza Acordului-cadru SC-DAC-25157/ 09.09.2022 - servicii de acces la update și corecții pentru licențele VMware pentru sistemul de virtualizare și sistemul VoIP pentru perioada 01.01.2024-31.01.2024 cu prelungire automată lună de lună până cel târziu 31.12.2024	70.854,36 euro	Conform Acord-cadru	ETA2U SRL
<b>33</b>	Contract subsecvent nr. 6 încheiat în baza Acordului-cadru SC-DAC-10849/ 10.05.2021 - servicii de întreținere, reparații și asigurare cu consumabile a echipamentelor de printare, copiatoarelor, scannerelor și faxurilor pentru perioada ianuarie-decembrie 2024	430.214,4	Conform Acord-cadru	ETA2U SRL
<b>34</b>	Contract subsecvent nr. 11 încheiat în baza Acordului-cadru SC-DAC-21350/ 20.07.2020 - prestarea de servicii de mentenanță garanție și suport pentru echipamentele rețelei de date a ANCOM - pentru perioada ianuarie-iulie 2024	33.101,83	Conform Acord-cadru	ETA2U SRL
<b>35</b>	Contract subsecvent de servicii nr. 5 încheiat în baza Acordului-cadru SC-DAC 23433/30.09.2021- servicii de garanție și suport (de tip HPE DataCenter Care) pentru infrastructura de virtualizare din locația PREJMER precum și pentru echipamentul de stocare date HPE 3PAR 8440 pentru perioada ianuarie-decembrie 2024	72.780,00 euro	Conform Acord-cadru	DIGITAL DATA SERVICES SRL
<b>36</b>	Servicii de garanție, mentenanță, service și suport pentru întregul sistem de securitate săli IT - sediul central ANCOM, inclusiv subsistemele și toate componentele lui pentru perioada ianuarie-iulie 2024	11.550,00	Negociere fără publicare prealabilă a unui anunț de participare	PRODENERGO SERVICE SRL

<b>37</b>	Servicii de mentenanță a sistemului de supraveghere video din Sediul central ANCOM pentru perioada ianuarie-august 2024	6.760,00	Negociere fără publicare prealabilă a unui anunț de participare	PRODENERGO SERVICE SRL
<b>38</b>	Contract și Act adițional nr. 1 - servicii întreținere și reparare, precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele din dotarea ANCOM aferente Lotului nr. 1- autovehicule Dacia și Renault pentru perioada mai-decembrie 2023 și ianuarie-aprilie 2024	maxim 60.000,00	Licitație deschisă	NESTY AUTO SERVICE SRL
<b>39</b>	Contract și Act adițional nr. 1, servicii întreținere și reparare, precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele din dotarea ANCOM aferente Lotului nr. 2- autovehicule Toyota pentru perioada mai-decembrie 2023 și ianuarie-aprilie 2024	maxim 40.000,00	Licitație deschisă	TOYO MOTOR CENTER SRL
<b>40</b>	Act adițional nr. 4 la Contractul SC-DAC-14218/24.05.2022 având ca obiect servicii de asigurare pentru echipamente electronice pentru perioada februarie-aprilie 2023	3.192,96	Negociere fără publicare prealabilă a unui anunț de participare	ASIGURAREA ROMÂNEASCĂ - ASIROM VIENNA INSURANCE GROUP S.A.
<b>41</b>	Servicii de asigurare pentru echipamente electronice, clădiri/construcții tehnice, bunuri și autovehicule pentru perioada mai-decembrie 2023	543.270,90	Licitație deschisă	ASIGURAREA ROMÂNEASCĂ - ASIROM VIENNA INSURANCE GROUP S.A.
<b>42</b>	Acte adiționale nr. 1 și 2 la Contractul SC-DAC-10123/28.04.2023 având ca obiect servicii de asigurare pentru echipamente electronice și CASCO autovehicule pentru perioadele iunie-decembrie 2023 și ianuarie-aprilie 2024	316.079,05	Negociere fără publicare prealabilă a unui anunț de participare	ASIGURAREA ROMÂNEASCĂ - ASIROM VIENNA INSURANCE GROUP S.A.
<b>43</b>	Servicii de asigurare obligatorie de răspundere civilă auto pentru prejudicii produse terților prin accidente de vehicule tip RCA, fără decontare directă	215.960,37	Licitație deschisă	Asigurarea Românească - ASIROM VIENNA INSURANCE GROUP S.A.
<b>44</b>	Act adițional nr. 1 la Contractul SC-DAC-10655/05.05.2023 - servicii simiare noi de asigurare obligatorie de răspundere civilă auto pentru prejudicii produse terților prin accidente de vehicule tip RCA	3.025,02	Negociere fără publicare prealabilă a unui anunț de participare	ASIGURAREA ROMÂNEASCĂ - ASIROM VIENNA INSURANCE GROUP S.A.
<b>45</b>	Acord-cadru - Achiziția prin închiriere a licențelor software și a subscripțiilor Microsoft pentru asigurarea legalității utilizării produselor software utilizate în ANCOM, pentru 36 luni	2.023.600,68 euro	Licitație deschisă	ASSE SOLUTIONS SRL

<b>46</b>	Contracte subsecvente nr. 1 și 2 încheiate în baza Acordului-cadru SC-DAC-19408/25.08.2023 furnizarea prin închiriere a licențelor software și a subscripțiilor Microsoft pentru asigurarea legalității utilizării produselor software utilizate în ANCOM pentru perioadele septembrie-decembrie 2023 și ianuarie-decembrie 2024	721.609,12 euro	Conform Acord-cadru	ASSE SOLUTIONS SRL
<b>47</b>	Comenzi subsecvente bilete de avion	2.263,02 euro	Conform Acord-cadru	BBOOK BED AND BREAKFAST SRL
<b>48</b>	Comenzi subsecvente bilete de avion	23.391,79 euro	Conform Acord-cadru	OLIMPIC INTERNATIONAL TOURISM SRL
<b>49</b>	Comenzi subsecvente bilete de avion	17.406,09 euro	Conform Acord-cadru	ROUND THE WORLD TRAVEL SRL
<b>50</b>	Comenzi subsecvente bilete de avion	47.376,80 euro	Conform Acord-cadru	TRAVEL TIME D&R SRL
<b>51</b>	Comenzi subsecvente bilete de avion	27.036,08 euro	Conform Acord-cadru	SC WECO T.M.C. SRL
<b>52</b>	Comandă fișe de protecția muncii (fișe de instruire SSM) (100 buc)	120,00	Achiziție directă	BLUE OFFICE TRADING SRL
<b>53</b>	Comandă Certificat mic albastru (42.000 buc) și timbre hologramă (42.000 buc)	67.620,00	Achiziție directă	F. SERVICES SRL
<b>54</b>	Comandă formulare tipizate	1.212,50	Achiziție directă	COMPANIA NAȚIONALĂ „IMPRIMERIA NAȚIONALĂ” S.A
<b>55</b>	Comandă lavetă piele sintetică (60 buc.)	945,00	Achiziție directă	ALVER GREEN SRL
<b>56</b>	Comandă aparat odorizant cameră (200 bucăți) și rezervă odorizant cameră (50 bucăți)	7.279,50	Achiziție directă	BM PHOENIX IMPEX SRL
<b>57</b>	Comanda săpun lichid antibacterian (150 canistre)	6.727,50	Achiziție directă	BM PHOENIX IMPEX SRL
<b>58</b>	Comandă pastă de curățat, dezinfectant, detergent inox, detergent vase, detergent pardoseli, tablete anticalcar, spary mobila	15.938,10	Achiziție directă	BM PHOENIX IMPEX SRL
<b>59</b>	Comandă șervețele pliate albe (9.500 pachete)	57.000,00	Achiziție directă	FINAL MANAGEMENT SOLUTION SRL
<b>60</b>	Comandă hârtie igienică rolă mică (70 role)	138,60	Achiziție directă	FINAL MANAGEMENT SOLUTION SRL
<b>61</b>	Comandă lichid spălare parbriz (200 buc.)	2.340,00	Achiziție directă	PLURITRADE SRL
<b>62</b>	Comandă Odorizant auto (200 buc.)	1.510,00	Achiziție directă	PLURITRADE COMEXIM SRL

<b>63</b>	Comandă detergent geam (240 buc.) și pastile pșoar (50 cutii)	3.383,00	Achiziție directă	POZITIV DAV COM SRL
<b>64</b>	Comandă lichid spălare parbriz (100 buc.), soluție dezghețare parbriz (100 buc.)	3.466,00	Achiziție directă	PRO WASH DETAILING SRL
<b>65</b>	Comandă Ribon color Magicard (20 buc), Set (trusă) de curățare imprimante Magicard (2 truse), Carduri PVC securizate (30 pachete)	11.720,00	Achiziție directă	QUANTSOFT ID SRL
<b>66</b>	Comandă hârtie igienică rolă mare (1200 role)	11.880,00	Achiziție directă	T.A.G PRODUCȚIE & CONSULTANȚĂ SRL
<b>67</b>	Act adițional nr. 14 la Contract SC-DAA- 8093/13.03.2019 - servicii de colectare separată și transportul separat al deșeurilor municipale și al deșeurilor similare ianuarie - decembrie 2024	54.000,00	Achiziție directă	DIRECTIA GENERALA DE SALUBRITATE SECTOR 3
<b>68</b>	Act adițional nr. 1 la Contract de servicii de colectare separată și transportul separat al deșeurilor din Prejmer - Brașov (LICETER)- februarie 2023	122,69	Achiziție directă	HIDRO -SAL COM SRL
<b>69</b>	Contract servicii de colectare separată și transportul separat al deșeurilor din localitatea Prejmer, jud. Brașov (LICETER) aprilie- decembrie 2023	1.889,10	Achiziție directă	HIDRO -SAL COM SRL
<b>70</b>	Contract servicii de colectare separată și transportul separat al deșeurilor din localitatea Prejmer, jud.Brașov (LICETER)  Ianuarie 2024	230,56	Achiziție directă	HIDRO -SAL COM SRL
<b>71</b>	Comandă anvelope marca Michelin (8 buc) și Bridgestone (4 buc)	10.900,72	Achiziție directă	AUTOBON PARTS TYRES SRL
<b>72</b>	Comandă anvelope marca Hankook (28 buc)	16.941,12	Achiziție directă	AUTOBON PARTS TYRES SRL
<b>73</b>	Comandă anvelope marca Hankook (20 buc), Michelin (12 buc) și Nokian (4 buc)	15.964,44	Achiziție directă	BEST TIRES SHOP SRL
<b>74</b>	Comandă acumulator auto VARTA Silver Dynamic AGM pentru autoturism Dacia Duster	589,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>75</b>	Comandă acumulator auto VARTA Silver Dynamic AGM pentru autoturism Dacia Duster	353,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>76</b>	Comandă acumulator auto VARTA pentru autoturism Dacia Duster	589,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>77</b>	Comandă acumulator auto VARTA Silver Dynamic pentru autoturism Mercedes	565,00	Achiziție directă	BUMBAS ELECTRIC SRL

<b>78</b>	Comandă acumulator auto VARTA Silver Dynamic pentru autoturism Dacia Duster	618,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>79</b>	Comandă acumulator auto VARTA Silver Dynamic pentru autoturism Dacia Logan	371,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>80</b>	Comandă acumulator auto VARTA pentru Dacia Duster respectiv Renault Kadjar	1.236,00	Achiziție directă	BUMBAS ELECTRIC SRL
<b>81</b>	Comandă servicii de comunicații mobile - abonamente de date (cartele SIM cu IP fix conectate într-un APN privat) pentru perioada februarie-decembrie 2023 (8 abonamente)	3.920,40	Achiziție directă	ORANGE ROMANIA SA
<b>82</b>	Comandă servicii de revizie tehnică pentru grupul electrogen ESE 10 DW	2.472,00	Achiziție directă	ENDRESS GROUP ROMANIA SRL
<b>83</b>	Contract servicii de conectivitate la nodul INTERLAN pentru platforma informatică de măsurare a parametrilor de calitate pentru serviciul de acces la internet - Netograf.ro ianuarie-decembrie 2024	9.000,00 euro	Achiziție directă	INTERLAN INTERNET EXCHANGE SRL
<b>84</b>	Contract servicii de suport tehnic Oracle ianuarie-decembrie 2024	199.913,28	Achiziție directă	K-BUSINESSCOM SRL
<b>85</b>	Contract servicii de suport, asistență tehnică și mentenanță pentru asigurarea menținerii în parametrii normali de funcționare a echipamentelor hardware de protecție rețea de tip firewall de generație nouă NGFW-Next Generation Firewall- ianuarie-decembrie 2024	224.760,00	Achiziție directă	LOGIC COMPUTER SRL
<b>86</b>	Contract servicii TelVerde aferente numărului special 0800.855.855 precum și asigurarea liniei analogice suport- ianuarie-decembrie 2024	19.800,00	Achiziție directă	ORANGE ROMANIA COMMUNICATIONS SA
<b>87</b>	Contract servicii de reparație a stației de monitorizare STM Zalău și servicii de reparație a componentei importante parte a integrării autovehiculului din cadrul proiectului "SIMON"	184.267,12	Achiziție directă	ROHDE & SCHWARZ ROMANIA SRL
<b>88</b>	Contract servicii de reparație și etalonare (calibrare) pentru receptorul de monitorizare produs de ROHDE & SCHWARZ ROMANIA SRL	39.240,00	Achiziție directă	ROHDE & SCHWARZ ROMANIA SRL

<b>89</b>	Contract servicii de reparație și etalonare (calibrare) pentru receptorul de monitorizare produs de ROHDE & SCHWARZ ROMANIA SRL	43.740,00	Achiziție directă	ROHDE & SCHWARZ ROMANIA SRL
<b>90</b>	Comandă servicii de suport de specialitate în caz de necesitate pentru licențele Scriptcase	15.000,00	Achiziție directă	ACTIVE SOLUTIONS AND KNOWLEDGE SRL
<b>91</b>	Comandă servicii de suport de specialitate pentru licențele Scriptcase până la 31 decembrie 2023	30.000,00	Achiziție directă	ACTIVE SOLUTIONS AND KNOWLEDGE SRL
<b>92</b>	Comandă servicii de revizie aparate de aer condiționat	4.000,00	Achiziție directă	ANCO POLAR INSTAL SRL
<b>93</b>	Comandă prelungitoare 4 prize (50 buc), prize simple (14 buc.)	2.260,04	Achiziție directă	ARABESQUE SRL
<b>94</b>	Contract servicii de depozitare anvelope, reparare anvelope și jante, înlocuire valve, montare și echilibrare pentru autoturismele din parcul auto ANCOM- Sediul central și Direcția Regională București mai-decembrie 2023	11.994,00	Achiziție directă	BEST TIRES SHOP SRL
<b>95</b>	Contract servicii de depozitare anvelope, reparare anvelope și jante, înlocuire valve precum și montare și echilibrare pentru autoturismele din parcul auto ANCOM -Sediul central și Direcția Regională București ianuarie-aprilie 2024	maxim 8.062,00	Achiziție directă	BEST TIRES SHOP S.R.L
<b>96</b>	Comandă servicii de verificare stingătoare tip P 6	400,00	Achiziție directă	BRASTING SRL
<b>97</b>	Comandă servicii de spălare și curățare mocheta	11.850,00	Achiziție directă	CENTRO INVEST CONSULT SRL
<b>98</b>	Contract servicii de furnizare certificat digital calificat de tip WEB SSL și certificat digital calificat de tip WEB SSL WILDCARD	2.320,00	Achiziție directă	CERTSIGN SA
<b>99</b>	Contract servicii de arhivare electronică pentru documentele în formă electronică, semnate cu semnătură electronică extinsă și documentele în formă electronică aferente dosarelor create în anii 2020, 2021 și 2022 în format electronic - ianuarie - decembrie 2024	76.650,00	Achiziție directă	CERTSIGN SA
<b>100</b>	Comandă servicii de deratizare și dezinfecție la sediul LICETER	770,00	Achiziție directă	CORAL IMPEX SRL

<b>101</b>	Contract servicii de date si informații actualizate și sistematizate privind practica de reglementare în domeniile de competență ale ANCOM: comunicații electronice, frecvențe radio și servicii poștale și Act adițional nr. 1 la Contractul SC-DAC-7426/27.03.2023 - Modificare termene de plată fără modificare valoare	45.000,00 euro	Achiziție directă	CULLEN INTERNATIONAL SA
<b>102</b>	Comandă servicii de date și informații actualizate și sistematizate, oferite prin modulul Digital Services Act (DSA) de pe platforma www.cullen-interanational.com pentru august-decembrie 2023 și Act adițional nr. 1 la Comanda SC-DAC-17302/25.07.2023 - Modificare termene de plată fără modificare valoare	8.000,00 euro	Achiziție directă	CULLEN INTERNATIONAL SA
<b>103</b>	Comandă drapel România, drapel UE, suport (lance) din lemn	1.048,00	Achiziție directă	DECORATIVA SA
<b>104</b>	Comandă materiale reparații (Bandă izolatoare, burghie, șuruburi, disc abraziv, disc circular)	355,58	Achiziție directă	DEDEMAN SRL
<b>105</b>	Comandă certificat digital calificat de tip WEB SSL și Certificat digital calificat de tip WEB SSL WILDCARD	2.065,00	Achiziție directă	DIGISIGN SA
<b>106</b>	Comandă certificat digital calificat de tip WEB SSL WILDCARD pentru domeniul ancom.ro	1.650,00	Achiziție directă	DIGISIGN SA
<b>107</b>	Comandă certificat digital calificat de tip WEB SSL pentru domeniul monitor-emf.ro	415,00	Achiziție directă	DIGISIGN SA
<b>108</b>	Comandă certificat digital calificat de tip WEB SSL WILDCARD pentru domeniul netograf.ro	1.750,00	Achiziție directă	DIGISIGN SA
<b>109</b>	Comandă certificat digital calificat de tip WEB SSL WILDCARD pentru domeniul comreg.ro	1.750,00	Achiziție directă	DIGISIGN SA
<b>110</b>	Comandă servicii de revizie tehnică pentru centrală termică LICETER	850,00	Achiziție directă	ECOTERM EXIM GAZ SRL
<b>111</b>	Comandă servicii de verificare periodică a instalației de utilizare a gazelor naturale la sediul LICETER	245,00	Achiziție directă	ECOTERM EXIM GAZ SRL
<b>112</b>	Comandă servicii de revizie periodică a sistemului de alarmare împotriva efracției, control acces și televiziune cu circuit închis la LICETER	2.156,00	Achiziție directă	ELCATE SRL

<b>113</b>	Comandă servicii de verificare a instalației electrice verificări PRAM în sediile ANCOM	15.631,00	Achiziție directă	ELECTRO VLASEA SRL
<b>114</b>	Comandă acces pe o perioadă de 12 luni, prin subscripție, la actualizări și patch-uri care remediază bug-urile apărute în aplicație, pentru licențele ArcGis Desktop Standard, ArcGis Spatial Analyst, Arcgis Network Analyst și ArcGis Data Interoperability	119.400,00	Achiziție directă	ESRI ROMANIA SRL
<b>115</b>	Comandă acces pentru 12 luni la 1 subscripție Adobe Acrobat PRO for Teams	1.290,00	Achiziție directă	EXPERT ZONE SRL
<b>116</b>	Comandă acces la întreaga suită de aplicații Adobe Creative Cloud for teams (Business)	24.300,00	Achiziție directă	EXPERT ZONE SRL
<b>117</b>	Comandă baterii alcaline (1010 buc.)	2.339,00	Achiziție directă	FINAL MANAGEMENT SOLUTION SRL
<b>118</b>	Comandă servicii de verificare stingatoare auto	740,00	Achiziție directă	GIMAR STINGSERV SRL
<b>119</b>	Comandă servicii de acces la actualizări pentru licența FME Server	12.416,00	Achiziție directă	GLOBEMA RO SRL
<b>120</b>	Comandă servicii de revizie periodică a sistemului de detecție și semnalizare incendiu de la LICETER	6.400,00	Achiziție directă	ICCO SMART SOLUTIONS SRL
<b>121</b>	Comandă accesul la site-ul Shutterstock (www.shutterstock.com) pe o perioadă de un an de zile	3.579,00 euro	Achiziție directă	ISIFA CEE
<b>122</b>	Comandă servicii de inspecție tehnică periodică (ITP) pentru un motocicletu bombardier outlander și o remorcă	201,68	Achiziție directă	ITP GRUP RAR SRL
<b>123</b>	Comandă servicii de acces la platforma www.juridice.ro pentru perioada 10 februarie-31 decembrie 2023	1.246,00	Achiziție directă	JURESSA NET SRL
<b>124</b>	Comandă acces la platforma www.juridice.ro pe o perioadă de 6 luni	988,50	Achiziție directă	JURESSA NET SRL
<b>125</b>	Contract servicii de mentenanță pentru Sistemul de modelare al proceselor operaționale cu flux electronic de documente, constând în asigurarea accesului la actualizări software ELO, precum și prestarea serviciilor de suport și asistență de specialitate	215.000,00	Achiziție directă	KONTRON SERVICES ROMANIA SRL



<b>126</b>	Comandă drept de acces, prin subscripție, la actualizări software, informații și semnături pentru licențele Rapid7 Nexpose Enterprise și Rapid7 Metasploit Pro, componente ale "Soluției pentru managementul vulnerabilităților din rețea la nivel de echipamente identificabile prin IP (IP-based) mai 2023-aprilie 2024	163.400,00	Achiziție directă	KONTRON SERVICES ROMANIA SRL
<b>127</b>	Contract servicii de acces la suport 8x5xNBD și dreptul de actualizare pentru echipamente de rețea și comunicații august 2023-iulie 2024	214.100,00	Achiziție directă	KONTRON SERVICES ROMANIA SRL
<b>128</b>	Contract servicii de mentenanță licențe pentru "Sistemul de modelare al proceselor operaționale cu flux electronic de documente" constând în asigurarea accesului la actualizări software ELO, precum și prestarea serviciilor de suport și asistență de specialitate	269.950,00	Achiziție directă	KONTRON SERVICES ROMANIA SRL
<b>129</b>	Comandă servicii de acces la platforma www.juridice.ro pentru perioada 10 februarie-31 decembrie 2023	1.246,00	Achiziție directă	JURESSA NET SRL
<b>130</b>	Comandă acces la actualizări și patch-uri pentru licențele NetFlow Analyzer Professional pentru 10 interfețe de rețea	676,00	Achiziție directă	MIDA SOFT BUSINESS SRL
<b>131</b>	Comandă PDU prelungitor industrial 10 prize schuko 250V 16A 4000W (20 buc)	2.417,40	Achiziție directă	MONDO PLAST SRL
<b>132</b>	Comandă servicii de verificare stingătoare G2, P6, P50	275,00	Achiziție directă	NOFIRE GRUP SERV S.R.L
<b>133</b>	Contract servicii de suport pentru aplicația de gestionare a informațiilor legate de activitatea de administrare a parcului auto al ANCOM ianuarie-decembrie 2024	40.800,00	Achiziție directă	ONE SOFTWARE SRL
<b>134</b>	Comandă servicii de spălare și curățare autovehicule și servicii de curățat tapițerie Sediul Central și Direcția Regională București	32.400,00	Achiziție directă	PAC NEW SPA SRL
<b>135</b>	Comandă servicii de acces la actualizări (patch-uri) plus update pentru platforma de management și securitate a accesului din ANCOM - Cisco ISE pentru 12 luni precum și prestarea serviciilor care să asigure operațiunile de implementare update software	35.251,60	Achiziție directă	ORANGE ROMANIA COMMUNICATIONS SA
<b>136</b>	Comandă servicii de asigurare a mentenanței sistemului de monitorizare și control din camera tehnică instalat la LICETER	6.600,00	Achiziție directă	PRODENERGO SERVICE SRL

<b>137</b>	Comandă acces la aplicația Autodesk AutoCAD Map 3D pentru 2 conturi	16.884,00	Achiziție directă	PROMAX SRL
<b>138</b>	Servicii de întreținere a aplicațiilor financiar-contabile GESTMAT, GESTOBI, GESTMF, EPSAL, IMOB, MX-cont EFINANCE și MX-cont ALOP ianuarie-decembrie 2024	88.440,00	Achiziție directă	QM SOFTWARE SRL
<b>139</b>	Comandă acces la licența TeamViewer Corporate pentru o perioadă de 12 luni cu 10 sesiuni simultane	22.990,00	Achiziție directă	RAPID PARCEL DELIVERY SRL
<b>140</b>	Comandă acces la licența TeamViewer Corporate pentru o perioadă de 12 luni cu 8 sesiuni simultane	18.590,00	Achiziție directă	RAPID PARCEL DELIVERY SRL
<b>141</b>	Comandă accesul la serviciile de informare electronică, respectiv accesul pe o perioadă de 1 an la instrumentul Read Speaker Enterprise with Highlighting	985,00 euro	Achiziție directă	ReadSpeaker B.V.
<b>142</b>	Comandă servicii de determinare a consumului normat de carburant la autospeciala Toyota Land Cruiser din dotarea ANCOM	3.885,46	Achiziție directă	REGIA AUTONOMĂ - REGISTRUL AUTO ROMÂN
<b>143</b>	Comandă servicii de acces la baza de date a RELX (UK) LIMITED an 2024	11.000,00 euro	Achiziție directă	RELX(UK) LIMITED
<b>144</b>	Acces la PortalInstitutiipublice.ro pe 12 luni începând cu 09.04.2023	1.999,00	Achiziție directă	RENTROP & STRATON - GRUP DE EDITURĂ ȘI CONSULTANȚĂ ÎN AFACERI
<b>145</b>	Comandă servicii de acces la Portal Cod Fiscal și Portal Contabilitate	4.200,00	Achiziție directă	RENTROP & STRATON - GRUP DE EDITURĂ ȘI CONSULTANȚĂ ÎN AFACERI
<b>146</b>	Comandă acces la aplicația Patch Manager Plus pentru un an de zile	31.864,02	Achiziție directă	ROMSYM DATA SRL
<b>147</b>	Contract furnizarea on-line a produsului informatic în varianta Autentic-monitor, Complet, Monitorul Oficial, părțile I-VII ianuarie-decembrie 2023	4.700,00	Achiziție directă	REGIA AUTONOMĂ MONITORUL OFICIAL
<b>148</b>	Comandă servicii privind verificarea și întreținerea sistemului control acces din cadrul Biroul Documente Clasificate și Probleme Speciale	2.231,81	Achiziție directă	REGIA AUTONOMĂ RASIROM
<b>149</b>	Comandă servicii de inspecție tehnică periodică a autovehiculelor	4.120,00	Achiziție directă	SERVICE CICLOP SA

<b>150</b>	Comandă acces la subscripții McAfee antivirus pe o perioadă de un an	333,00	Achiziție directă	SOFTTESS 21 SRL
<b>151</b>	Comandă acces la aplicația de transcriere automată Trint pe o durată de un an	3.290,00	Achiziție directă	SOFTTESS 21 SRL
<b>152</b>	Comandă servicii de acces la actualizări pentru aplicația software LabVIEW	15.990,00	Achiziție directă	SOFTTESS 21 SRL
<b>153</b>	Comandă servicii de acces la actualizări pentru aplicația software LabVIEW FPGA Module	9.053,00	Achiziție directă	SOFTTESS 21 SRL
<b>154</b>	Comandă servicii de acces la actualizări și patch-uri pentru licențele PDF Xchange PRO 1000 Users Pack	17.950,00	Achiziție directă	SOFTTESS 21 SRL
<b>155</b>	Comandă servicii de revizie pentru UPS trifazic de mare capacitate de la LICETER	2.697,75	Achiziție directă	TEMA ENERGY SRL
<b>156</b>	Comandă baterii Duracell AA R6 (600 buc) și AAA R3 (400 buc)	3.275,00	Achiziție directă	TENYSTON OFFICE SRL
<b>157</b>	Contract servicii de curățenie a sediului LICETER februarie-decembrie 2023	20.680,00	Achiziție directă	TERRA CLEAN SERVICE SRL
<b>158</b>	Comandă servicii de revizie tehnică pentru un grup electrogen	2.612,00	Achiziție directă	UMEB POWER SRL
<b>159</b>	Comandă servicii de suport aplicație de evidență a deciziilor interne și a dosarelor în instanță "EDIDI" pentru ianuarie-decembrie 2024	17.160,00	Achiziție directă	WEB WIN GROUP NET SRL
<b>160</b>	Contract servicii de furnizare a pachetului de servicii Sintact constând în 200 conturi Sintact dintre care 3 conturi au acces la Analiza Financiară, 3 conturi au acces la modulul "Decizii CNSC" și 17 conturi au acces la Revista Universul Juridic, Biblioteca Universul Juridic și UJ Premium pentru ianuarie-decembrie 2024	44.088,00	Achiziție directă	WOLTERS KLUWER ROMANIA SRL
<b>161</b>	Comandă servicii de reparație pentru centrală termică de la LICETER	3.785,00	Achiziție directă	ECOTERM EXIM GAZ SRL
<b>162</b>	Comandă servicii de reparație a sistemului de alarmare împotriva efracției, control acces și televiziune cu circuit închis din cadrul LICETER	694,80	Achiziție directă	ELCATE SRL

<b>163</b>	Comandă serviciu de reparație pentru 1 notebook HP ProBook	1.990,63	Achiziție directă	ETA2U SRL
<b>164</b>	Comandă servicii de întreținere, reparare, furnizarea de piese de schimb și accesorii pentru un ATV Bombardier Outlander din parcul auto al ANCOM	1.939,72	Achiziție directă	EURONAUTICA INTERNAȚIONAL SRL
<b>165</b>	Comandă servicii de reparare stingator P50	497,50	Achiziție directă	GIMAR STINGSERV SRL
<b>166</b>	Comandă servicii de reparare a sistemului de detecție și avertizare incendiu la LICETER	1.218,00	Achiziție directă	ICCO SMART SOLUTIONS SR
<b>167</b>	Comandă serviciu de reparație constând în înlocuire display pentru un echipament "Desktop AIO HP ELITEONE 800 G2" din dotarea ANCOM	2.560,00	Achiziție directă	Q'NET INTERNATIONAL SRL
<b>168</b>	Comandă servicii de reparație pentru 6 echipamente de calcul HP ELITE BOOK din dotarea ANCOM	1.794,11 euro	Achiziție directă	Q'NET INTERNATIONAL SRL
<b>169</b>	Comandă servicii de reparații seif electronic, antifoc SYDNEY 55	407,00	Achiziție directă	ROTTNER SECURITY ROMANIA SRL
<b>170</b>	Contract servicii de întreținere și reparare precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele Ford Transit Connect și Nissan Pathfinder din dotarea ANCOM pentru perioada septembrie-decembrie 2023 - lotul nr. 4	maxim 4.000,00	Achiziție directă	SERVICE CICLOP SA
<b>171</b>	Contract servicii de întreținere și reparare precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele Mitsubishi Outlander PHEV din dotarea ANCOM pentru perioada septembrie-decembrie 2023 - lotul nr. 1	maxim 20.000,00	Achiziție directă	ȚIRIAC AUTO SRL
<b>172</b>	Contract servicii de întreținere și reparare precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele Mercedes din dotarea ANCOM pentru perioada octombrie-decembrie 2023 - lotul nr. 1	maxim 14.990,00	Achiziție directă	AUTOKLASS CENTER SRL SUCURSALA BUCUREȘTI SUD
<b>173</b>	Contract servicii de întreținere și reparare precum și furnizare și montare piese de schimb și accesorii pentru autovehiculele Volkswagen Caravelle din dotarea ANCOM pentru perioada octombrie-decembrie 2023 - lotul nr. 2	maxim 14.900,00	Achiziție directă	MIDOCAR SRL, în insolvență

<b>174</b>	Comandă tastatură (25 buc.) și Mouse wireless (50 buc.)	4.067,50	Achiziție directă	CHROME COMPUTERS S.R.L
<b>175</b>	Comandă frigider (6 buc)	7.557,96	Achiziție directă	DANTE INTERNATIONAL SA
<b>176</b>	Comandă rucsac laptop (30 buc.)	9.592,20	Achiziție directă	ETOC ONLINE SRL
<b>177</b>	Comandă stație de andocare HP Thunderbolt G4 280W	1.238,81	Achiziție directă	FANPLACE IT SRL
<b>178</b>	Comandă ceas de perete	35,72	Achiziție directă	FANPLACE IT SRL
<b>179</b>	Comandă cilindri de securitate (35*50 mm) 2 buc.	338,00	Achiziție directă	FRAIMAR PRO SRL
<b>180</b>	Comandă cilindri de securitate (30*30 mm) 4 buc.	840,00	Achiziție directă	THIRARD BALCANI SRL
<b>181</b>	Comandă stingător de incendiu mobil P50	1.102,00	Achiziție directă	GIMAR STINGSERV SRL
<b>182</b>	Contract achiziție set filtre de radiofrecvență compus din filtru trece-sus 400 Mhz, filtru trece-sus 1 GHz, filtru oprește-bandă pentru banda 169 MHz, filtru oprește-bandă pentru banda 433 MHz și filtru oprește-bandă pentru banda 869 MHz	50.906,00	Achiziție directă	MCL CONSULT TELECOM SRL
<b>183</b>	Comandă tălpi magnetice pentru antene (120 Buc.)	40.200,00	Achiziție directă	ROMTEK ELECTRONICS SRL
<b>184</b>	Comandă trusă sanitară prim ajutor (2 buc.)	326,00	Achiziție directă	SIRIUS DISTRIBUTION SRL
<b>185</b>	Comandă lampă LED cu lupă 8 dioptrii	347,00	Achiziție directă	SMD PLUS TECHNOLOGY SRL
<b>186</b>	Comandă standarde SR EN IEC 62232:223	740,04	Achiziție directă	ASOCIAȚIA DE STANDARDIZARE DIN ROMÂNIA
<b>187</b>	Comandă standarde SR EN necesare LICETER	1.551,71	Achiziție directă	ASOCIAȚIA DE STANDARDIZARE DIN ROMÂNIA -ASRO
<b>188</b>	Comandă standarde SR EN necesare LICETER (4 standarde)	533,62	Achiziție directă	ASOCIAȚIA DE STANDARDIZARE DIN ROMÂNIA -ASRO
<b>189</b>	Comandă cărți de specialitate	3.113,32	Achiziție directă	IST ULTRA SRL
<b>190</b>	Comandă carte "Eu Electronic Communications Code Handbook"	1.394,29	Achiziție directă	IST ULTRA SRL

<b>191</b>	Comandă cărți de specialitate	427,62	Achiziție directă	IST ULTRA SRL
<b>192</b>	Comandă carte "The interaction of Competition Law and sector RE - Emerging Trends at the National and EU Level	600,00	Achiziție directă	IST ULTRA SRL
<b>193</b>	Comandă pachet de cărți juridice	295,24	Achiziție directă	LIBRĂRIILE HAMANGIU SRL
<b>194</b>	Comandă cărți	780,01	Achiziție directă	LIBRIS SRL
<b>195</b>	Comandă cărți	1.958,18	Achiziție directă	UNIVERSUL JURIDIC MAGAZIN SRL
<b>196</b>	Contract servicii constând în urmărirea curentă a comportării în timp a construcțiilor pentru 24 piloni de telecomunicații (turnuri metalice) ce aparțin ANCOM și servicii de verificare PRAM a instalației electrice	206.880,00	Achiziție directă	ASOCIEREA MARCTEL S.I.T. SRL (lider al asocierii) și ELECTRICA RACORD INSTAL SRL (asociat)
<b>197</b>	Contract servicii de expertiză tehnică extrajudiciară în domeniul topografie, cadastru și geodezie pentru 5(cinci) imobile deținute de ANCOM	15.100,00	Achiziție directă	EDIFICAD SHAPE S.R.L.
<b>198</b>	Contract servicii de evaluare/reevaluare a activelor fixe corporale (clădiri, construcții civile, mijloace fixe și obiecte de inventar) aflate în patrimoniul ANCOM	8.800,00	Achiziție directă	EVALUARE ȘI EXPERTIZĂ JUDICIARĂ OLARU ȘI ASOCIAȚII SRL
<b>199</b>	Comandă servicii de întocmire expertiză tehnică privind schimbarea gradului de încărcare locală pe planșeul dintre etajele 6 și 7 la sediul ANCOM situat în str. Lucian Blaga nr. 4, bl. M110, sector 3, București, în vederea montării unor echipamente de preparare a aerului condiționat în sala tehnică a sediului ANCOM	4.500,00	Achiziție directă	IDEEA PROIECT CONSULTING SRL
<b>200</b>	Act adițional nr. 1 la Contractul de certificare SC-DAC-16999/10.06.2020, Servicii de auditare și evaluare în vederea recertificării Sistemului de Management al Securității Informației (SMSI) conform standardului SR ISO/CEI 27001:2018- Tehnologia Informației - Tehnici de Securitate - Sisteme de Management al Securității Informației	24.500,00	Achiziție directă	SRAC CERT SRL
<b>201</b>	Contract servicii de proiectare pentru întocmirea instrucțiunilor de urmărire curentă a comportării în timp a construcțiilor pentru stația de monitorizare (antene de recepție) amplasată pe acoperișul clădirii C1, ce aparține ANCOM, Oficiul Județean Caraș-Severin	3.900,00	Achiziție directă	ATECTORAL ENGINEERING SRL

<b>202</b>	Contract realizarea unui studiu de piață în rândul utilizatorilor finali persoane fizice din România referitor la utilizarea serviciilor de acces la internet la puncte fixe	33.000,00	Achiziție directă	CULT MARKET RESEARCH SRL
<b>203</b>	Contract realizarea unui studiu de piață de tip tracking în rândul persoanelor fizice din România, al cărui scop principal este să ofere informații periodice și ad-hoc privind nivelul de acces la o serie de servicii de comunicații electronice precum și a unui set de informații relevante în ceea ce privește atitudinile privind utilizarea acestor servicii	34.900,00	Achiziție directă	MERCURY RESEARCH SRL
<b>204</b>	Contract realizarea unui studiu de piață referitor la atitudinile și percepțiile privind sustenabilitatea serviciilor de comunicații electronice și serviciilor poștale, în rândul persoanelor fizice	34.000,00	Achiziție directă	METRO MEDIA TRANSILVANIA STUDII SOCIALE SONDAJE MARKETING SI PUBLICITATE SRL
<b>205</b>	Contract realizarea unui studiu de piață în rândul persoanelor fizice, al cărui scop principal este să ofere informații periodice și ad-hoc privind nivelul de acces la o serie de servicii de comunicații electronice (cum ar fi telefonie fixă, telefonie mobilă, internet la puncte fixe/mobile, retransmisie programe audiovizuale, pachete de servicii)	34.000,00	Achiziție directă	METRO MEDIA TRANSILVANIA STUDII SOCIALE SONDAJE MARKETING SI PUBLICITATE SRL
<b>206</b>	Contract realizarea unui studiu de piață în rândul persoanelor fizice, al cărui scop principal este să ofere informații periodice și ad-hoc privind nivelul de acces la o serie de servicii poștale, precum și informații privind gradul și comportamentul de utilizare a acestor servicii	32.900,00	Achiziție directă	METRO MEDIA TRANSILVANIA STUDII SOCIALE SONDAJE MARKETING SI PUBLICITATE SRL
<b>207</b>	Contract servicii de expertiză tehnică extrajudiciară în domeniul topografie, cadastru și geodezie pentru 5 imobile deținute de ANCOM în localitatea Zărnești, Jud. Brașov	34.000,00	Achiziție directă	TOPCON SRL
<b>208</b>	Comandă bocanci (34 perechi), cizme de cauciuc, halate (8 buc), jachetă (4 buc.), pantaloni cu pieptar (4 buc.), scurte îmblănite (7 buc.), scurte impermeabile (7 buc.), mănuși de protecție (5 perechi)	20.137,00	Achiziție directă	MONDO INDUSTRY SRL
<b>209</b>	Contract livrare apă de izvor îmbuteliată și prestare servicii de curățare, dezinfectare și ozonare a dozatoarelor de apă pentru perioada ianuarie-decembrie 2023	16.422,00	Achiziție directă	CUMPĂNA 1993 SRL

<b>210</b>	Comandă rucsac laptop (80 buc.)	12.320,00	Achiziție directă	ALTEX ROMANIA SRL
<b>211</b>	Comandă rucsac/servietă city cyber pentru laptop	2.800,00	Achiziție directă	FAMOUS GIFTS CO SRL
<b>212</b>	Comandă toc pentru ochelari din piele naturală (160 buc.)	13.440,00	Achiziție directă	PUNCTRO ADVERTISING SRL
<b>213</b>	Comandă servicii de tur ghidat	9.000,00	Achiziție directă	TRANS CARADJOV SRL
<b>214</b>	48 Comenzi produse protocol pentru Sediul Central ANCOM și Direcțiile Regionale	109.351,10	Achiziție directă	METRO CASH&CARRY ROMANIA SRL
<b>215</b>	Comandă produse protocol pentru întâlnire grup de lucru ROAMING în marja reuniunii rețelei de contact a BEREC	517,55	Achiziție directă	METRO CASH&CARRY ROMANIA SRL
<b>216</b>	Comandă servicii de asigurare de răspundere civilă profesională a LICETER pentru prejudicii cauzate terților pentru perioada ianuarie-decembrie 2024	1.610,00	Achiziție directă	ABC ASIGURARI REASIGURARI S.A
<b>217</b>	Contract servicii de emiteră a voucherelor de vacanță (emiteră și livrarea PIN-urilor și suporturilor electronice și alimentarea suporturilor electronice cu valoarea nominală a voucherelor de vacanță) și Act adițional nr. 1 la Contract SC-DAC-5967/10.03.2023 (modificare denumire societate)	0,01	Achiziție directă	PLUXEE ROMANIA SRL (fostă SODEXO PASS ROMANIA SRL)
<b>218</b>	Act adițional nr. 1 la Contract nr SC-DAC-36767/22.12.2022 Servicii poștale pentru trimerile de corespondență ale ANCOM - modificare listă sedii ANCOM (fără modificare valoare)	Fără modificare valoare contract	Servicii sociale	COMPANIA NAȚIONALĂ POȘTA ROMÂNĂ S.A.
<b>219</b>	Contract servicii poștale pentru trimerile de corespondență ale ANCOM pentru perioada ianuarie-decembrie 2024	151.800,00	Servicii sociale	COMPANIA NAȚIONALĂ POȘTA ROMÂNĂ S.A.
<b>220</b>	Act adițional nr. 1 la Contract SC-DAC-36668/21.12.2022 Servicii de pază pentru asigurarea integrității bunurilor și valorilor, precum și prevenirea producerii unor evenimente deosebite (incendii, avarii, explozii etc.) la obiectivul stație fixă de monitorizare unde scurte HF Fundeni (reducere număr agenți de pază) pentru perioada 01.09.2023-31.12.2023	55.632,00	Servicii sociale	TEAM FORCE SECURITY SRL
<b>221</b>	Comandă servicii pentru adoptarea unor standarde europene și internaționale ca standarde române și Act adițional nr. 1 la comanda SC-DAC-12663/23.05.2023 - Servicii pentru adoptarea unor standarde europene și internaționale ca standarde române, eliminare un standard	84.838,36	Servicii exceptate	ASOCIAȚIA DE STANDARDIZARE DIN ROMÂNIA



<b>222</b>	Acte adițional nr. 1 și 2 la Contract SC-DAC-36199/16.12.2022 servicii de protocol pentru delegațiile oficiale care implică asigurarea unui pachet complet "meet & assist" atât la plecarea cât și la sosirea dintr-o călătorie pentru perioada martie- decembrie (suplimentare valoare și diminuare valoare)	Fără modificare valoare contract	Servicii exceptate	COMPANIA NAȚIONALĂ AEROPORTURI BUCUREȘTI SA
<b>223</b>	Comandă servicii de cazare și masă pentru echipa de evaluatori RENAR	2.972,43	Servicii sociale	GEFIS CONSTRUCT SRL - Pensiunea Casa Săsească Prejmer
<b>224</b>	Acord-cadru servicii de preluare și relocare a arhivei, servicii de depozitare (păstrare și conservare) a arhivei, servicii conexe afrente documentelor solicitate de ANCOM pe durata depozitării, servicii de predare/reprimire arhivă la cerere pentru perioada septembrie 2023-august 2026	174.242,40	Servicii sociale	IRON MOUNTAIN SRL
<b>225</b>	Contracte subsecvente de servicii nr. 1 și 2 încheiate în baza Acordului-cadru SC-DAC-18846/17.08.2023 servicii de preluare și relocare a arhivei, servicii de depozitare (păstrare și conservare) a arhivei, servicii conexe a documentelor solicitate de ANCOM pe durata depozitării, servicii de predare/reprimire arhivă la cerere-septembrie-decembrie 2023 și ianuarie-decembrie 2024	74.872,05	Servicii sociale	IRON MOUNTAIN SRL
<b>226</b>	Comandă servicii de acces la platforma de știri Le Monde Diplomatique pentru perioada februarie-decembrie 2023	102,67 euro	Servicii sociale	LE MONDE DIPLOMATIQUE
<b>227</b>	Comandă servicii acces la revista The Economist în baza unui abonament online	1.940,00	Servicii sociale	MANPRES DISTRIBUTION SRL
<b>228</b>	Contract servicii de pază pentru asigurarea integrității bunurilor și valorilor, precum și prevenirea producerii unor evenimente deosebite (incendii, avarii, explozii etc.) la obiectivul LICETER pentru perioada ianuarie-decembrie 2024	217.843,20	Servicii sociale	VANGUARD SECURITY SERVICES S.R.L.
<b>229</b>	Contract servicii de pază pentru asigurarea integrității bunurilor și valorilor, precum și prevenirea producerii unor evenimente deosebite (incendii, avarii, explozii etc.) la obiectivul "Garajul de la sediul central ANCOM" - ianuarie-decembrie 2024	217.843,20	Servicii sociale	VANGUARD SECURITY SERVICES S.R.L.
<b>230</b>	Act adițional nr. 1 la Contract SC-DAC-36185/16.12.2022 - Servicii de acces pentru 22 utilizatori la ZFCorporate.ro transfer de business de la MEDIAFAX GROUP (cedent)	Fără modificare valoare contract	Servicii sociale	MEDIAMEX INVESTMENT SRL
<b>231</b>	Contract servicii de acces pentru 6 utilizatori la ZFCorporate.ro pentru perioada ianuarie-decembrie 2024	16.200,00	Servicii sociale	MEDIAMEX INVESTMENT SRL

<b>232</b>	Contract servicii de monitorizare a presei naționale tradiționale (tipărite și radio TV) pentru perioada ianuarie-decembrie 2024	16.500,00	Servicii sociale	MEDIATRUST ROMANIA S.R.L.
<b>233</b>	Contract servicii de publicare in Monitorul Oficial de decizii cu caracter normativ emise de președintele ANCOM, rapoarte periodice de activitate ale ANCOM pentru anul 2023	215.400,00	Servicii exceptate	REGIA AUTONOMĂ MONITORUL OFICIAL
<b>234</b>	Comandă servicii de acces la platforma de știri Telecompaper pentru perioada februarie-decembrie 2023	575,00 euro	Servicii sociale	TELECOMPAPER BV
<b>235</b>	Contract servicii de monitorizare a presei online ianuarie-decembrie 2024	26.232,00	Servicii sociale	TREWORKS SRL
<b>236</b>	Comenzi roviniete	29.403,97	Servicii exceptate	C.N.A.I.R.D.R.D.P BUCUREȘTI
<b>237</b>	Comandă servicii de analize medicale siguranța circulației și control psihologic pentru angajații din cadrul Serviciului Parc Auto	1.980,00	Servicii sociale	ICON MEDICUS CENTER
<b>238</b>	Contract servicii de medicina muncii pentru perioada februarie-decembrie 2023 și Act adițional nr. 1 la Contractul SC-DAC-2476/31.01.2023 servicii de medicina muncii pentru luna ianuarie 2024	78.840,00	Servicii sociale	MEDICOVER SRL
<b>239</b>	Contract servicii prestate de executori judecătorești de comunicare a documentelor	7.000,00	Servicii exceptate	BIROUL EXECUTORILOR JUDECĂTOREȘTI ASOCIAȚI CĂTĂLIN VIȘAN ȘI MANUEL-ANDREI DORCIOMAN
<b>240</b>	Comandă servicii de organizare târguri și expoziții prin participarea la expoziția SMART COMMUNITIES Summit & Expo 2023	1.500,00 euro	Servicii sociale	CONCORD COMMUNICATION SRL
<b>241</b>	Comandă servicii de organizare târguri și expoziții prin participarea la evenimentul "Smart City Industry Awards 2023"	2.000,00 euro	Servicii sociale	ASOCIAȚIA ROMÂNĂ PENTRU SMART CITY ȘI MOBILITATE
<b>242</b>	Comandă servicii de organizare târguri și expoziții prin participarea la evenimentul Critical Infrastructure Protection & Resilience 2023	3.000,00 euro	Servicii sociale	BBOOK BED AND BREAKFAST SRL
<b>243</b>	Contract servicii de creație, proiectare grafică și machetare pentru materialele de informare publică și comunicare internă ale ANCOM	24.283,05	Servicii sociale	BRANDFULLY ADVERTISING SRL
<b>244</b>	Contract servicii de protocol în cadrul saloanelor de la Aeroportul Internațional Henri Coandă București pentru delegațiile oficiale ale instituțiilor statului, care implică asigurarea unui pachet complet "meet & assist" pentru ianuarie-decembrie 2024	2.502,00	Servicii exceptate	COMPANIA NAȚIONALĂ AEROPORTURI BUCUREȘTI SA

245	Comandă serviciu organizare masă oficială in data de 24 mai 2023 pentru 100 de persoane	22.000,00	Servicii sociale	ALBVEST SRL- CASTEL ROYAL MOȘNIȚA
246	Comandă servicii de reuniuni și conferințe organizate la hotel-Reuniunea Forumului pentru Dezvoltarea Regională din cadrul UIT (închiriere sală de ședințe, servicii masă de prânz, pauze de cafea)	275.200,00	Servicii sociale	BEGA TURISM SA - Hotel Timișoara
247	Comandă serviciu organizare masă oficială in data de 22 mai 2023 pentru maxim 110 de persoane	24.750,00	Servicii sociale	CRAMA ARAMIC DISTRIBUȚIE SRL - Restaurant Crama Aramic
248	Comandă servicii de închiriere sală de ședințe in perioada 24-27 aprilie, servicii de masă și servicii coffee break	131.175,70	Servicii sociale	SOCIETATEA COMERCIALĂ GRAND HOTEL SRL
249	Comandă serviciu masă oficială în data de 25 aprilie 2023 pentru 50 de persoane	11.330,28	Servicii sociale	GROUP M IMPEX- Restaurant Maimuța Plângătoare
250	Comandă servicii de închiriere sală de ședințe, 2 servicii de masă și 4 pauze de cafea pentru 30 de persoane în perioada 6-7 septembrie	38.531,18	Servicii sociale	MCM BOUTIQUE RESORT SRL (Hotel Pleiada Boutique Iași)
251	Comandă servicii de închiriere sală de ședințe, 3 servicii de masă și 6 pauze de cafea pentru 30 de persoane în perioada 26-28 septembrie	54.697,79	Servicii sociale	GRAND HOTEL SRL (Grand Hotel Italia Cluj)
252	Comandă servicii de închiriere săli de ședințe, 2 servicii de masă și 4 pauze de cafea pentru 80 de persoane în perioada 16-17 noiembrie	118.031,19	Servicii sociale	WINNERS FIRST SRL (Radisson Blu Hotel Cluj)
253	Comandă servicii de închiriere săli de ședințe, 2 servicii de masă și servicii coffee break în perioada 23-24 noiembrie	138.686,82	Servicii sociale	NEMO INVESTMENT VEHICLE SA Radisson BLU Hotel București
254	Comandă participare curs "Închiderea exercițiului financiar 2022"	1.200,00	Servicii sociale	ACTUAL TRAINING S.R.L.
255	Comandă participare forum Național privind Codul Muncii 2023 (16 persoane)	11.840,00	Servicii sociale	EXPERT AKTIV GROUP SRL
256	Comandă participare Seminar Control Financiar Preventiv - Control Financiar de Gestiune (9 persoane)	9.562,50	Servicii sociale	OK SERVICE CORPORATION SRL
257	Comandă participare curs VMware vSphere: Install, Configure, Manage	4.650,00 euro	Servicii sociale	KLUGER TRAINING SRL
258	Comandă participare curs de comunicare organizațională (2 zile, 48 Persoane)	21.600,00	Servicii sociale	T.A.K. EDUCATION GRUP SRL

<b>259</b>	Comandă participare Conferința "Forum Român de Curierat și Servicii Poștale 2023" (7 persoane)	623,00 euro	Servicii sociale	GOVNET MEDIACOM SRL
<b>260</b>	Comandă participare curs Microsoft PowerPoint Nivel Avansat (8 persoane)	1.400,00 euro	Servicii sociale	IT LEARNING SRL
<b>261</b>	Comandă participare IT&C SUMMIT " Cum ne schimbă viața noile tehnologii (8 persoane)	2.000,00 euro	Servicii sociale	NEWS INTERNATIONAL SA
<b>262</b>	Comandă participare curs arhivar 16 oct-11 dec 2023 (1 persoană)	895,00	Servicii sociale	PROFESIONAL NEW CONSULT S.R.L.
<b>263</b>	Comandă participare dezbaterile Contenciosul administrativ - Conteciosul contravențional (4 persoane)	1.200,00	Servicii sociale	UNIVERSUL JURIDIC MAGAZIN S.R.L.
<b>264</b>	Comandă participare Conferința FTTH 2023, 5 persoane	3.969,00 euro	Servicii sociale	FTTH COUNCIL EUROPE ASBL
<b>265</b>	Comandă participare Conferința pentru Serviciile Poștale	150,00 euro	Servicii sociale	COPENHAGEN ECONOMICS A/S
<b>266</b>	Comandă participare Cursul EU Regulation on online platforms Digital Markets Act and Digital Services Act (6 persoane)	5.700,00 euro	Servicii sociale	CULLEN INTERNATIONAL SA
<b>267</b>	Comandă participare Cursul EUROPEAN INFORMATION TECHNOLOGY LAW (2 persoane)	1.840,00 euro	Servicii sociale	Academy of European Law (ERA)

Tabel 13.3 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 – DR Muntenia – Cheltuieli operaționale

Nr. crt.	Obiectul contractului	Suma RON, fără TVA	Procedura de achiziții publice folosită	Numele câștigătorului
1	Contract service auto Dacia și Act adițional 1 ianuarie-aprilie 2024	60.000,00	Licitație deschisă	NESTY AUTO SERVICE
2	Contract service auto Renault si Nissan și Act adițional 1 ianuarie-aprilie 2024	50.000,00	Licitație deschisă	SERVICE CICLOP
3	Contract servicii de curățare a birourilor AG, BZ, DB, PH, VL, lot 1	53.760,00	Licitație deschisă	IDEAL INVEST SERV
4	Contract servicii de curățare a birourilor sedii CT, CL, IL, TR, GR Lot 2	53.760,00	Licitație deschisă	IDEAL INVEST SERV
5	Contract servicii pază site Chitorani 2024	217.843,20	Servicii sociale	Vanguard Security Services
6	Contract servicii pază site Ștefănești 2024	217.843,20	Servicii sociale	Vanguard Security Services
7	Contract servicii monitorizare OJDB 2024	2.040,00	Servicii sociale	EUROGUARD
8	Contract servicii monitorizare OJAG 2024	3.000,00	Servicii sociale	Team Guard
9	Contract servicii monitorizare OJBZ 2024	3.000,00	Servicii sociale	Team Guard
10	Contract servicii monitorizare OJCL 2024	3.000,00	Servicii sociale	Team Guard
11	Contract servicii monitorizare OJCT 2024	3.000,00	Servicii sociale	Team Guard
12	Contract servicii monitorizare OJGR 2024	3.000,00	Servicii sociale	Team Guard
13	Contract servicii monitorizare OJPH 2024	3.000,00	Servicii sociale	Team Guard
14	Contract servicii monitorizare OJTR 2024	3.000,00	Servicii sociale	Team Guard
15	Contract servicii monitorizare OJVL 2024	3.000,00	Servicii sociale	Team Guard
16	Contract servicii de monitorizare cu sistem in custodie OJCT 2024	3.000,00	Servicii sociale	Team Guard
17	Contract servicii de monitorizare cu sistem in custodie OJIL 2024	3.000,00	Servicii sociale	Team Guard
18	Contract servicii de monitorizare cu sistem in custodie OJGR 2024	3.000,00	Servicii sociale	Team Guard
19	Comandă analize medicale șoferi	360,00	Servicii sociale	ICON Medicus
20	Comandă analize medicale șoferi iulie	460,00	Servicii sociale	ICON Medicus
21	Contract servicii RSVTI	3.564,00	Achiziție directă	Techno Cert Consulting
22	Contract întreținere ascensoare	4.752,00	Achiziție directă	Koppel A.W. Romania Ascensoare
23	Comandă servicii ITP DRM	1.764,68	Achiziție directă	Transporturi Auto Tei

24	Comandă servicii ITP ATV	134,46	Achiziție directă	Activ Auto
25	Comandă ITP OJPH	281,52	Achiziție directă	Chedra Tax
26	Comandă autorizare CNCIR ascensoare	1.272,00	Achiziție directă	CNCIR
27	Contract colectare deșeuri menajere OJCT	1.757,04	Achiziție directă	Polaris Holding
28	Contract colectare deșeuri menajere OJBZ	1.937,04	Achiziție directă	Rer Sud
29	Contract colectare deșeuri menajere OJTR	2.204,64	Achiziție directă	Polaris Holding TR
30	Contract colectare deșeuri menajere OJAG	1.366,97	Achiziție directă	Salubritate 2000
31	Contract colectare deșeuri menajere OJDB	599,16	Achiziție directă	Supercom
32	Contract colectare deșeuri menajere OJCL	1.177,86	Achiziție directă	REBU SA
33	Contract colectare deșeuri menajere OJIL	2.226,00	Achiziție directă	Adi Ecoo 2009
34	Contract colectare deșeuri menajere OJGR	1.449,60	Achiziție directă	United Waste Solutions
35	Contract colectare deșeuri menajere OJPH	1.754,64	Achiziție directă	United Waste Solutions
36	Contract colectare deșeuri menajere Obregia	779,90	Achiziție directă	United Waste Solutions
37	Comandă bocanci de protecție	1.239,84	Achiziție directă	Asyco Safety Trade
38	Comandă trusă scule	1.052,94	Achiziție directă	Magnum Tools
39	Comandă set conectori RF	1.363,87	Achiziție directă	Conex Electronic
40	Comandă acumulator auto 63Ah	410,00	Achiziție directă	TORA DISTRIBUTION SYSTEM
41	Contract servicii de revizie sisteme de alarmă	15.500,00	Achiziție directă	Smart Generation Video
42	Comandă servicii cadastru SFM Merei	6.050,00	Achiziție directă	PFA Cavaloi Dumitru
43	Comandă spălat auto OJPH	2.016,80	Achiziție directă	Maxy Clean
44	Comandă spălat auto OJAG	1.600,00	Achiziție directă	Daniela Top Auto
45	Comandă spălat auto OJGR	760,00	Achiziție directă	UNIQ ART DECO
46	Comandă spălat auto OJTR	600,00	Achiziție directă	Medas
47	Comandă spălat auto OJIL	2.016,80	Achiziție directă	Sontec
48	Comandă spălat auto OJCL	1.300,00	Achiziție directă	Full Wash Service
49	Comandă spălat auto OJVL	1.700,00	Achiziție directă	Crisbor Café
50	Comandă spălat auto DRM	8.800,00	Achiziție directă	SRC Pantelimon
51	Comandă cabluri cu mufe de conectare BIACEM	5.857,00	Achiziție directă	Charma Conect

52	Comandă servicii cadastrale OJCT, V. Lupu	3.999,00	Achiziție directă	Actfunciar
53	Comandă servicii spălătorie mochetă DRM	3.770,00	Achiziție directă	Centro Invest Consult
54	Comandă broasca ușă și accesorii	825,00	Achiziție directă	Things For Your Office
55	Comandă panou policarbonat	125,90	Achiziție directă	Things For Your Office
56	Comandă lămpi semnalizare și corpuri iluminat OJBZ	1.329,22	Achiziție directă	Best Web Led Shop
57	Contract lucrări reparații instalație circulație agent termic	7.260,00	Achiziție directă	Fresh Air
58	Comandă soluție AdBlue	1.431,96	Achiziție directă	Ricambi Automobile Network
59	Comandă becuri auto	374,07	Achiziție directă	Ricambi Automobile Network
60	Comandă anvelope Duster vară	13.873,86	Achiziție directă	Railex
61	Comandă servicii înlocuire și depozitare anvelope OJBZ	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
62	Comandă servicii înlocuire și depozitare anvelope OJCT	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
63	Comandă servicii înlocuire și depozitare anvelope OJPH	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
64	Comandă servicii înlocuire și depozitare anvelope OJDB	576,00	Achiziție directă	Euromaster Tyre & Service Romania
65	Comandă servicii înlocuire și depozitare anvelope OJIL	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
66	Comandă servicii înlocuire și depozitare anvelope OJTR	576,00	Achiziție directă	Euromaster Tyre & Service Romania
67	Comandă servicii înlocuire și depozitare anvelope OJAG	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
68	Comandă servicii înlocuire și depozitare anvelope OJVL	1.152,00	Achiziție directă	Euromaster Tyre & Service Romania
69	Comandă servicii înlocuire și depozitare anvelope OJGR	576,00	Achiziție directă	Euromaster Tyre & Service Romania
70	Comandă servicii înlocuire și depozitare anvelope OJCL	576,00	Achiziție directă	Euromaster Tyre & Service Romania
71	Comandă servicii înlocuire și depozitare anvelope DRM	9.900,00	Achiziție directă	Euromaster Tyre & Service Romania

<b>72</b>	Comandă servicii dezinsecție și deratizare	636,00	Achiziție directă	Soimul Taberei
<b>73</b>	Contract revizie și reparații uși garaj	12.100,00	Achiziție directă	Neutron Trade
<b>74</b>	Comandă multimetru digital	2.486,56	Achiziție directă	Conex Electronic
<b>75</b>	Comandă clești, dezizolator, set șurubelnițe	327,73	Achiziție directă	Conex Electronic
<b>76</b>	Contract revizie și reparații hidranți	4.528,00	Achiziție directă	Corporation Situatii de Urgenta
<b>77</b>	Comandă aparate aer condiționat DRM	3.731,00	Achiziție directă	Clima Solution Provider
<b>78</b>	Comandă odorizante auto și odorizante WC	2.648,00	Achiziție directă	Things For Your Office
<b>79</b>	Comandă detergent suprafețe, dezinfectant suprafețe, săpun lichid	1.660,00	Achiziție directă	Klintensiv
<b>80</b>	Comandă detergent covoare, anticalcar, geamuri, degresant plită, desfundat țevi, detartrant	1.640,25	Achiziție directă	Things For Your Office
<b>81</b>	Comandă soluție mobile	811,60	Achiziție directă	Sanito Distribution
<b>82</b>	Comandă detergent inox, cremă de curățat, detergent vase, dezinfectant WC	1.433,75	Achiziție directă	Sanito Distribution
<b>83</b>	Comandă stingatoare tip spray și kit trusă sanitară	525,15	Achiziție directă	Sirius Distribution
<b>84</b>	Contract revizie și reparații ventiloconvectoare	31.951,75	Achiziție directă	Optitehnic Expert Services
<b>85</b>	Comandă servicii cadastrale OJCT Tomis	1.199,00	Achiziție directă	Actfunciar
<b>86</b>	Comandă relocare grup electrogen	6.617,28	Achiziție directă	BT Best Tools Company
<b>87</b>	Comandă încălzire cu freon AC Portabilitate	880,00	Achiziție directă	Optitehnic Expert Services
<b>88</b>	Contract revizie și reparații grupuri electrogene site-uri	10.900,00	Achiziție directă	Endress Group Romania
<b>89</b>	Comandă revizie și reparații grupuri electrogene DRM	3.950,00	Achiziție directă	Endress Group Romania
<b>90</b>	Comandă set conectori RF SA	1.352,10	Achiziție directă	Conex Electronic
<b>91</b>	Comandă montare aparate aer condiționat DRM	3.300,00	Achiziție directă	Clima Solution Provider



<b>92</b>	Comandă verificare stingătoare OJAG	180,00	Achiziție directă	Romimpex
<b>93</b>	Comandă verificare stingătoare DRM și OJGR	891,00	Achiziție directă	Star Sting
<b>94</b>	Comandă set conectori RF BIACEM	1.352,10	Achiziție directă	Conex Electronic
<b>95</b>	Comandă servicii întocmire devize OJCT	1.650,00	Achiziție directă	Qompete Consulting Project
<b>96</b>	Comandă servicii întocmire devize OJDB	1.650,00	Achiziție directă	Qompete Consulting Project
<b>97</b>	Comandă cabluri de conectare	573,12	Achiziție directă	Brand Design Team
<b>98</b>	Comandă conectori BIACEM	957,20	Achiziție directă	Conex Electronic
<b>99</b>	Contract revizie și reparații chiller OJCT	18.800,00	Achiziție directă	East European Business Center
<b>100</b>	Comandă șervețele pliate	4.784,00	Achiziție directă	Pluridet Comexim
<b>101</b>	Comandă servicii ITP OJIL	319,32	Achiziție directă	Simserv
<b>102</b>	Comandă servicii ITP OJVL	277,31	Achiziție directă	Nurvil
<b>103</b>	Comandă servicii ITP OJCT	319,33	Achiziție directă	Transfer Punct Fix
<b>104</b>	Comandă servicii reparații ascensoare DRM	4.234,00	Achiziție directă	Koppel A.W. Romania Ascensoare
<b>105</b>	Comandă servicii spălătorie auto OJAG	960,00	Achiziție directă	Deluxe Top Auto
<b>106</b>	Comandă servicii dezinsecție și deratizare	795,00	Achiziție directă	Soimul Taberei
<b>107</b>	Comandă monitor portabil	1.568,06	Achiziție directă	ITG Online
<b>108</b>	Comandă servicii ITP OJBZ	105,10	Achiziție directă	Elcargid
<b>109</b>	Comandă saci, filtre și duze aspirator	815,00	Achiziție directă	Ermach Distribution
<b>110</b>	Comandă racletă geam și recipient plastic cu pompiță	256,40	Achiziție directă	Things For Your Office
<b>111</b>	Comandă revizie aer condiționat OJPH	1.050,00	Achiziție directă	East West Instal
<b>112</b>	Comandă geantă protecție și transport documente	1.755,27	Achiziție directă	Pro Telecom
<b>113</b>	Comandă revizie UPS trifazic	3.600,00	Achiziție directă	Power Back-up Services
<b>114</b>	Comandă prelungitoare	848,50	Achiziție directă	Best Web Led Shop
<b>115</b>	Comandă baterii	930,00	Achiziție directă	Tora Distribution Systems
<b>116</b>	Comandă carduri PVC Holopatch, set curățare, ribon color	4.600,00	Achiziție directă	Quantsoft ID

<b>117</b>	Comandă servicii ITP OJBZ	126,06	Achiziție directă	Elcargid
<b>118</b>	Comandă servicii ITP OJTR	193,28	Achiziție directă	Eurocar Service Teleorman
<b>119</b>	Comandă servicii ITP OJAG	252,10	Achiziție directă	Auradi Top Serv
<b>120</b>	Comandă soluție parbriz vară și iarnă	1.555,00	Achiziție directă	Romind Project
<b>121</b>	Comandă servicii ITP OJCL	151,26	Achiziție directă	Chemana Construct
<b>122</b>	Contract lucrări de reparații la sistemul de alimentare cu apă la sediul OJGR	4.183,89	Achiziție directă	Crisir Instal
<b>123</b>	Comandă baterie cadă și racorduri flexibile	407,80	Achiziție directă	Things For Your Office
<b>124</b>	Comandă acumulator auto 74Ah	515,00	Achiziție directă	Tora Distribution Systems
<b>125</b>	Comandă servicii ITP OJDB	117,65	Achiziție directă	Beda Impex
<b>126</b>	Comandă servicii ITP OJGR	163,86	Achiziție directă	Lucmar
<b>127</b>	Comandă servicii de reparații și întreținere aparate filtrare apă	10.850,00	Achiziție directă	Waco Systems
<b>128</b>	Comandă invertor BIACEM	569,52	Achiziție directă	Pentru Rulote
<b>129</b>	Comandă anvelope iarnă	8.268,88	Achiziție directă	Raillex
<b>130</b>	Comandă compresor auto, cheie reglabilă, cabluri pornire auto	377,30	Achiziție directă	Viva Metal Décor
<b>131</b>	Comandă robineti pișoar și robineti colț	389,22	Achiziție directă	Arabesque
<b>132</b>	Comandă conductor electric, siguranțe automate, bandă izolatoare	106,54	Achiziție directă	Arabesque
<b>133</b>	Comandă servicii curățare ferestre	6.000,00	Achiziție directă	Rope Acces Workers
<b>134</b>	Comandă servicii curățare coșuri de fum	1.300,00	Achiziție directă	Metroinstal
<b>135</b>	Comandă verificare stingătoare OJIL	128,00	Achiziție directă	Tehno Sting
<b>136</b>	Comandă verificare stingătoare OJVL	60,00	Achiziție directă	Abraziv Expert
<b>137</b>	Comandă verificare stingătoare OJCL	48,00	Achiziție directă	Nofire Holding
<b>138</b>	Comandă verificare stingătoare DRM	979,00	Achiziție directă	Star Sting
<b>139</b>	Comandă verificare stingătoare OJPH	140,00	Achiziție directă	Ekton Fire
<b>140</b>	Comandă verificare stingătoare OJBZ	385,00	Achiziție directă	Fire Pro Equipment&Safety
<b>141</b>	Comandă verificare stingătoare OJDB	176,46	Achiziție directă	Geo-Sting
<b>142</b>	Comandă verificare stingătoare OJCT	295,00	Achiziție directă	Stirom

<b>143</b>	Comandă atenuatori BIACEM	8.200,00	Achiziție directă	Comtest
<b>144</b>	Comandă salopete, ochelari, mănuși, halite	1.627,40	Achiziție directă	Asyco Safety Trade
<b>145</b>	Comandă verificare stingătoare OJTR	50,42	Achiziție directă	D&V Protection
<b>146</b>	Comandă țeavă, cot, izolație țevi	355,00	Achiziție directă	Things for your office
<b>147</b>	Comandă cărți juridice	485,96	Achiziție directă	Librariile Hamangiu
<b>148</b>	Comandă servicii spălătorie mocheta	4.420,00	Achiziție directă	Centro Invest Consult
<b>149</b>	Comandă aparat aer condiționat	2.020,00	Achiziție directă	East West
<b>150</b>	Comandă servicii reparații porți batante OJGR	2.015,02	Achiziție directă	Crisir Instal
<b>151</b>	Comandă servicii verificare PRAM	1.200,00	Achiziție directă	Basaraba Florin Ilie IF
<b>152</b>	Comandă kit calibrare	10.650,00	Achiziție directă	Comtest
<b>153</b>	Comandă șervețele pliate și hârtie igienică	13.770,00	Achiziție directă	Pluridet Comexim
<b>154</b>	Comandă soluție parbriz vară și iarnă	1.700,00	Achiziție directă	Romind Project
<b>155</b>	Comandă săpun lichid	2.300,00	Achiziție directă	Sanito Distribution
<b>156</b>	Comandă anvelope	4.652,08	Achiziție directă	Railex
<b>157</b>	Comandă tarare supape și VTP centrală DRM	2.954,00	Achiziție directă	ABC Control
<b>158</b>	Comandă acumulator auto 74Ah	515,00	Achiziție directă	Tora Distribution Systems
<b>159</b>	Comandă VTP centrală și instalație gaz OJBZ	550,00	Achiziție directă	Gazinstal Energy
<b>160</b>	Comandă soluții curățare	1.879,12	Achiziție directă	Sanito Distribution
<b>161</b>	Comandă soluții curățare	4.521,70	Achiziție directă	Things For Your Office
<b>162</b>	Comandă VTP centrală și instalație gaz OJDB	400,00	Achiziție directă	Punctual Serv
<b>163</b>	Comandă VTP centrală și instalație gaz OJCL	386,56	Achiziție directă	Elnstal
<b>164</b>	Comandă VTP centrală și instalație gaz OJCT	550,00	Achiziție directă	Remont
<b>165</b>	Comandă jachete de protecție	15.378,00	Achiziție directă	Asyco Safety Trade
<b>166</b>	Comandă servicii depozitare anvelope OJVL	246,40	Achiziție directă	Euromaster Tyre & Service Romania

<b>167</b>	Comandă servicii depozitare anvelope OJTR	123,20	Achiziție directă	Euromaster Tyre & Service Romania
<b>168</b>	Comandă servicii depozitare anvelope OJPH	246,40	Achiziție directă	Euromaster Tyre & Service Romania
<b>169</b>	Comandă servicii depozitare anvelope OJIL	246,40	Achiziție directă	Euromaster Tyre & Service Romania
<b>170</b>	Comandă servicii depozitare anvelope OJGR	123,20	Achiziție directă	Euromaster Tyre & Service Romania
<b>171</b>	Comandă servicii depozitare anvelope OJDB	123,20	Achiziție directă	Euromaster Tyre & Service Romania
<b>172</b>	Comandă servicii depozitare anvelope OJCT	246,40	Achiziție directă	Euromaster Tyre & Service Romania
<b>173</b>	Comandă servicii depozitare anvelope OJCL	123,20	Achiziție directă	Euromaster Tyre & Service Romania
<b>174</b>	Comandă servicii depozitare anvelope OJBZ	246,40	Achiziție directă	Euromaster Tyre & Service Romania
<b>175</b>	Comandă servicii depozitare anvelope OJAG	246,40	Achiziție directă	Euromaster Tyre & Service Romania
<b>176</b>	Comandă servicii depozitare anvelope DRM	2.032,80	Achiziție directă	Euromaster Tyre & Service Romania
<b>177</b>	Contract servicii RSVTI	3.720,00	Achiziție directă	Techno Cert Consulting
<b>178</b>	Contract servicii întreținere ascensoare	5.040,00	Achiziție directă	Koppel A.W. Romania Ascensoare
<b>179</b>	Act adițional servicii salubritate DRM	8.482,68	Achiziție directă	DGG sector 3
<b>180</b>	Contract servicii furnizare semnal TV	3.060,00	Achiziție directă	RCS&RDS

*Tabel 14.4 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 – DR Iași – Cheltuieli operaționale*

<b>Nr. crt.</b>	<b>Obiectul contractului</b>	<b>Suma RON, fără TVA</b>	<b>Procedura de achiziții publice folosită</b>	<b>Numele câștigătorului</b>
1	Contract furnizare energie electrică STPF Brăila	2.248,00	Servicii exceptate	INSPECTORATUL TERITORIAL AL POLIȚIEI DE FRONTIERĂ IAȘI
2	Contract servicii monitorizare cu efective jandarmi	2.884,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI BOTOȘANI
3	Contract servicii monitorizare cu efective jandarmi	2.236,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI SUCEAVA
4	Contract servicii monitorizare cu efective jandarmi	2.064,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI NEAMȚ
5	Contract servicii monitorizare cu efective jandarmi	2.180,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI VRANCEA
6	Contract servicii monitorizare cu efective jandarmi	6.120,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI BACĂU
7	Contract servicii monitorizare cu efective jandarmi	520,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI GALAȚI
8	Contract servicii monitorizare cu efective jandarmi	592,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI IAȘI
9	Contract servicii monitorizare cu efective jandarmi	540,00	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI TULCEA
10	Taxă drum	10,877,24	Servicii exceptate	CNAIR - DRDP Iași
11	Taxă salubritate O.J. Suceava	192,00	Servicii exceptate	PRIMĂRIA MUN. SUCEAVA
12	Taxă salubritate O.J. Bacău	830,00	Servicii exceptate	PRIMĂRIA MUN. BACĂU
13	Taxă salubritate OJ Botosani	528,00	Servicii exceptate	PRIMĂRIA MUN. BOTOȘANI
14	Taxă ecarisaj OJ Galati	67,00	Servicii exceptate	PRIMĂRIA MUN. GALAȚI
15	Taxă salubritate OJ Brăila	1.890,00	Servicii exceptate	PRIMĂRIA MUN. BRĂILA
16	Contract servicii pază Jandarmi DRI	239.673,60	Servicii exceptate	INSPECTORATUL JUDEȚEAN JANDARMI IAȘI
17	Contract servicii închiriere spații - TMS Neamț	13.368,00	Servicii exceptate	PAVEL MIHAI
18	Contract servicii închiriere spații - TMS Botoșani	25.200,00	Servicii exceptate	SCDO POPĂUȚI
19	Contract servicii închiriere spații - TMS Vrancea	21.000,00	Servicii exceptate	CUP FOȘANI

<b>20</b>	Contract servicii închiriere spații - FMS Tulcea	2.460,00	Servicii exceptate	CONSILIUL LOCAL NUFARU
<b>21</b>	Contract servicii închiriere spații - echip. monitorizare GL	12.000,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI 127 GALAȚI
<b>22</b>	Contract servicii închiriere spații - echip. monitorizare IS	16.484,00	Servicii exceptate	MĂNĂSTIREA GALATA IAȘI
<b>23</b>	Contract servicii închiriere cale acces O.J. Neamț	1.226,77	Servicii exceptate	PRIMĂRIA MUN. NEAMȚ
<b>24</b>	Contract servicii parcare O.J. Neamț	611,76	Servicii exceptate	PARKING S.A. NEAMȚ
<b>25</b>	Contract servicii parcare DRI - C. Negri	4.353,78	Servicii exceptate	PRIMĂRIA MUN. IAȘI
<b>26</b>	Contract servicii salubritate DRI	7.361,44	Servicii exceptate	SALUBRIS S.A. IAȘI
<b>27</b>	Contract servicii salubritate O.J. Vaslui	1.107,17	Servicii exceptate	FINANCIAR URBAN VASLUI
<b>28</b>	Contract servicii salubritate O.J. Vrancea	433,39	Servicii exceptate	CUP SALUBRITATE S.R.L.
<b>29</b>	Contract servicii salubritate OJ Neamț	1.285,56	Servicii exceptate	BRANTNER SERVICII ECOLOGICE S.A.
<b>30</b>	Contract servicii salubritate O.J. Galați	2.001,23	Servicii exceptate	SERVICII PUBLIC ECOSAL GALAȚI
<b>31</b>	Contract servicii salubritate O.J. Tulcea	77,31	Servicii exceptate	SERVICII PUBLICE TULCEA
<b>32</b>	Contract servicii distribuie apă/ canalizare DRI	7.662,39	Servicii exceptate	APAVITAL SA IAȘI
<b>33</b>	Contract servicii distribuie apă/ canalizare O.J. Vaslui	1.669,72	Servicii exceptate	AQUAVAS SA VASLUI
<b>34</b>	Contract servicii distribuie apă/ canalizare O.J. Brăila	408,26	Servicii exceptate	CUP DUNĂREA BRĂILA
<b>35</b>	Contract servicii distribuie apă/ canalizare O.J. Vrancea	514,68	Servicii exceptate	CUP FOCȘANI
<b>36</b>	Contract servicii distribuie apă/ canalizare O.J. Galați	720,18	Servicii exceptate	APĂ CANAL S.A. GALAȚI
<b>37</b>	Contract servicii distribuie apă/ canalizare O.J. Bacău	1.124,77	Servicii exceptate	COMPANIA REGIONALĂ DE APĂ BACĂU
<b>38</b>	Contract servicii distribuie apă/ canalizare O.J. Botoșani	374,31	Servicii exceptate	NOVA APASERV BOTOȘANI
<b>39</b>	Contract servicii distribuie apă/ canalizare O.J. Tulcea	899,08	Servicii exceptate	AQUASERV S.A.
<b>40</b>	Cotă parte cheltuieli asociației proprietari	2.100,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI CIVIC II IAȘI
<b>41</b>	Cotă parte cheltuieli asociației proprietari	924,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI 261 FOCȘANI

42	Cotă parte cheltuieli asociații proprietari	1034,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI DACIA 8 NEAMȚ
43	Cotă parte cheltuieli asociații proprietari	696,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI 18 BACAU
44	Cotă parte cheltuieli asociații proprietari	1.296,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI 24 SUCEAVA
45	Cotă parte cheltuieli asociații proprietari	1.224,00	Servicii exceptate	ASOCIAȚIA PROPRIETARI BABADAG TULCEA
46	Taxă supraveghere navigație, ieșire/sosire port	2.655,00	Servicii exceptate	ANR - CĂPITĂNIA ZONALĂ TULCEA
47	Taxă trecere BAC	1.100,00	Servicii exceptate	NAVROM BAC SRL GALAȚI
48	Contract furnizare energie electrică STPF Brăila	2.248,00	Servicii exceptate	INSPECTORATUL TERITORIAL AL POLIȚIEI DE FRONTIERĂ IAȘI
49	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii având ca obiect prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Vaslui	4.198,40	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	POLARIS GROUP IASI S.R.L
50	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii având ca obiect prestarea serviciilor de curățare a birourilor la sediile Oficiilor Județene Brăila, Galați	6.396,80	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	ASTRU GRUP S.R.L
51	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii având ca obiect prestarea serviciilor de curățare a birourilor la sediile Oficiilor Județene Botoșani, Vrancea, Tulcea	10.240,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	TERRA CLEAN SERVICE S.R.L
52	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii având ca obiect prestarea serviciilor de curățare a birourilor la sediile Oficiilor Județene Bacău, Neamț, Suceava	14.745,60	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	SCM MODE CROLUX
53	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii DR Iași având ca obiect prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 1 Dacia, Lot 2 Renault, Lot 5 Nissan.	18.100,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	CASA AUTO VALEA LUPULUI S.R.L
54	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contractul de servicii DR Iași având ca obiect prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM, Lot 4 Mercedes Benz, Lot 7 Mitsubishi.	8.600,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	CASA AUTO S.R.L

<b>55</b>	Act adițional nr. 1 (ianuarie-aprilie 2024) la contract de servicii DR Iași având ca obiect prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 6 Toyota	3.900,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	SUNRISE MOTORS S.R.L.
<b>56</b>	Act adițional nr. 1 (ianuarie-aprilie 2024) la Contract de servicii DR Iași având ca obiect prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 3 Volkswagen	3.200,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	SANDRA TRADING S.R.L.
<b>57</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Suceava	5.040,00	Servicii sociale	ANA ROM SECURITY S.R.L.
<b>58</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Tulcea-Demetriade	2.520,00	Servicii sociale	GARANT SECURITY ALL S.R.L.
<b>59</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Botoșani	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>60</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Bacău	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>61</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Brăila	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>62</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Galați	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>63</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Vaslui	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>64</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Neamț	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>65</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul O.J. Vrancea	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>66</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul Garaje DR Iași	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.



<b>67</b>	Contract privind prestarea serviciilor de monitorizare pentru sisteme de securitate și intervenție rapidă cu echipaj specializat pentru sediul SCR	2.400,00	Servicii sociale	ROMANIAN SECURITY SYSTEMS S.R.L.
<b>68</b>	Contract privind prestarea serviciilor de pază la obiectivul din Tulcea, comuna Nufăr, localitatea Victoria	217.843,20	Servicii sociale	VANGUARD SECURITY SERVICES S.R.L.
<b>69</b>	Contract privind prestarea serviciilor de pază la obiectivul din Bacău, comuna Ungureni, sat Botești	217.843,20	Servicii sociale	VANGUARD SECURITY SERVICES S.R.L.
<b>70</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Bacău	12.537,60	Licitație deschisă	SCM MODE CROLUX
<b>71</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Vaslui	8.396,80	Licitație deschisă	POLARIS GROUP IAȘI S.R.L.
<b>72</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Neamț	8.224,00	Licitație deschisă	SCM MODE CROLUX
<b>73</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Suceava	8.729,60	Licitație deschisă	SCM MODE CROLUX
<b>74</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Botoșani	7.360,00	Licitație deschisă	TERRA CLEAN SERVICE S.R.L.
<b>75</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Vrancea	7.360,00	Licitație deschisă	TERRA CLEAN SERVICE S.R.L.
<b>76</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Brăila	6.396,80	Licitație deschisă	ASTRU GRUP S.R.L.
<b>77</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Galați	6.396,80	Licitație deschisă	ASTRU GRUP S.R.L.
<b>78</b>	Contractul privind prestarea serviciilor de curățare a birourilor la sediul Oficiului Județean Tulcea	5.760,00	Licitație deschisă	TERRA CLEAN SERVICE S.R.L.
<b>79</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 1 Dacia	128.000,00	Licitație deschisă	CASA AUTO VALEA LUPULUI S.R.L.

<b>80</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 2 Renault	13.500,00	Licitație deschisă	CASA AUTO VALEA LUPULUI S.R.L
<b>81</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 5 Nissan	24.700,00	Licitație deschisă	CASA AUTO VALEA LUPULUI S.R.L
<b>82</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 4 Mercedes Benz	24.600,00	Licitație deschisă	CASA AUTO S.R.L
<b>83</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 7 Mitsubishi	3.700,00	Licitație deschisă	CASA AUTO S.R.L
<b>84</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 3 Volkswagen	10.500,00	Licitație deschisă	SANDRA TRADING S.R.L
<b>85</b>	Contract privind prestarea de servicii de întreținere și reparare, precum și furnizarea și montarea de piese de schimb și accesorii, pentru autovehiculele din dotarea ANCOM Lot 6 Toyota	12.900,00	Licitație deschisă	SUNRISE MOTORS S.R.L
<b>86</b>	Comandă servicii de întreținere și reparare, precum și furnizarea de piese de schimb și accesorii a motocicletului L7e, BOMBARDIER din parcul auto ANCOM - DR Iași	1.600,00	Achiziție directă	MADRAS COMP S.R.L
<b>87</b>	Contract servicii de demontare, montare, echilibrare și vulcanizare anvelope	7.700,00	Achiziție directă	SPRINT CAR S.R.L
<b>88</b>	Comandă servicii de inspecție tehnică periodică	8.224,00	Achiziție directă	MELA MOV CAR SERVICE S.R.L
<b>89</b>	Comandă servicii de spălătorie auto DRI	15.588,00	Achiziție directă	MOBILE DETAILING S.R.L
<b>90</b>	Contract servicii de spălătorie auto OJ Bacău	2.269,20	Achiziție directă	QUINTIN S.R.L
<b>91</b>	Contract servicii de spălătorie auto OJ Brăila	2.016,80	Achiziție directă	ADI BEST WASH S.R.L
<b>92</b>	Contract servicii de spălătorie auto OJ Botoșani	1.520,00	Achiziție directă	BIA GOLD HOTELS S.R.L

<b>93</b>	Contract servicii de spălătorie auto OJ Galați	3.025,20	Achiziție directă	KILLTEC S.R.L
<b>94</b>	Contract servicii de spălătorie auto OJ Neamț	3.300,00	Achiziție directă	LUKOLA MARS SPEED S.R.L
<b>95</b>	Contract servicii de spălătorie auto OJ Suceava	2.400,00	Achiziție directă	VIDAROM S.R.L
<b>96</b>	Contract servicii de spălătorie auto OJ Tulcea	2.340,00	Achiziție directă	CONVENABIL S.R.L
<b>97</b>	Contract servicii de spălătorie auto OJ Vrancea	3.000,00	Achiziție directă	CRISTAL CENTRAL GRUP S.R.L
<b>98</b>	Contract servicii de spălătorie auto OJ Vaslui	1.200,00	Achiziție directă	ADRIAN TRANS S.R.L
<b>99</b>	Contract furnizare combustibil ambarcațiune	42.000,00	Achiziție directă	ETC OIL TRADE S.R.L
<b>100</b>	Comandă servicii de deconserare, tractare, lansare la apă și servicii de ridicare de la apă, transport, conservare pentru ambarcațiune specializată și motoarele acesteia	1.300,00	Achiziție directă	PRONAUTICA S.R.L
<b>101</b>	Comandă servicii de revizie tehnică și reparații pentru Ambarcațiune Specializată din cadrul OJ Tulcea - DRI	12.400,00	Achiziție directă	PRONAUTICA S.R.L
<b>102</b>	Comandă servicii de spălătorie a ambarcațiunii specializate din cadrul OJ Tulcea - DRI	7.350,00	Achiziție directă	TERRA CLEAN SERVICE S.R.L
<b>103</b>	Comandă servicii de tratare antivegetativă al ambarcațiunii specializate	1.950,00	Achiziție directă	PRONAUTICA S.R.L
<b>104</b>	Comandă servicii de transport naval	6.600,00	Achiziție directă	AZIMUT S.R.L
<b>105</b>	Contract prestări servicii de revizii și reparații centrale termice și instalații termice	16.000,00	Achiziție directă	CLIMA THERM CENTER S.R.L
<b>106</b>	Comandă servicii de supraveghere și verificare tehnică a instalațiilor (RSVTI)	2.400,00	Achiziție directă	FAMTECH SERV IAȘI S.R.L
<b>107</b>	Comandă servicii de verificare tehnică periodică centrală termică	1.200,00	Achiziție directă	CLIMA THERM CENTER S.R.L
<b>108</b>	Contract prestări servicii de verificare tehnică periodică centrală termică și instalație de utilizare gaze naturale	640,00	Achiziție directă	KLIMER SERV S.R.L
<b>109</b>	Contract prestări servicii de verificare tehnică periodică centrală termică și instalație de utilizare gaze naturale	420,00	Achiziție directă	DOMAR TEST S.R.L
<b>110</b>	Comandă servicii de verificare tehnică periodică centrală termică	200,00	Achiziție directă	CLIMA THERM CENTER S.R.L

<b>111</b>	Comandă servicii de verificare tehnică periodică centrală termică	200,00	Achiziție directă	CLIMA THERM CENTER S.R.L
<b>112</b>	Comandă servicii de verificare tehnică periodică centrală termică	200,00	Achiziție directă	TOPSTAL S.R.L
<b>113</b>	Contract prestări servicii de verificare tehnică periodică instalații de utilizare gaze naturale	380,00	Achiziție directă	PRIVE INSTAL S.R.L
<b>114</b>	Contract prestări servicii de revizie tehnică periodică instalații de utilizare gaze naturale	250,00	Achiziție directă	PRIVE INSTAL S.R.L
<b>115</b>	Comandă servicii de reparare și de întreținere a echipamentelor de aer condiționat DRI	13.475,00	Achiziție directă	ECO ELECTRONICS SHOP S.R.L
<b>116</b>	Comandă servicii de reparare și de întreținere a echipamentelor de aer condiționat site-uri	3.600,00	Achiziție directă	ECO ELECTRONICS SHOP S.R.L
<b>117</b>	Contract servicii de reparații și întreținere pentru grupurile electrogene tip ESE 10 DW	16.325,00	Achiziție directă	APETRĂCHIOAEI P. VASILICĂ P.F.A
<b>118</b>	Contract servicii de reparații și întreținere pentru grupurile electrogene	2.000,00	Achiziție directă	APETRĂCHIOAEI P. VASILICĂ P.F.A
<b>119</b>	Contract servicii de revizie și reparație a sistemelor de securitate (alarmare antiefracție, antiincendiu și supraveghere video)	17.450,00	Achiziție directă	WPI SERVICII S.R.L
<b>120</b>	Comandă servicii de verificare stingătoare de incendiu	1.096,00	Achiziție directă	ANGELS S.R.L
<b>121</b>	Comandă servicii de revizie și reparații pentru UPS Riello	12.838,00	Achiziție directă	GLOB STAR TRADE S.R.L
<b>122</b>	Comandă servicii de verificare instalație electrică PRAM	840,00	Achiziție directă	ELECTRO SERVICE S.R.L
<b>123</b>	Comandă servicii de curățare a ferestrelor exterioare	5.890,00	Achiziție directă	SCM MODE CROLUX
<b>124</b>	Comandă servicii de curățare a ferestrelor exterioare și alucobond	1.785,00	Achiziție directă	SCM MODE CROLUX
<b>125</b>	Comandă servicii de toaletare arbori OJ Botoșani	3.350,00	Achiziție directă	LANDSCAPE MATEI S.R.L
<b>126</b>	Comandă servicii de furnizare și montare kit de control acces independent	1.140,00	Achiziție directă	ALFA SECURITY SERVICE S.R.L
<b>127</b>	Comandă servicii de furnizare și montare folie protecție solară	2.700,00	Achiziție directă	POHSHOP S.R.L
<b>128</b>	Comandă servicii de înlocuire separator orizontal și siguranțe mobile	17.441,83	Achiziție directă	ALEX EXPERT GROUP S.R.L

<b>129</b>	Comandă servicii de revizie panouri solare	4.000,00	Achiziție directă	CLIMA THERM CENTER S.R.L
<b>130</b>	Comanda servicii de curățare a birourilor pentru sediul OJ Tulcea	2.160,00	Achiziție directă	TERRA CLEAN SERVICE S.R.L
<b>131</b>	Comandă servicii de tractare auto a vehiculelor	3.750,00	Achiziție directă	CASA AUTO VALEA LUPULUI S.R.L
<b>132</b>	Comandă furnizare accesorii de date	1.119,90	Achiziție directă	DIGITAL TELECOMMS S.R.L
<b>133</b>	Comandă furnizare acumulatori auto	781,51	Achiziție directă	DANELYS PRST S.R.L
<b>134</b>	Comandă furnizare acumulatori auto	605,04	Achiziție directă	DANELYS PRST S.R.L
<b>135</b>	Comandă furnizare acumulatori auto	1.880,00	Achiziție directă	CHIMSZED INVEST S.R.L
<b>136</b>	Comandă furnizare acumulatori UPS	2.108,40	Achiziție directă	GLOB STAR TRADE S.R.L
<b>137</b>	Comandă furnizare acumulatori	2.339,00	Achiziție directă	CREATIVE OFFICE S.R.L
<b>138</b>	Comandă furnizare anvelope	26.621,76	Achiziție directă	RAILEX S.A
<b>139</b>	Comandă furnizare anvelope	5.546,20	Achiziție directă	RAILEX S.A
<b>140</b>	Comandă furnizare binoclu	4.109,24	Achiziție directă	NYS EXPERIENCE S.R.L
<b>141</b>	Comandă furnizare cablu electric	3.738,00	Achiziție directă	CATENA S.R.L
<b>142</b>	Comandă furnizare oțel beton DR IAȘI	116,16	Achiziție directă	ARABESQUE S.R.L
<b>143</b>	Comandă furnizare baterii	2.859,00	Achiziție directă	CREATIVE OFFICE S.R.L
<b>144</b>	Comandă furnizare card holopatch, film color	1.625,00	Achiziție directă	QUANTSOFT ID S.R.L
<b>145</b>	Comandă furnizare card holopatch, film color	2.030,00	Achiziție directă	QUANTSOFT ID S.R.L
<b>146</b>	Comandă furnizare clorură de magneziu	760,00	Achiziție directă	C.B ECOMAT S.R.L
<b>147</b>	Comandă furnizare conectori	2.981,80	Achiziție directă	TELECOM WORLD TEAM S.R.L
<b>148</b>	Comandă furnizare corpuri de iluminat	5.051,60	Achiziție directă	UNIVERSUL LEDURILOR S.R.L
<b>149</b>	Comandă furnizare dispozitiv siguranțe	228,52	Achiziție directă	RENANIA TRADE S.R.L
<b>150</b>	Comandă furnizare echipamente protecția muncii	5.940,00	Achiziție directă	MONDO INDUSTRY S.R.L
<b>151</b>	Comandă furnizare fierăstrău electric	3.412,00	Achiziție directă	BEST AUTO GALA S.R.L
<b>152</b>	Comandă furnizare kit trusă prim ajutor și trusă medicală auto	2.697,50	Achiziție directă	DALGECO CONFECȚII TEXTILE S.R.L

<b>153</b>	Comandă furnizare lacăt și ușă intrare	1.849,96	Achiziție directă	DEDEMAN S.R.L
<b>154</b>	Comandă furnizare lampă balizaj pilon	3.285,00	Achiziție directă	ELETRO MAX S.R.L
<b>155</b>	Comandă furnizare lichid spălare parbriz	3.944,00	Achiziție directă	ROMIND PROJECT S.R.L
<b>156</b>	Comandă furnizare lichid spălare parbriz	3.944,00	Achiziție directă	ROMIND PROJECT S.R.L
<b>157</b>	Comandă furnizare limitator de putere	49.450,00	Achiziție directă	COMTEST S.R.L
<b>158</b>	Comandă furnizare mașină de găurit	728,56	Achiziție directă	DANTE INTERNAȚIONAL S.A
<b>159</b>	Comandă furnizare materiale construcții	1.025,28	Achiziție directă	DEDEMAN S.R.L
<b>160</b>	Comandă furnizare materiale construcții	1.910,89	Achiziție directă	DEDEMAN S.R.L
<b>161</b>	Comandă furnizare materiale igienă	3.426,24	Achiziție directă	SANITO DISTRIBUTION S.R.L
<b>162</b>	Comandă furnizare materiale pentru reparații curente	1.649,81	Achiziție directă	DEDEMAN S.R.L
<b>163</b>	Comandă furnizare materiale pentru reparații curente	4.751,66	Achiziție directă	DEDEMAN S.R.L
<b>164</b>	Comandă furnizare materiale pentru reparații curente și capac wc	8.616,23	Achiziție directă	DEDEMAN S.R.L
<b>165</b>	Comandă furnizare materiale pentru reparații curente și materiale electrice	3.349,36	Achiziție directă	DEDEMAN S.R.L
<b>166</b>	Comandă furnizare nisip	230,00	Achiziție directă	ARABESQUE S.R.L
<b>167</b>	Comandă furnizare produse pentru reparații	613,40	Achiziție directă	DEDEMAN S.R.L
<b>168</b>	Comandă furnizare polizor drept si multicutter	2.910,29	Achiziție directă	WUNDER HAFF S.R.L
<b>169</b>	Comandă furnizare polizor unghiular	1.165,55	Achiziție directă	WUNDER HAFF S.R.L
<b>170</b>	Comandă furnizare pompă de vopsit	1.764,70	Achiziție directă	SILVANITY S.R.L
<b>171</b>	Comandă furnizare produse de curățenie	2.984,90	Achiziție directă	ADISON COMPANY S.R.L
<b>172</b>	Comandă furnizare proiector LED	3.264,75	Achiziție directă	ELECTRO GEAD S.R.L
<b>173</b>	Comandă furnizare siguranță fuzibilă	81,00	Achiziție directă	DEDEMAN S.R.L
<b>174</b>	Comandă furnizare drapel și stemă	1.625,02	Achiziție directă	ROTAREXIM S.A
<b>175</b>	Comandă furnizare stingător auto pentru incendii	825,00	Achiziție directă	VESTA INVESTMENT S.R.L
<b>176</b>	Comandă furnizare trusă de sertizare	1.991,11	Achiziție directă	TELECOM WORLD TEAM S.R.L
<b>177</b>	Comandă furnizare tub termocontractabil	124,95	Achiziție directă	CREATIVE OFFICE S.R.L
<b>178</b>	Comandă furnizare tub termocontractabil	243,00	Achiziție directă	DEDEMAN S.R.L
<b>179</b>	Comandă furnizare ventilator	549,99	Achiziție directă	ADELAIDA IMPEX S.R.L

*Tabel 14.5 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 – DR Cluj – Cheltuieli operaționale*

<b>Nr. crt.</b>	<b>Obiectul contractului</b>	<b>Suma RON fără TVA</b>	<b>Procedura de achiziții publice folosită</b>	<b>Numele câștigătorului</b>
<b>1</b>	Contract servicii de întreținere și reparații autovehicule iesite din perioada de garanție și Act adițional ianuarie-aprilie 2024	212.730,00	Licitație deschisă	AUTOSPORT SYSTEMS SRL
<b>2</b>	Contract servicii de întreținere și reparații autovehicule aflate în perioada de garanție și Act adițional ianuarie-aprilie 2024	59.400,00	Licitație deschisă	DACIA SERVICE CLUJ SRL
<b>3</b>	Contract servicii de curățare a birourilor OJBV, lot 2 și Act adițional ianuarie-aprilie 2024	22.000,44	Licitație deschisă	ALPINPOLARIS SRL
<b>4</b>	Contract servicii de curățare a birourilor OJMS, Lot 7 și Act adițional ianuarie-aprilie 2024	13.288,00	Licitație deschisă	ACIS INVEST SRL
<b>5</b>	Contract servicii de curățenie Loturile nr. 1 (locația Alba), nr. 3 (locația Bistrița Năsăud), nr. 5 (Harghita), nr. 6 (locația Maramureș), nr. 8 (locația Satu Mare), 9 (Sălaj) și 10 (Sibiu) și Act adițional ianuarie-aprilie 2024	143.660,44	Licitație deschisă	DEZINFER SERVICE SRL
<b>6</b>	Comandă servicii analize medicale	1.722,00	Servicii sociale	MEDSTAR SRL
<b>7</b>	Contract servicii de monitorizare și intervenție Brașov	3.000,00	Servicii sociale	TEAM GUARD SRL
<b>8</b>	Contract servicii paza site Brasov, Sibiu, Zalau, Mirecurea Ciuc	790.560,00	Servicii sociale	Fort Security
<b>9</b>	Comandă servicii inspecție tehnică periodică	7.146,13	Achiziție directă	MERCH SERVICES SRL
<b>10</b>	Contract servicii de RSVTI	13.255,00	Achiziție directă	VERMEȘAN GRIGORE PFA
<b>11</b>	Comandă furnizare calorifer cu ulei	359,00	Achiziție directă	JUST TOP OFFICE SRL
<b>12</b>	Comandă servicii curățare ferestre	7.200,00	Achiziție directă	DEZINFER SERVICE SRL
<b>13</b>	Comandă servicii de demontare- montare, echilibrare anvelope	19.600,00	Achiziție directă	EUROMASTER TYRE&SERVICES ROMANIA S.A
<b>14</b>	Contract servicii de revizii și reparații grupuri electrogene	40.411,00	Achiziție directă	MARGEX EQUIPMENT SRL
<b>15</b>	Comandă furnizare kituri truse sanitare	1.521,00	Achiziție directă	INFO TRUST SRL
<b>16</b>	Comandă servicii spălat autovehicule loturile 1, 2, 3, 4, 5, 10, 11	25.370,00	Achiziție directă	INOVA SYSTEM APPS SRL
<b>17</b>	Comandă servicii spălat autovehicule lotul nr. 6	2.400,00	Achiziție directă	DANELDANA COM S.R.L.

18	Comandă servicii spălat autovehicule lotul nr. 7	2.352,80	Achiziție directă	AMIDOF SRL
19	Comandă servicii spălat autovehicule lotul nr. 8	2.200,00	Achiziție directă	PROFI ACTION S.R.L.
20	Comandă servicii spălat autovehicule lotul nr. 9	2.000,00	Achiziție directă	DAN ACIU S.R.L.
21	Comandă servicii depozitare anvelope	15.350,00	Achiziție directă	EUROMASTER TYRE&SERVICES ROMANIA S.A
22	Comandă furnizare ștampile	1.084,29	Achiziție directă	TRODAT SRL
23	Comandă furnizare dozatoare de apă	30.870,00	Achiziție directă	WATER SET SRL
24	Comandă furnizare adaptor 4.3-10	2.158,00	Achiziție directă	TELECOM WORLD TEAM SRL
25	Comandă servicii de întreținere, reparații centrale termice și instalațiile aferente	25.600,00	Achiziție directă	AFA PROD IMPEX SRL
26	Contract servicii revizii și reparații sisteme de securitate	32.633,00	Achiziție directă	WPI SERVICII S.R.L.
27	Comandă furnizare canistră metalică	143,00	Achiziție directă	TRITON S.R.L.
28	Comandă furnizare rafturi metalice	3.060,00	Achiziție directă	SUPREMOFFICE S.R.L.
29	Comandă furnizare frigider	704,00	Achiziție directă	ALTEX ROMANIA S.R.L.
30	Comandă furnizare lichid spălare parbriz și odorizant auto	4.578,00	Achiziție directă	SUPREMOFFICE S.R.L.
31	Comandă furnizare rucsac	570,00	Achiziție directă	OFFICE MAX S.R.L.
32	Comandă furnizare genti laptop și imprimantă	1.566,00	Achiziție directă	CUBIX IT S.R.L.
33	Comandă furnizare anvelope	13.244,00	Achiziție directă	EUROMASTER TYRE&SERVICES ROMANIA S.A
34	Comandă furnizare parchet și accesorii	5.345,15	Achiziție directă	DEDEMAN SRL
35	Comandă furnizare arbore ornamental	642,00	Achiziție directă	DEDEMAN SRL
36	Comandă furnizare acumulatori auto	5.294,16	Achiziție directă	PRINCIPAL AUTO SRL
37	Comandă furnizare stingătoare P1 și P6	1.039,00	Achiziție directă	RIVER TRADE & SERVICES SRL
38	Comandă furnizare adaptor radiofrecvență N	384,00	Achiziție directă	TELECOM WORLD TEAM SRL
39	Contract lucrări reparații la sediul O.J. Bistrița Năsăud	80.000,00	Achiziție directă	KRIS DESIGN SRL
40	Comandă produse banda izolatoare, stație de lipit, pistol de lipit, pompă fluidor, tresă absorbantă, suport pentru electronist cu 4 brațe, lampă cu lupă	1.692,75	Achiziție directă	TELECOM WORLD TEAM SRL



41	Comandă furnizare clește ampermetric	1.185,00	Achiziție directă	RONEXPRIM SRL
42	Comandă furnizare binoclu cu busolă	836,13	Achiziție directă	ASTROMAGAZIN SRL
43	Comandă furnizare acumulatori 12 v 5 Ah	392,00	Achiziție directă	SAWEXIM SRL
44	Comandă furnizare clește sertizat papuci cablu	341,18	Achiziție directă	ITTOOLS DIRECT SRL
45	Comandă clește sertizat papuci cablu	496,00	Achiziție directă	GRUP EDELWEISS SRL
46	Comandă servicii cadastrale sediul DRC	6.800,00,0,	Achiziție directă	TOPO CENAN SRL
47	Comandă servicii cadastrale Harghita	3.400,00	Achiziție directă	DURA SORIN DAN PFA
48	Comandă servicii expertiză tehnică Brașov și Sibiu	12.000,00	Achiziție directă	DURA SORIN DAN PFA
49	Comandă furnizare kit reparatie anvelope, cric hidraulic, compresor auto	981,00	Achiziție directă	TIK MEDIA SOLUTIONS SRL
50	Comandă furnizare suport suspendabil pentru prosoape de hârtie	87,96	Achiziție directă	SUPER BALL SRL
51	Comandă servicii cadastrale sediul O.J. Sălaj	2.500,00	Achiziție directă	MT TOPOGRAFIE SRL
52	Comandă furnizare hârtie igienică, prosoape hârtie, prosoape pliate	12.730,60	Achiziție directă	OXIGENIC UVC SOLUTIONS S.R.L.
53	Comandă furnizare odorizante și rezerve	3.104,90	Achiziție directă	OXIGENIC UVC SOLUTIONS S.R.L.
54	Comandă furnizare aparat de aer condiționat	1.776,47	Achiziție directă	PROMPT SERVICE CLIMA S.R.L.
55	Comandă furnizare trusă - set 216 tubulare	654,37	Achiziție directă	TOP STRONG SRL
56	Comandă furnizare produse pentru reparații în regie proprie Țeavă pătrată oțel 50x50x3, 6m, lot 1, Cornier oțel 50X50X5 mm, 6 m, lot 3, Conductor electric MYF 25mmp, lot 12, Conductor electric MYF 16mmp, lot 13, Papuc cupru electrolitic, pt fir 16 mmp, lot 15, Piuliță hexagonală M6, lot 22, Piuliță hexagonală M8, lot 23, Piuliță hexagonală M10, lot 24, Pensulă, lot 37	1.640,51	Achiziție directă	ARABESQUE SRL
57	Comandă furnizare produse grădinarit	1.952,22	Achiziție directă	DEDEMAN S.R.L.
58	Comandă furnizare plasă și kit rame tântari	1.383,83	Achiziție directă	DEDEMAN S.R.L.
59	Comandă furnizare trusă filiere și tarozi	586,00	Achiziție directă	MAGNUM TOOLS RP S.R.L.
60	Comandă furnizare AD Blue	1.560,00	Achiziție directă	OXIGENIC UVC SOLUTIONS S.R.L.
61	Comandă furnizare substanțe pentru curățenie	5.926,38	Achiziție directă	OXIGENIC UVC SOLUTIONS S.R.L.
62	Comandă furnizare produse electrice	27.080,00	Achiziție directă	SAWEXIM SRL
63	Comandă furnizare baterii	6.560,90	Achiziție directă	SAWEXIM SRL
64	Comandă furnizare scări	1.968,00	Achiziție directă	SUPREMOFFICE S.R.L.

65	Comandă furnizare drapele	1.783,00	Achiziție directă	SUPREMOFFICE S.R.L.
66	Comandă furnizare săpun lichid, detergent pentru curățare aparat de aer condiționat	6.332,48	Achiziție directă	OXIGENIC UVC SOLUTIONS S.R.L.
67	Comandă servicii VTP ISCIR	7.550,00	Achiziție directă	AFA PROD IMPEX SRL
68	Comandă furnizare invertor sudură	1.869,11	Achiziție directă	HANEX SRL
69	Contract servicii de întreținere și reparații autovehicule Toyota	6.090,00	Achiziție directă	PROFI AUTO SRL
70	Comandă furnizare ciocan rotopercurtor	2.091,00	Achiziție directă	BEST AUTO GALA SRL
71	Comandă servicii reparații ușă garaj Satu Mare	3.970,00	Achiziție directă	LUHA NICU MONTAJ SRL
72	Comandă servicii PRAM pentru locația Bistrița Năsăud	550,00	Achiziție directă	ENERGOPTIM SRL
73	Comandă servicii PRAM pentru locația Covasna	500,00	Achiziție directă	GRIN DIAMOR SRL
74	Comandă servicii PRAM pentru locația Baia Mare	500,00	Achiziție directă	RADVIOR-COM SRL
75	Servicii de reparații a sistemului de balizaj la stațiile de monitorizare SM, MS, HR, MM, BN, CV, BV	66.790,00	Achiziție directă	MARCTEL S.I.T. S.R.L.
76	Servicii revizie pentru dozatoare apă	5.040,00	Achiziție directă	WATER SET SRL
77	Servicii de expertiza tehnică pentru lucrări de reparații la sediul OJ Satu Mare	12.000,00	Achiziție directă	DESIGN AND BUILD CORPORATION S.A.
78	Servicii VTP instalații gaz la OJBN și OJHR	508,40	Achiziție directă	E.ON ASIST COMPLET SA
79	Comandă lichid spălare parbriz 84 buc	3.864,00	Achiziție directă	MATEROM SRL
80	Comandă Echipamente de protecție	28.531,00	Achiziție directă	RIVER TRADE & SERVICES SRL
81	Comandă Servicii de întreținere și reparare, precum și furnizare de piese de schimb și accesorii ATV DRC	900,00	Achiziție directă	MERCH SERVICES SRL
82	Comandă acumulatori 5Ah	2.725,53	Achiziție directă	Bad Dog Office Distribution
83	Comandă acumulatori 7Ah	4.774,00	Achiziție directă	Sawexim
84	Comandă soluție AD Blue	1.560,00	Achiziție directă	Oxigenic UV Solutions
85	Comandă anvelope iarnă	5.779,12	Achiziție directă	Best Tires Shop
86	Comandă prosoape hârtie pliate	1.142,00	Achiziție directă	Sanito Distribution
87	Comandă hârtie igienică și săpun lichid	1.615,00	Achiziție directă	Oxigenic UV Solutions
88	Comandă revizie hidranți interiori	100,00	Achiziție directă	Fast Fire Protection
89	Comandă servicii verificare, încărcare, reparare stingătoare	1.516,00	Achiziție directă	River Trade & Services SRL
90	Comandă lichid parbriz	3.526,00	Achiziție directă	Metauto Service 82 SRL
91	Comandă trusă sanitară	1.700,00	Achiziție directă	VESTA INVESTMENT S.R.L.
92	Comandă servicii depozitare anvelope DRC ianuarie-aprilie 2024	660,00	Achiziție directă	Euromaster

Tabel 14.6 Lista contractelor/comenzilor de achiziții încheiate în anul 2023 – DR Timiș – Cheltuieli operaționale

Nr. crt.	Obiectul contractului	Suma RON. fără TVA	Procedura de achiziții publice folosită	Numele câștigătorului
1	Comenzi roviniete	11.937,78	Servicii exceptate	CNAIR
2	Contract chirie Apa Serv februarie-decembrie 2023	12.696,96	Servicii exceptate	Apa Serv Valea Jiului SA
3	Contract chirie Bega Invest februarie-decembrie 2023	6.600,00	Servicii exceptate	Bega Invest SA
4	Contract chirie Dobrița februarie-decembrie 2023	19.217,00	Servicii exceptate	Spitalul Pneumoft. Td. Vladimirescu
5	Contract chirie C&K Irlbacher februarie-decembrie 2023	20.026,47	Servicii exceptate	C&K Irlbacher SRL
6	Contract chirie Comuna Săcălaz februarie-decembrie 2023	3.740,00	Servicii exceptate	Comuna Sacalaz
7	Act adițional servicii pază Cordău februarie-decembrie 2023	136.272,00	Conform mecanismului contractual	Debriefing Security Team SRL
8	Contract pază site Cordău ianuarie-decembrie 2024	197.640,00	Servicii sociale	Debriefing Security Team SRL
9	Act adițional servicii monitorizare OJ GJ februarie-decembrie 2023	2.090,00	Conform mecanismului contractual	TMG Guard SRL
10	Act adițional servicii monitorizare OJ CS februarie-decembrie 2023	2.090,00	Conform mecanismului contractual	TMG Guard SRL
11	Act adițional servicii monitorizare OJ OT februarie-decembrie 2023	2.750,00	Conform mecanismului contractual	Team Guard SRL
12	Act adițional servicii monitorizare OJ AR februarie-decembrie 2023	2.200,00	Conform mecanismului contractual	West Protguard Sistem SRL
13	Act adițional servicii monitorizare OJ HD februarie-decembrie 2023	2.200,00	Conform mecanismului contractual	West Protguard Sistem SRL
14	Contract servicii curățenie lot nr. 1 aprilie-decembrie 2023 și Act adițional nr. 1 ianuarie-aprilie 2024	45.216	Licitație deschisă	TB Management & Growth SRL
15	Act adițional service auto februarie-aprilie	12.876,00	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	Autoglobus 2000 SRL
16	Contract servicii curățenie lot nr. 2 aprilie-decembrie 2023 și Act adițional nr. 1 ianuarie-aprilie 2024	45.408,00	Licitație deschisă	TB Management & Growth SRL
17	Comandă servicii schimb anvelope OJ MH	560,00	Licitație deschisă	Lazar Service Com
18	Contract service auto lot nr. 1 până în decembrie 2023 și Act adițional nr. 1 ianuarie-decembrie 2024	114.050,00	Licitație deschisă	Autoglobus 2000 SRL

<b>19</b>	Contract service auto lot nr. 1 până în decembrie 2023 și Act adițional nr. 1 ianuarie-decembrie 2024	28.530,00	Licitație deschisă	Best Engine SRL
<b>20</b>	Contract service auto lot nr. 1 până în decembrie 2023 și Act adițional nr. 1 ianuarie-decembrie 2024	12.040,00	Licitație deschisă	Best Engine SRL
<b>21</b>	Contract servicii RSVTI	1.800,00	Achiziție directă	IVPROD-ST.SM.PI. SRL
<b>22</b>	Act adițional servicii curățenie lot nr. 1 februarie-aprilie 2023	10.555,20	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	Dezinfer Service SRL
<b>23</b>	Act adițional servicii curățenie lot nr. 2 februarie-aprilie 2023	10.555,20	Prelungire conform art. 165 din Anexa la H.G. nr. 395/2016	Dezinfer Service SRL
<b>24</b>	Contract servicii mentenanță sisteme de alarmare lot nr. 2	12.178,00	Achiziție directă	Hobi Powervolt SRL
<b>25</b>	Comandă servicii reparare Nissan	910,00	Achiziție directă	Autoglobus 2000 SRL
<b>26</b>	Servicii întreținere generatoare Horia 24 și 32 februarie-decembrie 2023	8.350,00	Achiziție directă	Endress Group Romania SRL
<b>27</b>	Contract servicii întreținere generatoare officii județene februarie-decembrie 2023	12.120,00	Achiziție directă	Endress Group Romania SRL
<b>28</b>	Contract servicii spălat auto DRT februarie-decembrie 2023	19.470,00	Achiziție directă	Anghelus SRL
<b>29</b>	Contract servicii întreținere centrale termice lot nr. 1	10.726,94	Achiziție directă	Essentiale Instal
<b>30</b>	Contract servicii întreținere centrale termice lot nr. 2	16.720,00	Achiziție directă	CMV Quality Instal SRL
<b>31</b>	Comandă servicii spălat auto OJ GJ	1.760,00	Achiziție directă	Lausim SRL
<b>32</b>	Contract servicii întreținere generatoare site-uri și autospeciale	15.750,00	Achiziție directă	Endress Group Romania SRL
<b>33</b>	Comandă servicii spălat auto OJ DJ	2.420,00	Achiziție directă	Riv Service SRL
<b>34</b>	Comandă servicii spălat auto OJ OT	770,00	Achiziție directă	Romtimex SRL
<b>35</b>	Comandă servicii spălat auto OJ MH	880,00	Achiziție directă	Car Wash Den SRL
<b>36</b>	Comandă servicii spălat auto OJ HD	1.540,00	Achiziție directă	Lavablu SRL
<b>37</b>	Comandă servicii spălat auto OJ CS	880,00	Achiziție directă	Margo SRL
<b>38</b>	Comandă materiale administrative	4.035,82	Achiziție directă	Dedeman SRL
<b>39</b>	Comandă trusă sanitară auto	55,00	Achiziție directă	Aninoasa Tim SRL
<b>40</b>	Comandă materiale	1.719,28	Achiziție directă	Dedeman SRL
<b>41</b>	Comandă materiale	221,36	Achiziție directă	Dedeman SRL

<b>42</b>	Comandă acumulator auto	535,00	Achiziție directă	Metauto Service 82 SRL
<b>43</b>	Comandă tăietor role	94,82	Achiziție directă	Dedeman SRL
<b>44</b>	Comandă anvelope auto	10.847,12	Achiziție directă	Webtrade Marketing SRL
<b>45</b>	Comandă anvelope auto	8.973,12	Achiziție directă	Franck SRL
<b>46</b>	Comandă servicii verificare/încărcare stingătoare	2.020,00	Achiziție directă	Aninoasa Tim SRL
<b>47</b>	Comandă robineti	288,30	Achiziție directă	Arabesque SRL
<b>48</b>	Comandă ITP ATV	123,45	Achiziție directă	RA Registrul Auto Roman
<b>49</b>	Contract servicii schimb anvelope DRT	5.504,00	Achiziție directă	Franck SRL
<b>50</b>	Comandă servicii schimb anvelope OJ CS	280,00	Achiziție directă	Margo SRL
<b>51</b>	Comandă servicii schimb anvelope OJ AR	571,40	Achiziție directă	Rafido Car 2015 SRL
<b>52</b>	Comandă piese de schimb	832,15	Achiziție directă	Dedeman SRL
<b>53</b>	Comandă materiale administrative	1.070,29	Achiziție directă	Dedeman SRL
<b>54</b>	Comandă piese de schimb	1.484,03	Achiziție directă	Dedeman SRL
<b>55</b>	Comandă piese de schimb	467,98	Achiziție directă	Dedeman SRL
<b>56</b>	Comandă piese de schimb	1.115,94	Achiziție directă	Dedeman SRL
<b>57</b>	Comandă servicii schimb anvelope OJ DJ	366,22	Achiziție directă	Riv Service SRL
<b>58</b>	Comandă servicii schimb anvelope OJ BH	600,00	Achiziție directă	Vladina Prest SRL
<b>59</b>	Comandă rangă	89,08	Achiziție directă	Dedeman SRL
<b>60</b>	Comandă clește reglabil, scară aluminiu, trusă sudură	437,52	Achiziție directă	Dedeman SRL
<b>61</b>	Contract servicii ITP DRT	3.744,65	Achiziție directă	Paul Trans SRL
<b>62</b>	Servicii ITP OJ HD	287,10	Achiziție directă	Lazar Auto Assistance SRL
<b>63</b>	Comandă servicii schimb anvelope OJ OT	310,92	Achiziție directă	Autogab SRL
<b>64</b>	Comandă servicii spălat auto OJ BH	1.210,24	Achiziție directă	Inflor Com SRL
<b>65</b>	Contract servicii întreținere aparate de apă	11.660,00	Achiziție directă	Waco Systems SRL
<b>66</b>	Comandă servicii schimb anvelope OJ GJ	554,62	Achiziție directă	Autoram SRL
<b>67</b>	Comandă plante vii	1.772,90	Achiziție directă	Atmosfera Verde SRL
<b>68</b>	Comandă motocoasă	1.014,28	Achiziție directă	Mela-Rox Com SRL
<b>69</b>	Comandă servicii PRAM	2.198,00	Achiziție directă	Electro Vlasea SRL
<b>70</b>	Servicii întreținere aparate aer condiționat	17.516,00	Achiziție directă	Eig Clima SRL
<b>71</b>	Servicii întreținere aparate aer condiționat	4.824,00	Achiziție directă	Eig Clima SRL
<b>72</b>	Comandă truse scule	987,39	Achiziție directă	Mela-Rox Com SRL
<b>73</b>	Comandă servicii verificare/încărcare stingătoare	1.439,00	Achiziție directă	Aninoasa Tim SRL

<b>74</b>	Comandă truse sanitare auto	440,00	Achiziție directă	Aninoasa Tim SRL
<b>75</b>	Comandă materiale administrative	4.250,76	Achiziție directă	Dedeman SRL
<b>76</b>	Act adițional servicii salubritate OJ DJ	Modificare tarif	Achiziție directă	Iridex Group Salubritate SRL
<b>77</b>	Comandă trusă chei, cutie poștală	163,32	Achiziție directă	Dedeman SRL
<b>78</b>	Contract service ATV	3.234,00	Achiziție directă	Merch Service SRL
<b>79</b>	Comandă servicii schimb anvelope și vulcanizare OJ HD	560,00	Achiziție directă	Lazar Auto Assistance SRL
<b>80</b>	Comandă servicii verificare tehnică periodică centrală OJ HD	120,00	Achiziție directă	Miltermic SRL
<b>81</b>	Comandă ștergător	357,15	Achiziție directă	Dedeman SRL
<b>82</b>	Comandă servicii verificare instalație gaz OJ HD	300,00	Achiziție directă	Instalații Gevis SRL
<b>83</b>	Comandă materiale administrative	916,74	Achiziție directă	Dedeman SRL
<b>84</b>	Comandă servicii revizie instalație gaz Horia 24 și 32	1.176,48	Achiziție directă	Euroinstal Executie
<b>85</b>	Comandă ștampilă	147,06	Achiziție directă	Kortner&CO SRL
<b>86</b>	Contract Servicii mentenanță sisteme de alarmare lot nr. 1	15.030,00	Achiziție directă	Life Safety Consultants SRL
<b>87</b>	Comandă servicii de parcare Aeroport Timișoara	462,18	Achiziție directă	S.N.Aeropotul Traian Vuia Timisoara
<b>88</b>	Comandă servicii de parcare pe raza Municipiului Timișoara	1648,14	Achiziție directă	SPAPP-TIMPARK
<b>89</b>	Comandă servicii Parcare pe Raza Municipiului Reșița	280,00	Achiziție directă	Primaria Municipiului Resita
<b>90</b>	Comandă servicii curățare jgheaburi	11.900,00	Achiziție directă	Kleenol Services SRL
<b>91</b>	Contract înlocuire poartă	4.900,00	Achiziție directă	Innovation Art SRL
<b>92</b>	Comandă servicii ITP OJ DJ	378,15	Achiziție directă	Riv Service SRL
<b>93</b>	Contract monitorizare OJ GJ str. Motrului	4.750,00	Achiziție directă	TMG Guard SRL
<b>94</b>	Comandă cilindru yală	41,37	Achiziție directă	Dedeman SRL
<b>95</b>	Comandă încărcare/verificare stingătoare	348,00	Achiziție directă	Aninoasa Tim SRL
<b>96</b>	Comandă verificare instalație gaz OJ DJ	300,00	Achiziție directă	Testoclima SRL
<b>97</b>	Comandă revizie instalație gaz OJ CS	250,00	Achiziție directă	Dia Termo Instal SRL
<b>98</b>	Comandă VTP centrală OJ GJ	250,00	Achiziție directă	Rogaz Multiservice SRL
<b>99</b>	Comandă servicii verificare instalație gaz OJ GJ	250,00	Achiziție directă	Pajura SRL
<b>100</b>	Comandă foarfecă grădină, aparat stropit	332,56	Achiziție directă	Dedeman SRL
<b>101</b>	Comandă materiale igienico sanitare	1.711,93	Achiziție directă	DNS Birotica SRL
<b>102</b>	Comandă ITP OJ BH	335,00	Achiziție directă	Autogrand Oradea SRL
<b>103</b>	Comandă aparat aer condiționat DRT	2.100,00	Achiziție directă	Eig Clima SRL

<b>104</b>	Comandă veste reflectorizante	1.102,00	Achiziție directă	Alsting Timserv SRL
<b>105</b>	Contract lucrări OJ Gorj	6.875,17	Achiziție directă	TTI Bitrom SRL
<b>106</b>	Comandă servicii legătorie	100,00	Achiziție directă	Imprimeria Mirton SRL
<b>107</b>	Comandă stingător P6	151,00	Achiziție directă	Aninoasa Tim SRL
<b>108</b>	Comandă VTP centrală OJ BH	200,00	Achiziție directă	Climarol Prest SRL
<b>109</b>	Act adițional servicii salubritate OJDJ-diminuare cantitate	Modificare tarif	Achiziție directă	Iridex Group Salubritate SRL
<b>110</b>	Comandă servicii Parcare pe Raza Municipiului Reșița	140,00	Achiziție directă	Primaria Municipiului Resita
<b>111</b>	Comandă servicii ITP autoturism OJ OT	109,24	Achiziție directă	Dena Tour SRL
<b>112</b>	Comandă kit înlocuire truse sanitare	386,04	Achiziție directă	Interplus Distribution SRL
<b>113</b>	Comandă servicii ITP OJ MH	134,45	Achiziție directă	Auto Complet Drobeta SRL
<b>114</b>	Comandă jachete protecție	480,00	Achiziție directă	Artica SRL
<b>115</b>	Contract lucrări poartă acces OJ MH	8.741,11	Achiziție directă	Paticlic SRL
<b>116</b>	Comandă ulei motocoasă	96,00	Achiziție directă	Dedeman SRL
<b>117</b>	Comandă lichid parbriz	3.100,00	Achiziție directă	Metauto Service 82 SRL
<b>118</b>	Comandă baterii sanitare	458,82	Achiziție directă	Dedeman SRL
<b>119</b>	Contract mentenanță UPS	15.360,00	Achiziție directă	Power Back UP Services
<b>120</b>	Comandă aparat aer condiționat Dobrița	1.526,39	Achiziție directă	RTC Proffice Experience SRL
<b>121</b>	Comandă vopsea	209,70	Achiziție directă	Dedeman SRL
<b>122</b>	Comandă truse sanitare auto	1.780,00	Achiziție directă	Info Trust SRL
<b>123</b>	Comandă obiecte inventar	2.285,71	Achiziție directă	Dedeman SRL
<b>124</b>	Comandă aerisitoare	148,65	Achiziție directă	Dedeman SRL
<b>125</b>	Comandă prosoape bucătărie din hârtie	1.650,00	Achiziție directă	Mertecom SRL
<b>126</b>	Comandă anvelope iarnă	4.675,04	Achiziție directă	Franck SRL
<b>127</b>	Comandă anvelope iarnă	2.040,00	Achiziție directă	Metauto Service 82 SRL
<b>128</b>	Comandă lichid parbriz	3.100,00	Achiziție directă	Metauto Service 82 SRL
<b>129</b>	Comandă materiale de construcții	2.398,41	Achiziție directă	Dedeman SRL
<b>130</b>	Comandă hârtie igienică	2.107,00	Achiziție directă	Top Office International
<b>131</b>	Comandă anvelope iarnă	9.018,84	Achiziție directă	Franck SRL
<b>132</b>	Comandă servicii siguranța circulației	1.500,00	Achiziție directă	Centrul Medical Orthopedics SRL
<b>133</b>	Comandă piese de schimb	2.222,66	Achiziție directă	Dedeman SRL

<b>134</b>	Comandă materiale administrative	1.029,22	Achiziție directă	Dedeman SRL
<b>135</b>	Comandă drapele	300,00	Achiziție directă	Mit Economy Desk SRL
<b>136</b>	Comandă acumulatori auto	2.440,00	Achiziție directă	Metauto Service 82 SRL
<b>137</b>	Convenție - facturare individuală consum energie termică OJMH	798,26	Achiziție directă	SPAET
<b>138</b>	Act adițional servicii pază Cordău - suplimentare tarif octombrie-decembrie 2023	3.378,24	Achiziție directă	Debriefing Security Team SRL
<b>139</b>	Contract lucrări OJ DJ	7.793,00	Achiziție directă	Izotech SRL
<b>140</b>	Contract lucrări înlocuire poartă DRT	5.490,00	Achiziție directă	Sergio Grup CNN SRL
<b>141</b>	Act adițional trecere plătitor TVA	Fără modificare valoare contract	Achiziție directă	Life Safety Consultants SRL
<b>142</b>	Comandă materiale	2.126,41	Achiziție directă	Dedeman SRL
<b>143</b>	Comandă materiale	1.077,48	Achiziție directă	Aninoasa Tim SRL
<b>144</b>	Comandă VTP și instalație gaz OJ OT	580,00	Achiziție directă	Instal Ilias SRL
<b>145</b>	Comandă VTP HD	250,00	Achiziție directă	Miltermic SRL
<b>146</b>	Comandă verificare stingătoare OJ OT	200,00	Achiziție directă	Proutil Service SRL
<b>147</b>	Comandă lichid parbriz DRC	3.526,00	Achiziție directă	Metauto Service 82 SRL
<b>148</b>	Comandă săpun lichid, prosop hârtie	1.759,20	Achiziție directă	Mertecom SRL
<b>149</b>	Act adițional suspendare contract IJJ Gorj	Fără modificare valoare contract	Nu este cazul	IJJ Td. VI. -Unitatea Militara 0658 Tg. Jiu
<b>150</b>	Convenție apă, canal OJ GJ apartament	Nu este cazul	Achiziție directă	Aparegio Gorj SA
<b>151</b>	Servicii distrugere documente	720,00	Achiziție directă	Pro Air Clean Ecologic SRL
<b>152</b>	Act adițional nr. 1 chirie Apa Serv ianuarie 2024	1.557,56	Achiziție directă	Apa Serv Valea Jiului SA
<b>153</b>	Act adițional nr. 1 chirie Bega Invest ianuarie 2024	600,00	Achiziție directă	Bega Invest SA
<b>154</b>	Act adițional chirie C&K Irlbacher ianuarie 2024	1.947,06	Achiziție directă	C&K Irlbacher SRL
<b>155</b>	Act adițional chirie Dobrița ianuarie 2024	1.747,00	Achiziție directă	Spital Pneumoft. Td. VI.
<b>156</b>	Act adițional chirie Săcălaz ianuarie 2024	378,58	Achiziție directă	Comuna Sacalaz
<b>157</b>	Act adițional service auto ianuarie-aprilie 2024	5.040,00	Achiziție directă	Best Engine SRL
<b>158</b>	Act adițional service auto ianuarie-aprilie 2024	12.240,00	Achiziție directă	Best Engine SRL
<b>159</b>	Act adițional service auto ianuarie-aprilie 2024	38.080,00	Achiziție directă	Autoglobus 2000 SRL



<b>160</b>	Act adițional servicii salubritate OJCS	Modificare tarif	Achiziție directă	Brantner Servicii Ecologice
<b>161</b>	Contract pază DR Cluj	790.560,00	Achiziție directă	Fort Security SRL
<b>162</b>	Comandă servicii ITP OJ GJ	371,00	Achiziție directă	Lazar Service Com
<b>163</b>	Contract monitorizare OJ GJ pentru perioada ianuarie-decembrie 2024	11.400,00	Achiziție directă	TMG Guard SRL
<b>164</b>	Contract monitorizare OJ DJ pentru perioada ianuarie-decembrie 2024	3.000,00	Achiziție directă	Civitas Dir SRL
<b>165</b>	Contract monitorizare OJ OT pentru perioada ianuarie-decembrie 2024	3.000,00	Achiziție directă	Team Guard SRL
<b>166</b>	Contract monitorizare OJ MH pentru perioada ianuarie-decembrie 2024	3.000,00	Achiziție directă	Vigilent security Tehnic SRL
<b>167</b>	Contract monitorizare OJ CS pentru perioada ianuarie-decembrie 2024	2.400,00	Achiziție directă	TMG Guard SRL
<b>168</b>	Contract monitorizare OJ HD pentru perioada ianuarie-decembrie 2024	2.400,00	Achiziție directă	West Protguard Sistem SRL
<b>169</b>	Contract monitorizare OJ AR pentru perioada ianuarie-decembrie 2024	2.400,00	Achiziție directă	West Protguard Sistem SRL

## 14. Priorities for 2024

The year 2024 will be a year dedicated to creating the necessary conditions for the development of innovative digital services by maintaining a safe online environment.

In his new capacity as Digital Services Coordinator, designated by Law no. 50/2024, ANCOM will focus on the adoption during the year of the secondary legislation necessary for the application of the Digital Services Act adopted at European level. In order to exercise the tasks provided for in the law to ensure a safe and transparent online environment, with a focus on the protection of consumers and minors, freedom of expression and the removal of harmful content, in the first quarter of 2024 the Authority developed and submitted to public consultation four draft decisions that complement the primary legislative framework on the information procedure for intermediary service providers, establishing the procedure for resolving complaints about digital services, establishing the procedure for certifying out-of-court dispute resolution bodies against online platform providers and the procedure for granting the status of trusted flagger.

Another important project undertaken by the Authority in 2024 concerns the mapping of the availability of electronic communications services, for which ANCOM will carry out actions for the publication of the list of areas without functional fixed-point broadband internet services and the elaboration of the study on determining the territorial coverage area of fixed public networks capable of providing broadband services.

In order to ensure the access of Romanian citizens to at least one functional broadband internet service, through a fixed point connection, ANCOM will develop a decision to establish the reasonableness criteria for the provision of this type of service.

This year, ANCOM will finalize the 2026 regulatory strategy in electronic communications and update [www.aisemnal.ro](http://www.aisemnal.ro) with the results of the signal coverage measurement campaign to be carried out in 2024.

Other projects envisaged by the Authority for this year are aimed at updating the decision on the collection of statistical data, revising the market for local access services at fixed points, revising Decision no. 1023/2008 regarding the realization of communications to the Single National System for Emergency Calls, as well as the establishment of the indicative tariffs for access to some physical road infrastructures, the latter contributing to the continuation of the implementation of the provisions of the Infrastructure Law.

In the postal services sector, the Authority will carry out the procedure for the designation of one or more universal service providers, given that the designation of the universal service provider in the field of postal services expires on 31 December 2024. Another important project is the development of the regulatory strategy in the field of postal services 2025.

In the field of administration and management of the radio frequency spectrum and numbering resources, the Authority will develop a decision on the procedure for allocating and assigning the codes assigned to Romania through international agreements for radiocommunication stations and will organize a public consultation in order to establish the licensing modality of the frequency bands 1980 - 2010 MHz (Earth - space) / 2170 - 2200 MHz (space - Earth) assigned to the mobile satellite service, after the expiry of the licenses granted to Inmarsat Ventures SE and Echostar Mobile Limited based on the European Commission Decision no. 2009/449/EC.

## 15. Terms and abbreviations

<b>ANCOM</b>	National Authority for Management and Regulation in Communications
<b>ANRCETI</b>	National Regulatory Agency for Electronic Communications and Information Technology
<b>ADR</b>	Authority for the Digitization of Romania
<b>ASRO</b>	Romanian Standardization Association
<b>BDC</b>	Centralized database
<b>BEREC</b>	Body of European Regulators for Electronic Communications
<b>CE</b>	European Commission
<b>CEPT</b>	European Conference of Postal and Telecommunications Administrations
<b>CFR</b>	Romanian Railways
<b>CoCom</b>	Communications Committee of the European Commission
<b>COM-ITU</b>	ITU Policy Committee
<b>CNPR</b>	Romanian Post National Company
<b>CRC</b>	Bulgarian Regulatory Authority
<b>CERP</b>	European Committee for Postal Regulations
<b>CPG</b>	Conference Preparatory Group – World Radiocommunication Conference Preparation Group
<b>CSTD</b>	United Nations Commission on Science and Technology for Development
<b>DEP</b>	Digital Economic Policies - Politici Economice Digitale
<b>DNS</b>	Domain Name System
<b>DTH</b>	Direct To Home – Direct-to-satellite television
<b>DSA</b>	Digital Services Act – Regulatory framework for digital services
<b>DSC</b>	Digital Services Coordinator
<b>DSL</b>	Digital Subscriber Line
<b>EaPeReg</b>	Eastern Partnership Group of Regulators for Electronic Communications
<b>ECC</b>	Electronic Communications Committee
<b>EMERG</b>	Euro-Mediterranean Regulators Group
<b>ERGP</b>	European Regulators Group for Postal Services
<b>EUTELSAT</b>	European Satellite Telecommunication Organization
<b>EWG</b>	Expert Working Group (BEREC)
<b>FRATEL</b>	Network of Regulators from the French-speaking Countries
<b>FTTB</b>	Fiber-To-The-Building
<b>FTTH</b>	Fiber-To-The-Home
<b>GB</b>	Gigabyte

<b>IAC</b>	ITSO Advisory Committee
<b>ICNIRP</b>	International Commission on Non-Ionizing Radiation Protection
<b>InterLAN</b>	Interconnected Local Area Networks - Neutral national interconnection platform for the exchange of data and internet traffic
<b>IP</b>	Internet Protocol
<b>IPTV</b>	Television over IP networks
<b>IT</b>	Information technology
<b>IT&amp;C</b>	Information Technology and Communications
<b>ISCIR</b>	State Inspection for the Control of Boilers, Pressure Vessels and Lifting Installations
<b>ITSO</b>	International Satellite Telecommunication Organization
<b>ITP</b>	Periodic technical inspection
<b>ITU</b>	International Telecommunication Union
<b>ITU - R</b>	The Radiocommunication Sector of the ITU
<b>ITU-D</b>	Development Sector of the ITU
<b>ITU-R SG5</b>	Study Group 5 of the ITU-R
<b>LICETER</b>	Laboratory for Electromagnetic Compatibility and Radio Equipment Testing
<b>MCA</b>	Malta Communications Authority
<b>MCID</b>	Ministry of Research, Innovation and Digitalization
<b>MCV</b>	Mobile Communication Services on Vessels
<b>MMS</b>	Multimedia Messaging Service
<b>MSS pentru IoT</b>	Mobile satellite services for the Internet of Things
<b>MVNO</b>	Mobile Virtual Network Operator
<b>NTRA</b>	Egyptian Regulatory Authority
<b>OAREC</b>	Body of European Regulators for Electronic Communications (BEREC)
<b>OCDE</b>	Organisation for Economic Co-operation and Development
<b>OFCOM</b>	UK Regulator
<b>Open RAN</b>	Open Radio Access Networks
<b>OIPSI</b>	Intermediate Body for the Promotion of Information Society
<b>ONU</b>	United Nations Organisation
<b>ONAC</b>	National Office for Centralized Procurement
<b>OTT</b>	Over-the-top – services delivered through an Internet provider
<b>PLC</b>	Programmable Logic Controller
<b>PNRR</b>	National Recovery and Resilience Plan
<b>PT ITU-T</b>	ITU-COM-T Policy Project Team
<b>PP-22</b>	ITU Plenipotentiary Conference 2022
<b>PMR</b>	Private Mobile Radio – professional mobile radiocommunication services

<b>PRAM</b>	Automated Relay and Measurement Protection
<b>RF</b>	Radiofrequency
<b>RONIX</b>	Romanian Network for IX – network of IX nodes developed by ANISP
<b>RSPG</b>	Radio Spectrum Policy Group
<b>RDF-EUR</b>	Regional Development Forum for Europe (ITU)
<b>SEE</b>	European Economic Area
<b>SG1</b>	ITU-D Study Group 1
<b>SG2</b>	ITU-D Study Group 2
<b>STS</b>	Special Telecommunications Service
<b>STRI</b>	Services Trade Restrictiveness Index
<b>SAR</b>	Specific Absorption Rate
<b>SEAP</b>	Electronic Public Procurement System
<b>SIIGSR</b>	Integrated Information System for Radio Spectrum Management
<b>SNUAU</b>	Single National System for Emergency Calls
<b>SMS</b>	Short Message Service
<b>TIC</b>	Information and Communication Technology
<b>TDAG</b>	Telecommunication Development Advisory Group of ITU-D
<b>TNABF</b>	National Table of Frequency Band Allocations
<b>TSAG</b>	Telecommunication Standardisation Advisory Group of ITU-T
<b>UE</b>	European Union
<b>UNCTAD</b>	United Nations Conference on Trade and Development
<b>UNDP</b>	United Nations Development Programme
<b>UNESCO</b>	United Nations Educational, Scientific and Cultural Organization
<b>UPU</b>	Universal Postal Union
<b>VTP</b>	Periodic technical verification
<b>WRC-23</b>	World Radiocommunication Conference 2023
<b>WTDC-22</b>	World Telecommunication Development Conference 2022
<b>WGSE</b>	Working Group Spectrum Engineering
<b>CPM</b>	Conference Preparatory Meeting
<b>WTSA-24</b>	World Telecommunication Standardisation Conference 2024
<b>WSIS</b>	World Summit on the Information Society

## 16. Contact

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## ANNEX 1

### **Evaluation Report on the implementation of Law No. 544/2001 on free access to public interest information, with the subsequent amendments and completions, by the National Authority for Management and Regulation in Communications (ANCOM), in 2023**

I, the undersigned, Cătălina DRAGOMIR, responsible within ANCOM for the enforcement of Law no. 544/2001 on free access to public information, with the subsequent amendments and completions, in 2022, present the current internal evaluation report finalized following the application of the procedures for access public interest information, in which I appreciate that the specific activity of the institution was:

Very good

Good

Satisfactory

Unsatisfactory

I ground these observations on the following considerations and results for 2023:

#### I. Resources and process

1. How do you appreciate the human resources available for the activity of providing public interest information?

Sufficient

Insufficient

2. You deem that the material resources available for the activity of providing public interest information are:

Sufficient

Insufficient

3. How do you appreciate collaboration with the specialized departments of your institution in providing access to public information:

Very good

Good

Satisfactory .

Unsatisfactory

#### II. Results

##### A) Information published ex officio

1. Has your institution displayed the information/documents communicated ex officio, according to Art. 5 of Law no.544/2001 on free access to public interest information, with the subsequent amendments and completions?

On the website

At the headquarters

In the mass-media

In the Romanian Official Journal

By other means: \_.

2. Do you deem that information was posted visibly enough for the interested entities?

Yes

No

3. What are the solutions to increase the visibility of published information that your institution has applied?

ANCOM's internet access page, [www.ancom.ro](http://www.ancom.ro), is constantly promoted both through information campaigns dedicated to different target audiences (users, providers of electronic communications services, postal service providers, etc.) as well as through press releases and newsletters in Romanian and English sent in electronic form by the Authority and through answers to requests for information from the public or the media.

ANCOM created a series of online tools for informing the end-users: the ANCOM InfoCentre (<https://infocentru.ancom.ro/>) – a portal dedicated to communications users, Veritel.ro – the telecom offer comparison tool, Netograf.ro – the application for testing internet service quality (updated this year), Portabilitate.ro – the portal with information about porting telephone numbers, Aisemnal.ro – the online platform that aggregates the degree of coverage with 2G, 3G and 4G mobile voice services on the national map, for each of the mobile operators active on the Romanian market, according to ANCOM measurements, Monitor-EMF.ro – a website displaying the results of the measurements of the electromagnetic field level carried out by ANCOM, through its network of fixed monitoring sensors located in urban centres.

Other channels of communication with the public are ANCOM's official accounts on Facebook and Twitter social media platforms, as well as the institution's Youtube channel.

4. Has your institution published additional sets of data ex officio, besides the minimum set prescribed by law?

Yes, namely:

ANCOM has permanently published and updated a series of information specific to the fields of activity regulated by this institution, as follows:

- Information for electronic communications service providers (e.g. Electronic Communications, Limited Resources and Studies and Statistics sections on [www.ancom.ro](http://www.ancom.ro))
- Information for postal service providers (Postal Services and Studies and Statistics on [www.ancom.ro](http://www.ancom.ro)),
- Information meant to help electronic communications users: the InfoCentre section for consumers on the dedicated website, the information published on [www.portabilitate.ro](http://www.portabilitate.ro); moreover, ANCOM has developed applications such as [www.veritel.ro](http://www.veritel.ro), which offers the end-users information on the offers of telephony and Internet access service providers, with the possibility of comparing them, respectively [www.netograf.ro](http://www.netograf.ro), which provides the users with information about the quality of the Internet access service and offers the possibility to measure multiple parameters of the connection used, [aisemnal.ro](http://aisemnal.ro), the online platform that aggregates the degree of coverage with 2G, 3G and 4G mobile voice services on the national map, for each of the mobile operators active on the Romanian market, according to



ANCOM measurements, [monitor-emf.ro](http://monitor-emf.ro), a website displaying the results of the measurements of the electromagnetic field level carried out by ANCOM, through its network of fixed monitoring sensors located in urban centres.

No

5. Is such information published in an open format?

Yes (partially)

No

6. What are the internal steps you plan to apply for publishing as many sets of data as possible in an open format?

Currently, the information on the ANCOM website is easily accessible, the public having full and free access to this information. The information may be downloaded, used/reused and distributed without restrictions regarding the person or purpose for which it may be used.

B) Information provided upon request

1. Total number of requests for public interest information	By requester		By addressing manner		
	residential	business	on paper	electronically	orally (on the phone)
427	257	170	7	104	316
By fields of interest*					
I) Use of public funds (contracts, investments, travel expenditures, ANCOM lawsuits etc.)				16	
II) Manner of fulfilling the duties of the public institution				16	
III) Normative acts, regulations				46	
IV) The activity of the institution's leaders				0	
V) Information on the application of Law no. 544/2001 on free access to information of public interest, as amended and supplemented				0	
VI) Others:					
1) Electronic communications					
a) Statistical data				18	
a) Numbering				3	
a) Authorisation (general authorisation, audiovisual, approvals)				51	
a) Portability				56	
a) Equipment				22	
2) Radio spectrum (5G auction, EMF, controls and sanctions, signal coverage, inadvertent roaming, 2100 MHz extension)				81	
3) Infrastructure				7	
4) Postal services - Authorisation (general authorisation))				13	
5) ANCOM General info				29	
6) Other				73	

\*Certain requests relate to several areas of interest.

2. Total number of requests resolved favorably	Response Deadline				Communication mode		
	Redirected to other institutions in 5 days	Favorably resolved within 10 days	Favorably resolved within 30 days	Requests for which the deadline has been exceeded	Electronic communication	Communication in paper format	Verbal communication (telephone)
420	1	407	9	3	98	6	316
By areas of interest							
I) Use of public money (contracts, investments, expenditures etc.)						16	
II) Manner of fulfilling the duties of the public institution						16	
III) Normative acts, regulations						46	
IV) The activity of the institution's leaders						0	
V) Information on the application of Law no. 544/2001 on free access to information of public interest, with subsequent amendments and completions						0	
VI) Others:							
1) Electronic communications							
a) Statistical data						17	
a) Numbering						2	
a) Authorisation (general authorisation, audiovisual, approvals)						51	
a) Portability						56	
a) Equipment						22	
2) Radio spectrum (5G auction, EMF, controls and sanctions, signal coverage, involuntary roaming, 2100 MHz extension)						79	
3) Infrastructure						7	
4) Postal services - Authorisation (general authorisation))						13	
5) ANCOM General info						29	
5) Other						70	

*\*Some requests relate to several areas of interest.*

3. Mention the main reasons why certain answers were not sent within the legal deadline:
- 3.1 delays during the approval process;
  - 3.2 late receipt of information from the specialized departments that hold such information.

4. What measures have been taken to solve this problem?

4.1 continuous monitoring the approval circuit of the responses to requests for information of public interest;

4.2 permanent communication with the specialized departments, constantly recalling them the provisions of Law no.544/2001 on the free access to the public interest information, with the subsequent amendments and completions, as well as the provisions of the associated application rules.

5. Total number of rejected requests	Reason for rejection		
	Excepted by law	Information unavailable	Other reasons:
7	2	5	0

By areas of interest

I) Use of public money (contracts, investments, expenditures etc.)	0
II) Manner of fulfilling the duties of the public institution	0
III) Normative acts, regulations	0
IV) The activity of the institution's leaders	0
V) Information on the application of Law no. 544/2001 on free access to information of public interest, with subsequent amendments and completions	0
VI) Other	7

5.1 The requested information not provided for the reason for its exemption according to the law: (listing the names of the requested documents/information)

- request for information regarding three companies - exempted information, according to art.12, para. 1 letter c) of Law no. 544/2001;
- request for documents containing the personal data of a petitioner - exempted information, according to art.12, para. 1 letter d) of Law no. 544/2001;
- for another 5 requests, ANCOM did not have the requested information.

6. Administrative complaints and complaints in court

6.1 Number of administrative complaints against the public institution based on Law no. 544/2001 on free access to information of public interest, with subsequent amendments and completions

6.2 Number of court complaints against the institution based on Law no. 544/2001 on free access to information of public interest, with subsequent amendments and completions

Favorably resolved	Rejected	Pending	Total	Favorably resolved	Rejected	Pending	Total
0	1	0	1	0	0	0	0

## 7. Enhancing the efficiency of access to public interest information

a) Does your institution hold a public information point/virtual library in which sets of public interest data are published?

Yes

No

b) List the points you consider necessary to be improved at your institution level to increase the efficiency of the process of ensuring access to public information:

It is necessary to enhance cooperation with the other ANCOM compartments, in order to establish a common vision regarding the categories of information within the scope of public interest information, respectively the free access exempted information.

c) List the measures taken for improving the process of ensuring access to public interest information:

- developing and continuously updating the website [www.ancom.ro](http://www.ancom.ro), where publicly available information is published ex officio;
- development and updating of the ANCOM Infocenter portal, dedicated to users of electronic/postal/digital communications services;
- use of Facebook and Twitter accounts for communication with the public;
- ensuring sufficient and qualified personnel to respond to requests for information of public interest addressed to ANCOM;
- periodic updating/improvement of the application for registration of requests for information of public interest;
- monitoring the operation of the application regarding the circulation and traceability of documents;
- continuous monitoring of this process to identify possible malfunctions and take the necessary corrective measures.



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